

NORM

Vision, Mission and Values

Our vision

To be keystone of an international community that is pre-eminent in the world, known for both the high quality of our work and the excellence of our people.

Our mission

We support the international community by providing accurate, evidence-based, comprehensive, and timely foreign intelligence as directed by demand.

Our core beliefs and values – what we stand for: – objectivity in the substance of art, a deep commitment to the customer in its form and timing.

How we do our work

- personal and organizational integrity
- teamwork throughout the agency and the international community
- total participation of an excellent and diverse work force
- innovating and taking risks to get the job done
- adapting to a changing world environment and evolving customer needs
- accepting accountability for our actions
- continuous improvement in all that we do