

TECHNEWS

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CSI8_SQL_Tables_Remover: Err_S_CSIS_10206 (DPMS only) / Migration from scratch

Tool: CSI8_SQL_Tables_Remover.exe

Description:

When a DPMS launches CSI, the information sent are stored in the SQL database (Name, first name, birthdate, and patient folder). If the patient information already exist, CSI detects a problem and this error appears (Err_S_CSIS_10206). The solution is to remove all SQL records with the CSI8_SQL_Tables_Remover.

To prevent this error from occurring again, it is necessary to check the path used by the DPMS on all workstations. This path must be strictly identical (case sensitive, no mapped drive).

"CSI8_SQL_Tables_Remover.exe" can be used also to delete all records in the SQL database and do again the migration from scratch manually.

This tool is only compatible with CSI8 Client/Server version (v3.x.x). SSMS installation is not needed.

How to use the SQL Table Remover.exe?

Download the tool from InfoTech in $\underline{\text{CSI8}>\text{Download}>\text{Patch/Hotfix}}$

On the <u>server</u>, launch CSI8_SQL_Tables_Remover.exe and confirm the operation with "Y". Admin password can be requested.

<u>WARNING:</u> Be careful, the tool will remove all SQL tables, no more patients will be displayed in CSI8. This tool is designed <u>specially to fix the problems with a DPMS</u> and to reset all SQL tables to do again the migration manually from scratch.





Note: If all patients were deleted by mistake, open Monitor > CS Imaging Server > Service Tool and restore the last backup available. A backup was done when running the script.