Matthew E. Iglody

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Mid-career technology professional with over 10 years of experience in Healthcare IT across the Greater New York Metropolitan Area. Proven ability to adapt and deliver results in dynamic, fast-paced environments. Skilled at translating customer needs into clear, actionable solutions across all levels of an organization.

Professional Experience

NYU Langone Health, New York, NY   **September 2016 – September 2024**
Senior Analyst I – Solutions Development – Research IT   **(December 2022 - September 2024)**

- Administered external user accounts in PeopleSoft (HRMS) and served as QA Engineer/System Admin for Google Workspace, Lumapps, Medable, Anju/Trialmaster, and Almac systems.
- Optimized user storage access workflow by coordinating with IT Security, AD, and Windows server teams.
- Facilitated vendor SFTP data transfers with UNIX teams and advised business stakeholders.
- Led requirements gathering and vendor identification for Clinical Trials recruitment website development, integrating REDCap surveys for streamlined user experience.

Senior Analyst I – Solutions Development – Radiology IT   **(January 2019 - December 2022)**

Managed technology procurement and deployment through PeopleSoft (FSCM), supervising a team for hardware life-cycle management.

- Troubleshot clinical applications, oversaw planned maintenance, and mitigated unplanned system outages.
- Spearheaded a remote education initiative, managing online Radiology Residency Lecture series with over 200 recorded sessions.
- Guided Radiology Education IT needs, including event support, web administration, and PACS server management.
- Played a critical role during COVID-19, transitioning in-person learning to virtual platforms and managing virtual graduation ceremonies.

Solutions Development Analyst II – Radiology IT   **(September 2016 – January 2019)**

- Deployed and maintained all Radiology IT assets across multiple sites, ensuring seamless operations for clinicians and staff.
- Participated in Radiology 24/7 IT help-line. 2-week On-call shift multiple times per year. Coverage for all NYU sites, remote radiologists and Bellevue hospital.
- System admin support for 20+ clinical application systems, account administration, upgrades and performance troubleshooting. Verify and correct patient data in multiple systems as needed for clinicians.
- Site go lives: Asses and configure Radiology Areas in legacy sites or new construction. Equipment installation including MRI, CT, IR suites, US, C-ARM and portable X-ray devices to interface with PACS.

Good Samaritan Regional Medical Center, Suffern, NY   **April 2014 – September 2016**
Desktop Support Analyst

- Assist with implementation, education and maintenance of client-side EMR (EPIC) technology for all Hospital departments and units.
- Build and maintain end user PC workstations, laptops and peripherals. Move computers throughout hospital departments and 15+ remote doctor's practices.

Highlighted Skills

System Administration, Vendor Management, Advanced Technical Troubleshooting, Project Coordination, Executive Support, Event Management, Hardware Lifecycle Operations.

Certifications

Microsoft MS-102 – Microsoft 365 Administrator (July 2025)

Microsoft MD-102 – Endpoint Administrator (April 2025)

Microsoft Cloud Support Associate Professional Certificate (April 2025)

Google Cybersecurity Professional Certificate (Feb 2025)

Education

State University of New York, Plattsburgh, NY - Bachelor of Science, Information Technology, December 2013