



Cabinet Office

Transparency data

Civil Service People Survey 2024 - Results Highlights

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Overview of the Civil Service People Survey 2024 main findings

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People Survey response rate and summary

61% of civil servants, across 103 organisations, participated in the 2024 Civil Service People Survey

The annual Civil Service People Survey (CSPS) measures civil servants' attitudes to, and experience of working in government organisations.

354,962 civil servants from 103 organisations responded to the 2024 Civil Service People Survey, down from 356,715 in 2023. The overall response rate in 2024 was 61%, down from 2023 (65%). This was due to the increased number of civil servants invited to take part in the survey and a decrease in those responding to the survey, from the previous year.

This page is an overview of the headline findings of the 2024 Civil Service People Survey for the purpose of providing commentary on the results. It is composed of five sections; (i) Employee engagement index and theme scores, (ii) Discrimination, bullying and harassment, (iii) Employee wellbeing (iv) Modernisation, reform, productivity and efficiency; and (v) Future intentions.

Figure 1: Summary of Civil Service People Survey 2024 Results ([access Table 1 \(ods, 16KB\)](#)) (https://assets.publishing.service.gov.uk/media/67974dd93a2cc8892e062caf/Civil_Service_People_Survey_2024_-_Results_Highlights_Data_Companion.ods)]



The [Civil Service People Survey 2024 Benchmark Results](https://www.gov.uk/government/publications/civil-service-people-survey-2024-results) (<https://www.gov.uk/government/publications/civil-service-people-survey-2024-results>) file provides the results for key measures and core questions, including the headline findings shown here.

For the Civil Service as a whole, the benchmark median scores (Table 1 of the benchmark file) are used on this page (unless stated otherwise). The median benchmarks are the ‘average organisation’ scores, the mean scores for each participating organisation are calculated first and the median (middle organisation value) is used.

The mean scores are the aggregate calculation of civil servant respondents to the People Survey. Question mean scores relate to the civil servants who answered the question, and the proportion who answered certain option responses. For example, for the Civil Service as a whole (CSPA 2024), of the civil servants who answered ‘I am interested