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## Skills

Fix this whole area

**Languagues** C#, Javascript, Typescript, HTML/CSS, SQL, Visual Basic(.Net)

Frameworks .Net Core, ASP.NET Core, React, Entity Framework, Vue.js, .Net Framework, Docker, ASP.NET, Dapper, Angular

Tools Amazon Web Services, NuGet, Github Actions, New Relic, Splunk, Git, SolarWinds, Azure Messaging, Redis, nswag, Octopus

Deploy, Jenkins, Portainer, SonarQube, RabbitMQ, SSRS, SSIS, npm, Webpack

# Work Experience \_

#### **Nootide Service Corporation**

CIO August 2021 - Present

- · CIO stuff worked with business to figure out needs, created overall IT stategy, hiring practices, tech stacks, etc
- Archetected, Developed, etc new platform
- Devops and release stuff
- · Managed people
- · Gave presentations to clients, investors and staff
- · Project managed and BA'd stuff, roadmaps, trello board,
- · Data migration strategy

#### **Solution Design Group - RSM Assignment**

SENIOR CONSULTANT June 2021 - August 2021

- Improved response time to customers and reduced costs by refactoring current processes to significantly reducing service calls to a 3rd party document vendor.
- Reduced microservice messaging code complexity by removing custom written libraries and instead leveraging Azure service bus's existing tools and functionality

## **Solution Design Group - Protolabs Assignment**

SENIOR CONSULTANT April 2018 - June 2021

- Fix Mention docker, microservices, micro-frontends
- Fix I really don't care for this Critical team member on 100+ person, multi-year ecommerce program.
- Fix mention how this also helped the entire platforms speed Refactored, performance tuned and enhanced the part configuration system providing faster response times, improved scalability, and a responsive user experience.
- Fix you should mention you coded it too Rearchitected the CAD file processing system to be stable, scalable, user friendly and performant in order to stand out amongst competitors' products.
- Fix order level? Designed and implemented an order level pricing microservice for the e-commerce system to ensure accurate pricing, exchange rates, lead times, fees, and shipping times of products.
- Fix micro-frontends and not sure if lead with UX firm or even have it- Collaborated with a UX firm to help style, design and build web components to be utilized in the e-commerce site, while also making sure their design and functionality remained consistent across legacy and current web browsers.
- Established service level objectives, monitoring, alerting and exception log reviews with software reliability engineers to make sure the team's systems and changes to those systems were resilient, scalable and performant.
- Created a language translation import/export process that allows translators to quickly and efficiently update backend translations in the ecommerce system.
- Fix and improved new change speed Improved maintainability of the team's applications by creating unit tests and automated acceptance tests to ensure that important business cases were thoroughly tested and to provide test-based documentation around the intent of the code.

#### C.H. Robinson - Financials Delivery Team

TECH LEAD March 2017 - April 2018

- Colaborated with business leaders, other high level people to talk through projects, priorties, new business requirements, examples, etc
- Redesigned AR Process
- Lead the team in discussions, meetings, design work, etc
- When other teams were making changes to code, I was brought in to discuss their requirements, design out the solution, hand it back to them, answer questions and perform reviews of their work
- · Designed and Implemented process to handle receiving and taking money from China VAT stuff
- Provided team members with mentoring, feedback, etc.

#### C.H. Robinson - Financials Team

SENIOR SOFTWARE ENGINEER

July 2012 - March 2017

- Fix this is a basic resonsilbity of the job Designed, built, enhanced, and maintained applications that control financial activity for the company.
- Fix mention microservices and eventual transition to the web is deconstructed the right word? documented? reviewed? "the entire financial domain 120 apps" no one cares what type of archit was Deconstructed and redesigned the financial domain to meet shifts in target architecture while ensuring flexibility for future changes, by collaborating with Product Architects.
- Fix I think you are tryign to say you reviewed the work, documented stuff, and then communicated it, to make sure needed work was captured, accurate timelines set, etc Ensured scope was identified at the start of the work, the business and developers understood the roadmap, realistic deadlines were set, and the maximum work was completed, by performing product design, technical grooming, and prioritization of work.
- Fix how did you build a testing stategy Improved new features' speed to market and limited production bugs by designing, building, and implementing the testing strategies for new and legacy systems.
- Fix Ensure code quality, maintabablity, testablity, etc Enhanced quality of applications by ensuring that proposed code changes follow domain standards and target architecture, along with DRY and SOLID principles, by functioning as the team's primary code reviewer.

### C.H. Robinson - Service Delivery Team

SOFTWARE ENGINEER

September 2009 - July 2012

- Improved the company's financial accuracy through collaboration with Corporate Accounting, involving the identification and resolution of application bugs. Improved the precision and timeliness of financial auditing by creating processes and implementing a tailored auditing system to proactively identify any financial discrepancies.
- Initiated and led meetings with cross-functional teams, managers, and directors to reduce end-user support volume by systematically categorizing, organizing, and implementing metric-driven prioritization for technical debt work.
- Enhanced responsiveness and reduced errors in Financial applications by optimizing underperforming web services and database stored procedures through debugging and refactoring.
- Addressed and resolved more than 6,000 end-user issues across approximately 120 Financial applications, employing effective solutions such as data fixes, implementation of new features, and bug fixes, ensuring optimal functionality and user satisfaction.
- fix Elevated support for both new and existing business lines through the strategic development of enhancements and functionalities for Financial systems.
- Provided comprehensive training to team members on Financial applications, processes, and end-user support, empowering them to independently drive the implementation of new features, bug enhancements, and product releases.

#### BI Worldwide - Employee Engagement Platform Team

ORACLE DEVELOPER

June 2007 - July 2009

- Enhanced efficiency and precision in solution delivery through precise analysis and collaborative discussions with Program Managers and Technical Analysts, aligning seamlessly with clients' business requirements.
- Conducted performance analysis on code from prior products to pinpoint areas for improvement, facilitating the design and development of new database table and relationship structures and code for future products.
- Dramatically improved company's ETL process speed and efficiency by performing strategic PL/SQL code optimizations and transforming processes into streamlined Informatica workflows, resulting in significant reductions in processing time and resource usage.
- Elevated team proficiency and advanced best practices adoption, contributing to codebase enhancement through comprehensive training and mentoring in Informatica, Oracle Forms and Reports, Keynote, Strongmail, and PL/SQL.

## **Education**

**University of Wisconsin - Eau Claire** 

B.B.A. IN INFORMATION SYSTEMS