## **Waze Project**

Milestone 5 / 5a - Regression analysis: Build a regression model. Evaluate the model

# Regression modeling

**The purpose** of this project is to conduct exploratory data analysis (EDA) and build a binomial logistic regression model.

The goal is to build a binomial logistic regression model and evaluate the model's performance.

This notebook has three parts:

Part 1: EDA & Checking Model Assumptions

Part 2: Model Building, Results, and Evaluation

Part 3: Conclusions, Insights, and Recommendations

## Imports and data loading

0

ID

```
In [1]: # Packages for numerics + dataframes
    import pandas as pd
    import numpy as np

# Packages for visualization
    import matplotlib.pyplot as plt
    import seaborn as sns

# Packages for Logistic Regression & Confusion Matrix
    from sklearn.preprocessing import StandardScaler, OneHotEncoder
    from sklearn.model_selection import train_test_split
    from sklearn.metrics import classification_report, accuracy_score, precision_score, \
        recall_score, f1_score, confusion_matrix, ConfusionMatrixDisplay
    from sklearn.linear_model import LogisticRegression
```

```
In [4]: # Load the dataset by running this cell
    df = pd.read_csv('https://raw.githubusercontent.com/adacert/waze/main/Synthetic_Waze_Dat
```

# Part 1. Explore data with EDA & Checking model assumptions

14999 non-null int64

```
1
    label
                            14299 non-null
                                            object
2
   sessions
                            14999 non-null
                                            int64
3
   drives
                            14999 non-null int64
   total_sessions
                            14999 non-null float64
4
5
   n_days_after_onboarding 14999 non-null int64
6
   total_navigations_fav1 14999 non-null int64
7
   total_navigations_fav2 14999 non-null int64
8
   driven_km_drives
                            14999 non-null float64
9
   duration_minutes_drives 14999 non-null float64
10 activity_days
                            14999 non-null int64
                            14999 non-null int64
11 driving_days
12 device
                            14999 non-null object
```

dtypes: float64(3), int64(8), object(2)

memory usage: 1.5+ MB

In [6]: df.head()

The label column is missing 700 values

Out[6]:		ID	label	sessions	drives	total_sessions	n_days_after_onboarding	total_navigations_fav1	total_navigation
	0	0	retained	283	226	296.748273	2276	208	
	1	1	retained	133	107	326.896596	1225	19	
	2	2	retained	114	95	135.522926	2651	0	

67.589221

168.247020

322

166

15

1562

Remove the ID column since we don't need this information.

84

40

68

df = df.drop('ID', axis=1) In [7]:

Class balance of the dependent (target) variable, label.

df['label'].value\_counts(normalize=True) In [8]:

retained 0.822645 Out[8]: churned 0.177355

3 retained

retained

4

Name: label, dtype: float64

df.describe() In [9]:

total\_sessions n\_days\_after\_onboarding total\_navigations\_fav1 total\_naviga Out[9]: sessions drives count 14999.000000 14999.000000 14999.000000 14999.000000 14999.000000 149 mean 80.633776 67.281152 189.964447 1749.837789 121.605974 std 80.699065 65.913872 136.405128 1008.513876 148.121544 0.000000 0.000000 0.220211 4.000000 0.000000 min 25% 23.000000 20.000000 90.661156 878.000000 9.000000 50% 56.000000 48.000000 159.568115 1741.000000 71.000000 75% 112.000000 93.000000 254.192341 2623.500000 178.000000 596.000000 max 743.000000 1216.154633 3500.000000 1236.000000

The following columns all seem to have outliers:

sessions, drives, total\_sessions, total\_navigations\_fav1, total\_navigations\_fav2, driven\_km\_drives, duration\_minutes\_drives

The maximum values of all these columns surpass the 75th percentile by multiple standard deviations, suggesting the presence of potential outliers in these variables.

#### **Create features**

```
# 1. Create `km_per_driving_day` column
In [10]:
         df['km_per_driving_day'] = df['driven_km_drives'] / df['driving_days']
         # 2. Call `describe()` on the new column
         df['km_per_driving_day'].describe()
         count
                  1.499900e+04
Out[10]:
                           inf
         mean
         std
                           NaN
                  3.022063e+00
         min
         25%
                  1.672804e+02
         50%
                  3.231459e+02
                  7.579257e+02
         75%
         max
                            inf
         Name: km_per_driving_day, dtype: float64
```

Note that some values are infinite. This is the result of there being values of zero in the driving\_days column.

```
# 1. Convert infinite values to zero
In [11]:
         df.loc[df['km_per_driving_day']==np.inf, 'km_per_driving_day'] = 0
         # 2. Confirm that it worked
         df['km_per_driving_day'].describe()
                  14999.000000
         count
Out[11]:
                   578.963113
         mean
         std
                  1030.094384
         min
                      0.000000
         25%
                   136.238895
         50%
                   272.889272
         75%
                   558.686918
                  15420.234110
         max
         Name: km_per_driving_day, dtype: float64
```

#### professional\_driver

Creates a new, binary feature called professional\_driver that is a 1 for users who had 100 or more drives \*\*and\*\* drove on 20+ days in the last month.

**Note:** The objective is to create a new feature that separates professional drivers from other drivers.

```
In [12]: # Create `professional_driver` column
    df['professional_driver'] = np.where((df['drives'] >= 60) & (df['driving_days'] >= 15),

In [13]: # 1. Check count of professionals and non-professionals
    print(df['professional_driver'].value_counts())

# 2. Check in-class churn rate
    df.groupby(['professional_driver'])['label'].value_counts(normalize=True)

0    12405
```

```
1 2594
Name: professional_driver, dtype: int64

Out[13]: 0 retained 0.801202
churned 0.198798
1 retained 0.924437
churned 0.075563
Name: label, dtype: float64
```

The churn rate among professional drivers stands at 7.6%, whereas non-professionals experience a churn rate of 19.9%. This observation appears to contribute a valuable predictive signal to the model.

## **Preparing variables**

```
In [14]: df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 14999 entries, 0 to 14998
         Data columns (total 14 columns):
             Column
                                      Non-Null Count Dtype
         - - -
          0
             label
                                      14299 non-null object
                                      14999 non-null int64
          1
            sessions
          2
            drives
                                      14999 non-null int64
          3
            total_sessions
                                     14999 non-null float64
          4
            n_days_after_onboarding 14999 non-null int64
                                      14999 non-null int64
             total_navigations_fav1
          6
            total_navigations_fav2 14999 non-null int64
          7
             driven_km_drives
                                     14999 non-null float64
             duration_minutes_drives 14999 non-null float64
          8
             activity_days
                                      14999 non-null int64
          10 driving_days
                                     14999 non-null int64
          11 device
                                     14999 non-null object
          12 km_per_driving_day
                                     14999 non-null float64
          13 professional_driver
                                      14999 non-null int64
         dtypes: float64(4), int64(8), object(2)
         memory usage: 1.6+ MB
In [15]:
         # Drop rows with missing data in `label` column
         df = df.dropna(subset=['label'])
```

#### Impute outliers

std

min

67.243178

0.000000

55.127927

0.000000

```
Calculate the 95th percentile of each column and change to this value any value in the column that
          exceeds it.
In [16]:
          # Impute outliers
          for column in ['sessions', 'drives', 'total_sessions', 'total_navigations_fav1',
                            'total_navigations_fav2', 'driven_km_drives', 'duration_minutes_drives']:
               threshold = df[column].quantile(0.95)
               df.loc[df[column] > threshold, column] = threshold
          df.describe()
In [17]:
                                          total_sessions n_days_after_onboarding total_navigations_fav1 total_naviga
                     sessions
                                    drives
Out[17]:
          count 14299.000000 14299.000000
                                                                                        14299.000000
                                                                                                            14:
                                            14299.000000
                                                                   14299.000000
           mean
                    76.539688
                                 63.964683
                                              183.717304
                                                                    1751.822505
                                                                                          114.562767
```

1008.663834

4.000000

124.378550

0.000000

118.720520

0.220211

25%	23.000000	20.000000	90.457733	878.500000	10.000000	
50%	56.000000	48.000000	158.718571	1749.000000	71.000000	
75%	111.000000	93.000000	253.540450	2627.500000	178.000000	
max	243.000000	200.000000	455.439492	3500.000000	422.000000	:

## **Encode categorical variables**

```
In [18]: # Create binary `label2` column

df['label2'] = np.where(df['label']=='churned', 1, 0)

df[['label', 'label2']].tail()
```

Out[18]:		label	label2
	14994	retained	0
	14995	retained	0
	14996	retained	0
	14997	churned	1
	14998	retained	0

## **Checking assumptions**

The following are the assumptions for this logistic regression:

- Independent observations
- · No extreme outliers
- Little to no multicollinearity among X predictors
- Linear relationship between X and the **logit** of y

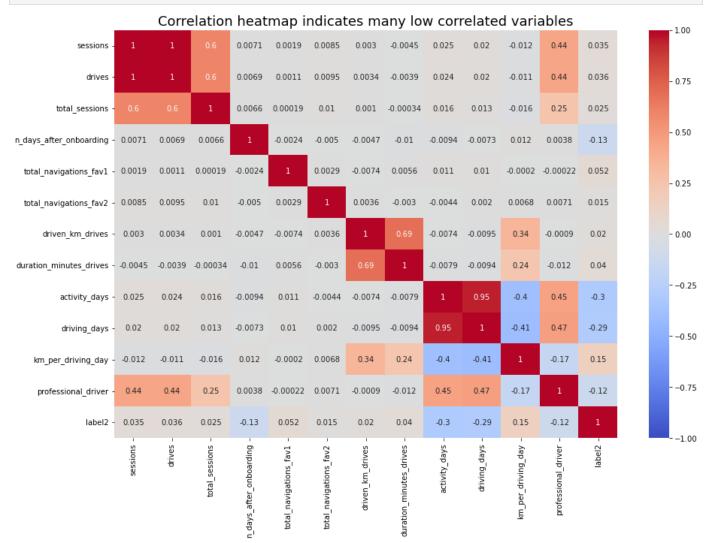
## Collinearity

```
In [20]: # Generate a correlation matrix
    df.corr(method='pearson')
```

Out[20]:		sessions	drives	total_sessions	n_days_after_onboarding	total_navigations_fav1
	sessions	1.000000	0.996942	0.597189	0.007101	0.001858
	drives	0.996942	1.000000	0.595285	0.006940	0.001058
	total_sessions	0.597189	0.595285	1.000000	0.006596	0.000187
	n_days_after_onboarding	0.007101	0.006940	0.006596	1.000000	-0.002450
	total_navigations_fav1	0.001858	0.001058	0.000187	-0.002450	1.000000
	total_navigations_fav2	0.008536	0.009505	0.010371	-0.004968	0.002866
	driven_km_drives	0.002996	0.003445	0.001016	-0.004652	-0.007368
	duration_minutes_drives	-0.004545	-0.003889	-0.000338	-0.010167	0.005646
	activity_days	0.025113	0.024357	0.015755	-0.009418	0.010902
	driving_days	0.020294	0.019608	0.012953	-0.007321	0.010419
	km_per_driving_day	-0.011569	-0.010989	-0.016167	0.011764	-0.000197

```
        professional_driver
        0.443654
        0.444425
        0.254433
        0.003770
        -0.000224

        label2
        0.034911
        0.035865
        0.024568
        -0.129263
        0.052322
```



Variables that are multicollinear with each other?

- · sessions and drives: 1.0
- driving days and activity days: 0.95

#### Create dummies

Creates a new, binary column called device2 that encodes user devices as follows:

- Android -> 0
- iPhone -> 1

```
In [23]: # Create new `device2` variable
df['device2'] = np.where(df['device']=='Android', 0, 1)
df[['device', 'device2']].tail()
```

```
device device2
Out[23]:
           14994
                  iPhone
                                 1
           14995 Android
                                 0
           14996
                  iPhone
                                 1
           14997
                   iPhone
                                 1
           14998
                  iPhone
                                 1
```

## Part 2. Model building, Results, and Evaluation

#### Assign predictor variables and target

```
In [24]: # Isolate predictor variables
X = df.drop(columns = ['label', 'label2', 'device', 'sessions', 'driving_days'])
In [25]: # Isolate target variable
y = df['label2']
```

#### Split the data

```
In [26]: # Perform the train-test split
X_train, X_test, y_train, y_test = train_test_split(X, y, stratify=y, random_state=42)
In [27]: # Use .head()
X_train.head()
```

Out[27]:		drives	total_sessions	n_days_after_onboarding	total_navigations_fav1	total_navigations_fav2	driven_kr
	152	108	186.192746	3116	243	124	8898
	11899	2	3.487590	794	114	18	3286
	10937	139	347.106403	331	4	7	7400
	669	108	455.439492	2320	11	4	6566
	8406	10	89.475821	2478	135	0	127:

### Instantiate a logistic regression model

Add the argument penalty = None.

We add penalty = None since the predictors are unscaled.

-0.000406

0.001232

0.000931

-0.000015

#### **Check final assumption**

n\_days\_after\_onboarding

total\_navigations\_fav1

total\_navigations\_fav2

driven\_km\_drives

Verifies the linear relationship between X and the estimated log odds (known as logits) by making a regplot.

Below creates a dataframe called logit\_data that is a copy of df.

Below also creates a new column called logit in the logit\_data dataframe. The data in this column should represent the logit for each user.

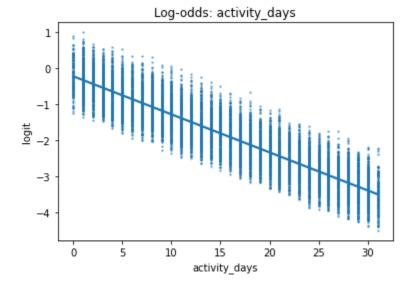
```
In [34]: # 1. Copy the `X_train` dataframe and assign to `logit_data`
logit_data = X_train.copy()

# 2. Create a new `logit` column in the `logit_data` df
logit_data['logit'] = [np.log(prob[1] / prob[0]) for prob in training_probabilities]
```

Below creates a dataframe called logit\_data that is a copy of df.

Below also creates a new column called logit in the logit\_data dataframe. The data in this column should represent the logit for each user.

```
In [35]: # Plot regplot of `activity_days` log-odds
sns.regplot(x='activity_days', y='logit', data=logit_data, scatter_kws={'s': 2, 'alpha':
plt.title('Log-odds: activity_days');
```



#### Results and evaluation

If the logistic assumptions are met, the model results can be appropriately interpreted.

Below we will make predictions on the test data.

```
In [36]: # Generate predictions on X_test
y_preds = model.predict(X_test)
```

#### Accuracy of the model

```
In [37]: # Score the model (accuracy) on the test data
model.score(X_test, y_test)

Out[37]: 0.8237762237762237
```

## Results shown with a confusion matrix

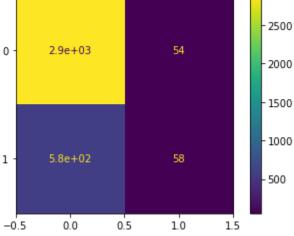
```
In [53]: cm = confusion_matrix(y_test, y_preds)
```

The below confusion matrix shows an error, but displays correctly.

```
In [54]: disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=None)
disp.plot()
```

```
Traceback (most recent call last)
<ipython-input-54-5be7a6a26f01> in <module>
      1 disp = ConfusionMatrixDisplay(confusion_matrix=cm, display_labels=None)
----> 2 disp.plot()
/opt/conda/lib/python3.7/site-packages/sklearn/metrics/_plot/confusion_matrix.py in plot
(self, include_values, cmap, xticks_rotation, values_format, ax)
    107
                       yticklabels=self.display_labels,
   108
                       ylabel="True label",
--> 109
                       xlabel="Predicted label")
   110
    111
                ax.set_ylim((n_classes - 0.5, -0.5))
/opt/conda/lib/python3.7/site-packages/matplotlib/artist.py in set(self, **kwargs)
   1099
                    sorted(kwargs.items(), reverse=True,
   1100
                           key=lambda x: (self._prop_order.get(x[0], 0), x[0])))
```

```
-> 1101
                return self.update(props)
   1102
   1103
            def findobj(self, match=None, include_self=True):
/opt/conda/lib/python3.7/site-packages/matplotlib/artist.py in update(self, props)
   1004
   1005
                with cbook._setattr_cm(self, eventson=False):
-> 1006
                    ret = [_update_property(self, k, v) for k, v in props.items()]
   1007
                if len(ret):
   1008
/opt/conda/lib/python3.7/site-packages/matplotlib/artist.py in <listcomp>(.0)
   1004
   1005
                with cbook._setattr_cm(self, eventson=False):
-> 1006
                    ret = [_update_property(self, k, v) for k, v in props.items()]
   1007
   1008
                if len(ret):
/opt/conda/lib/python3.7/site-packages/matplotlib/artist.py in _update_property(self, k,
 V)
                             raise AttributeError('{!r} object has no property {!r}'
   1001
   1002
                                                  .format(type(self).__name__, k))
-> 1003
                        return func(v)
   1004
   1005
                with cbook._setattr_cm(self, eventson=False):
/opt/conda/lib/python3.7/site-packages/matplotlib/axes/_base.py in set_yticklabels(self,
 labels, fontdict, minor, **kwargs)
   3774
                    kwargs.update(fontdict)
   3775
                return self.yaxis.set_ticklabels(labels,
-> 3776
                                                  minor=minor, **kwargs)
   3777
   3778
            def xaxis_date(self, tz=None):
/opt/conda/lib/python3.7/site-packages/matplotlib/axis.py in set_ticklabels(self, tickla
bels, minor, *args, **kwargs)
                         "3.1; passing them will raise a TypeError in Matplotlib 3.3.")
   1714
   1715
                get_labels = []
-> 1716
                for t in ticklabels:
   1717
                    # try calling get_text() to check whether it is Text object
                    # if it is Text, get label content
   1718
TypeError: 'NoneType' object is not iterable
                                   2500
      2.9e+03
                       54
0
                                   2000
                                  - 1500
```



#### Precision

```
In [55]:
         # Calculate precision manually
         precision = cm[1,1] / (cm[0, 1] + cm[1, 1])
         precision
```

Out[55]: 0.5178571428571429

#### Recall

```
In [56]: # Calculate recall manually
  recall = cm[1,1] / (cm[1, 0] + cm[1, 1])
  recall
Out[56]: 0.0914826498422713
```

#### **Classification Report**

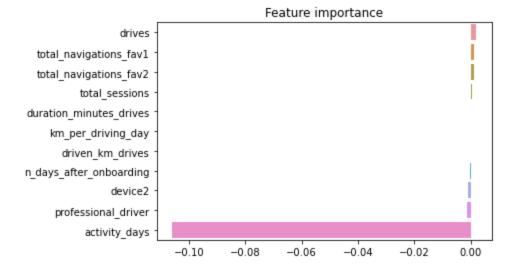
```
In [57]: # Create a classification report
    target_labels = ['retained', 'churned']
    print(classification_report(y_test, y_preds, target_names=target_labels))
```

support	f1-score	recall	precision	
2941 634	0.90 0.16	0.98 0.09	0.83 0.52	retained churned
3575 3575	0.82 0.53	0.54	0.68	accuracy macro avg
3575	0.77	0.82	0.78	weighted avg

Although the model demonstrates reasonable precision, its recall is extremely low, indicating a high number of false negative predictions. Consequently, it fails to identify and capture users who are likely to churn.

#### Visual representation of the importance of the model's features

```
# Create a list of (column_name, coefficient) tuples
In [58]:
         feature_importance = list(zip(X_train.columns, model.coef_[0]))
         # Sort the list by coefficient value
         feature_importance = sorted(feature_importance, key=lambda x: x[1], reverse=True)
         feature_importance
         [('drives', 0.001913369447769776),
Out[58]:
          ('total_navigations_fav1', 0.001231754741616306),
          ('total_navigations_fav2', 0.0009314786513814626),
          ('total_sessions', 0.00032707088819142904),
          ('duration_minutes_drives', 0.00010909343558951453),
          ('km_per_driving_day', 1.8223094015325207e-05),
          ('driven_km_drives', -1.4860453424647997e-05),
          ('n_days_after_onboarding', -0.00040647763730561445),
          ('device2', -0.0010412175209008018),
          ('professional_driver', -0.0015285041567402024),
          ('activity_days', -0.10603196504385491)]
In [59]: # Plot the feature importances
         import seaborn as sns
         sns.barplot(x=[x[1] for x in feature_importance],
                     y=[x[0] for x in feature_importance],
                     orient='h')
         plt.title('Feature importance');
```



## Part 3: Conclusions, Insights, and Recommendations

#### Variables that most influenced the model's prediction:

Among all the features in the model, "activity\_days" emerged as the most significant one, exhibiting a
negative correlation with user churn. This finding is not unexpected since "activity\_days" is highly
correlated with "driving\_days," which was already identified during the exploratory data analysis (EDA)
to have a negative correlation with churn.

#### Variables expected to be stronger predictors than they were:

• During the exploratory data analysis (EDA), it was observed that the user churn rate rose in conjunction with increasing values in "km\_per\_driving\_day." The correlation heatmap in this notebook further confirmed this observation, indicating that this variable exhibited the highest positive correlation with churn among all the predictor variables, surpassing others by a significant margin. Surprisingly, in the model, "km\_per\_driving\_day" ranked as the second-least important variable.

#### Why might a variable thought to be important not be important in the model?

• In a multiple logistic regression model, the presence of feature interactions can lead to relationships that may appear counterintuitive. This phenomenon represents both a strength and a weakness of predictive models. On one hand, capturing these interactions enhances the predictive capabilities of the model. On the other hand, it complicates the model's interpretability, making it more challenging to explain the underlying relationships.

#### Is it recommended that Waze use this model?

The usefulness of the model depends on its intended purpose. If the model is employed to inform
critical business decisions, its performance may not be sufficiently strong, particularly evident from its
low recall score. However, if the model is primarily utilized to guide further exploratory efforts and
provide insights, it can still offer value in that context.

#### Steps that can be taken to improve this model:

 By leveraging domain knowledge, it is possible to engineer new features aimed at improving predictive signal. In the context of this model, one of the engineered features, namely "professional\_driver," emerged as the third-most influential predictor. Additionally, scaling the predictor variables and reconstructing the model using different combinations of predictors can be beneficial in minimizing noise stemming from unpromising features.

#### Additional features that would be needed to help improve the model:

• It would be beneficial to possess drive-level specifics for individual users, such as drive times and geographic locations. Furthermore, obtaining more detailed information regarding how users engage with the app would likely provide valuable insights. For instance, understanding the frequency at which they report or confirm road hazard alerts. Finally, having knowledge of the monthly count of distinct starting and ending locations inputted by each driver could offer valuable additional information.