

MONITORING AND REPORTING



EDU-210 Version A
PAN-OS® 9.0

SEE AND SHARE

- Dashboard, ACC, and monitor
- Log forwarding
- Syslog
- Configuring SNMP



Agenda

After you complete this module,
you should be able to:



- Create an interactive, graphical summary of the applications with the ACC
- Export policy rules, objects, and IPS signatures using the configuration table export
- Create a predefined report to view traffic statistics for the previous day
- Describe how log files are forwarded to an external source
- Configure a Server Profile to forward logs to a syslog server

After you complete this module, you should be able to:

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Dashboard, ACC, and Monitor

Log Forwarding

Syslog

Configuring SNMP

Palo Alto Networks Firewall Dashboard

The screenshot shows the Palo Alto Networks Firewall Dashboard interface. At the top, there's a navigation bar with tabs: Dashboard, ACC, Monitor, Policies, Objects, Network, Device, and Help. Below the navigation bar, there's a search bar and a refresh rate selector set to '5 mins'. A 'Widgets' dropdown menu is open, showing options like 'General Information', 'Logged In Admins', 'Config Logs', 'Locks', 'System Logs', and 'ACC Risk Factor (Last 60 minutes)'. A large blue callout box labeled 'Enable widgets' points to the 'Widgets' dropdown. Another blue callout box labeled 'Refresh rate' points to the '5 mins' refresh interval selector.

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The **Dashboard** tab widgets show general device information, such as:

- Software version
- Operational status of each interface
- Resource use
- Up to 10 of the most recent entries in the Threat log
- Configuration
- System logs

All of the available widgets are displayed by default, but each administrator can remove and add individual widgets, as needed.

Click the **refresh** icon to update the **Dashboard**, or an individual widget.

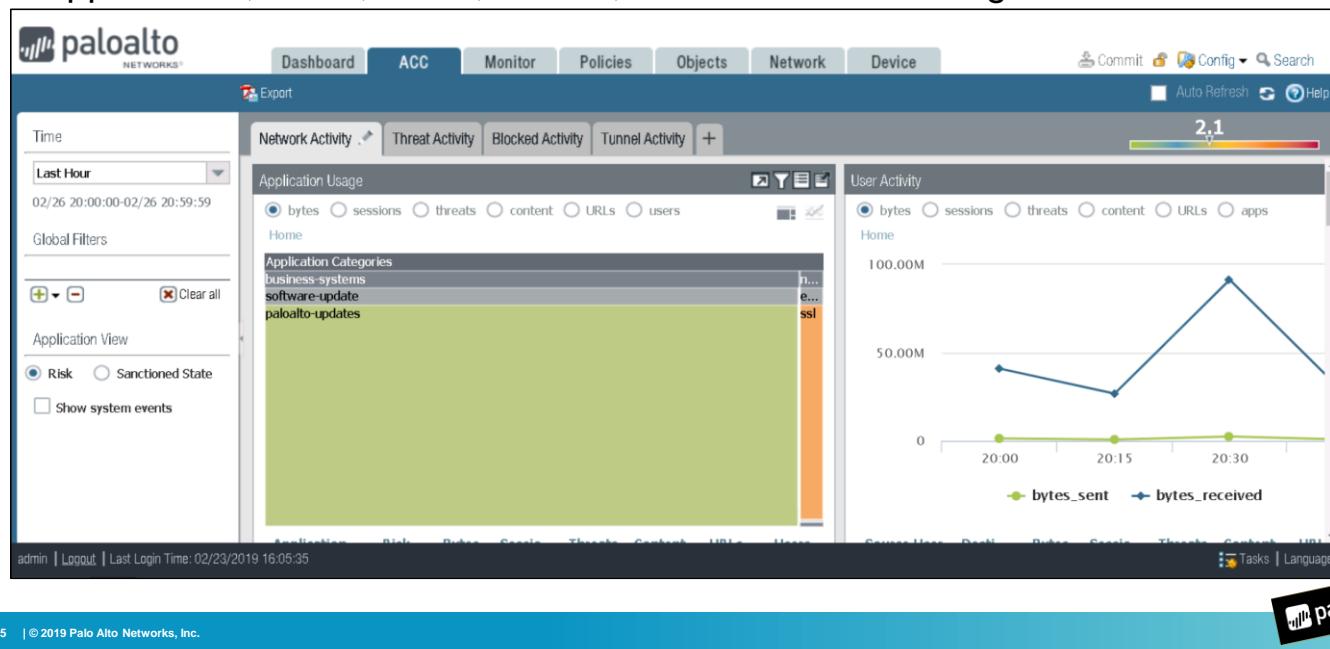
To change the automatic refresh interval, select an interval from the drop-down list (**1 min**, **2 mins**, **5 mins**, or **Manual**).

To add a widget to the **Dashboard**, click the **Widget** drop-down list in the title bar, select a category, and select the widget name.

To delete a widget, click the small **x** in the title bar of the widget.

Application Command Center (ACC)

- ACC uses the firewall logs to provide an interactive, graphical summary of the applications, users, URLs, threats, and content traversing the firewall.

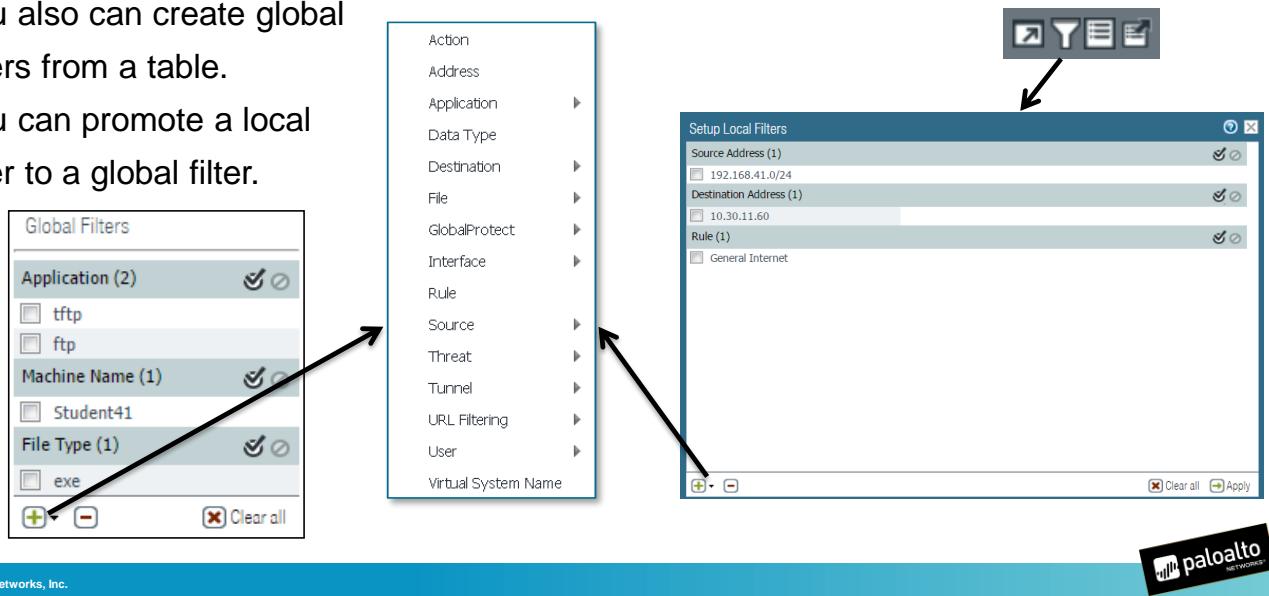


The ACC is an interactive, graphical summary of the applications, users, URLs, threats, and content traversing your network. The ACC uses the firewall logs to provide visibility into traffic patterns and information about threats that can be acted on. The ACC layout includes a tabbed view of **Network Activity**, **Threat Activity**, **Blocked Activity**, and **Tunnel Activity**. Each tab includes pertinent widgets for better visualization of traffic patterns on your network. The graphical representation allows you to interact with the data and to visualize the relationships between events on the network so that you can uncover anomalies or find ways to enhance your network security rules. For a personalized view of your network, you also can add a custom tab and include widgets that allow you to look deeper into the information that is most important to you:

- **Tabs:** The ACC includes four predefined tabs that provide visibility into network traffic, threat activity, blocked activity, and tunnel activity. Each tab includes a default set of widgets that best represent the events or trends associated with the tab. The widgets enable you to survey the data using filters such as bytes received or bytes sent, number of sessions, type of content, and URL categories.
- **Time:** The charts or graphs in each widget provide a real-time and historic view. You can choose a custom range or use the predefined time periods that range from the last 15 minutes up to the last 30 days or last 30 calendar days.
- **Global Filters:** The global filters allow you to set the filter across all tabs. The charts and graphs apply the selected filters before rendering the data.

Filters

- Local filters
- Global filters:
 - You also can create global filters from a table.
 - You can promote a local filter to a global filter.



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Local Filters

Apply local filters to a specific widget. A local filter allows you to interact with the graph and to customize the display so that you can see the details and access the information you want to monitor on a specific widget. A local filter is persistent across reboots.

Global Filters

Apply global filters across all the tabs in the ACC. A global filter allows you to limit the display to the details you care about now and to exclude the unrelated information from the current display. For example, to display all events relating to a specific user and application, you can apply the user's IP address or username and the application as a global filter and display only information pertaining to the user and the application through all the tabs and widgets on the ACC. Global filters are not persistent.

You can apply global filters in three ways:

- Set a global filter from a table: Select an attribute from a table in any widget and apply the attribute as a global filter
- Promote a local filter to a global filter: Allows you to take a local filter, which can be an attribute in a graph or table in a widget, and to apply the attribute globally. When you elevate a local filter to a global filter, the display is updated across all the tabs on the ACC.
- Define a global filter: Define a filter using the **Global Filters** pane on the ACC

Session Browser

Monitor > Session Browser

Session Details															
	Start Time	From Zone	To Zone	Source	Destinati...	From Port	To Port	Protocol	Applicat...	Rule	Ingress I/F	Egress I/F	Byt...	Virtual System	Clear
1	02/26 02:48:32	dmz	dmz	192.168....	192.168....	500	500	17	ike	intrazone-default	etherne...	etherne...	20...	vsys1	<input checked="" type="checkbox"/>
2	02/26 21:04:00	inside	outside	192.168....	4.2.2.2	58762	53	17	dns	egress-outside	etherne...	etherne...	558	vsys1	<input checked="" type="checkbox"/>
3	02/26 20:51:39	inside	outside	192.168....	34.202.4...	50357	443	6	ssl	egress-outside	etherne...	etherne...	12...	vsys1	<input checked="" type="checkbox"/>

Detail

Session ID	7053
Timeout	1800
Time To Live	1693
Virtual System	vsys1
Application	ssl
Protocol	6
Security Rule	egress-outside
NAT Source	True
NAT Destination	False
NAT Rule	source-egress-outside
QoS Rule	N/A
QoS Class	4
Created By Syn Cookie	False
To Host Session	False
Traverse Tunnel	False
Captive Portal	False

Flow 1

Direction	c2s
From Zone	inside
Source	192.168.1.254
Destination	34.202.40.206
From Port	50357
To Port	443
From User	lab\lab-user-id
To User	unknown
State	ACTIVE
Type	FLOW

Flow 2

Direction	s2c
From Zone	outside
Source	34.202.40.206
Destination	203.0.113.20
From Port	443
To Port	58494
From User	unknown
To User	lab\lab-user-id
State	ACTIVE
Type	FLOW

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Select **Monitor > Session Browser** to browse and filter sessions that are current on the firewall.

Configuration Table Export

Policies > Security > PDF/CSV

The screenshot shows the Palo Alto Networks Panorama web interface. In the top navigation bar, the 'Policies' tab is selected. On the left, there's a sidebar with security-related icons and a 'Tag Browser' section. The main content area shows a table of policy rules. A modal window titled 'Export' is overlaid, with 'File Type' set to 'CSV'. At the bottom of the main table, there's a toolbar with buttons for 'PDF/CSV' (which is highlighted with a red box and an arrow), 'Highlight Unused Rules', and 'Reset Rule Hit Counter'.

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Starting with PAN-OS® 8.1, you can export policy rules, objects, and IPS signatures from Panorama and firewalls to demonstrate regulatory compliance to external auditors, to conduct periodic reviews of the firewall configuration, and to generate reports about firewall policies. You no longer need to give your auditors direct access to your firewalls, to take screenshots, or to use the XML API to generate configuration reports.

From the web interface, you can export configuration data for **Policies**, **Objects**, **Network**, **Device**, and Panorama configurations, and the **Exceptions** in the **Antivirus**, **Anti-Spyware**, and **Vulnerability Protection**. Configuration table export works like a print function, and generated files cannot be imported back into the firewall. The data that you view on the web interface is exported into either a PDF or CSV file format. You can apply filters that match your report criteria and search within PDF reports to quickly find specific data. After you export the configuration table data, a system log is generated to record the event.

Reports

- Predefined reports:
 - Over 40 reports including Applications, Traffic, Threat, and URL Filtering
- Custom reports:
 - With Query Builder
- User or group-activity reports:
 - Including URL categories and browse-time calculations
- Botnet reports:
 - Behavior-based mechanisms to identify potential infected hosts
- PDF Summary reports:
 - Aggregate reports
- Report groups:
 - Compile reports into a single emailed PDF

The web interface enables you to display network and firewall activity using a variety of built-in and custom reports. These reports can be helpful as you research current threats to your organization.

Predefined Reports

Monitor > Reports

	Source Address	Source Host Name	...	Destination Address	Destination Host Name	...	Bytes	Sessions
1	192.168.1.20	192.168.1.20		8.8.8.8	google-public-dns-a.google.com		13.0k	56
2	192.168.1.20	192.168.1.20		172.217.2.239	dfw28901-in-f1.1e100.net		2.9M	20
3	192.168.1.20	192.168.1.20		172.217.2.227	dfw28901-in-f3.1e100.net		1.5M	8
4	192.168.1.20	192.168.1.20		198.60.22.2	crn1.xmission.com		444	3
5	192.168.1.20	192.168.1.20		216.58.194.74	dfw25s17-in-f4.1e100.net		96.0k	3
6	192.168.1.20	192.168.1.20		172.217.6.164	dfw25s17-in-f4.1e100.net		2.2M	3
7	192.168.1.20	192.168.1.20		216.58.193.142	at1400-in-f142.1e100.net		91.9k	3
8	192.168.1.20	192.168.1.20		216.58.193.131	dfw25s34-in-f3.1e100.net		163.2k	2
9	192.168.1.20	192.168.1.20		172.217.2.234	dfw28901-in-f0.1e100.net		16.1k	2
10	192.168.1.20	192.168.1.20		172.217.2.237	dfw28901-in-f13.1e100.net		880.8k	2
11	192.168.1.20	192.168.1.20		64.233.184.94	wahn-f94.1e100.net		14.4k	2
12	192.168.1.20	192.168.1.20		216.58.218.138	dfw25s08-in-f138.1e100.net		24.5k	2
13	192.168.1.20	192.168.1.20		173.194.191.138	173.194.191.138		17.6k	1
14	192.168.1.20	192.168.1.20		134.170.58.118	134.170.58.118		166.0k	1
15	192.168.1.20	192.168.1.20		172.217.2.229	dfw28901-in-f5.1e100.net		4.2M	1
16	192.168.1.20	192.168.1.20		173.194.24.216	173.194.24.216		28.7k	1
17	192.168.1.20	192.168.1.20		172.217.6.161	dfw25s17-in-f1.1e100.net		195.9k	1
18	192.168.1.20	192.168.1.20		216.58.194.72	dfw25s13-in-f72.1e100.net		30.9k	1
19	192.168.1.20	192.168.1.20		173.194.191.138	173.194.191.138		1.2M	1

The firewall provides various “top 50” reports of the traffic statistics for the previous day or for a selected day in the previous week.

To display the reports, click the report names on the left side of the page under the **Monitor** tab. By default, all reports are displayed for the previous calendar day.

To display reports for any of the previous days, select a report generation date from the **Select** drop-down list at the bottom of the page.

The reports are listed in sections.

Information can be displayed in each report for the selected time period.

Reports can be saved to the local system in either PDF or CSV format.

Logging and Reporting Settings

- About 40 predefined reports are generated every day.

Device > Setup > Management > Logging and Reporting Settings

The screenshot shows the 'Pre-Defined Reports' section of the Palo Alto Networks management interface. On the left, there's a sidebar with report categories: Application Reports, Traffic Reports, Threat Reports, URL Filtering Reports, and PDF Summary Reports. Each category has a plus sign icon to expand it. The main area lists four groups of reports: Application Reports, Traffic Reports, Threat Reports, and URL Filtering Reports, each with a scrollable list of specific report items. At the bottom, there are 'Select All' and 'Deselect All' buttons, and a note stating: 'Note: Group Reports and PDF Reports will have no data if a contained pre-defined report is disabled'. The URL Filtering Reports group is currently expanded, showing a long list of items like Threats, Threat Trend, Attacker Sources, etc.

Pre-Defined Reports			
Application Reports	Traffic Reports	Threat Reports	URL Filtering Reports
<input checked="" type="checkbox"/> Applications <input checked="" type="checkbox"/> Application Categories <input checked="" type="checkbox"/> Technology Categories <input checked="" type="checkbox"/> HTTP Applications <input checked="" type="checkbox"/> Denied Applications <input checked="" type="checkbox"/> Risk Trend <input checked="" type="checkbox"/> Bandwidth Trend <input checked="" type="checkbox"/> SaaS Application Usage	<input checked="" type="checkbox"/> Security Rules <input checked="" type="checkbox"/> Sources <input checked="" type="checkbox"/> Source Countries <input checked="" type="checkbox"/> Destinations <input checked="" type="checkbox"/> Destination Countries <input checked="" type="checkbox"/> Connections <input checked="" type="checkbox"/> Source Zones <input checked="" type="checkbox"/> Destination Zones <input checked="" type="checkbox"/> Ingress Interfaces <input checked="" type="checkbox"/> Egress Interfaces <input checked="" type="checkbox"/> Denied Sources <input checked="" type="checkbox"/> Denied Destinations <input checked="" type="checkbox"/> Unknown TCP Sessions <input checked="" type="checkbox"/> Unknown UDP Sessions <input checked="" type="checkbox"/> Risky Users	<input checked="" type="checkbox"/> Threats <input checked="" type="checkbox"/> Threat Trend <input checked="" type="checkbox"/> Attacker Sources <input checked="" type="checkbox"/> Attacker Destinations <input checked="" type="checkbox"/> Attackers By Source Countries <input checked="" type="checkbox"/> Attackers By Destination Countries <input checked="" type="checkbox"/> Victim Sources <input checked="" type="checkbox"/> Victim Destinations <input checked="" type="checkbox"/> Victims By Source Countries <input checked="" type="checkbox"/> Victims By Destination Countries <input checked="" type="checkbox"/> Viruses <input checked="" type="checkbox"/> Spyware <input checked="" type="checkbox"/> Vulnerabilities <input checked="" type="checkbox"/> Software Infected Hosts	<input checked="" type="checkbox"/> URL Categories <input checked="" type="checkbox"/> URL Users <input checked="" type="checkbox"/> URL User Behavior <input checked="" type="checkbox"/> Web Sites <input checked="" type="checkbox"/> Blocked Categories <input checked="" type="checkbox"/> Blocked Users <input checked="" type="checkbox"/> Blocked User Behavior <input checked="" type="checkbox"/> Blocked Sites <input checked="" type="checkbox"/> Blocked Credential Post

Note: Group Reports and PDF Reports will have no data if a contained pre-defined report is disabled

Select All Deselect All

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The specific number of predefined reports generated is variable, and changes independently of firmware.

Custom Reports

Monitor > Manage Custom Report

The screenshot shows the 'Report Setting' tab of the 'Manage Custom Report' interface. A blue callout box labeled '2:00 a.m.' points to the 'Scheduled' checkbox under 'Time Frame'. Another blue callout box labeled 'Build a custom filter.' points to the 'Filter Builder' button in the 'QueryBuilder' section. The 'Available Columns' panel includes 'App Technology', 'Application', 'Day', 'Destination Country', 'Destination Port', and 'Destination User'. The 'Selected Columns' panel includes 'Destination User', 'Destination address', and 'Count'. The 'QueryBuilder' section contains the query '(tunnelid eq 10000)'.

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To base a report on a predefined template, click **Load Template** and choose the template. You then can edit the template and save it as a custom report.

One possible column is SaaS, which allows you to see information about the use of hosted applications such as Lotus Notes, NetSuite, Salesforce, SharePoint, and Workday.

Select the **Scheduled** check box to run the report each day at 2 a.m. The report is available for viewing in the **Reports** column on the side.

Click **Run Now** for the report to become available immediately.

The **Query Builder** allows you to define specific queries to further refine the selected attributes.

The **Query Builder** also enables customization of the report through use of the “and” and “or” connectors and match criteria consisting of an attribute, operator, and value. You then can include or exclude data that matches the query.

Queries enable the generation of a more focused collation of information in a report.

Sort and Group

The screenshot shows the 'Report Setting' tab of a 'Custom Report' window. On the left, three buttons are labeled 'Match' (blue), 'Sort' (light blue), and 'Group' (green). The main area contains report settings: Name (Custom Threat Report), Description (empty), Database (Threat Summary), Scheduled (unchecked), Time Frame (Last Calendar Day), Sort By (Count, Top 10), and Group By (Virtual System, 10 Groups). To the right are columns for Available Columns (Action, App Category, App Container, App Sub Category, App Technology) and Selected Columns (Destination User, Destination address, Count). A 'Query Builder' section contains the query: 'threadid geq 10000 and threadid leq 20000'. A 'Filter Builder' button is also present.

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Database Field

- Summary databases:
 - For traffic, threat, application, URL, and tunnel statistics
 - Condensed
- Detailed logs:
 - Provide much more information but can consume substantial storage and processing resources

Attributes

- Match criteria

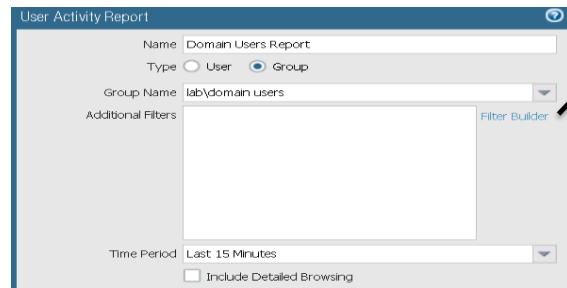
Sort By and Group By Fields

- **Sort By** option specifies the attribute that is used to order attributes in a report.
- **Group By** option allows you to select an attribute and use it as an anchor for grouping data.

User or Group Activity Reports

- User or Group Activity reports summarize the web activity of individual users or user groups.
- User-ID technology must be enabled.

Monitor > PDF Reports > User Activity Report



Add Log Filter			
Please type (or) add a filter using the filter builder			
Connector	Attribute	Operator	Value
and	Action	equal	alert
or	Address	not equal	allow
	Application		block
	Application Characteristic		deny
	Category		drop
	Destination Address		drop-all
	Destination Country		reset-client
	Destination Port		reset-server

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A completed report can be downloaded in PDF form. Note that the User/Group Activity reports are not saved locally on the firewall.

1. Select **Monitor > PDF Reports > User Activity Report**.
2. Click **Add** and then enter a **Name** for the report.
3. Create the report:
 - For a User Activity report: Select **User** and enter the **Username** or IP address (**IPv4** or **IPv6**) of the user who will be the subject of the report.
 - For a Group Activity report: Select **Group** and select the **Group Name** from which to retrieve user group information in the report.
 - For a Custom User or Group Activity report: Select **Filter Builder** and select the appropriate **Connector**, **Attribute**, **Operator**, and **Value** for your report.
4. Select the time period for the report from the drop-down list:
 - **Note:** The number of logs that are analyzed in a User Activity report is determined by the number of rows defined on the **Max Rows in User Activity Report** on the **Logging and Reporting Settings** section in **Device > Setup > Management**.
5. Select **Include Detailed Browsing** to include detailed URL logs in the report:
 - The detailed browsing information can include a large volume of logs (thousands of logs) for the selected user or user group and can make the report very large.
6. To run the report on demand, click **Run Now**.
7. To save the report, click **OK**:
 - User/Group Activity reports cannot be saved on the firewall.

PDF Summary Reports

Monitor > PDF Reports > Manage PDF Summary

The screenshot shows the Palo Alto Networks Management UI. On the left, a sidebar lists various monitoring categories like Logs, Threat, URL Filtering, and PDF Reports. Under PDF Reports, 'Manage PDF Summary' is selected. The main area displays a 'Predefined Widgets' section with a table of reports: Application and Threat Summary, top-applications, top-users, hruser-top-applications, top-uri-categories, top-websites, top-uri-categories, top-uri-users, top-uri-user-behavior, top-blocked-websites, top-blocked-uri-categories, top-blocked-uri-users, and more... Below this is a 'Category Breakdown' pie chart and a 'Risk Trend' line graph.

Application and Threat Summary
CA4DEMO - Sep 29, 2014

Application Usage
Risk Trend

Category	Count
general-internet	51,793
networking	14,189
business	13,478
unknown	3,478
media	1,178

User Behavior
Top 5 Users

User	Session	Bytes
jordan.brewery	794,034	237,736,872
dorothy.morrell	295,266	270,086,239
marc.abrighton	156,960	45,154,242
rickey.herman	141,331	109,077,878
angela.tapia	94,205	426,748,480

Top 5 URL Categories

Category	Count
general-internet	1,605,850
educational-institutions	1,615,758
computer-and-internet-info	479,963
web-advertisements	474,505
content-delivery-networks	461,543

Top 5 Applications

Application	Sessions	Bytes
web-browsing	4,824,587	113,063,753,815
dns	2,777,152	1,034,165,139
bluetooth	1,320,083	97,501,466,119
ssl	1,198,214	22,917,486,409
insufficient-data	371,668	2,686,408,398

Top 5 Destination Countries

Country	Count
United States	7,276,512
10.0.0-10.255.255.255	3,008,765
China	404,655
Korea Republic Of	231,051
Canada	117,058

Threat Types
Top 5 Spyware

Source	Count
ZeroAccess.Gen.Command and Control	15,753
Suspicious.sundayday User-Agent Traffic	1,493
Trojan-Virutmondo.Phonehome	842
Biz Marpoza Command and Control	222
Suspicious user-agent strings	44

Threat
Top 5 Attackers

Address	Count
66.1.1.5	79,817
61.136.188.83	10,569
66.1.1.3	2,594
66.1.1.6	2,530
66.1.1.9	2,469

Trends
Bandwidth

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PDF summary reports contain:

- Information compiled from existing reports based on data for the top 5 in each category
- Trend charts that are not available in other reports

Generate PDF Summary Reports

Monitor > PDF Reports > Manage PDF Summary

The screenshot shows the 'Manage PDF Summary' page. At the top, there's a 'Name' field containing 'Report Summary'. Below it is a navigation bar with tabs: Threat Reports, Application Reports (which is selected), Trend Reports, Traffic Reports, and URL Filtering Reports. A large arrow points from the text 'Select report elements' to the 'Application Reports' tab.

The main area displays a grid of report elements. Some are checked (indicated by a blue checkmark) and others are not. The checked elements are highlighted with a yellow background:

- Top application categories (Pie Chart)
- Top technology categories (Pie Chart)
- Top applications
- Top HTTP tunneled applications
- Top denied applications
- Top victims by source countries
- Top victims by destination countries
- Top threats
- Top spyware threats
- Top viruses
- Top vulnerabilities
- High risk user - Top applications
- High risk user - Top threats
- High risk user - Top URL categories
- Top application categories (Pie Chart)
- Top technology categories (Pie Chart)
- Top applications

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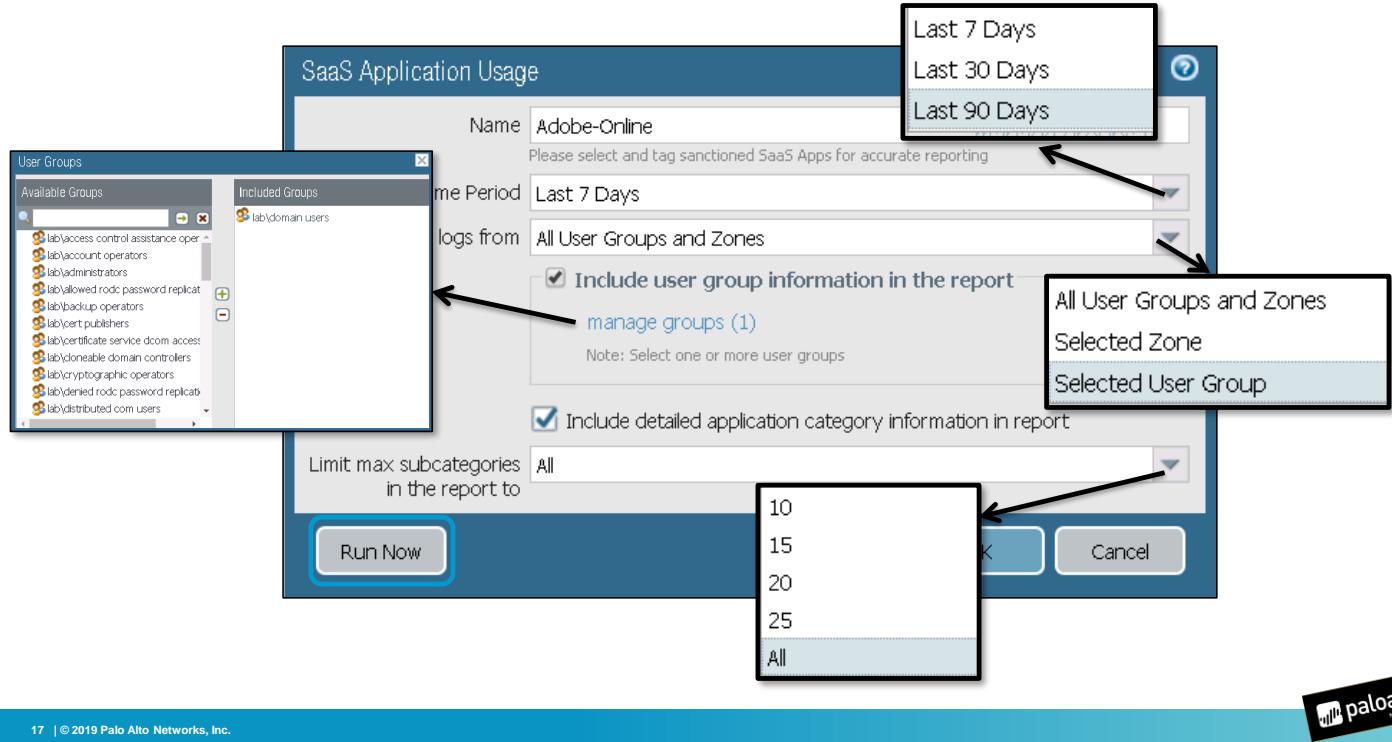
Use the drop-down list for each report group and select one or more of the elements to design the PDF Summary report.

A maximum of 18 report elements may be included:

1. To display the report, go to **Monitor > PDF Reports**.
2. Select **Manage PDF Summary Reports**.
3. Select a **date**.

The report downloads as a PDF.

SaaS Application Usage Report



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You must use the predefined **Sanctioned** tag (with the blue-colored background) to indicate that you sanctioned an application, otherwise the firewall will fail to recognize the tag and the report will be inaccurate.

By default, the report includes detailed information about the top SaaS and non-SaaS application subcategories, which can make the report large by page count and file size. Clear the **Include detailed application category information in report** check box if you want to reduce the file size and restrict the page count to eight pages.

You can schedule the report for email delivery as a PDF file attachment on all models except for the PA-200, PA-500, and PA-2000 Series firewalls. For these models of firewalls, an embedded link is included within the email that will allow you to display the report in a web browser.

Use your insights from this report to consolidate the list of business-critical and approved SaaS applications and to enforce policies for controlling unsanctioned applications that pose an unnecessary risk for malware propagation and data leaks. Information shown for each application in a subcategory includes the top users who transferred data, the top blocked or alerted file types, and the top threats for each application. This section of the report also tallies the total number of WildFire® submissions and verdicts for samples submitted by the firewall per application.

Report Groups

- Report groups create a set of reports that the firewall compiles into a single report.

Monitor > PDF Reports > Report Groups

The screenshot shows the 'Report Group' configuration screen. At the top, there are fields for 'Name' (set to 'URL and more') and 'Title' (set to 'Report Group'). Below these are two checkboxes: 'Title Page' (unchecked) and 'Report Group' (unchecked). A large list of available reports is displayed on the left, including 'top-victims', 'top-victims-by-countries', 'top-viruses', 'top-vulnerabilities', 'top-websites', 'unknown-tcp-connections', 'unknown-udp-connections', 'wildfire-file-digests', 'Custom Report', 'Pdf Summary Report' (which contains 'Application and Threat Summary' and 'predefined'), 'Csv' (which contains 'filetransfers (CSV)'), and 'Log View' (which contains 'filetransfers (Log View)'). On the right, a tree view shows a folder named 'Report Group' containing 'URL Reports', 'risky-users', and 'filetransfers'. Below the tree are 'Add >>' and '<< Remove' buttons.

Report groups enable you to create sets of reports that the firewall can compile and send as a single aggregate PDF report with an optional title page and all the constituent reports included.

Emailing Reports

- A report group must be emailed, rather than downloaded.
- Create a Server Profile for your email server:
 - Device > Server Profiles > Email
 - Specify recipients
- Scheduled reports are sent at 2:00 a.m.

Monitor > PDF Reports > Email Scheduler

The screenshot shows the 'Email Scheduler' configuration page. It includes fields for Name (RG Email), Report Group (SaaSReportFor7Days), Email Profile (Mail Server), Recurrence (set to 'Disable'), and an 'Override Email Addresses' dropdown menu. The 'Override Email Addresses' menu lists various recurrence options: Disable, Daily, Every Monday, Every Tuesday, Every Wednesday, Every Thursday, Every Friday, Every Saturday, and Every Sunday. A 'Send test email' button is located at the bottom left of the form.

The **Override Email Addresses** field allows a report to be sent exclusively to the recipients specified.

When recipients are added to the override recipient email(s), the report is not sent to the recipients configured in the email Server Profile.

Use this option for those occasions when the report is for the attention of someone other than the administrators or recipients defined in the email Server Profile.



Dashboard, ACC, and monitor

Log forwarding

Syslog

Configuring SNMP

Exporting Current Log Listing to CSV

The screenshot shows a log listing interface with a CSV export dialog overlaid. The dialog has columns for Row Number, Log ID, Log Type, Log Content, and Log Time. The 'Log Type' column contains entries like 'Generate Time', 'Source address', 'Destination address', 'NAT Source IP', 'NAT Destination IP', 'Rule', 'Source User', 'Destinatic Application', 'Virtual Sy...', 'Source Zo...', 'Destinat...', 'Inbound Intera...', 'Outbound Log Actio...', 'Time L...', and 'Log Action'. The 'Log Content' column displays log details such as source and destination addresses, ports, and application names. The 'Log Time' column shows dates and times. A red arrow points from the top right towards the 'Log Action' column.

	Receive Time	Type	From Zone	To Zone	Source	Source User	Destination	To Port	Application	Action	Rule	Session End Reason	Bytes
1	03/08 22:47:34	end	inside	outside	192.168.1.20		203.0.113.20	443	ssl	allow	inside-portal	tcp-fin	840
2	03/08 22:47:33	end	inside	outside	192.168.1.20		8.8.8.8	53	dns	allow	egress-outside	aged-out	243
3	03/08 22:47:33	end	inside	outside	192.168.1.20		8.8.8.8	53	dns	allow	egress-outside	aged-out	216
4	03/08 22:47:31	end	inside	outside	192.168.1.254	lab\lab-user-id	4.2.2.2	53	dns	allow	egress-outside	aged-out	558
5	03/08 22:47:25	end	inside	outside	192.168.1.20		203.0.113.20	443	ssl	allow	inside-portal	tcp-fin	1.1k

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Generate Time	Source address	Destination address	NAT Source IP	NAT Destination IP	Rule	Source User	Destinatic Application	Virtual Sy...	Source Zo...	Destinat...	Inbound Intera...	Outbound Log Actio...	Time L...
2	3/8/2018 22:52	192.168.1.20	8.8.8.8	203.0.113.20	8.8.8.8	egress-outside		dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
3	3/8/2018 22:52	192.168.1.20	8.8.8.8	203.0.113.20	8.8.8.8	egress-outside		dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
4	3/8/2018 22:52	192.168.1.254	199.167.52.141	203.0.113.20	199.167.52.141	egress-outside	lab\lab-user-id	paloalto-update	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
5	3/8/2018 22:52	192.168.1.20	203.0.113.20	192.168.1.20	203.0.113.20	inside-portal		ssl	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
6	3/8/2018 22:52	192.168.1.20	17.253.3.209	203.0.113.20	17.253.3.209	egress-outside		web-browsing	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
7	3/8/2018 22:52	192.168.1.20	172.217.14.174	203.0.113.20	172.217.14.174	egress-outside		google-base	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
8	3/8/2018 22:52	192.168.1.20	13.107.4.52	203.0.113.20	13.107.4.52	egress-outside		web-browsing	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
9	3/8/2018 22:51	192.168.1.20	203.0.113.20	192.168.1.20	203.0.113.20	inside-portal		ssl	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
10	3/8/2018 22:51	192.168.1.20	8.8.8.8	203.0.113.20	8.8.8.8	egress-outside		dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
11	3/8/2018 22:51	192.168.1.20	8.8.8.8	203.0.113.20	8.8.8.8	egress-outside		dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
12	3/8/2018 22:51	192.168.1.20	8.8.8.8	203.0.113.20	8.8.8.8	egress-outside		dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
13	3/8/2018 22:51	192.168.1.254	4.2.2.2	203.0.113.20	4.2.2.2	egress-outside	lab\lab-user-id	dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
14	3/8/2018 22:51	192.168.1.20	203.0.113.20	192.168.1.20	203.0.113.20	inside-portal		ssl	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
15	3/8/2018 22:51	192.168.1.254	4.2.2.2	203.0.113.20	4.2.2.2	egress-outside	lab\lab-user-id	dns	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
16	3/8/2018 22:51	192.168.1.20	13.107.4.52	203.0.113.20	13.107.4.52	egress-outside		web-browsing	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
17	3/8/2018 22:51	192.168.1.20	172.217.14.174	203.0.113.20	172.217.14.174	egress-outside		google-base	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018
18	3/8/2018 22:51	192.168.1.20	17.253.3.203	203.0.113.20	17.253.3.203	egress-outside		web-browsing	vsys1	inside	outside	ethernet1/2	ethernet1/1	3/8/2018

To export the current log listing in CSV format, select the **Export to CSV** icon. By default, export of the log listing to CSV format generates a CSV report with up to 65,535 rows of logs.

To change the limit of the number of rows displayed in CSV reports, use the **Max Rows in CSV Export** field on the **Log Export and Reporting** subtab. (Select **Device > Setup > Management > Logging and Reporting Settings**.)

Scheduled Log Export

- Schedule daily export of any of the logs to an FTP or Secure Copy (SCP) server in CSV format
- Traffic, Threat, URL, Data Filtering, HIP Match, and WildFire logs can be exported.

Device > Scheduled Log Export

The dialog box is titled "Scheduled Log Export". It contains the following fields:

- Name: Daily Export
- Description: (empty)
- Enable: checked
- Log Type: traffic
- Scheduled Export Start Time (Daily): 02:15
00:00 - 23:59
- Protocol: SCP (selected)
- Hostname: 10.30.11.50
- Port: [1 - 65535]
- Path: (empty)
- Username: admin
- Password: (redacted)
- Confirm Password: (redacted)

At the bottom are three buttons: "Test SCP server connection", "OK", and "Cancel".

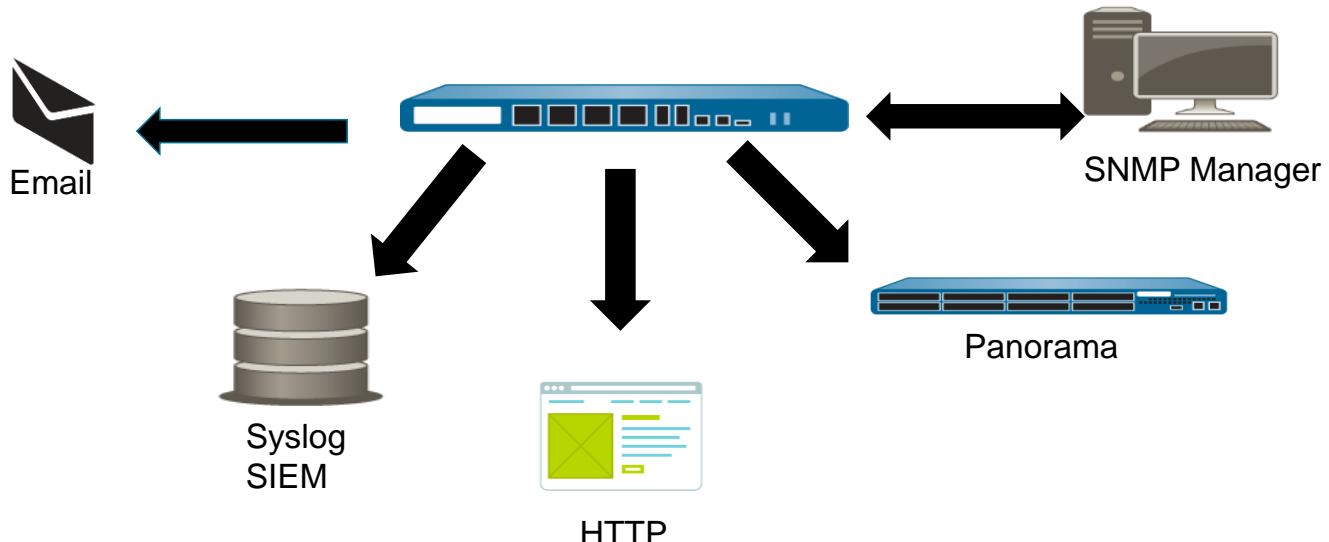
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After the first export, the system exports only logs collected since the last export.

The log file will include only logs of the last calendar day.

Forwarding Logs to External Sources



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The firewall provides logs that record configuration changes, system events, security threats, and traffic flows. Logs can be forwarded to a Panorama management appliance, which then can generate SNMP traps or syslog messages, and send email notifications.

The firewall also can forward logs using HTTP/HTTPS. This capability allows the firewall to integrate with external systems that provide an HTTP-based API and to trigger automated actions when a specific event occurs on the firewall.

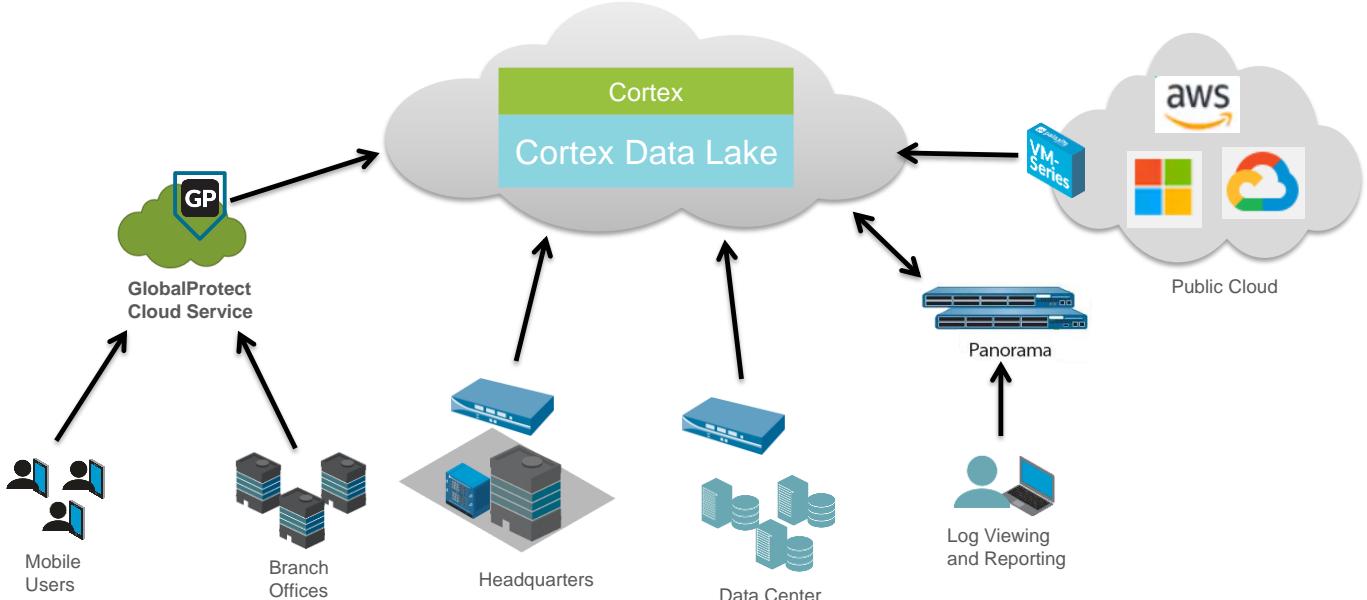
Logs most commonly are sent to Panorama or to an external syslog server for long-term storage and analysis.

Panorama provides the ability to manage a distributed network of Palo Alto Networks firewalls from a centralized location where you can:

- View of all your firewall traffic
- Manage all aspects of device configuration
- Push global policies
- Generate reports about traffic patterns or security incidents

Panorama is available as either a dedicated management appliance known as the M-100 or M-500, or as a virtual machine. When the M-100 appliance is used as a Log Collector, its maximum storage capacity is 8 terabytes. The M-500 appliance supports 24 terabytes.

Cortex Data Lake



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Cortex Data Lake, formerly known as the Logging Service, provides cloud-based, centralized log storage and aggregation for your on-premises, virtual, private cloud, and public cloud firewalls, and for GlobalProtect cloud service. Panorama provides the interface for the logs stored in Cortex Data Lake. From Panorama, you can see an aggregated view of all logs and you can generate reports and perform log analysis and forensics on the logged data.

Cortex Data Lake provides data isolation to isolate your data from other customers, thereby avoiding cross-contamination of your logged data. Data redundancy is maintained through storage of multiple copies of your log database to ensure access to your logs when needed. Current Cortex Data Lake facilities are in two geographical regions: North America and Europe. Locations will be added over time. You can configure the location to forward your log data for storage.

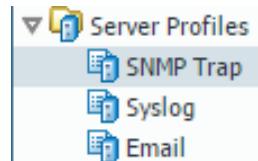
Cortex Data Lake provides a solution for log collection that is the central repository of all logs generated from all services and firewalls. Cortex Data Lake unlocks the power of artificial intelligence for cybersecurity with services built to collect and store all your data combined with artifacts from a growing global community. The Cortex Data Lake service ingest logs and provides log forwarding to third parties. It offers flexible options to expand storage and log ingestion rates on demand without requiring you to purchase new hardware or to manually provision a new virtual machine.

Configuring Log Forwarding

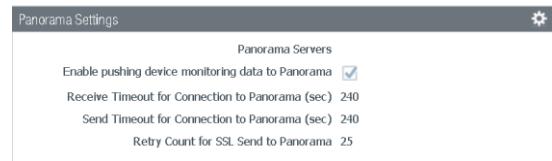
1. Define the remote logging destination:

- Email, syslog/SIEM server, Panorama, HTTP, or SNMP manager
- Address, necessary credentials, etc.

Device > Server Profiles

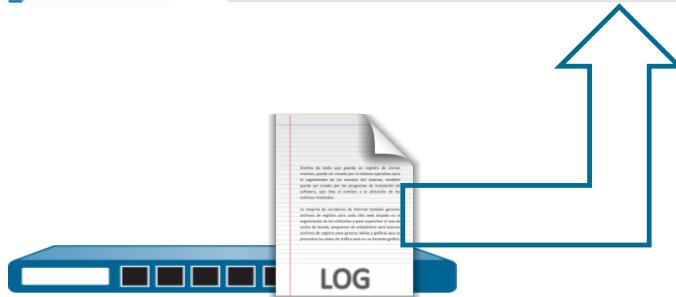


Device > Setup > Management



2. Enable log forwarding for each type of log:

- Which logs are forwarded
- Which severity levels are forwarded
- Which log type



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Depending on the type and severity of the data in the log files, you may want to be alerted to critical events that require attention, or have policies that require the archival of the data for longer than it can be stored on the firewall. In these cases, you want to forward the log data to an external service for archive, notification, and/or analysis.

To forward log data to an external service, complete these tasks:

1. Configure the firewall to access the remote services that will be receiving the logs
2. Configure each log type for forwarding

Define the Server Profiles for SNMP trap repositories, syslog servers, and email servers on **Device > Server Profiles**.

Define the address of the Panorama management appliance on **Device > Setup > Management**.

For System, Configuration, User-ID, and HIP Match logs, go to **Device > Log Settings** and select (or create additional) Server Profiles.

System messages about the firewall itself are visible in the system logs:

- Often system issues arise because of changes made to the device configuration.
- Specific information about configuration events is logged in a separate configuration log for ease of troubleshooting.
- The system and configuration logs are good candidates for alerts over email or SNMP.
- Email and SNMP traps make the most sense for critical and high-severity events that may require immediate attention or notification.
- Events captured by these logs include failed login attempts and configuration commits.

Selective Log Forwarding: Filtering

Objects > Log Forwarding

The screenshot shows the 'Log Forwarding Profile Match List' configuration screen. It includes fields for 'Name', 'Description', 'Log Type' (set to 'traffic'), and 'Filter' (set to 'All Logs'). A dropdown menu on the right lists log types: auth, data, threat, traffic, tunnel, url, and wildfire. Another panel on the right shows built-in actions for log types: All Logs, (severity eq critical), (severity eq high), (severity eq informational), (severity eq low), (severity eq medium), and a 'Filter Builder' button.

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Log Forwarding objects are defined in **Objects > Log Forwarding**:

- The Log Forwarding object defines which Server Profile to use for each external service that will receive log information. The Log Forwarding profile defines the destination for each log type. The Log Forwarding profile is then used as part of your configuration in your policy rules and network zones.
- These objects are defined separately for Traffic, Threat, WildFire, URL, Data, GTP, Tunnel, and Authentication logs.

You can filter the logs that are to be forwarded in two primary ways:

- By **Severity**: Categories are predefined on a per-log entry basis.
- By **Query Filter**: The same logic is used as that used to filter log entries in the **Monitor** tab.

Applying Log Forwarding in a Security Policy Rule

Policies > Security

The screenshot shows the 'Actions' tab selected in a 'Security Policy Rule' configuration. The 'Log Setting' section contains a dropdown labeled 'Log Forwarding' set to 'Log Forwarding Profile'. A callout box highlights this dropdown with the text: 'Log Forwarding Profile contains destination and filters'. Other settings shown include 'Action' (Allow), 'Profile Type' (None), and various logging checkboxes.

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Each Security policy can specify a Log Forwarding Profile that determines whether Traffic log entries are logged remotely with the Panorama management appliance and/or sent as SNMP traps, syslog messages, or email notifications.

Different Log Forwarding Profiles can be applied to different Security policy rules.

By default, only local logging is performed.

Log Forwarding Example: Syslog

Device > Log Settings

The screenshot shows the 'Device > Log Settings' interface. On the left, a sidebar lists various configuration categories like Certificates, Response Pages, and Server Profiles. The 'Log Settings' section under 'Server Profiles' is selected. The main area displays two tables of log forwarding profiles.

System Table:

Name	Description	Filter	Panorama	SNMP Trap	Email	Syslog	HTTP
system log profile	All Logs					syslog log forwarding	

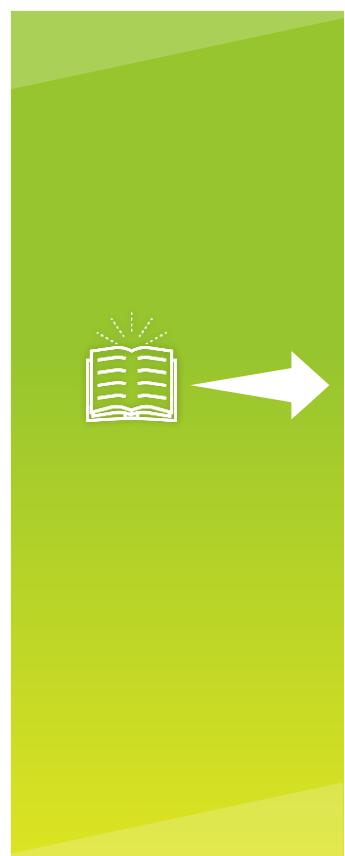
Configuration Table:

Name	Description	Filter	Panorama	SNMP Trap	Email	Syslog	HTTP
config log forwarding	All Logs					syslog log forwarding	

Buttons at the bottom of the main area include Add, Delete, Clone, and PDF/CSV.

- Specific profiles are then applied to a Security policy rule.

Log Forwarding Profiles are consolidated on the **Device > Log Settings** page. This page provides a single view of all the Log Forwarding Profiles. These profiles are visible only to, and can be applied only to, the appropriate type of policy rule.



Dashboard, ACC, and monitor

Log forwarding



[Syslog](#)

Configuring SNMP

Syslog

- Syslog can be used to send logging messages from the Palo Alto Networks firewall to:
 - External syslog servers
 - SIEM servers:
 - Aggregate and correlate syslog messages from many sources
- Syslog can be transported over:
 - UDP
 - TCP
 - SSL (with authentication)

Syslog is a standard log transport mechanism that enables the aggregation of log data from different network devices such as routers, firewalls, and printers from different vendors into a central repository for archive, analysis, and reporting.

Syslog log forwarding can be used to forward logs to a SIEM, or System Information and Event Manager. Many SIEM vendors and models are compatible with PAN-OS software. To determine if your SIEM is compatible, see the list of Palo Alto Networks technology partners to learn if your SIEM vendor is among them. The list of technology partners is at <https://www.paloaltonetworks.com/partners/alliance>.

Creating a Syslog Server Profile

- UDP and TCP default port 514
- SSL default port 6514

Device > Server Profiles > Syslog

Name	Syslog Server	Transport	Port	Format	Facility
syslog1	10.30.11.111	UDP	514	BSD	LOG_USER
QA syslog	10.5.56.11	SSL	6514	BSD	LOG_USER

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To generate syslog messages for System, Configuration, Traffic, Threat, or HIP Match logs, specify one or more syslog servers with a Server Profile. After you define the Syslog Profiles, the profiles can then be used for System and Configuration log entries:

- **Syslog Server:** Enter the IP address of the syslog server.
- **Transport:** Select whether to transport the syslog messages over UDP, TCP, or SSL.
- **Port:** Enter the port number of the syslog server. (The standard port for UDP and TCP is 514; the standard port for SSL is 6514.)
- **Format:** Specify the syslog format to use: **BSD** (the default) or **IETF**.
- **Facility:** Choose a level from the drop-down list.

For additional information, see the document *PAN-OS Syslog Integration* at <https://live.paloaltonetworks.com/t5/Documentation-Articles/PAN-OS-Syslog-Integration/ta-p/55323>.

Compared to traditional syslog over UDP, syslog over TCP and SSL is a more secure method of transferring valuable syslog messages.

Before PAN-OS 6.0, syslog messages were sent over UDP transport only. This method of transfer is not as reliable or secure as with TCP and SSL.

Certain customer deployments have syslog messages relayed to centralized servers that may be sent over unreliable or unsecure links.

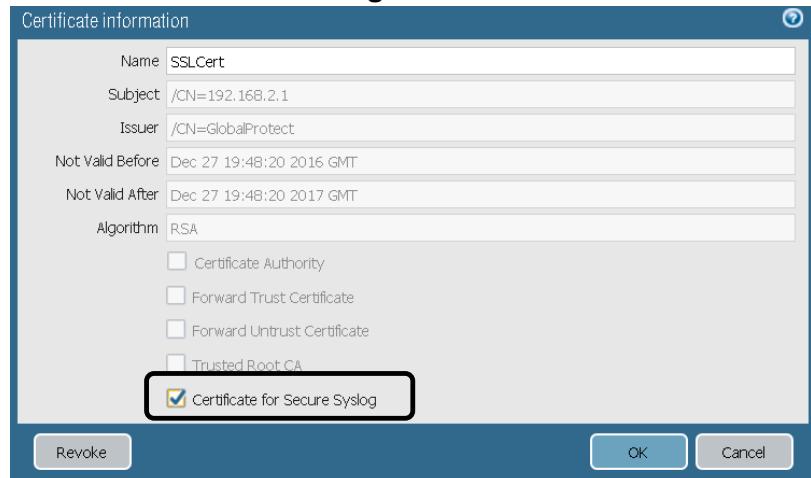
Transport syslogs over TCP and SSL provide for more reliable and secure transport.

TCP has more overhead and expense in overall performance than UDP, but the impact probably will not be detrimental to the overall performance of the network and environment. TCP has less overhead and cost than does SSL.

Using SSL for Syslog

- Local certificate required for syslog server client authentication
- Private key must be available
- Cannot be stored on a hardware security module (HSM)

Device > Certificate Management > Certificates



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If the syslog server uses client authentication, a local certificate is required.

The private key must be available and cannot be stored on an HSM.

To get a certificate:

- Import a certificate into the Palo Alto Networks firewall:
 - Purchase a certificate created by a trusted certificate authority, or CA
 - Generate a certificate signing request to give the CA on the Palo Alto Networks firewall
 - Create a certificate by using Active Directory or some other facility with your own CA certificate
- Create a self-signed certificate on the Palo Alto Networks firewall:
 - Create a CA root certificate on the Palo Alto Networks firewall
 - Create a certificate signed by that CA root certificate

Syslog Custom Log Format

Device > Server Profiles > Syslog

The screenshot shows the 'Edit Log Format' dialog box over a 'Syslog Server Profile' configuration window. The left panel lists various log fields, and the right panel is a large text area for defining the log format.

Fields (Left Panel):

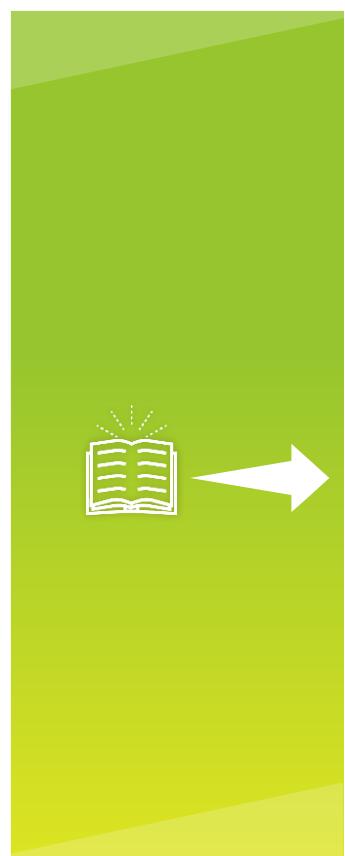
- actionflags
- cef-formatted-receive_time
- cef-formatted-time_generated
- cef-number-of-severity
- device_name
- dg_hier_level_1
- dg_hier_level_2
- dg_hier_level_3
- dg_hier_level_4
- eventid
- module
- number-of-severity
- object
- opaque
- receive_time
- sender_sw_version
- seqno
- serial
- severity
- subtype
- time_generated
- type
- vsys
- vsys_id

System Log Format (Right Panel):

Enter the log format above. Click on the field names in the left panel to include them in the log format.

Restore default

- Customize the format of the syslog messages to work with specific syslog or SIEM servers



Dashboard, ACC, and monitor

Log forwarding

Syslog

Configuring SNMP

SNMP Monitoring Overview

- Enable inbound SNMP on the MGT interface
- Load PAN-OS MIBs into the SNMP Manager

Device > Setup > Interfaces > Management

Management Interface Settings

IP Type	<input checked="" type="radio"/> Static <input type="radio"/> DHCP Client
IP Address	192.168.1.254
Netmask	255.255.255.0
Default Gateway	192.168.1.1
IPv6 Address/Prefix Length	
Default IPv6 Gateway	
Speed	auto-negotiate
MTU	1500

Administrative Management Services

<input type="checkbox"/> HTTP	<input checked="" type="checkbox"/> HTTPS
<input type="checkbox"/> Telnet	<input checked="" type="checkbox"/> SSH

Network Services

<input type="checkbox"/> HTTP OCSP	<input checked="" type="checkbox"/> Ping
<input checked="" type="checkbox"/> SNMP	<input type="checkbox"/> User-ID
<input type="checkbox"/> User-ID Syslog Listener-SSL	<input type="checkbox"/> User-ID Syslog Listener-UDP



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If the SNMP Manager is on a non-MGT interface, allow SNMP on the Interface Management Profile for that interface. Also create a service route for SNMP to use that interface.

Configuring SNMP Settings

- View:
 - Enter an OID and a mask to determine which parts of the MIB can be seen
- Users:
 - Select View for user
 - Username, Auth Password, and Priv Password should match in SNMP Manager

Device > Setup > Operations > Miscellaneous > SNMP Setup

Name	View
ViewAll	ViewAll: .1.3.6.1: include: 0xf0

Users	View	Auth Password	Priv Password
snmpuser	ViewAll	*****	*****

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For the **View** option, enter an OID and a mask to determine which parts of the MIB can be seen:

- OID .1.3.6.1 mask 0xf0 to see everything
- To see more information, use OID .1 mask 0x80.

For the **Users** view, select **View for User**:

- **Username**, **Auth Password**, and **Priv Password** should match in the SNMP manager:
 - Auth uses SHA

The **SNMP Community String** should match the **Community String** in the SNMP Manager.

Enterprise-specific MIBs can be downloaded from

<https://www.paloaltonetworks.com/documentation/misc/snmp-mibs.html>.

Note that for PAN-OS 7.0 and later, logical interfaces such as tunnels, aggregate groups, and vsys-specific subinterfaces also can be monitored using SNMP.

Also in PAN-OS 7.0 and later, global counters have been added to the PAN-COMMON-MIB.my MIB to track DoS-related events, IP fragmentation, TCP state, and packet drops.

Creating an SNMP Traps Server Profile

- SNMPv2:
 - Trap Repository Address
 - Community String
- SNMPv3:
 - Username
 - EngineID
 - Passwords

Device > Server Profiles > SNMP Trap

The screenshot shows the 'SNMP Trap Server Profile' configuration for SNMPv2. It includes fields for 'Name' (SNMP Manager), 'Version' (V2c selected), and a table with columns 'Name', 'SNMP Manager', and 'Community'. A row is present for 'V2 Manager' with values '10.30.11.211' and 'public'. Buttons for '+ Add' and 'Delete' are at the bottom.

The screenshot shows the 'SNMP Trap Server Profile' configuration for SNMPv3. It includes fields for 'Name' (SNMP Manager), 'Version' (V3 selected), and a table with columns 'Name', 'SNMP Manager', 'User', 'EngineID', 'Auth Password', and 'Priv Password'. A row is present for 'V3 Manager' with values '10.30.11.211', 'snmpuser', '0x80001F8804303...', and two masked password fields. Buttons for '+ Add' and 'Delete' are at the bottom.

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SNMPv2

- Trap Repository Address
- Community String

SNMPv3

- Username
- EngineID:
 - From SNMP GET OID 1.3.6.1.6.3.10.2.1.1.0
- Passwords:
 - Auth uses SHA
 - Privilege uses AES

Module Summary

Now that you have completed this module, you should be able to:



- Create an interactive, graphical summary of the applications with the ACC
- Export policy rules, objects, and IPS signatures using the configuration table export
- Create a predefined report to view traffic statistics for the previous day
- Describe how log files are forwarded to an external source
- Configure a Server Profile to forward logs to a syslog server

Now that you have completed the module, you should be able to:

- Create an interactive, graphical summary of the applications with the ACC
- Export policy rules, objects, and IPS signatures using the configuration table export
- Create a predefined report to view traffic statistics for the previous day
- Describe how log files are forwarded to an external source
- Configure a Server Profile to forward logs to a syslog server

Questions?



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Review Questions

1. Logs can be forwarded to which four of the following Remote Logging Destinations? (Choose four.)
 - a. Email
 - b. Syslog
 - c. Common access log
 - d. Panorama
 - e. SNMP
2. A log can be exported to which format?
 - a. CSV
 - b. PDF
 - c. PPT
 - d. XLS
3. True or false? A Report Group must be sent as a scheduled email. It cannot be downloaded directly.
 - a. true
 - b. false
4. A SaaS application that you formally approve for use on your network is which type of application?
 - a. sanctioned
 - b. production
 - c. unsanctioned
 - d. service

Monitoring and Reporting Lab (Pages 233-253 in the Lab Guide)

- Prepare a Syslog Server
- Configure System Log Forwarding
- Test the Configuration
- Generate a PDF Summary Report

PROTECTION. DELIVERED.



Answers to Review Questions

1. a, b, d, e
2. a
3. a (true)
4. a

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