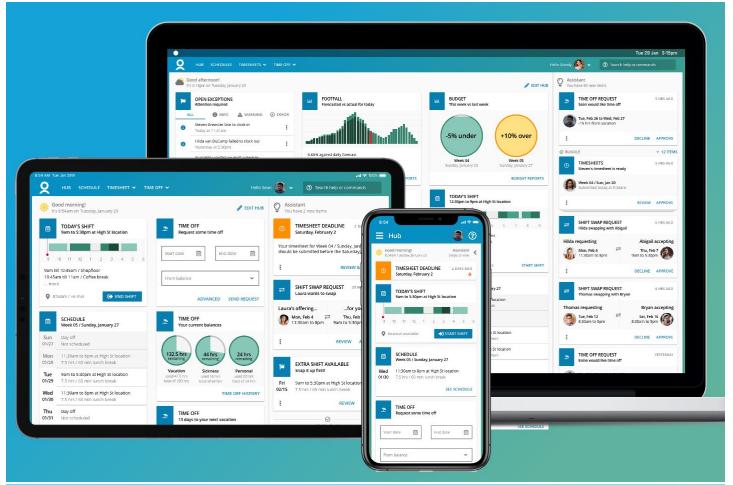
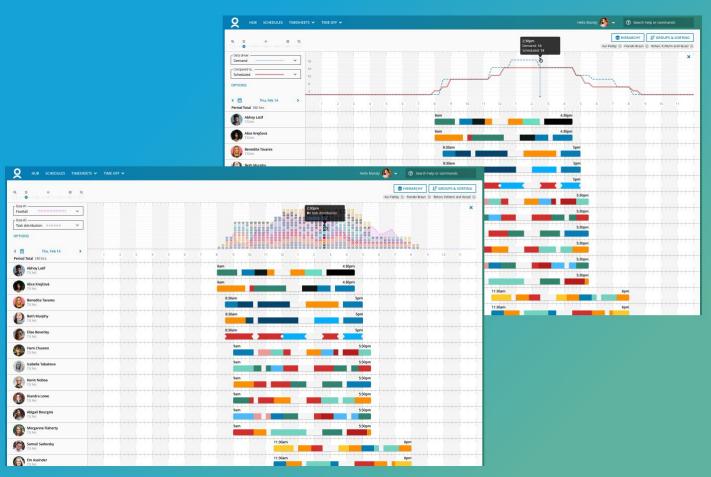
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UI & Web Design



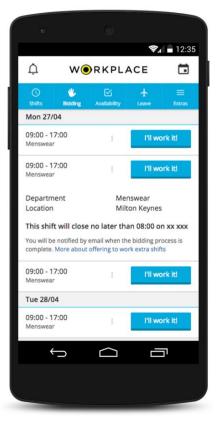




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Logos & Branding











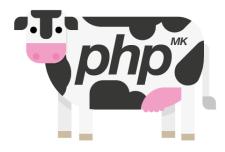












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Graphic Design & Print Layout

WORKPLACE



Rite Aid

Rite Aid uses Workplace to drive a customer service culture



Rite Aid is more than a convenient stop off for pharmacy needs - the company customers to return to the stores because the experience is consistently good.

"A good customer service culture starts with engaged and satisfied associates."

David Markley, who is VP of Financial and Labor Analysis at Rite Aid which has 4,600 stores in the US and Canada, sees smarter scheduling as a way to drive sales through increasing employee engagement.

Rite Aid is using Workplace's management tools to improve customer service by giving its pharmacists more ability to work "in a way that meets their needs and the needs of

The pharmacists - 14% of the workforce - have improved their work-life balance through being empowered to indicate their own availability and to dial in from their own devices to check their calendars. They can also bid for extra shifts - for instance when, on the day before a predicted snowstorm, Rite Ald stores experience a huge surge in footfall.

A quality schedule depends on a quality forecast. "If we don't know what our business is

Consistency improves



WORKPLACE

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