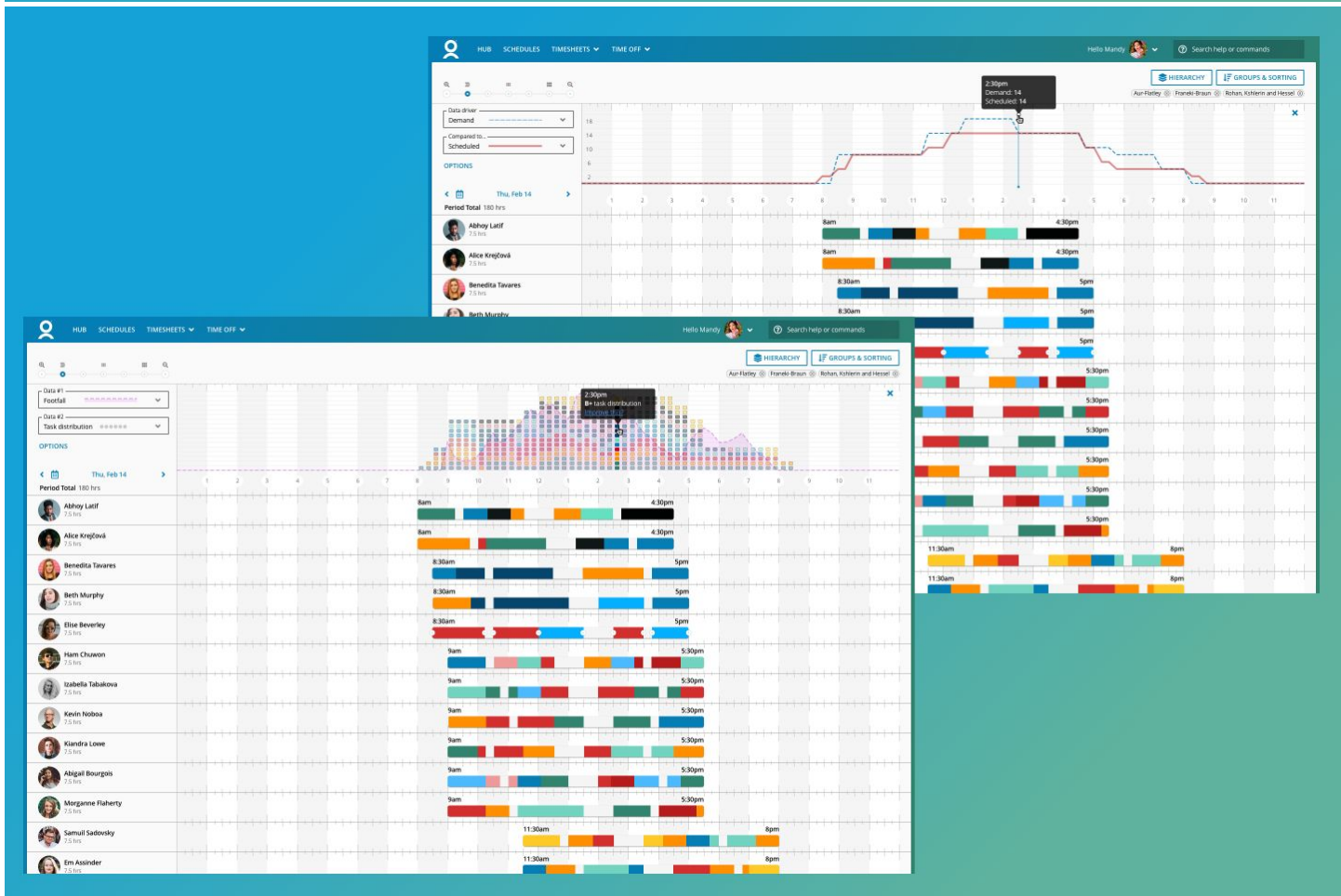
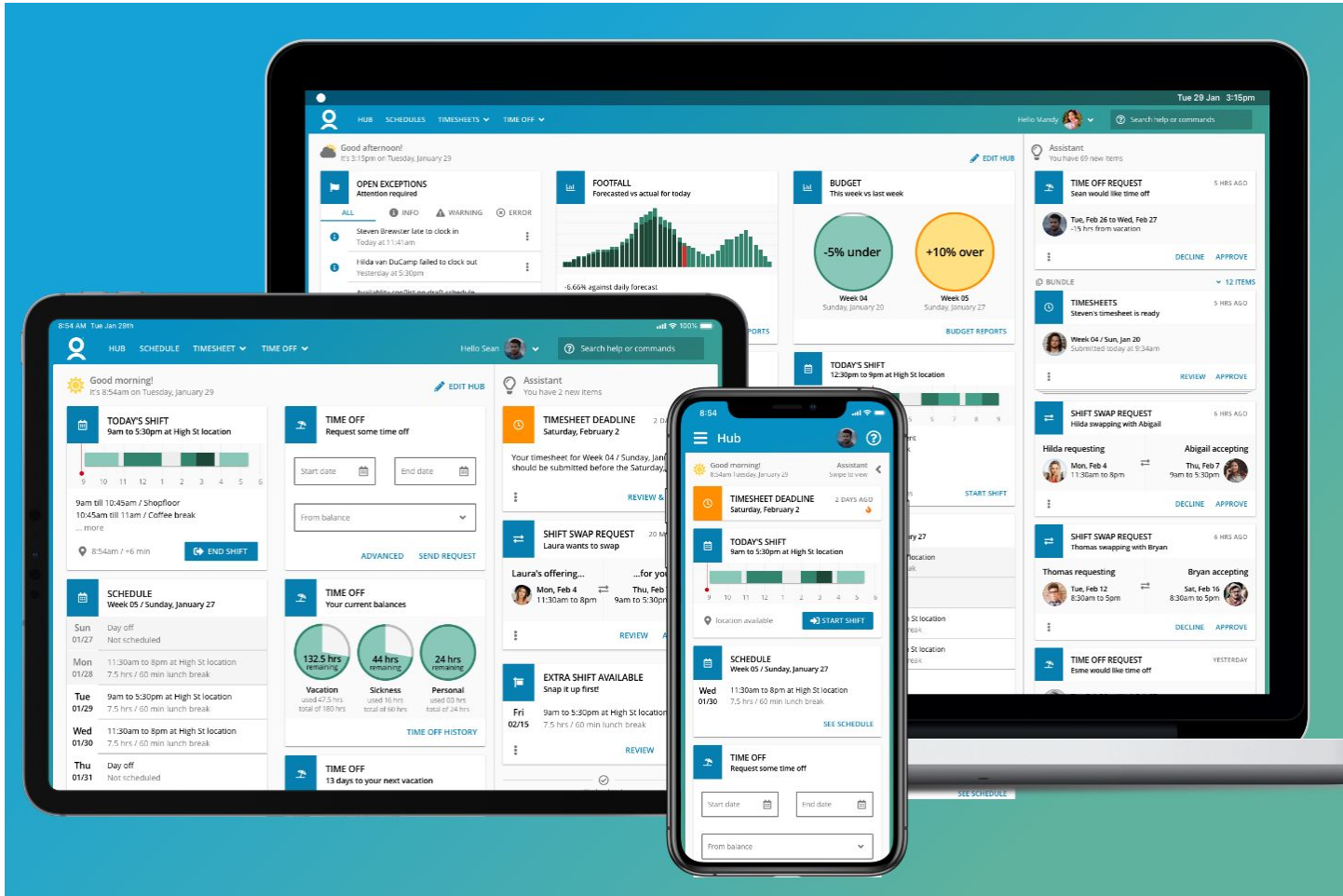
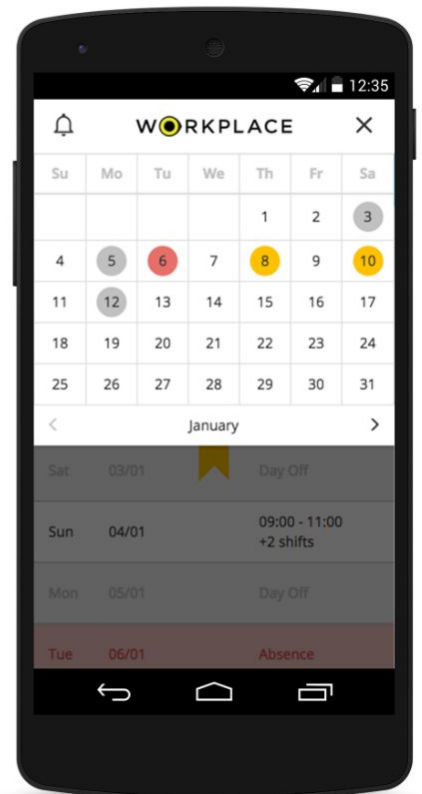
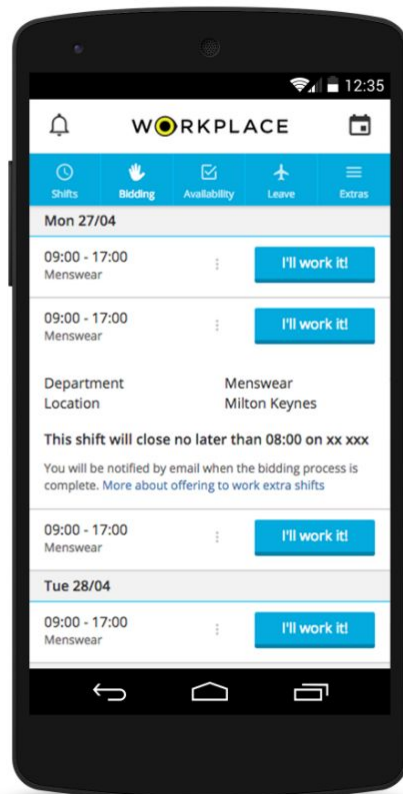
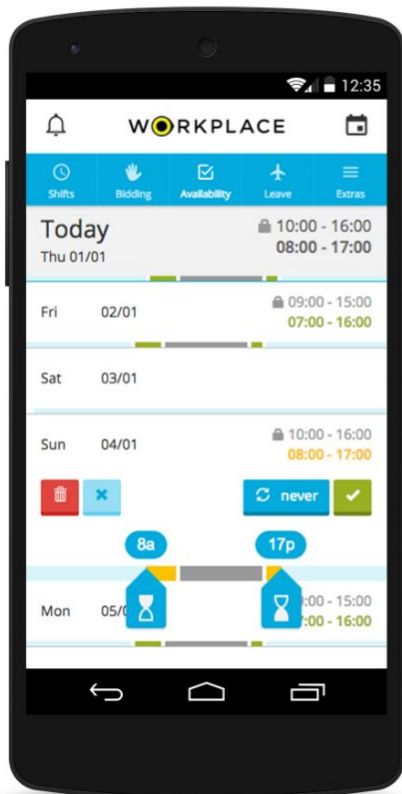
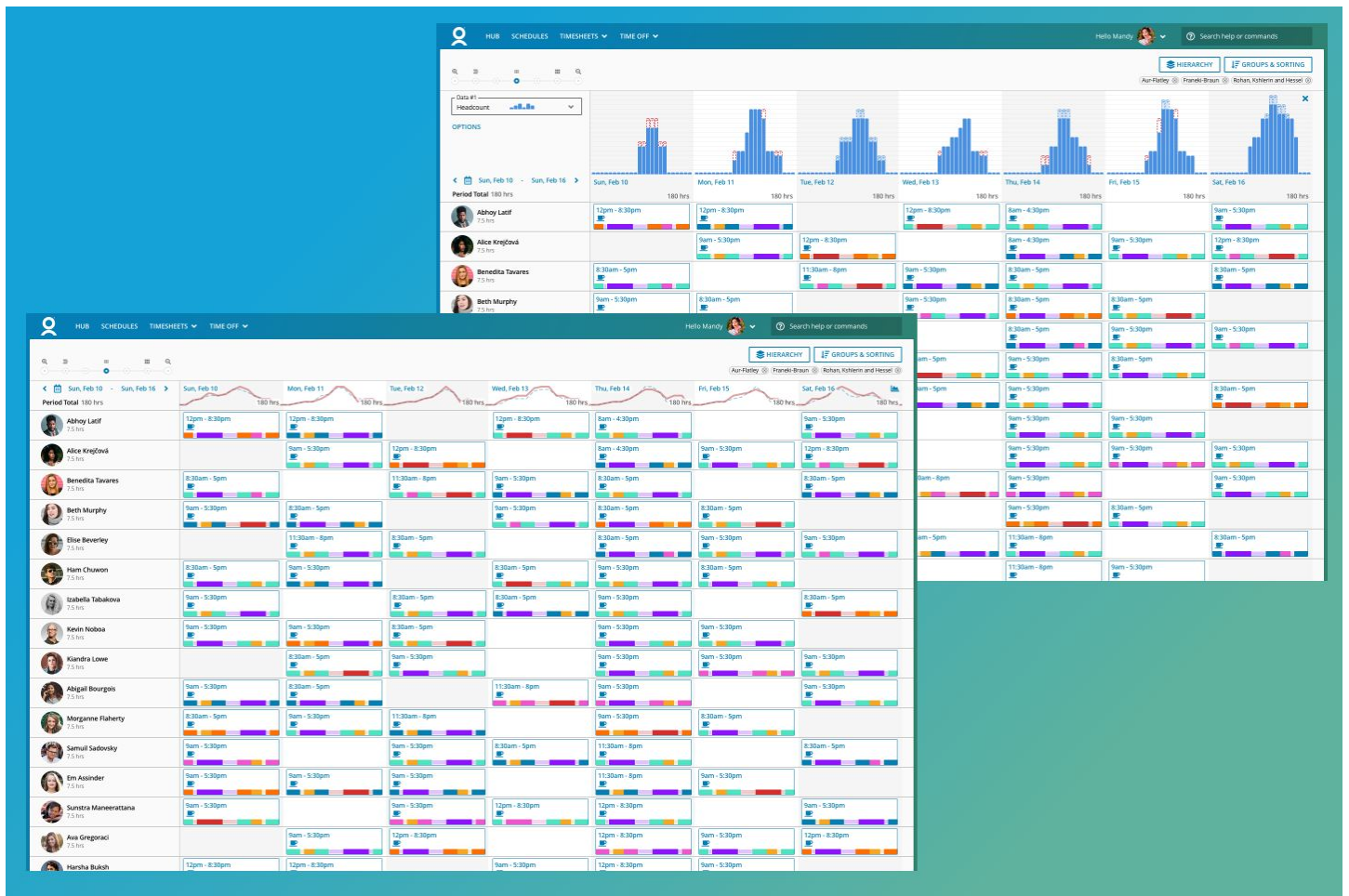




UI & Web Design







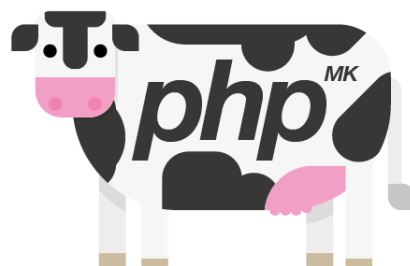
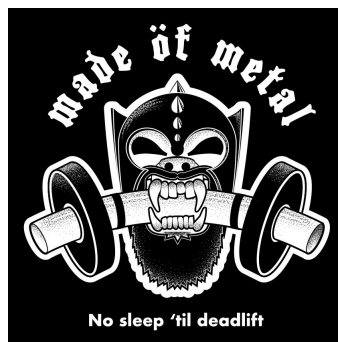


Matthew Lodge // UI/UX, Web, and Graphic Design

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## Logos & Branding





## Graphic Design & Print Layout

WORKPLACE MOBILE | PRODUCT BRIEF

### FULL SCHEDULE ACCESS FROM YOUR MOBILE DEVICE

Workplace Mobile is an app that helps employees stay in touch with what's happening at work. Employees can view their schedules and be notified of any changes as they happen with 24/7 on the go access. Communication is two-way, enabling employees to offer to work extra shifts, extend their availability, request time off and update their contact details.

### BUILD A TEAM THAT SELLS

Workplace Mobile enables you to gain and maintain competitive advantage in your market by helping you build great relationships with your whole team.

If you want your team to shine and your customers to experience excellent service as a result, switching to Workplace is a smart move. The combination of Workplace SaaS and our simple, intuitive mobile app, means there's no smarter way.

Smart Schedules are made more effective with a high degree of employee engagement. It's a simple and proven fact that a happy and enthusiastic employee is a far more successful up-seller than her disengaged associate.

The collaborative scheduling approach made possible by Workplace, promotes employee engagement by creating schedules that work for everyone. Let your employees know that you value them and respect their need for a healthy work-life balance. Not only will you see your team increasing revenues, your team will want to stay together, reducing employee turnover and building your company's reputation as the employer of choice.

### LET'S STAY IN TOUCH

Workplace mobile makes it easy for your employees to see their up-to-date schedules as you publish them. Send notification alerts directly to their mobile device whenever a new schedule is published, a shift changes or when you accept an employee's offer to work an extra shift (or not!). In addition, they can update their personal and contact details, extend their hours of availability and see when requested time off has been approved.

Workplace Mobile is currently available for a multilingual user experience.

WORKPLACE



### BENEFITS SNAPSHOT

Employees get real-time access to published Workplace schedules with their HTML5, iOS and Android devices.

Improved employee engagement through collaborative scheduling.

Promote employee-centric mobile scheduling with notification alerts on new, updated or extra shifts.


Easy deployment and intuitive interface means no need for training or custom system integration.

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Smart schedules that drive revenue

## Rite Aid

### Rite Aid uses Workplace to drive a customer service culture



Consistency improves

Rite Aid are developing their use of smart scheduling to drive an improvement in service quality across 4,600 stores.

The advantages this approach has over a homegrown system is that managers can be coached to deliver better schedules over time and corporate headquarters can have oversight of this process.

That means that every store can benefit from consistently excellent schedule quality.

Employees also benefit from greater control over when they are working and from better visibility of their personal timetables.

Rite Aid is more than a convenient stop off for pharmacy needs - the company wants customers to return to the stores because the experience is consistently good.

"A good customer service culture starts with engaged and satisfied associates."

David Markley, who is VP of Financial and Labor Analysis at Rite Aid which has 4,600 stores in the US and Canada, sees smarter scheduling as a way to drive sales through increasing employee engagement.

Rite Aid is using Workplace's management tools to improve customer service by giving its pharmacists more ability to work "in a way that meets their needs and the needs of our customers."

The pharmacists - 14% of the workforce - have improved their work-life balance through being empowered to indicate their own availability and to dial in from their own devices to check their calendars. They can also bid for extra shifts - for instance when, on the day before a predicted snowstorm, Rite Aid stores experience a huge surge in footfall.

A quality schedule depends on a quality forecast. "If we don't know what our business is going to be, we can't write a quality schedule."

**WORKPLACE**

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## COMPLETE OUR SURVEY & WIN A £100 GIFT CARD!

DO YOU PLAN YOUR ROTA? WIN £100 BY SIMPLY TELLING US HOW YOU DO IT.



WORKPLACE



# BUG BASH

End-to-end analysis, development, and integration of as many bug fixes as we can

Friday 19th May

All members of the WF&S SaaS team to attend. The aim is to give immediate, tangible value back to the business during a 10% time, helping to relieve some of the pressure on the Services/Support teams. Meeting rooms are booked and, of course, lunch will be provided.

