Matt Rafalko   Software Developer

262.671.8484

mattrafalko@gmail.com

github.com/mattrafalko

linkedin.com/in/mrafalko

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EDUCATION

Iowa State University

Bachelor of Science in Management Information Systems

Graduated May 2017

EXPERIENCE

Software Developer   *Feb. 2020 - Present*

Uline | Pleasant Prairie, WI

I am a full stack developer working on Uline's e-commerce website and internal applications. Uline.com's codebase consists of a .NET backend, SQL Server database, and a front-end built with RazorMVC, SCSS, and jQuery.
All codebases use git for version control and Azure for project management.

Responsibilities:
- Developing for and maintaining the codebase for the Uline.com website
- Writing both backend and front-end unit tests
- Participating in backlog grooming, sprint planning, and and sprint retrospectives
- Writing new and updating existing documentation for processes and technologies used by the organization

Achievements:
- Built an internal application from scratch that acts as a troubleshooting tool
- Completed Uline's LearnIT program with a capstone project
- Created a standardized testing documentation process to streamline developer to QA feature testing handoff process

Tech Stack:
- .Net, RazorMVC, SQL, JavaScript, SCSS, Java Spring Boot, Angular, NPM, SonarQube, Jenkins, Azure, GIT, DataStax, Karma, Maven, PrimeNG

Client Integration Engineer   *Feb. 2018 - Feb. 2020*

Milliman IntelliScript | Brookfield, WI

As a Client Integration Engineer, the main focus of this job was assisting clients with their API integrations with IntelliScript's SaaS products.

Responsibilities:
- Developing new tools, workflows, and reports using SQL
- UAT new internal tools and client-facing product features and enhancements
- Standardizing internal processes with contributions to internal wiki
- Administering ticketing system and providing internal support
- Leading tickets to resolution via root cause analysis
- Triaging tickets to internal stakeholders with appropriate urgency

Achievements:
- Implemented IP address management system with improved standardized process
- Planned and executed successful roll out of enabling client facing two-factor authentication for all products
- Wrote API documentation for 3 new services and contributed over 20 articles to internal wiki

Tech Stack: SQL, .Net, SOAP, TFS, JavaScript, CSS

System Analyst - Intern   *Jan. 2017 - May 2017*

OmniVista Solutions | Des Moines, IA

As an intern, I spearheaded a JIRA implementation and managed all project management related duties, resolved bugs and assisted with building out features for clients.

Tech Stack: SQL, .Net, JIRA

Program Assistant   *Sept. 2013 - Aug. 2016*

Iowa State Foundation | Ames, IA

The Iowa State Foundation is a non-profit organization that focuses on fundraising money for ISU's scholarships and initiatives.
- Hired, trained, coached, and managed new employees
- Reduced turnover by 15% by leading skill workshops and implementing an incentivized goal system
- Individually raised over $200,000 in donations