Quantium Virtual Internship Retail Strategy and Analytics Task 2

Description of Analyses

Stores 76, 86, 88 were selected for a trial layout of a new chips category which commenced at the beginning of February 2019 and concluded at the end of April 2019. To determine whether this trial was a success, comparisons need to be made with other stores with sales during the same time period. To achieve this, a control store with similar sales and numbers of customers per month in the pre-trial period will be selected for each trial store. Total sales and number of customers per month will then be compared in the trial period to determine if each trial store deviates from the control store.

Import Packages

```
In [1]: import pandas as pd
    pd.options.mode.chained_assignment = None
    import numpy as np
    from datetime import date
    from scipy.stats import pearsonr, t
    import seaborn as sns
    import matplotlib.pyplot as plt
%matplotlib inline
```

Create Dataframe from Data File

```
In [2]: data = pd.read_csv('QVI_data.csv')
```

Create Additional Feature

```
In [3]: # Create new column containing just the year and month
data['YEARMONTH'] = pd.to_datetime(data['DATE']).dt.to_period('M')
```

Create Dataframes with Measure Calculations for Analysis

Dataframe with Measure Calculations for All Stores

The dataframe includes the following measures by month for each store:

- · Total sales
- · Number of customers
- Average price per unit sold
- · Average number of transactions per customer
- Average number of chips per customers

NB: Only the first two measures will be used in this analysis

Filter Dataframe to Stores with Sales in All Months of the Pre-Trial Period

The dataframe excludes stores that did not have sales in each month of the financial year. It also only includes months in the pre-trial period.

Functions Required for Analysis

```
In [6]: def calculate_correlation(df, metric_col, store_comparison):
    """
    Creates a new dataframe with correlations for a chosen metric between a selected trial store and all remaining stores. The correlations are used to help determine which store is most similar to the trial store.
    """
    store1 = df[df.STORE_NBR == store_comparison][metric_col]
    df = df[df.STORE_NBR != store_comparison]
    calculated_measure = []
    for number in df.STORE_NBR.unique():
        store2 = df[df.STORE_NBR == number][metric_col]
        corr, _ = pearsonr(store1, store2)
        calculated_measure.append([store_comparison, number, corr])

calc_corr_table = pd.DataFrame(calculated_measure)
    calc_corr_table.columns = ['Trial_Store', 'Control_Stores', 'Correlation']
    return calc_corr_table
```

```
In [7]: def calculate magnitude distance(df, metric col, store comparison):
            Creates a new dataframe with standardized differences for a chosen metric
            between a selected trial store and each of the remaining stores. The
            calculated difference is used to help determine which store is most
            similar to the trial store.
            calculated measure = []
            for number in df.STORE NBR.unique():
                for date in df.YEARMONTH.unique():
                    distance1 = df[(df.YEARMONTH == date) &
                                    (df.STORE_NBR == number)][metric_col]
                    distance2 = df[(df.YEARMONTH == date) &
                                    (df.STORE NBR == store comparison)][metric col]
                    calculated measure.append([store comparison,
                                                number,
                                                date,
                                                abs(float(distance1) -
                                                    float(distance2))])
            calc_dist_table = pd.DataFrame(calculated_measure)
            calc_dist_table.columns = ['Trial_Store',
                                        'Control Stores',
                                        'YEARMONTH',
                                        'Measure']
            calc_dist_table = calc_dist_table[calc_dist_table.Control_Stores !=
                                               store comparison]
            std_measure = pd.DataFrame(1 - (calc_dist_table.Measure -
                                             min(calc dist table.Measure)) /
                                        (max(calc_dist_table.Measure -
                                             min(calc_dist_table.Measure))))
            std_measure.columns = ['Std_Measure']
            calc dist table = calc dist table.join(std measure, how='outer')
            calc_dist_table.drop(columns=['Measure'], inplace=True)
            return calc_dist_table.groupby(['Trial_Store',
                                              'Control_Stores']).agg({'Std_Measure':
                                                                      'mean'}). \
                                                                      reset_index()
```

```
In [8]: | def best_control_store(corr_measure1,
                                corr_measure2,
                                dist measure1,
                                dist measure2,
                                corr weight):
            Uses a combination of measures to create a composite score to determine
            which store is most similar to the trial store.
            sales_scores = pd.merge(corr_measure1,
                                     dist measure1,
                                     how='left',
                                     left_on=['Trial_Store','Control_Stores'],
                                     right_on = ['Trial_Store','Control_Stores'])
            sales scores['Sales Scores'] = \
                                     (abs(corr_measure1.Correlation)*corr_weight) + \
                                     (dist measure1.Std Measure*corr weight)
            customers_scores = pd.merge(corr_measure2,
                                         dist measure2,
                                         how='left',
                                         left_on=['Trial_Store','Control_Stores'],
                                         right_on = ['Trial_Store', 'Control_Stores'])
            customers_scores['Customers_Scores'] = \
                                         (abs(corr_measure2.Correlation)*corr_weight) + \
                                         (dist measure2.Std Measure*corr weight)
            total_score = pd.merge(sales_scores, customers_scores,
                                    how='left',
                                    left_on=['Trial_Store','Control_Stores'],
                                    right_on = ['Trial_Store','Control_Stores'])
            total_score['Total_Score'] = \
                                     (sales scores.Sales Scores*corr weight) + \
                                     (customers_scores.Customers_Scores*corr_weight)
            best_store = total_score.sort_values(by='Total_Score',
                                                  ascending=False).Control Stores.iloc[0]
            return best_store
In [9]: def add_store_type(df, date, trial, control):
            Adds a column to a dataframe that labels, the selected trial and control
            store with these names repectively. All other stores are labelled
             'Other stores'.
            0.00
            df = df[df.YEARMONTH < date]</pre>
            df['Store_type'] = ['Trial' if store == trial else
```

'Control' if store == control else

return df

'Other stores' for store in df.STORE NBR]

```
In [10]: def plot total sales by month(df):
             Plots total sales by month for each store type.
             sns.set(rc={'figure.figsize':(10,6)})
             sns.lineplot(data=df, x='YEARMONTH', y='Tot_Sales', hue='Store_type')
             plt.xlabel('Month of Operation', fontsize = 20)
             plt.xticks(fontsize=15, rotation=70)
             plt.ylabel('Total Sales', fontsize = 20)
             plt.yticks(fontsize=15)
             plt.title('Total Sales by Month', fontsize = 22)
             plt.legend(bbox_to_anchor=(1.05, 1), loc=2, borderaxespad=0.)
In [11]: | def plot_number_of_customers_by_month(df):
             Plots number of customers by month for each store type.
             sns.set(rc={'figure.figsize':(10,6)})
             sns.lineplot(data=df, x='YEARMONTH', y='Number Customers', hue='Store type')
             plt.xlabel('Month of Operation', fontsize = 20)
             plt.xticks(fontsize=15, rotation=70)
             plt.ylabel('Number of Customers', fontsize = 20)
             plt.yticks(fontsize=15)
             plt.title('Number of Customers by Month', fontsize = 22)
             plt.legend(bbox to anchor=(1.05, 1), loc=2, borderaxespad=0.)
In [12]: def scale control metric(pre trial df, full df, trial, control, metric col):
             Returns a dataframe with the metric of the control store scaled in
             proportion to the trial store. The scaling is based only on values in
             the pre-trial period. This is required for a more accurate comparison.
             scaling factor control metric = \
                                         sum(pre_trial_df[pre_trial_df.STORE_NBR ==
                                                           trial store][metric col]) / \
                                         sum(pre_trial_df[pre_trial_df.STORE_NBR ==
                                                           control_store][metric_col])
             scaled control metric = full_df[full_df.STORE_NBR == control_store]
             scaled control metric['Control Metric'] = \
                                                  scaled control metric[metric col] * \
                                                  scaling factor control metric
             return scaled_control_metric
```

```
In [13]: def calculate perc diff(scaled df, full df, trial, metric col):
             Returns a dataframe with a calculation of the percentage difference between
             a scaled control metric and the same metric for a trial store.
             control_metric = scaled_df[['YEARMONTH','Control_Metric']]
             trial metric = full df[full df.STORE NBR == trial][['YEARMONTH',metric col]]
             perc diff = pd.merge(control metric,
                                    trial metric,
                                    how='left',
                                    left on=['YEARMONTH'],
                                    right_on = ['YEARMONTH'])
             perc_diff.rename(columns={metric_col: 'Trial_Metric'}, inplace=True)
             perc_diff['Percent_Diff'] = (perc_diff.Control_Metric -
                                            perc diff.Trial Metric) / \
                                            ((perc_diff.Control_Metric +
                                              perc diff.Trial Metric)/2)
             return perc_diff
In [14]: def calculate std dev mean(df):
             Returns a standard deviation and mean for the calculated percentage
             difference of the required metric across the months in the pre-trial
             period.
             0.00
             std dev = df[df.YEARMONTH < '2019-02']['Percent Diff'].std()
             u = df[df.YEARMONTH < '2019-02']['Percent Diff'].mean()</pre>
             return std dev, u
In [15]: | def calculate_t_values(df, std_dev, u):
             Returns a dataframe with a t-value statistic for the percentage
             differences between the scaled control metric and the same metric for the
             trial store.
             df['T-Value'] = abs((df.Percent Diff - u) / std dev)
             return df
In [16]: def create control trial dataframe(df, trial, control):
             Returns a datframe that only contains monthly values for the control and
             trial store over the entire financial year.
             df['Store type'] = ['Trial' if store == trial else
                                  'Control' if store == control else
                                  None for store in df.STORE NBR]
             df['YEARMONTH'] = df['YEARMONTH'].astype(str)
             df = df[(df.Store type == 'Control') | (df.Store type == 'Trial')]
             return df
```

```
In [17]: def control_conf_int(df, metric_col):
    """

    Returns a dataframe that adds a 5th and 95th confidence interval for the control store metric for each month.
    """

    df_Controls95 = df[df.Store_type == 'Control']
    df_Controls95[metric_col] = df_Controls95[metric_col] * (1 + std_dev * 2)
    df_Controls95.loc[:, 'Store_type'] = 'Control 95th % confidence interval'

    df_Controls5 = df[df.Store_type == 'Control']
    df_Controls5[metric_col] = df_Controls5[metric_col] * (1 - std_dev * 2)
    df_Controls5.loc[:, 'Store_type'] = 'Control 5th % confidence interval'
    return pd.concat([df, df_Controls95, df_Controls5])
```

Analysis for Trial Store 77

Select Control Store and Compare Total Sales and Number of Customers in Pre-Trial Period

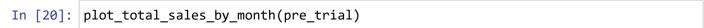
Find the Most Similar Store to Trial Store 77

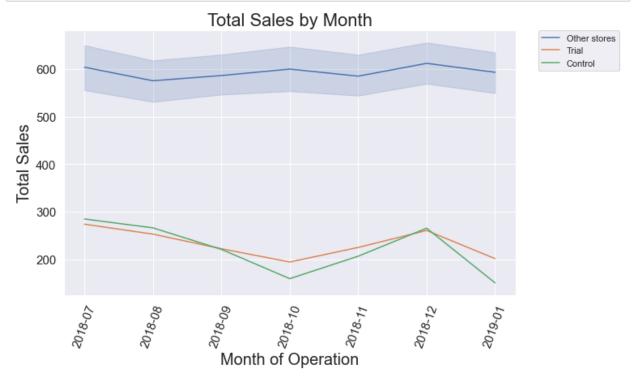
```
In [18]: trial store = 77
         corr_sales = calculate_correlation(pre_trial_measures,
                                              'Tot Sales',
                                             trial store)
         corr customers = calculate correlation(pre trial measures,
                                                  'Number_Customers',
                                                 trial store)
         std_dist_sales = calculate_magnitude_distance(pre_trial_measures,
                                                         'Tot_Sales',
                                                         trial store)
         std dist customers = calculate magnitude distance(pre trial measures,
                                                             'Number Customers',
                                                             trial store)
         corr_weight = 0.5
         control_store = best_control_store(corr_sales,
                                             corr customers,
                                             std dist sales,
                                             std_dist_customers,
                                             corr weight)
         control_store
```

Out[18]: 233

Create Dataframe and Variable for Plots

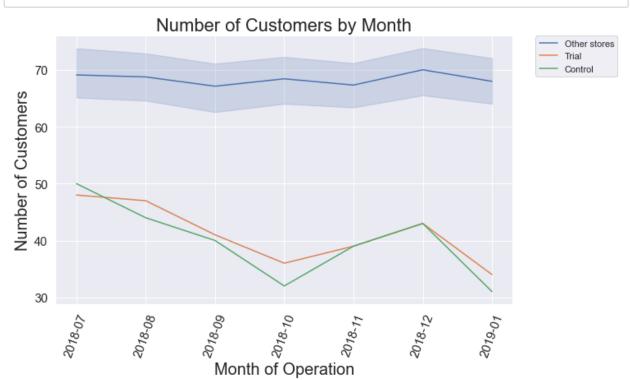
Plot Total Sales by Month in Pre-Trial Period





Plot Number of Customers by Month in Pre-Trial Period





Both graphs confirm that the totals sales and number of customers per month for the control store is similar to the trial store in the pre-trial period.

Assessment of Total Sales for Trial Store 77 in the Trial Period

T-Value Statistic Based On Pre-Trial Period

```
In [22]: # There are seven months in the pre-trial period so the degrees of freedom are 7
p = 0.95
df = 6
t_dist_value = t.ppf(p, df)
t_dist_value
```

Out[22]: 1.9431802803927816

Determine if Percentage Difference Between the Control and Trial Total Sales is Statistically Significant

The t-values for March and April are higher than the expected value for a t-distribution with 6 degrees of freedom. Therefore, the higher relative sales for the trial store appear significant.

Out[23]:

	YEARMONTH	Control_Metric	Trial_Metric	Percent_Diff	T-Value
0	2018-07	298.757223	273.8	0.087178	0.809929
1	2018-08	279.238837	252.9	0.098992	0.899889
2	2018-09	231.807062	222.2	0.042321	0.468367
3	2018-10	167.165527	194.3	-0.150136	0.997095
4	2018-11	216.696054	224.9	-0.037156	0.136810
5	2018-12	278.504274	260.6	0.066422	0.651885
6	2019-01	157.931022	201.4	-0.241944	1.696166
7	2019-02	239.992191	222.2	0.076990	0.732356
8	2019-03	189.517227	255.1	-0.295008	2.100220
9	2019-04	151.319956	263.5	-0.540861	3.972269
10	2019-05	327.510113	272.3	0.184092	1.547879
11	2019-06	217.955304	249.3	-0.134165	0.875486

Plot Total Sales by Month for the Trial Store, Control Store and the Control Store's 5th and 95th Percentile

The graph below shows that sales for the trial store deviated significantly from the control store during the months of March and April. The increased sales for the trial store were also significantly higher than the 95% confidence interval for the control store. It should also be noted that the total sales for store 77 in the month of January is slightly outside the control stores confidence interval. However, the t-value above for this month was not considered significant and January is also outside the trial period.



Assessment of Number of Customers for Trial Store 77 in the Trial Period

T-Value Statistic Based On Pre-Trial Period

```
In [25]: t_dist_value
```

Out[25]: 1.9431802803927816

Determine if Percentage Difference Between the Control and Trial Customer Numbers is Statistically Significant

The t-values for March and April are higher than the expected value for a t-distribution with 6 degrees of freedom.

Out[26]:

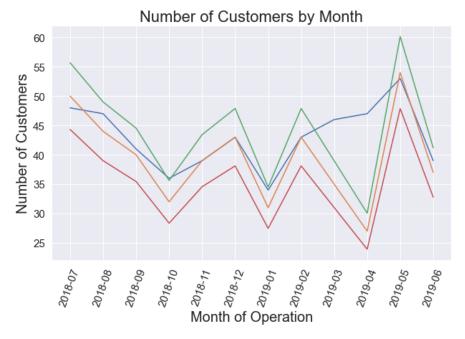
	YEARMONTH	Control_Metric	Trial_Metric	Percent_Diff	T-Value
0	2018-07	51.612903	48	0.072539	1.371833
1	2018-08	45.419355	47	-0.034206	0.507347
2	2018-09	41.290323	41	0.007056	0.219046
3	2018-10	33.032258	36	-0.085981	1.418823
4	2018-11	40.258065	39	0.031746	0.653699
5	2018-12	44.387097	43	0.031746	0.653699
6	2019-01	32.000000	34	-0.060606	0.972106
7	2019-02	44.387097	43	0.031746	0.653699
8	2019-03	36.129032	46	-0.240377	4.136870
9	2019-04	27.870968	47	-0.510987	8.900795
10	2019-05	55.741935	53	0.050430	0.982622
11	2019-06	38.193548	39	-0.020894	0.273003

Plot Number of Customers by Month for the Trial Store, Control Store and the Control Store's 5th and 95th Percentile

The graph below shows that the number of customers for the trial store deviated significantly from the control store during the months of March and April. The increased number of customers for the trial store were also significantly higher than the 95% confidence interval for the control store.

Control

Control 95th % confidence interval Control 5th % confidence interval



Analysis for Trial Store 86

Select Control Store and Compare Total Sales and Number of Customers in Pre-Trial Period

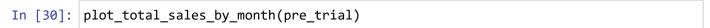
Find the Most Similar Store to Trial Store 86

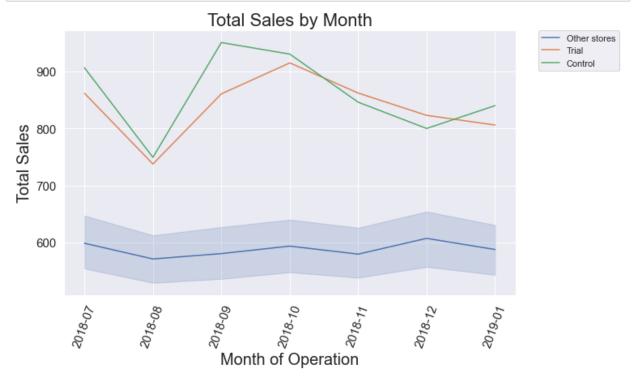
```
In [28]: trial store = 86
         corr_sales = calculate_correlation(pre_trial_measures,
                                              'Tot Sales',
                                             trial store)
         corr customers = calculate correlation(pre trial measures,
                                                  'Number_Customers',
                                                 trial store)
         std_dist_sales = calculate_magnitude_distance(pre_trial_measures,
                                                         'Tot_Sales',
                                                         trial store)
         std dist customers = calculate magnitude distance(pre trial measures,
                                                             'Number Customers',
                                                             trial store)
         corr_weight = 0.5
         control_store = best_control_store(corr_sales,
                                             corr customers,
                                             std dist sales,
                                             std_dist_customers,
                                             corr weight)
         control_store
```

Out[28]: 155

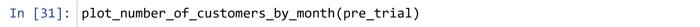
Create Dataframe and Variable for Plots

Plot Total Sales by Month in Pre-Trial Period





Plot Number of Customers by Month in Pre-Trial Period





Both graphs confirm that the totals sales and number of customers per month for the control store is similar to the trial store in the pre-trial period.

Assessment of Total Sales for Trial Store 86 in the Trial Period

T-Value Statistic Based On Pre-Trial Period

```
In [32]: t_dist_value
Out[32]: 1.9431802803927816
```

Determine if Percentage Difference Between the Control and Trial Total Sales is Statistically Significant

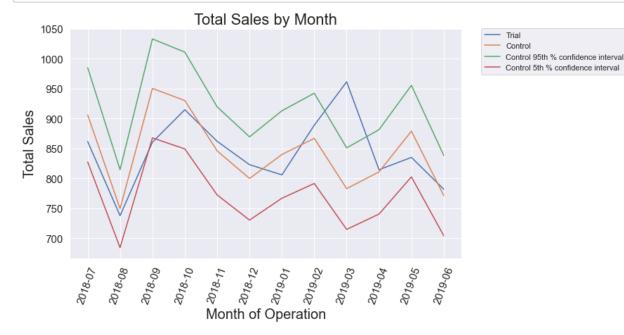
The t-values show a significance difference in the month of March only.

Out[33]:

	YEARMONTH	Control_Metric	Trial_Metric	Percent_Diff	T-Value
0	2018-07	882.458054	861.40	0.024151	0.581625
1	2018-08	729.829824	737.65	-0.010658	0.219026
2	2018-09	925.509540	860.40	0.072915	1.703246
3	2018-10	905.834427	914.60	-0.009630	0.195386
4	2018-11	823.822321	861.80	-0.045061	1.010331
5	2018-12	779.017607	822.80	-0.054666	1.231262
6	2019-01	817.978228	805.80	0.015000	0.371135
7	2019-02	844.276646	888.80	-0.051381	1.155699
8	2019-03	762.459343	961.20	-0.230603	5.278032
9	2019-04	789.731778	814.40	-0.030756	0.681302
10	2019-05	856.013533	835.00	0.024853	0.597773
11	2019-06	751.160763	781.80	-0.039974	0.893329

Plot Total Sales by Month for the Trial Store, Control Store and the Control Store's 5th and 95th Percentile

In the trial period, there is only a significant increase of sales in March for the trial store. All other months are similar to the control store.



Assessment of Number of Customers for Trial Store 86 in the Trial Period

T-Value Statistic Based On Pre-Trial Period

```
In [35]: t_dist_value
```

Out[35]: 1.9431802803927816

Determine if Percentage Difference Between the Control and Trial Customer Numbers is Statistically Significant

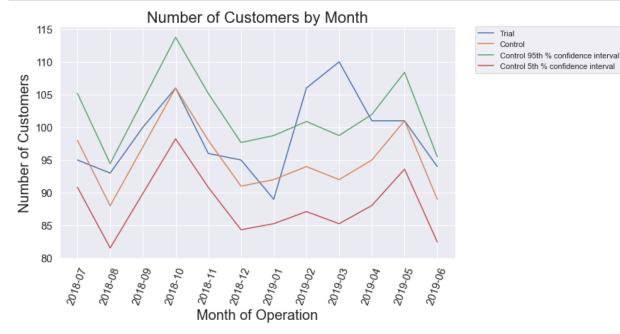
The t-values for the months of February and March show a significance increase of customers for the trial store.

Out[36]:

	YEARMONTH	Control_Metric	Trial_Metric	Percent_Diff	T-Value
0	2018-07	98.585075	95	0.037039	1.020056
1	2018-08	88.525373	93	-0.049300	1.337683
2	2018-09	97.579104	100	-0.024506	0.660591
3	2018-10	106.632836	106	0.005952	0.171152
4	2018-11	98.585075	96	0.026570	0.734179
5	2018-12	91.543284	95	-0.037061	1.003446
6	2019-01	92.549254	89	0.039100	1.076334
7	2019-02	94.561194	106	-0.114068	3.106353
8	2019-03	92.549254	110	-0.172311	4.696851
9	2019-04	95.567164	101	-0.055277	1.500898
10	2019-05	101.602985	101	0.005952	0.171152
11	2019-06	89.531343	94	-0.048696	1.321191

Plot Number of Customers by Month for the Trial Store, Control Store and the Control Store's 5th and 95th Percentile

For February, there was a significant increase of customers for the trial store although this was not reflected in the total sales for the same month. The increased number of customers for March was also outside the 95th percentage confidence interval as was the case for the total sales in that month.



Analysis for Trial Store 88

Select Contol Store and Compare Total Sales and Number of Customers in Pre-Trial Period

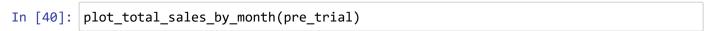
Find the Most Similar Store to Trial Store 88

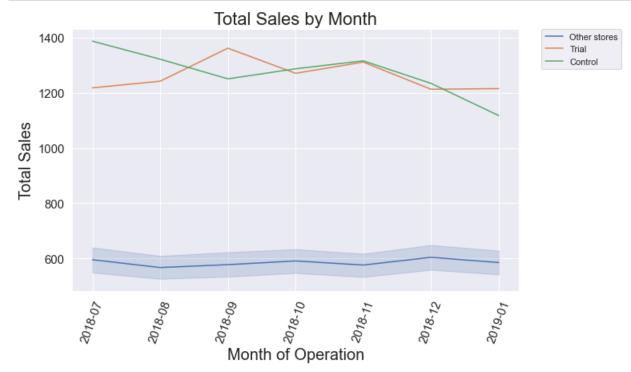
```
In [38]: trial store = 88
         corr_sales = calculate_correlation(pre_trial_measures,
                                              'Tot Sales',
                                             trial store)
         corr customers = calculate correlation(pre trial measures,
                                                  'Number_Customers',
                                                 trial store)
         std_dist_sales = calculate_magnitude_distance(pre_trial_measures,
                                                         'Tot_Sales',
                                                         trial store)
         std dist customers = calculate magnitude distance(pre trial measures,
                                                             'Number Customers',
                                                             trial store)
         corr_weight = 0.5
         control_store = best_control_store(corr_sales,
                                             corr customers,
                                             std dist sales,
                                             std_dist_customers,
                                             corr weight)
         control_store
```

Out[38]: 237

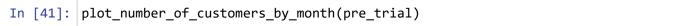
Create Dataframe and Variable for Plots

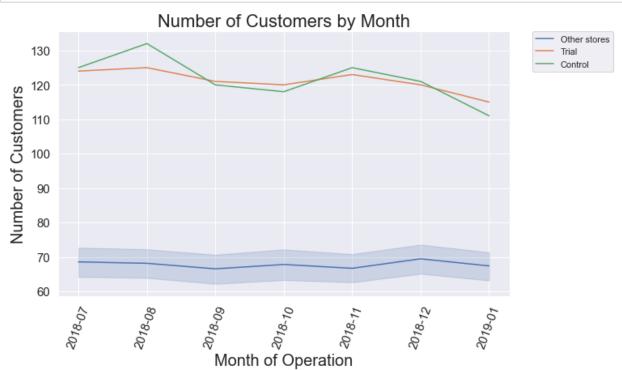
Plot Total Sales by Month in Pre-Trial Period





Plot Number of Customers by Month in Pre-Trial Period





Both graphs confirm that the totals sales and number of customers per month for the control store are similar to the trial store in the pre-trial period.

Assessment of Total Sales for Trial Store 88 in the Trial Period

T-Value Statistic Based On Pre-Trial Period

```
In [42]: t_dist_value
Out[42]: 1.9431802803927816
```

Determine if Percentage Difference Between the Control and Trial Total Sales is Statistically Significant

The t-values show a significance difference in the month of March only.

Out[43]:

	YEARMONTH	Control_Metric	Trial_Metric	Percent_Diff	T-Value
0	2018-07	1374.394024	1218.20	0.120492	1.593592
1	2018-08	1309.696842	1242.20	0.052899	0.707958
2	2018-09	1239.253204	1361.80	-0.094229	1.219775
3	2018-10	1275.218100	1270.80	0.003471	0.060321
4	2018-11	1303.851308	1311.40	-0.005773	0.060790
5	2018-12	1223.004601	1213.00	0.008214	0.122471
6	2019-01	1107.381921	1215.40	-0.093008	1.203776
7	2019-02	1300.879003	1339.60	-0.029329	0.369430
8	2019-03	1166.728952	1467.00	-0.228020	2.972763
9	2019-04	1142.950509	1317.00	-0.141506	1.839230
10	2019-05	1117.487759	1236.85	-0.101398	1.313708
11	2019-06	1132.844670	1252.60	-0.100405	1.300702

Plot Total Sales by Month for the Trial Store, Control Store and the Control Store's 5th and 95th Percentile

The plot confirms the t-value result showing total sales were only significantly higher in March. There is also a noticeable difference between the trial and control store in April. However, the trial stores total sales are still within the confidence interval of the control store.



Assessment of Number of Customers for Trial Store 88 in the Trial Period

T-Value Statistic Based On Pre-Trial Period

```
In [45]: t_dist_value
```

Out[45]: 1.9431802803927816

Determine if Percentage Difference Between the Control and Trial Customer Numbers is Statistically Significant

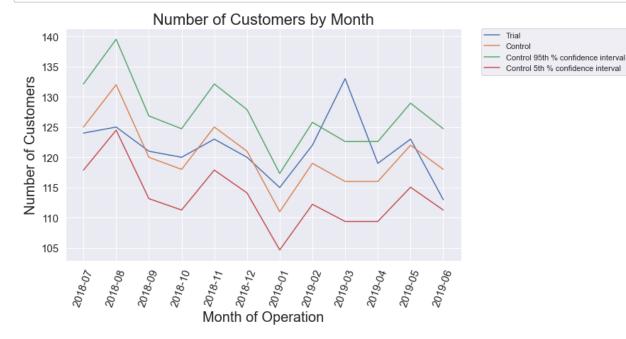
Like with the monthly total sales, there is only a significant difference in March.

Out[46]:

	YEARMONTH	Control_Metric	Trial_Metric	Percent_Diff	T-Value
0	2018-07	124.413146	124	0.003326	0.149434
1	2018-08	131.380282	125	0.049772	1.780403
2	2018-09	119.436620	121	-0.013005	0.424031
3	2018-10	117.446009	120	-0.021512	0.722782
4	2018-11	124.413146	123	0.011423	0.433768
5	2018-12	120.431925	120	0.003593	0.158797
6	2019-01	110.478873	115	-0.040102	1.375590
7	2019-02	118.441315	122	-0.029601	1.006836
8	2019-03	115.455399	133	-0.141229	4.926720
9	2019-04	115.455399	119	-0.030237	1.029155
10	2019-05	121.427230	123	-0.012869	0.419273
11	2019-06	117.446009	113	0.038586	1.387604

Plot Number of Customers by Month for the Trial Store, Control Store and the Control Store's 5th and 95th Percentile

The plot also shows that there was only a significant difference in the number of customers in March.



Conclusion

There appears to be evidence that the trial layout of a new chips category has had some impact on total sales and increased patronage for the trial stores. However, the level of success is varied across the three trial stores.

Store 77 had the greatest improvement. In the trial period, two of the three months resulted in significant increases for total sales and the number of customers for this store. For store 86, there was only a significant increase in total sales in March. This was also reflected by a significant increase in the number of customers in the same month. Curiously, store 86 also had a significant increase in the number of customers in February. However, the increases in total sales for that month, although higher than the control store, were not found to be significant. Finally, store 88 saw significant increases for total sales and number of customers only in the month of March.

Although, all trial stores recorded improvements in total sales and number of customers from the promotion, there was no clear evidence of this until the second month of the trial period. For stores 86 and 88, the increases only lasted for one month during the trial period. Store 77 not only continued with significant increases into April but also further improved on March when the sales and number of customers for the control store where declining over the same time.

The promotion in the trial stores overall can be considered a success. However, some changes may need to be made to sustain the increased sales and number of customers for longer than a month. This problem was clearly evident for stores 86 and 88.