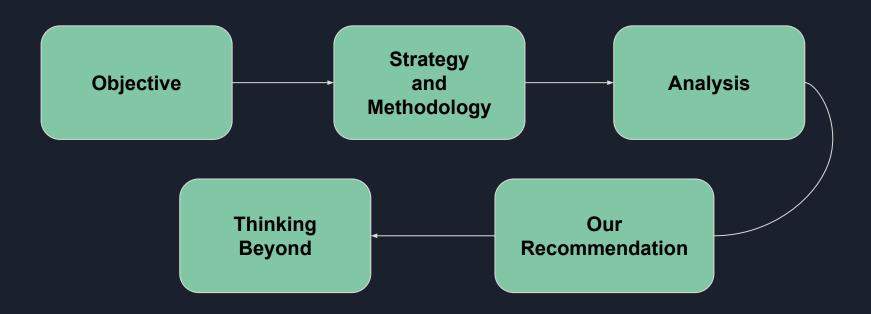
WTWY Gala 2021 Street Team Strategy

Michael Jehl, Matt Segall, Nathaniel Speiser

Agenda



Objective

Harness the power of data and analytics to efficiently allocate street team resources

What can we control?

- Where?
- When?

Building our Strategy

Initial Questions

- Turnstile traffic
- Target demographic -
- Station Location

Limitations

- Time and resources
- Number of tickets

Assumptions

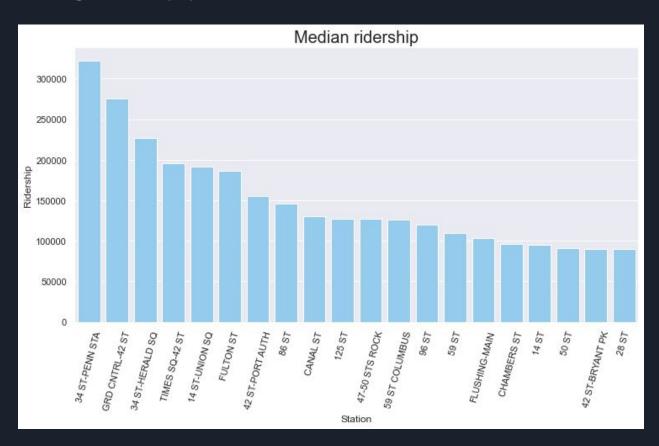
- Pre-pandemic is better
- Post-pandemic return to normal
- Commuters live near stations
- Open availability



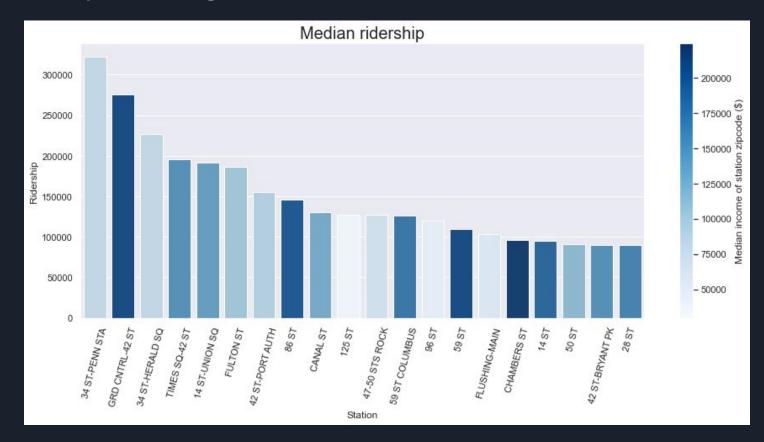
Data Sources

MTA Turnstile Data, Census Bureau Income Data, Google Maps API

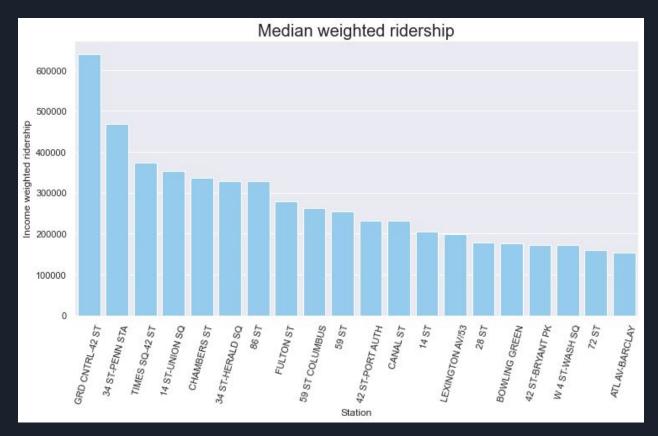
Shotgun Approach



Incorporating Income



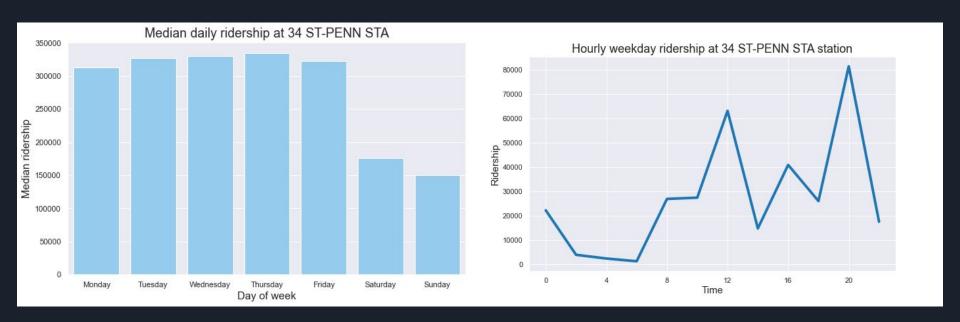
Weighting Ridership by Income



Grand Central Station



Penn Station



Final Recommendations Top 10 Stations by Income-Weighted Ridership

Station	Median daily ridership	Zipcode income	Weighted ridership
GRD CNTRL-42 ST	288026.0	148441.0	668065.681209
34 ST-PENN STA	326781.5	92840.0	474052.227570
TIMES SQ-42 ST	199327.0	122484.0	381486.425638
14 ST-UNION SQ	196682.0	118161.0	363138.563736
CHAMBERS ST	102256.0	224063.0	358007.845995
86 ST	150998.0	143623.0	338866.616988
34 ST-HERALD SQ	231170.0	92840.0	335351.460983
FULTON ST	192184.5	95702.0	287390.871887
59 ST COLUMBUS	129910.0	132605.0	269175.842214
59 ST	114478.5	148441.0	265528.657435

Beyond The Data & Results

- The street team can only engage people so fast
 - Is it right to simply cast the widest net?
- What factors might predict engagement?
- Other locations for street teams?

Questions?