

# Matthew A. Nguyen

☎ 832-693-8319 | ✉ [matt.nguyen741@gmail.com](mailto:matt.nguyen741@gmail.com) |  [LinkedIn](#)

---

## SKILLS

### FRONT END DEVELOPMENT

JavaScript • HTML • CSS • jQuery •

Bootstrap • React.js

### BACK END DEVELOPMENT

Node.js • MySQL • MongoDB • Express.js

## PROJECTS

### THINGAMABOBS | [Github Repo](#) | [Deployed Application](#)

- Collaborated in developing a dynamic application that enables users to browse and buy items from a catalog and add them to their cart. Implemented user authentication to allow users to create profiles or sign in to existing ones. Customized the interface to display certain features only when users are signed in, such as showing the full catalog, while limiting display to 10 items for users who are not signed in.
- Primary role was express routes, seeding databases with existing user information, user authentication, minor work in handlebars.
- Utilized a range of technologies including, JavaScript, HTML, Bulma, Bcrypt, Dotenv, Express Handlebars, Express, Express Sessions, MySQL, Sequelize, Node.js, Heroku.

### CULTURE CRUNCHER | [Github Repo](#) | [Deployed Application](#)

- An application designed to help users that are interested in traveling to a specific destination increase their knowledge of some key facts about the culture of a country.
- Contributed to the development of a dynamic application aimed at providing travelers and food enthusiasts with key cultural facts about specific countries, while also offering insight into native cuisine through embedded YouTube videos displayed onto the webpage.
- Primary role was JavaScript to change certain elements on the HTML document, such as appending the most recent country searches in the “Search History” section, and the “Random Country” button that searched for a Random country instead of manually searching for one.
- The project involved the use of several technologies, including vanilla JavaScript, HTML, Materialize, REST Countries API, YouTube API, and Local Storage.

## EXPERIENCE

### IT Support Specialist | ScoNet International, Inc. | Houston, TX | Sept. 2021 to Present

- Resolve 20+ tickets per day through the ticketing system.
- Offer IT consulting to clients about potential solutions to increase work efficiency and save company resources.

- Maintaining a 95% customer satisfaction rating through interpersonal skills, while providing quick and effective solutions to technical errors.
- Proven communication skills by explaining technical terms to non-technical users using common analogies.
- Perform administrator functions, setup new user accounts, reset passwords, deploying group policies via Active Directory.

**Tech Support Technician | GTS Technology Solutions | Houston, TX | Aug. 2020 to September 2020**

- Installed Cloudready software onto 100 student laptops per day at Cy-Fair ISD to convert older and newer computers into Chromebooks during global pandemic.
- Updated existing Chromebooks with latest software for students to work at home during pandemic.
- Resolve laptop/Chromebook issues and provide quick and effective solutions for teachers at various school campuses and child's parents.

## **EDUCATION**

**UNIVERSITY OF HOUSTON -**

B.S in Computer Engineering Technology  
University of Houston  
Houston, TX  
December 2020

**UNIVERSITY OF TEXAS at Austin -**

Certificate of Completion in Full Stack Web Development  
University of Texas  
Austin, TX  
May 2023