

Matthew Whittle



Contact



Work History

2017-8 to Current

Fidelity Investments, Salt Lake City, UT

Annuity Service Representative

- Received multiple recognitions working as an application administrator by automating, and improving software processes.
- Always achieved or exceeded goals while managing a Microsoft Access database, often requiring many hours of voluntary overtime in order to improve and maintain the database.
- Exceeded primary job expectations while also working as a part time Case Manager to ensure complex customer requests were fulfilled.

2015-8 to 2017-8

High Net Worth Representative

- Worked with a SCRUM team to improve a newly deployed application.
- Received recognition as a top performer as well as for conducting many team building activities.

2014-12 to 2015-8

Financial Representative

- Quickly exceeded goals and expectations for conducting research to answer customer questions and concerns.



Education

2019

University of Utah

Certification in Full Stack Web Development

2013 - 2015

Utah Valley University

Completed 53 credits towards Pre-Engineering degree



Accomplishments

- Agile Course 2019-10
- Series 7 & 63 Licenses
- Life and Health Insurance License
- Eagle Scout Award
- Fluent in Spanish

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Skills

Problem solving skills



Agile processes



Troubleshooting



Software

HTML5

CSS/Bootstrap

JavaScript/jQuery

React.js

MySQL/MongoDB

Node.js

Express

Git