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| Heuristic | Problem | Severity Rating | Solution to problem |
| Visibility of system status: | No problems as system tells users errors, when loading etc. | - | - |
| Match between system and the real world: | No problems as errors and messages are converted to understandable human form | - | - |
| User control and freedom: | On certain tasks users cannot go back as back button is disabled so user cant cancel once gone a certain way through some tasks | 2 | Either tell the user that they can’t go back until the task is completed or allow the back button to cancel the task by giving pop up option to continue or cancel. |
| Consistency and standards: | Inconsistency of button/ component locations and naming | 2 | Change buttons with different names such as save, submit which are used for the same action to be changed to a single name when appropriate such as change submit to save. |
| Error prevention: | When the user cant connect to the server either through no connection to internet or server problem some database calls don’t check for errors causing the activity to restart or crash | 4 | Make sure to check when there is a timeout or server error by redirecting them back to homepage with a message saying what happened |
| Recognition rather than recall: | For logging in users have to constantly re-enter details when relaunching app. | 3 | Modify login section to allow automatic login when user closes app, add logout button on homepage to clear details for future login. |
| Flexibility and efficiency of use: | No problems | - | - |
| Aesthetic and minimalist design: | No problems | - | - |
| Help users recognize, diagnose, and recover from errors: | When database errors occur as highlighted in error prevention activity closes and goes to previous open activity so user cannot recover if constantly happening | 2 | Fix error prevention so that user doesn’t have to deal with fixing or recovering from errors manually. |
| Help and documentation: | New users may not know how to use app/certain features | 2 | Provide a manual on how to use app, what features do |