# Requirements

The system is going to take advantage of UX design patterns to provide a quick, user friendly alternative for the rebate system. This entails creating good defaults for forms, allowing users to create accounts and add pets so that their details can be saved, as well as using cookies to create good defaults for a customer that has already used the system before. In addition, we need to provide the option for a customer to not have their data saved into our database and to reject cookies that will be used for defaults. It would also help having a recently viewed rebates at the top.

# Users

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| **Users** | **Role** |
| Regular customer | The regular user has an account with Elanco and has used the rebate system many times. He has all his pets stored on the database and as he has used the form multiple times, most of the forms that he still needs to fill in have defaults that don’t change often. |
| New user | This is the first time that the user has applied for a rebate for. They will have the option of creating a new account and then saving their pets, or they could use the system in the same way that it is now, if they don’t want their data to be stored. |
| Occasional user | They have an account with the company, meaning that they won’t have to type out their personal details, however they may not have any defaults saved and they will also have to add some pets if this is their first product for that pet |

# Personas

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| **Persona** | **Personality** |
| Regular customer - Sarah | Sarah has been a long-time customer of Elanco and has an account and all her pets accounted for. She also only shops at her local clinic so that will be her default and will not need to be changed. She has also applied for this rebate before so it will be in her recent rebates section. |
| New user – Alex | Alex has recently adopted a rescue dog and is new to buying products and applying for rebates. He wants to create an account and then add his dog into his pets so that he can re-use it. He also will not have a recent rebates section or a default for the clinic. |
| Occasional user - Ryan | Ryan has not had to redeem a rebate for quite a while, and since then his cat has given birth, meaning he needs to add new pets. He also has a visual impairment, so he will have to |

# Acceptance Tests

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| User | User Story | Acceptance Tests |
| Sarah | Sarah would like to log in. |  |
| Alex | Alex would like to create an account. |  |