

- Either sensitive data should be prohibited from storage on the mobile device or it should be encrypted.
- IT staff should also have the ability to remotely access devices, wipe the device of all data, and then disable the device in the event of loss or theft.
- The organization may prohibit all installation of third-party applications, implement whitelisting to prohibit installation of all unapproved applications, or implement a secure sandbox that isolates the organization's data and applications from all other data and applications on the mobile device. Any application that is on an approved list should be accompanied by a digital signature and a public-key certificate from an approved authority.
- The organization can implement and enforce restrictions on what devices can synchronize and on the use of cloud-based storage.
- To deal with the threat of untrusted content, security responses can include training of personnel on the risks inherent in untrusted content and disabling camera use on corporate mobile devices.
- To counter the threat of malicious use of location services, the security policy can dictate that such service is disabled on all mobile devices.

TRAFFIC SECURITY Traffic security is based on the usual mechanisms for encryption and authentication. All traffic should be encrypted and travel by secure means, such as SSL or IPv6. Virtual private networks (VPNs) can be configured so that all traffic between the mobile device and the organization's network is via a VPN.

A strong authentication protocol should be used to limit the access from the device to the resources of the organization. Often, a mobile device has a single device-specific authenticator, because it is assumed that the device has only one user. A preferable strategy is to have a two-layer authentication mechanism, which involves authenticating the device and then authenticating the user of the device.

BARRIER SECURITY The organization should have security mechanisms to protect the network from unauthorized access. The security strategy can also include firewall policies specific to mobile device traffic. Firewall policies can limit the scope of data and application access for all mobile devices. Similarly, intrusion detection and intrusion prevention systems can be configured to have tighter rules for mobile device traffic.

7.3 IEEE 802.11 WIRELESS LAN OVERVIEW

IEEE 802 is a committee that has developed standards for a wide range of local area networks (LANs). In 1990, the IEEE 802 Committee formed a new working group, IEEE 802.11, with a charter to develop a protocol and transmission specifications for wireless LANs (WLANs). Since that time, the demand for WLANs at different frequencies and data rates has exploded. Keeping pace with this demand, the IEEE 802.11 working group has issued an ever-expanding list of standards. Table 7.1 briefly defines key terms used in the IEEE 802.11 standard.

Table 7.1 IEEE 802.11 Terminology

Access point (AP)	Any entity that has station functionality and provides access to the distribution system via the wireless medium for associated stations.
Basic service set (BSS)	A set of stations controlled by a single coordination function.
Coordination function	The logical function that determines when a station operating within a BSS is permitted to transmit and may be able to receive PDUs.
Distribution system (DS)	A system used to interconnect a set of BSSs and integrated LANs to create an ESS.
Extended service set (ESS)	A set of one or more interconnected BSSs and integrated LANs that appear as a single BSS to the LLC layer at any station associated with one of these BSSs.
MAC protocol data unit (MPDU)	The unit of data exchanged between two peer MAC entities using the services of the physical layer.
MAC service data unit (MSDU)	Information that is delivered as a unit between MAC users.
Station	Any device that contains an IEEE 802.11 conformant MAC and physical layer.

The Wi-Fi Alliance

The first 802.11 standard to gain broad industry acceptance was 802.11b. Although 802.11b products are all based on the same standard, there is always a concern whether products from different vendors will successfully interoperate. To meet this concern, the Wireless Ethernet Compatibility Alliance (WECA), an industry consortium, was formed in 1999. This organization, subsequently renamed the Wi-Fi (Wireless Fidelity) Alliance, created a test suite to certify interoperability for 802.11b products. The term used for certified 802.11b products is *Wi-Fi*. Wi-Fi certification has been extended to 802.11g products. The Wi-Fi Alliance has also developed a certification process for 802.11a products, called *Wi-Fi5*. The Wi-Fi Alliance is concerned with a range of market areas for WLANs, including enterprise, home, and hot spots.

More recently, the Wi-Fi Alliance has developed certification procedures for IEEE 802.11 security standards, referred to as Wi-Fi Protected Access (WPA). The most recent version of WPA, known as WPA2, incorporates all of the features of the IEEE 802.11i WLAN security specification.

IEEE 802 Protocol Architecture

Before proceeding, we need to briefly preview the IEEE 802 protocol architecture. IEEE 802.11 standards are defined within the structure of a layered set of protocols. This structure, used for all IEEE 802 standards, is illustrated in Figure 7.3.

PHYSICAL LAYER The lowest layer of the IEEE 802 reference model is the **physical layer**, which includes such functions as encoding/decoding of signals and bit transmission/reception. In addition, the physical layer includes a specification of the transmission medium. In the case of IEEE 802.11, the physical layer also defines frequency bands and antenna characteristics.

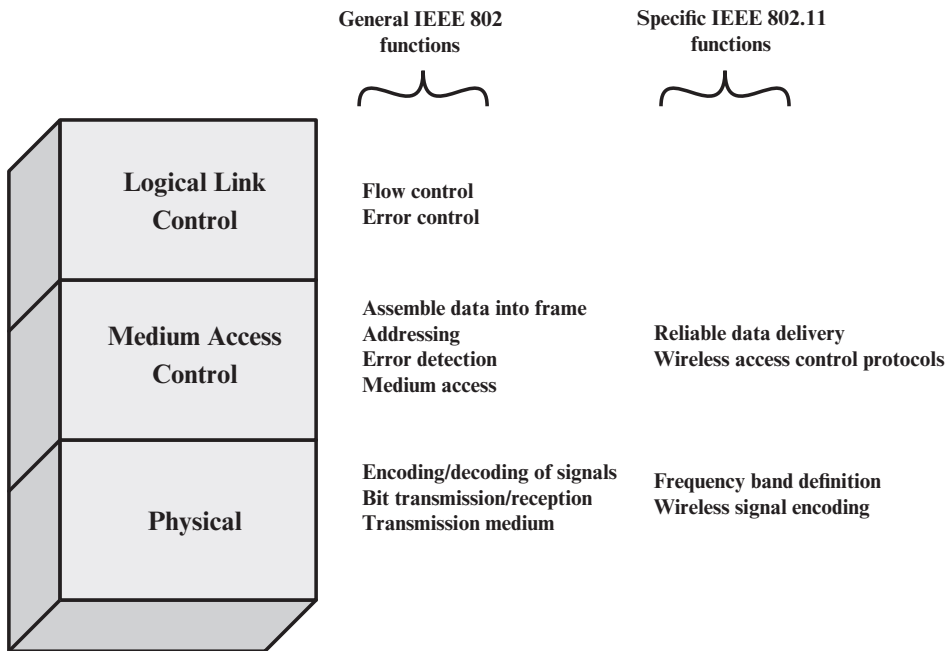


Figure 7.3 IEEE 802.11 Protocol Stack

MEDIA ACCESS CONTROL All LANs consist of collections of devices that share the network's transmission capacity. Some means of controlling access to the transmission medium is needed to provide an orderly and efficient use of that capacity. This is the function of a **media access control (MAC)** layer. The MAC layer receives data from a higher-layer protocol, typically the Logical Link Control (LLC) layer, in the form of a block of data known as the **MAC service data unit (MSDU)**. In general, the MAC layer performs the following functions:

- On transmission, assemble data into a frame, known as a **MAC protocol data unit (MPDU)** with address and error-detection fields.
- On reception, disassemble frame, and perform address recognition and error detection.
- Govern access to the LAN transmission medium.

The exact format of the MPDU differs somewhat for the various MAC protocols in use. In general, all of the MPDUs have a format similar to that of Figure 7.4. The fields of this frame are as follows.

- **MAC Control:** This field contains any protocol control information needed for the functioning of the MAC protocol. For example, a priority level could be indicated here.
- **Destination MAC Address:** The destination physical address on the LAN for this MPDU.
- **Source MAC Address:** The source physical address on the LAN for this MPDU.

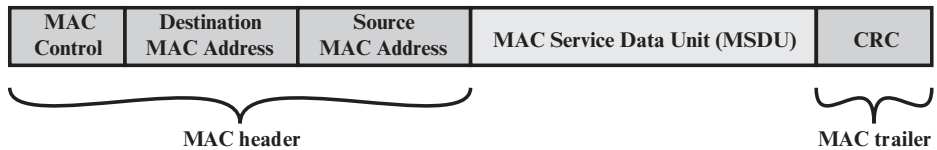


Figure 7.4 General IEEE 802 MPDU Format

- **MAC Service Data Unit:** The data from the next higher layer.
- **CRC:** The cyclic redundancy check field; also known as the Frame Check Sequence (FCS) field. This is an error-detecting code, such as that which is used in other data-link control protocols. The CRC is calculated based on the bits in the entire MPDU. The sender calculates the CRC and adds it to the frame. The receiver performs the same calculation on the incoming MPDU and compares that calculation to the CRC field in that incoming MPDU. If the two values don't match, then one or more bits have been altered in transit.

The fields preceding the MSDU field are referred to as the **MAC header**, and the field following the MSDU field is referred to as the **MAC trailer**. The header and trailer contain control information that accompany the data field and that are used by the MAC protocol.

LOGICAL LINK CONTROL In most data-link control protocols, the data-link protocol entity is responsible not only for detecting errors using the CRC, but for recovering from those errors by retransmitting damaged frames. In the LAN protocol architecture, these two functions are split between the MAC and LLC layers. The MAC layer is responsible for detecting errors and discarding any frames that contain errors. The LLC layer optionally keeps track of which frames have been successfully received and retransmits unsuccessful frames.

IEEE 802.11 Network Components and Architectural Model

Figure 7.5 illustrates the model developed by the 802.11 working group. The smallest building block of a wireless LAN is a **basic service set (BSS)**, which consists of wireless stations executing the same MAC protocol and competing for access to the same shared wireless medium. A BSS may be isolated, or it may connect to a backbone **distribution system (DS)** through an **access point (AP)**. The AP functions as a bridge and a relay point. In a BSS, client stations do not communicate directly with one another. Rather, if one station in the BSS wants to communicate with another station in the same BSS, the MAC frame is first sent from the originating station to the AP and then from the AP to the destination station. Similarly, a MAC frame from a station in the BSS to a remote station is sent from the local station to the AP and then relayed by the AP over the DS on its way to the destination station. The BSS generally corresponds to what is referred to as a cell in the literature. The DS can be a switch, a wired network, or a wireless network.

When all the stations in the BSS are mobile stations that communicate directly with one another (not using an AP), the BSS is called an **independent BSS (IBSS)**. An IBSS is typically an ad hoc network. In an IBSS, the stations all communicate directly, and no AP is involved.

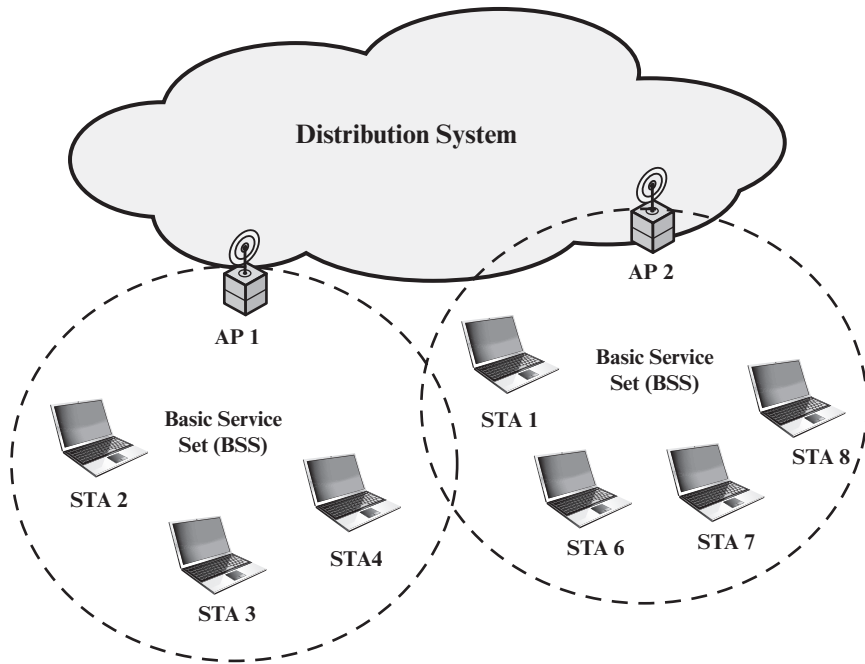


Figure 7.5 IEEE 802.11 Extended Service Set

A simple configuration is shown in Figure 7.5, in which each station belongs to a single BSS; that is, each station is within wireless range only of other stations within the same BSS. It is also possible for two BSSs to overlap geographically, so that a single station could participate in more than one BSS. Furthermore, the association between a station and a BSS is dynamic. Stations may turn off, come within range, and go out of range.

An **extended service set (ESS)** consists of two or more basic service sets interconnected by a distribution system. The extended service set appears as a single logical LAN to the logical link control (LLC) level.

IEEE 802.11 Services

IEEE 802.11 defines nine services that need to be provided by the wireless LAN to achieve functionality equivalent to that which is inherent to wired LANs. Table 7.2 lists the services and indicates two ways of categorizing them.

1. The service provider can be either the station or the DS. Station services are implemented in every 802.11 station, including AP stations. Distribution services are provided between BSSs; these services may be implemented in an AP or in another special-purpose device attached to the distribution system.
2. Three of the services are used to control IEEE 802.11 LAN access and confidentiality. Six of the services are used to support delivery of MSDUs between stations. If the MSDU is too large to be transmitted in a single MPDU, it may be fragmented and transmitted in a series of MPDUs.

Table 7.2 IEEE 802.11 Services

Service	Provider	Used to support
Association	Distribution system	MSDU delivery
Authentication	Station	LAN access and security
Deauthentication	Station	LAN access and security
Disassociation	Distribution system	MSDU delivery
Distribution	Distribution system	MSDU delivery
Integration	Distribution system	MSDU delivery
MSDU delivery	Station	MSDU delivery
Privacy	Station	LAN access and security
Reassociation	Distribution system	MSDU delivery

Following the IEEE 802.11 document, we next discuss the services in an order designed to clarify the operation of an IEEE 802.11 ESS network. **MSDU delivery**, which is the basic service, already has been mentioned. Services related to security are introduced in Section 7.4.

DISTRIBUTION OF MESSAGES WITHIN A DS The two services involved with the distribution of messages within a DS are distribution and integration. **Distribution** is the primary service used by stations to exchange MPDUs when the MPDUs must traverse the DS to get from a station in one BSS to a station in another BSS. For example, suppose a frame is to be sent from station 2 (STA 2) to station 7 (STA 7) in Figure 7.5. The frame is sent from STA 2 to AP 1, which is the AP for this BSS. The AP gives the frame to the DS, which has the job of directing the frame to the AP associated with STA 7 in the target BSS. AP 2 receives the frame and forwards it to STA 7. How the message is transported through the DS is beyond the scope of the IEEE 802.11 standard.

If the two stations that are communicating are within the same BSS, then the distribution service logically goes through the single AP of that BSS.

The **integration** service enables transfer of data between a station on an IEEE 802.11 LAN and a station on an integrated IEEE 802.x LAN. The term *integrated* refers to a wired LAN that is physically connected to the DS and whose stations may be logically connected to an IEEE 802.11 LAN via the integration service. The integration service takes care of any address translation and media conversion logic required for the exchange of data.

ASSOCIATION-RELATED SERVICES The primary purpose of the MAC layer is to transfer MSDUs between MAC entities; this purpose is fulfilled by the distribution service. For that service to function, it requires information about stations within the ESS that is provided by the association-related services. Before the distribution service can deliver data to or accept data from a station, that station must be *associated*. Before looking at the concept of association, we need

to describe the concept of mobility. The standard defines three transition types, based on mobility:

- **No transition:** A station of this type is either stationary or moves only within the direct communication range of the communicating stations of a single BSS.
- **BSS transition:** This is defined as a station movement from one BSS to another BSS within the same ESS. In this case, delivery of data to the station requires that the addressing capability be able to recognize the new location of the station.
- **ESS transition:** This is defined as a station movement from a BSS in one ESS to a BSS within another ESS. This case is supported only in the sense that the station can move. Maintenance of upper-layer connections supported by 802.11 cannot be guaranteed. In fact, disruption of service is likely to occur.

To deliver a message within a DS, the distribution service needs to know where the destination station is located. Specifically, the DS needs to know the identity of the AP to which the message should be delivered in order for that message to reach the destination station. To meet this requirement, a station must maintain an association with the AP within its current BSS. Three services relate to this requirement:

- **Association:** Establishes an initial association between a station and an AP. Before a station can transmit or receive frames on a wireless LAN, its identity and address must be known. For this purpose, a station must establish an association with an AP within a particular BSS. The AP can then communicate this information to other APs within the ESS to facilitate routing and delivery of addressed frames.
- **Reassociation:** Enables an established association to be transferred from one AP to another, allowing a mobile station to move from one BSS to another.
- **Disassociation:** A notification from either a station or an AP that an existing association is terminated. A station should give this notification before leaving an ESS or shutting down. However, the MAC management facility protects itself against stations that disappear without notification.

7.4 IEEE 802.11i WIRELESS LAN SECURITY

There are two characteristics of a wired LAN that are not inherent in a wireless LAN.

1. In order to transmit over a wired LAN, a station must be physically connected to the LAN. On the other hand, with a wireless LAN, any station within radio range of the other devices on the LAN can transmit. In a sense, there is a form of authentication with a wired LAN in that it requires some positive and presumably observable action to connect a station to a wired LAN.
2. Similarly, in order to receive a transmission from a station that is part of a wired LAN, the receiving station also must be attached to the wired LAN. On the other hand, with a wireless LAN, any station within radio range can receive. Thus, a wired LAN provides a degree of privacy, limiting reception of data to stations connected to the LAN.

These differences between wired and wireless LANs suggest the increased need for robust security services and mechanisms for wireless LANs. The original 802.11 specification included a set of security features for privacy and authentication that were quite weak. For privacy, 802.11 defined the **Wired Equivalent Privacy (WEP)** algorithm. The privacy portion of the 802.11 standard contained major weaknesses. Subsequent to the development of WEP, the 802.11i task group has developed a set of capabilities to address the WLAN security issues. In order to accelerate the introduction of strong security into WLANs, the Wi-Fi Alliance promulgated **Wi-Fi Protected Access (WPA)** as a Wi-Fi standard. WPA is a set of security mechanisms that eliminates most 802.11 security issues and was based on the current state of the 802.11i standard. The final form of the 802.11i standard is referred to as **Robust Security Network (RSN)**. The Wi-Fi Alliance certifies vendors in compliance with the full 802.11i specification under the WPA2 program.

The RSN specification is quite complex, and occupies 145 pages of the 2012 IEEE 802.11 standard. In this section, we provide an overview.

IEEE 802.11i Services

The 802.11i RSN security specification defines the following services.

- **Authentication:** A protocol is used to define an exchange between a user and an AS that provides mutual authentication and generates temporary keys to be used between the client and the AP over the wireless link.
- **Access control:**¹ This function enforces the use of the authentication function, routes the messages properly, and facilitates key exchange. It can work with a variety of authentication protocols.
- **Privacy with message integrity:** MAC-level data (e.g., an LLC PDU) are encrypted along with a message integrity code that ensures that the data have not been altered.

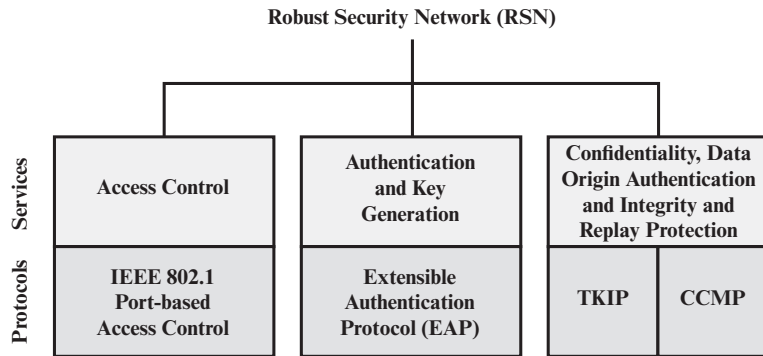
Figure 7.6a indicates the security protocols used to support these services, while Figure 7.6b lists the cryptographic algorithms used for these services.

IEEE 802.11i Phases of Operation

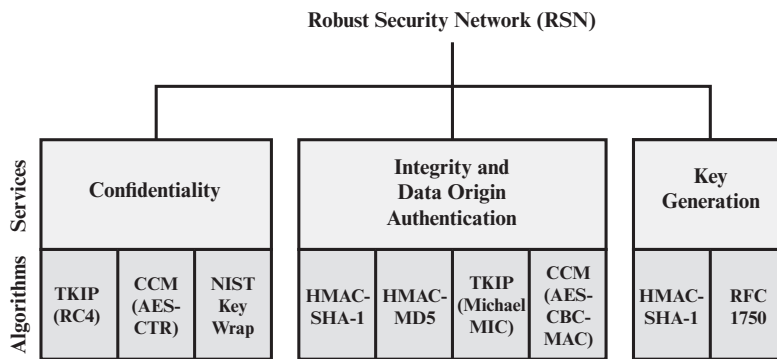
The operation of an IEEE 802.11i RSN can be broken down into five distinct phases of operation. The exact nature of the phases will depend on the configuration and the end points of the communication. Possibilities include (see Figure 7.5):

1. Two wireless stations in the same BSS communicating via the access point (AP) for that BSS.
2. Two wireless stations (STAs) in the same ad hoc IBSS communicating directly with each other.

¹In this context, we are discussing access control as a security function. This is a different function than media access control (MAC) as described in Section 7.3. Unfortunately, the literature and the standards use the term *access control* in both contexts.



(a) Services and protocols



(b) Cryptographic algorithms

CBC-MAC = Cipher Block Chaining Message Authentication Code (MAC)
 CCM = Counter Mode with Cipher Block Chaining Message Authentication Code
 CCMP = Counter Mode with Cipher Block Chaining MAC Protocol
 TKIP = Temporal Key Integrity Protocol

Figure 7.6 Elements of IEEE 802.11i

3. Two wireless stations in different BSSs communicating via their respective APs across a distribution system.
4. A wireless station communicating with an end station on a wired network via its AP and the distribution system.

IEEE 802.11i security is concerned only with secure communication between the STA and its AP. In case 1 in the preceding list, secure communication is assured if each STA establishes secure communications with the AP. Case 2 is similar, with the AP functionality residing in the STA. For case 3, security is not provided across the distribution system at the level of IEEE 802.11, but only within each BSS. End-to-end security (if required) must be provided at a higher layer. Similarly, in case 4, security is only provided between the STA and its AP.

With these considerations in mind, Figure 7.7 depicts the five phases of operation for an RSN and maps them to the network components involved. One new component is the authentication server (AS). The rectangles indicate the exchange of sequences of MPDUs. The five phases are defined as follows.

- **Discovery:** An AP uses messages called Beacons and Probe Responses to advertise its IEEE 802.11i security policy. The STA uses these to identify an AP for a WLAN with which it wishes to communicate. The STA associates with the AP, which it uses to select the cipher suite and authentication mechanism when the Beacons and Probe Responses present a choice.
- **Authentication:** During this phase, the STA and AS prove their identities to each other. The AP blocks non-authentication traffic between the STA and AS until the authentication transaction is successful. The AP does not participate in the authentication transaction other than forwarding traffic between the STA and AS.
- **Key generation and distribution:** The AP and the STA perform several operations that cause cryptographic keys to be generated and placed on the AP and the STA. Frames are exchanged between the AP and STA only.
- **Protected data transfer:** Frames are exchanged between the STA and the end station through the AP. As denoted by the shading and the encryption module icon, secure data transfer occurs between the STA and the AP only; security is not provided end-to-end.

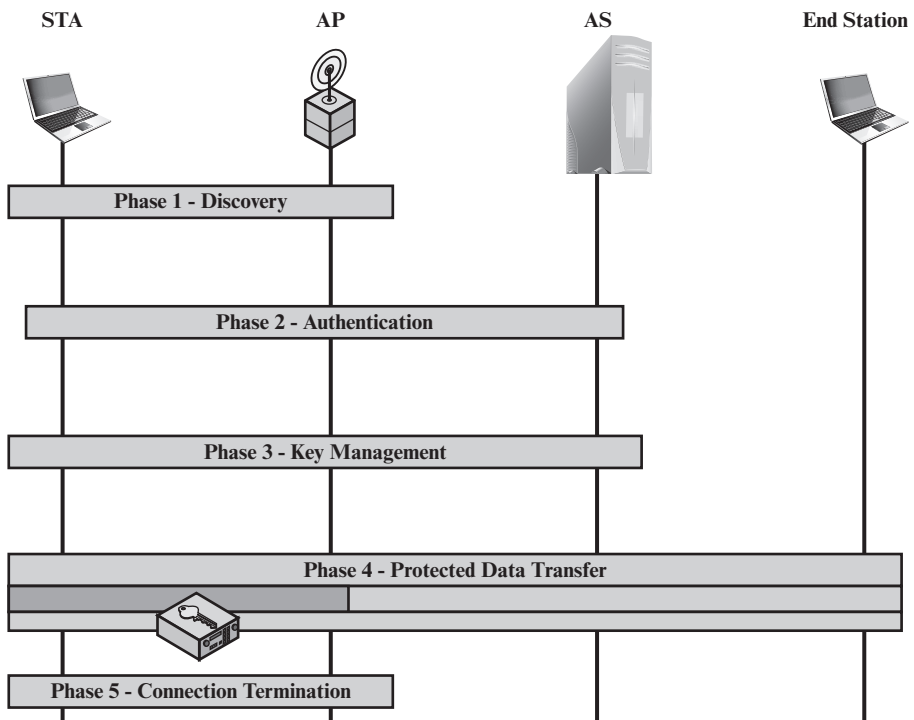


Figure 7.7 IEEE 802.11i Phases of Operation