"First name" text field/ No any error messages are appeared after Latin caseless letters input

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter Latin caseless letters to the "First name" text field
Input data	Sam
Expected result	Input data in the "First name" text field are displayed correctly. No validation error messages are displayed

"First name" text field/ The error message is appeared after leaving the text field blank

Severity	Priority	Behavior	Type
︿ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Leave the text field "First name" blank
Input data	
Expected result	The text field "First name" remains blank

Step	3
Action	Click the Submit button
Input data	
Expected result	Validation error message "First Name must not be blank" is displayed

"First name" text field/ The error message is appeared after Cyrillic letters input

Severity	Priority	Behavior	Type
∧ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter Cyrillic letters to the "First name" text field
Input data	Евгений
Expected result	Validation error message "Cyrillic are not allowed" is displayed

*Last name" text field/ No any error messages are appeared after Latin caseless letters input

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Not set	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter Latin caseless letters to the "Last name" text field
Input data	Smith
Expected result	Input data in the "Last name" text field are displayed correctly. No validation error messages are displayed

"Last name" text field/ The error message is appeared after leaving the text field blank

Severity	Priority	Behavior	Type
︿ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Leave the text field "Last name" blank
Input data	
Expected result	The text field "Last name" remains blank

Step	3
Action	Click the Submit button
Input data	
Expected result	Validation error message "Last Name must not be blank" is displayed

"Last name" text field/ The error message is appeared if only Numbers were entered

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Negative	Functional

Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated

Status

Actual

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter numbers to the "Last name" text field
Input data	100
Expected result	Validation error message "Numbers are not allowed" is displayed

"Email" text field/ No any error messages are appeared after Latin caseless letters+@+domain zone input

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter Latin caseless letters +@+domain zone to the "Email" text field
Input data	Sam22@test.com
Expected result	Input data in the "Email" text field are displayed correctly. No validation error messages are displayed

"Email" text field/ The error message is appeared after leaving the text field blank

Severity	Priority	Behavior	Type
∧ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Leave the text field "Email" blank
Input data	
Expected result	The text field "Email" remains blank

Step	3
Action	Click the Submit button
Input data	
Expected result	Validation error message "Email must not be blank" is displayed

"Email" text field/ The error message is appeared after Cyrilic caseless letters+domain zone (without "@") input

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter Cyrillic caseless letters +domain zone to the "Email" text field
Input data	Матюша22бобры.рф
Expected result	Validation error message "Email is not valid" is displayed

*Address" text field/ No any error messages are appeared after Latin caseless letters/numbers/period/comma input

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter Latin caseless letters+numbers+dot+comma to the "Address" text field
Input data	Summerstown, 22, St. Davids Square, E14 3WD
Expected result	Input data in "Adress" text field are displayed correctly. No validation error messages are displayed

"Address" text field/ The error message is appeared after leaving the text field blank

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Leave the text field "Address" blank
Input data	
Expected result	The text field "Address" remains blank

Step	3
Action	Click the Submit button
Input data	
Expected result	Validation error message "Address must not be blank" is displayed

"Mobile number" text field/ No any error messages are appeared after only numbers input

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated

Status

Actual

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter only numbers to the "Mobile number" text field
Input data	442083442233
Expected result	Input data in "Mobile number" text field are displayed correctly. No validation error messages are displayed

"Mobile number" text field/ The error message is appeared after leaving the text field blank

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Negative	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Leave the text field "Mobile number" blank
Input data	
Expected result	The text field "Mobile number" remains blank

Step	3
Action	Click the Submit button
Input data	
Expected result	Validation error message "Mobile must not be blank" is displayed

Add Customer/ Logo is located in the header, redirecting to the main page after clicking the logo

Severity	Priority	Behavior	Type
⌄ Minor	↓ Low	Positive	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to: https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Verify location of the logo "Guru99 telecom"
Input data	
Expected result	Logo "Guru99 telecom" is located in the header of the page

Step	3
Action	Click the logo "Guru99 telecom"
Input data	
Expected result	Main page https://demo.guru99.com/telecom/index.html is opened

Add Customer/ Hamburger menu is located in the left side of the page and consists 6 buttons

Severity	Priority	Behavior	Type
O Normal	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Verify location of the Hamburger menu button
Input data	
Expected result	Hamburger menu button is located in the side area

Step	3
Action	Click on the Hamburger menu button
Input data	
Expected result	Hamburger menu is opened.

Step	4
Action	Verify the content of the Hamburger menu
Input data	

Expected result	Hamburger menu contains 6 buttons: Add Customer button, Add Tariff Plan button, Add Tariff Plan to Customer button, Pay Billing button, Delete Customer button, "X" button.

Step	5
Action	Click the Add Customer button
Input data	
Expected result	User is redirected to Customer button page

Step	6
Action	Click the Add Tariff Plan button
Input data	
Expected result	User is redirected to the Add Tariff Plan page

Step	7
Action	Click the Add Tariff Plan to Customer button
Input data	
Expected result	User is redirected to the Add Tariff Plan to Customer page

Step	8
Action	Click the Pay Billing button
Input data	
Expected result	User is redirected to the Pay Billing page

Step	9
Action	Click the Delete Customer button
Input data	
Expected result	User is redirected to the Delete Customer page

Step	10
Action	Click the X button
Input data	

Expected result	Hamburger menu is closed

Add Customer/ The title "Add customer" is located uder the header

Severity	Priority	Behavior	Type
O Normal	↓ Low	Positive	Other
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Verify the location of the "Add Customer" title
Input data	
Expected result	Title is located under the header

Add Customer/ All input data in the text fields and error messages under the text fields are cleared after clicking the Reset button

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Enter valid data to the next fields: First Name, Last Name, Email, Address, Mobile Number
Input data	First Name: Sam Last Name: Smith Email: sam22@test.com Address: London Mobile Number: 442083442233
Expected result	Fields First Name, Last Name, Email, Address, Mobile Number are filled correctly

Step	3
Action	Click the Reset button
Input data	
Expected result	All input data in the text fields end error messages under the text fields are cleared

The only one option is allowed to select in "Background check"

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Click the "Done" radio button
Input data	
Expected result	Only the "Done" radio button is selected

Step	3
Action	Click the "Pending" radio button
Input data	
Expected result	Only the "Pending" radio button is selected

Step	4
Action	Click the "Done" radio button again
Input data	

Expected result	Only the "Done" radio button is selected

Background Check

 Done ○ Pend

Billing address

FirstName

Billing Address/ All text fields in the "Billing adress" section are marked with "*" symbol

Severity	Priority	Behavior	Type
⌃ Major	↑ High	Positive	Functional

Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated

Status

Actual

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Verify that all fields in the "Billing Address" block are marked with "*"
Input data	
Expected result	All fields in the "Billing Address" block are marked with "*"

Billing Address/ Pop-up message is displayed after submiting with blank text fields in the "Billing Address" section

Severity	Priority	Behavior	Type
︿ Major	↑ High	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Verify that all fields in the "Billing Address" section are blank
Input data	
Expected result	All fields in the "Billing Address" section are blank

Step	3
Action	Click the Submit button
Input data	
Expected result	The pop-up message "please fill all fields" is displayed

Billing Address/ Every text field in the "Billing Address" section has a title and placeholder

Severity	Priority	Behavior	Type
∧ Major	↑ High	Positive	Usability
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Verify that the "First name" field has the same title and placeholder
Input data	
Expected result	The field has the same title and placeholder: "First name"

Step	3
Action	Verify that the "Last name" field has the same title and placeholder
Input data	
Expected result	The field has the same title and placeholder: "Last name"

Step	4
Action	Verify that the "Email" field has the same title and placeholder
Input data	
Expected result	The field has the same title and placeholder: "Email"

Step	5
Action	Verify that the "Address" field has the same title and placeholder
Input data	

Expected result	The field has the same title and placeholder: "Address"

Step	6
Action	Verify that the "Mobile number" field has the same title and placeholder
Input data	
Expected result	The field has the same title and placeholder: "Mobile number"

Billing Address/ Every text field in the "Billing address" section is highlighted with blue after clicking

Severity	Priority	Behavior	Type
⌄ Minor	↓ Low	Positive	Functional
Layer	**Is Flaky**	**Milestone**	**Automation**
Not set	No	-	Not automated
Status			
Actual			

Steps to reproduce

Step	1
Action	Go to https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	"Add Customer" page is opened

Step	2
Action	Click the "First name" field
Input data	
Expected result	The "First name" field is highlighted with blue

Step	3
Action	Click the "Last name" field
Input data	
Expected result	The "Last name" field is highlighted with blue

Step	4
Action	Click the "Email" field
Input data	
Expected result	The "Email" field is highlighted with blue

Step	5
Action	Click the "Address" field
Input data	

Expected result	The "Address" field is highlighted with blue

Step	6
Action	Click the "Mobile number" field
Input data	
Expected result	The "Mobile number" field is highlighted with blue