



For a number of years, I saw my Mum's health deteriorate as Alzheimer's took its toll on her mind. It was clear to my brother and I that her relatively low maintenance property was too much for her to cope with on her own and we found ourselves facing the very difficult decision concerning Mum's long term care.

Mum was adamant that she didn't want to leave the reassuring familiarity of her home environment. I knew that forcing her to move would take a huge toll on her both mentally and emotionally, but at the same time, we couldn't escape the painful reality that her home had become too much for her to manage and that, as a result, she was no longer taking proper care of herself.

When we sought solutions, we noted the many wonderful caring companies who can provide in home nursing care, but we concluded that my Mum didn't need nursing services yet.

What Mum really needed was simple help with basic household chores and routine maintenance: washing, hoovering, changing a light bulb, mowing the lawn and of course, meaningful connection and companionship from someone who can be on hand.

I envisaged a service for Mum not dissimilar to that of a concierge. Arranging to have someone on hand for a couple of hours a day to complete mundane tasks which had become too much for Mum, while at the same time providing companionship and excursions out of her home. Put simply, I wanted to provide a non-medical solution to help my Mum remain in her home and live with the dignity she has always carried.



My solution was to employ Kyra Butcher as my Mum's home assistant. Since she started to assist at her home, my Mum has experienced a marked improvement in both her physical and mental health. I know that my Mum is now healthier and happier than she has been in years and I will forever be grateful to Kyra for the level of professional care she is providing.

Within days of starting to employ Kyra, other people started approaching me and asking whether I could lend out Kyra and Reece, our Handyman to assist them and their loved ones. From this, the HALO vision came into being and Home Assist Limited was born.

Kyra now holds the heady title of Chief Operating Officer. Her mandate is to lead on service delivery for every single client engagement and to provide the same level of personal assistance to every client that she has provided to my Mum.<

The other piece in the HALO puzzle was the administration, communication with families, other healthcare professionals and the establishment of processes, procedures and service levels. I found this and so much more in Gina Gooding who possesses the rare balance of genuine compassion combined with administrative excellence. I was delighted when Gina accepted the office of Managing Director.

HALO is committed to empowering people to live fulfilling lives in their homes through the provision of personalised assistance delivered with kindness and compassion.

At every level of the organisation we undertake to strive for excellence. We offer our people the most generous and flexible working arrangements possible and believe that if we treat our people with kindness and compassion, this will be reflected in the culture of care which they provide to you and your loved ones.



Together, Gina, Kyra, and I understand first hand the pain and difficulty faced by people whose homes have become too much for them to properly manage. HALO was born out of family love and we undertake replicate this kindness and compassion to you and your family so that you and your loved ones can stay in the home of their choice with utmost dignity.

If there is anything you would like to say to me, whether it be good, bad or something else, then I invite you to e-mail me at...

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