

**JOSE LEMA**  
**Full-stack Software Engineer**  
New York, NY

P: 347-816-8795 | E: webzon08@gmail.com | G: github.com/mauilema | L: linkedin.com/in/josemlema/

**TECHNICAL SKILLS**

- Proficient: HTML, CSS, Javascript, Express, React, Node.js, Redux, Git, GitHub
- Knowledgeable: Expo, PostgreSQL, React Native, Sequelize, Postico, Insomnia
- Familiar: Mocha, Chai, Babel, Webpack, Firebase

**PROJECTS**

Capstone- City Diary | Full-Stack Software Engineer

Project Github URL: <https://github.com/HCJM/City-DiaryV2>

A mobile application that allows users to record audio, pin it to their geolocation and upload it to firebase cloud storage. Audio may be private or public, the latter is accessible to all users.

- Collaborated on an effective drawer navigation logic to render app view components based on user authentication. Included a sign-out button that improved the UI.
- Leveraged the Expo location library to read geolocation information on the user's mobile device
- Proactively conducted performance tests on the Android platform to identify and resolve bugs
- Identified and pair programmed an adequate solution for app deployment via the Expo SDK

Grace Shopper- Fullstack Spirits | Full-Stack Software Engineer

Project GitHub URL: <https://github.com/The-4-Amigos/Graceshopper>

An E-commerce web application. Visitors can browse and buy with or without an account. Ordinary users can see their order history. Admins are elevated users with authorized actions.

- Implemented the full-stack development of the products page; including admin-only features
- Secured backend express routes with authentication middleware based on user auth tokens
- Rotated roles with 3 teammates, gaining experience as git master and taskmaster
- Took ownership of deploying the application via the Heroku platform; including the Database Setup

**EXPERIENCE**

**BSG Voicelog, Remote**

04/19-09/21

English/Spanish Bilingual Customer Service Representative

- Effectively communicated software errors with management to ensure urgent resolution
- Demonstrated attention to detail by transcribing customer information with precision and immediacy
- Mastered knowledge of company policies and procedures within 4 weeks of initial hire

**Intuitive Solutions Inc, Remote**

04/17-03/19

English/Spanish Bilingual Customer Service Representative

- Excelled as first-line of contact for customers and was promoted to post-order support within 6 months
- Exceeded BLAST team metrics including compliance to peak hours, handle time, and call resolution.
- Contributed to a Google maps edition which has now been seen over 700,000 times

**EDUCATION**

**Future Code Program at Fullstack Academy, New York, NY**

12/21

*Certificate in Software Engineering*

- 28-Week full-stack JavaScript web development immersive program

**CUNY Brooklyn College, Brooklyn, NY**

06/15

*Bachelor of Arts in Business Management - Finance*