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 Patel Tours And Travels
9925244255,07926929277,07926923888

 **Ahmedabad → Jamnagar** Saturday, Jan. 17th, 2015

Confirmed Operator PNR No. 24904174

Mr Nirav Acharya		Mrs Devashree Acharya	
Mrs Ashaben Acharya		Mr Jeet Desai	
Patel Tours And Travels	14, 13, 12, H	22:30	Manas Complex, Jodhpur Char Rasta Satellite, Ahmedabad Manas Complex, Jodhpur Char Rasta Satellite
Non A/C Seater/Sleeper (2+1)	Seat Number	Departure time	Boarding Point
Booking Date	From	To	Booking ID
16 Jan.	Ahmedabad	Jamnagar	GOBUSE23ae1421418304

Base Fare Rs.1720/-
Service Tax Rs.-300/-
Net Amount Rs.1420/-

Terms and Conditions

For other terms and conditions please visit <https://www.goibibo.com/terms-and-conditions/>

1. Our responsibilities does not includes, however we do our best to provide best available services.
- a. The bus operator's bus not departing / reaching on time.
 - b. The bus operator's employees being rude
 - c. The bus operator's bus seats etc not being up to the customer's expectation.
 - d. The bus operator canceling the trip due to unavoidable reasons.
 - e. The baggage of the customer getting lost / stolen / damaged.
 - f. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 - g. The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - h. The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
2. Our responsibilities includes
- a. Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators.
 - b. Providing refund and support in the event of cancellation
 - c. Providing customer support and information in case of any delays / inconvenience
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 - c. The bus operator's bus seats etc not being up to the customer's expectation.
 - d. The bus operator canceling the trip due to unavoidable reasons.
 - e. The baggage of the customer getting lost / stolen / damaged.
 - f. The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
 - g. The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
 - h. The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
4. The departure time and duration mentioned on the ticket is only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
5. Passengers are required to furnish the following at the time of boarding the bus:
- a. A Valid copy of ticket (M-Ticket OR print out of the ticket).
 - b. A valid identity proof Failing to do so, they may not be allowed to board the bus.
6. Change of bus: In case the bus operator changes the type of bus due to some reason, Goibibo will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

7. Cancellation
- a. If you wish to cancel
 - i. Please visit 24x7 Customer Support on our website OR write us at bus@goibibo.com OR call us at +91- 92130-2-5552 or 1-860-2-585858
 - b. In the event of bus cancellation
 - i. Please call us at +91- 92130-2-5552 OR 1-860-2-585858 for alternate arrangements (If available) or for refunds
8. A ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.goibibo.com even in case the case of booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc.
9. Grievances and claims related to the bus journey should be reported to Goibibo support team within 10 days of your travel date.
10. Cancellation policy mentioned on website OR on ticket is of travels and does not decided by Goibibo. Goibibo does not levy any cancellation charges. Service charge will be refunded, if collected.
11. For any insurance related query please call ICICI Lombard directly @ 18002666 (Toll free). You will receive one SMS & email stating policy details shortly after ticket purchase. Please keep your policy number handy while calling them.
12. This is ticket cum invoice.
13. Cancellation Policy

Time Before Departure	Cancellation Charges
After 04:30 PM on Jan 17	Rs. 1420
Between 10:30 PM on Jan 16 - 04:30 PM on Jan 17	Rs. 852
Between 10:30 PM on Jan 15 - 10:30 PM on Jan 16	Rs. 710
Till 10:30 PM on Jan 15	Rs. 213

Note: The above mentioned policy is bus operator's cancellation policy. Goibibo does not levy any cancellation charges on its own. (Cancellation charges shown above does not included ibibo service fees or promo code discount if used at the time of booking).