Mauricio Raul Perez De Souza

Uruguay – Montevideo ● mauperez9918@gmail.com ● +598 99 308 079 / +598 92 084 293

PROFESSIONAL SUMMARY

Mauricio is a professional with solid experience in information technology, web development, and technical support. He stands out for his ability to learn quickly, attention to detail, and a constant focus on continuous improvement. He possesses strong skills in optimizing workflows, solving complex technical issues, and delivering robust, efficient software solutions. He is driven to continue developing in challenging environments that value quality and innovation.

LABORAL EXPERIENCE

Level 1A Technician | PC SERVICE S.A.   **January 2024 – Ongoing**

- Repair, refurbishment and remanufacturing of electronic devices at both hardware and software levels.
- Diagnosis, disassembly, and recovery of components from obsolete equipment.
- Comprehensive warranty management and technical support for clients (on-site and remote).
- Customer service, query resolution, and ticket management using QP Ticket system.
- Invoicing and serial number verification through ERP.
- Task coordination in the RMA department and post-sales support.

Web Full Stack Developer | Freelance   **December 2023 – Ongoing**

- Design and development of web projects for companies in Uruguay, Panama, and Argentina.
- Real-world development for clients, applying current technologies beyond the academic environment.
- Implementation of best practices, clean code, and maintenance of scalable projects.
- Focus on usability, performance, and SEO.
- Ensuring compliance with requirements and client satisfaction.

SKILLS

- **Programming Languages:** JavaScript, TypeScript, C# (basic).
- **Front-End:** HTML, CSS, ReactJS, Tailwind CSS.
- **Back-End:** NodeJS, ExpressJS, MongoDB, Firebase.
- **Tools:** Microsoft Office, ERP (Opus), QP Ticket, Git, GitHub.
- **Soft Skills:** Problem solving, proactive, fast learning, teamwork, effective communication.

EDUCATION

- **High-School Diploma** (Completed) - Liceo N° 1 "Instituto Doctora Celia Pomoli".
- **FullStack Developer (MERN Stack) - CoderHouse** (Completed).

- **Portfolio : www.perezmauricio.com**
- **LinkedIn**
- **GitHub**