Customer Satisfaction Module & Lecturer Combined Report_MAY 2023 for MDIS_Lecturer for Ling Han Tong, Maurice (Lin Hanzhong) -(LC1701000905)

Prepared by: **Survey Admin**
Creation Date: **Friday, July 14, 2023**

Response Summary:

Raters	Students
Responded	2
Invited	4
Response Ratio	50%

BATCH CODE: BNCD12101A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer is knowledgeable and explained the subject matter clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The lecturer was well prepared for the classroom teaching including the use of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	0	1	1	0	1	50.00%	5.00	2.50
Punctuality of lecturer for class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	0	0	0	2	100.00%	8.00	4.00
The lecturer provided timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	4	9	1	0	13	92.86%	45.00	3.21

What are the lecturer's strengths?

Comments
Promptly responding to emails. He plans the lesson timings well enough.

What improvements would you suggest to the lecturer?

Comments
Able to give more assistance in revision for instance, how to revise, rather than just telling us to practice SPSS. e.g. give questions/scenarios to do on spss.

Lecturer's effectiveness

Question	Good And Above %
The lecturer is knowledgeable and explained the subject matter clearly	100.00%
The lecturer was well prepared for the classroom teaching including the use of appropriate teaching aids and technology	100.00%
The lecturer used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	50.00%
Punctuality of lecturer for class	100.00%
The lecturer provided timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	4	8	0	0	12	100.00%	40.00	3.33

What I did not like about the module:

Comments
The lack of practice questions to help with final tests. No clue on what is being tested.

Other comments:

Comments
Please fully confirm the submission/test date before the course start. More study materials to prepare the test and exam

Module and content

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Biosciences Research Methods BNCD12101A

Response Summary:

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