

Customer Satisfaction Module & Lecturer Combined Report_Feb 2024 for MDIS_Lecturer for Ling Han Tong, Maurice (Lin Hanzhong) -(LC1701000905)

Prepared by: Survey Admin

Creation Date: Friday, March 8, 2024

Response Summary:

Raters	Students
Responded	5
Invited	19
Response Ratio	26.32%

BATCH CODE: BHSD12302A, BNCD12203A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	3	1	0	0	5	100.00%	20.00	4.00
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	2	0	0	5	100.00%	19.00	3.80
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	2	0	0	5	100.00%	19.00	3.80
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	3	1	0	0	5	100.00%	20.00	4.00
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	2	0	0	5	100.00%	19.00	3.80
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	2	0	0	5	100.00%	19.00	3.80

What are the lecturer's strengths?

Comments

Clear explanation supported with relevant and easy to understand examples

engaging very knowledgeable

Very knowledgeable lecturer. Does not beat around the bush and comes straight to point when teaching. I appreciate the fact that he was able to guide the students regarding the usage of SPSS.

able to engage the class and able to let the class understand the topics taught

What improvements would you suggest to the lecturer?

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nil

i think sometimes he goes too in detail, goes to the basic to explain concepts which we were already taught in previous modules so it gets a little hard to focus sometimes because we already know what he is teaching.

nil

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Other comments:

nil alot better than the previous modulator, appreciate his enthusiasm to teach. nil

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	2	0	0	5	100.00%	19.00	3.80
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	1	3	0	0	5	100.00%	18.00	3.60
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	1	1	0	4	80.00%	18.00	3.60
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	1	1	0	4	80.00%	18.00	3.60
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	2	1	0	0	5	100.00%	21.00	4.20
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	2	1	0	0	5	100.00%	21.00	4.20
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	8	11	9	2	0	28	93.33%	115.00	3.83

What I like about the module

Comments

Combination of theory and application (in proposal writing)

i like that its basic and easy to understand

The deadlines set for the proposal was very helpful and useful in making sure the work got done.

its interesting

What I did not like about the module:

Comments

nil

quite a bit of the content was an overlap from our previous modules, would have been more interesting if we covered more chemical pathways or other processes of the cell like specialisation because there was quite abit of repetitive content.

nil

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Other comments:

Comments
nil
easy module
nil
-

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	80.00%
The duration of the course was sufficient to cover the content of the programmme	80.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%

Biosciences Research Methods BNCD12203A

Response Summary:

Invited	Responded	Response Ratio
12	2	16.67%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00

What are the lecturer's strengths?

Comments

Clear explanation supported with relevant and easy to understand examples

Very knowledgeable lecturer. Does not beat around the bush and comes straight to point when teaching. I appreciate the fact that he was able to guide the students regarding the usage of SPSS.

What improvements would you suggest to the lecturer?

Comments	
nil	
nil	

Other comments:

Comments		
nil		
nil		

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
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MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	0	1	0	0	2	100.00%	8.00	4.00
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	0	6	0	0	12	100.00%	48.00	4.00

What I like about the module

Comments

Combination of theory and application (in proposal writing)

The deadlines set for the proposal was very helpful and useful in making sure the work got done.

What I did not like about the module:

Comments	
nil	
nil	

Other comments:

Comments	
nil	
nil	

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%

Cell Biology BHSD12302A

Response Summary:

Invited	Responded	Response Ratio
7	3	42.86%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

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The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	3	0	0	0	3	100.00%	12.00	4.00
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	1	0	0	3	100.00%	11.00	3.67
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	1	0	0	3	100.00%	11.00	3.67
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	3	0	0	0	3	100.00%	12.00	4.00
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	1	0	0	3	100.00%	11.00	3.67
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	1	0	0	3	100.00%	11.00	3.67

What are the lecturer's strengths?

Comments

engaging very knowledgeable

able to engage the class and able to let the class understand the topics taught

What improvements would you suggest to the lecturer?

Comments

i think sometimes he goes too in detail, goes to the basic to explain concepts which we were already taught in previous modules so it gets a little hard to focus sometimes because we already know what he is teaching.

Other comments:

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The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	2	0	0	3	100.00%	10.00	3.33
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	0	1	0	2	66.67%	10.00	3.33
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	2	0	1	0	2	66.67%	10.00	3.33
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	0	0	0	3	100.00%	13.00	4.33
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	0	0	0	3	100.00%	13.00	4.33
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	11	3	2	0	16	88.89%	67.00	3.72

What I like about the module

Comments	
i like that its basic and easy to understand	
its interesting	

What I did not like about the module:

Comments

quite a bit of the content was an overlap from our previous modules, would have been more interesting if we covered more chemical pathways or other processes of the cell like specialisation because there was quite abit of repetitive content.

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Other comments:

Comments	
easy module	
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Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	66.67%
The duration of the course was sufficient to cover the content of the programmme	66.67%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%