

Customer Satisfaction Module & Lecturer Combined Report_Feb 2022 for MDIS_Lecturer for Ling Han Tong, Maurice -(LC1701000905)

Prepared by: Survey Admin

Creation Date: Monday, March 14, 2022

Response Summary:

Raters	Students
Responded	25
Invited	36
Response Ratio	69.44%

BATCH CODE: BCHE52102A, BSCD12113A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice - (LC1701000905)	17	5	3	0	0	25	100.00%	114.00	4.56
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice - (LC1701000905)	15	8	2	0	0	25	100.00%	113.00	4.52
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice - (LC1701000905)	15	6	4	0	0	25	100.00%	111.00	4.44
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice - (LC1701000905)	15	7	0	3	0	22	88.00%	109.00	4.36
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice - (LC1701000905)	14	7	2	2	0	23	92.00%	108.00	4.32
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice - (LC1701000905)	13	9	1	2	0	23	92.00%	108.00	4.32

What are the lecturer's strengths?

Comments

covering the day's portion in shorter time but completing it.

Concise teaching

He is friendly with us and easy to get rhe points

He had forgotten to turn up for one of our lesson and changes the time of lesson via MS team instead of email.

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clear explanations

nil

good teaching examples, good pacing, not overloading

He is really strong in the subject and makes good interaction with us that makes us more eager to listen to his lectures and learn from him.

Lecturer will give examples when he is going through the topic. He will also answer questions that was ask in class or during the lab sessions.

Presentation

The teacher has a great teaching method and good communication. In addition, he is very dedicated and kind.

Has fun with the material. Allows us to pay more attention

Lesson is fun and creative

Overall excellent lecturer in all aspects

Informative and early for classes. well prepared.

Used his personal experiences to be more relatable to his students.

What improvements would you suggest to the lecturer?

Comments

sometimes I don't understand only a few words of which he speaks because in my view he speaks a bit fast.

Use a lesser amount of videos for teaching purposes

Let him be the same and friendly with us

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The lecturer can be more approachable and less intimidating to students by being a little less.. sarcastic?

nil

nil

Nothing for me personally actually. He is great as he is now.

Nil

Some lectures can go through abit slower

All good right now.

NIL

Nil

NIL - so far so good.

Some experiences were too in depth that might not be relatable.

Other comments:

Comments
NIL
Fast and compress teaching
-
Appreciated that the lecturer demonstrated to us how to use the "shower" in the laboratory
Overall a good lecturer
nil
Nil.
Nil
Nil
Nil
No comment.
He holds the class attention very well. Really enjoyed his face-to-face lectures more than online.

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	88.00%
The lecturer is well-groomed and punctual for classes	92.00%
The lecturer address questions and provides timely and useful feedback	92.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice - (LC1701000905)	13	9	3	0	0	25	100.00%	110.00	4.40
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice - (LC1701000905)	12	9	4	0	0	25	100.00%	108.00	4.32
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice - (LC1701000905)	14	6	4	1	0	24	96.00%	108.00	4.32
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice - (LC1701000905)	13	7	3	2	0	23	92.00%	106.00	4.24
The module topics and assignments were well spaced	Ling Han Tong, Maurice - (LC1701000905)	13	6	3	3	0	22	88.00%	104.00	4.16
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice - (LC1701000905)	10	11	2	2	0	23	92.00%	104.00	4.16
Overall	Ling Han Tong, Maurice - (LC1701000905)	75	48	19	8	0	142	94.67%	640.00	4.27

What I like about the module

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I like both the subjects of biology and chemistry.

Teaches important biochemistry fundamentals

It is useful and relevant to course

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useful for future application in Singapore healthcare

good lab lessons to learn more

It refreshed lots of topics as I came back into studying after 2yrs of National service and I learnt some new concepts too.

Learn new things during lab sessions.

Nil

I am an extremely loving Chemistry person. And biochemistry is a clear upgrade of the world inside the cells. It gives me much helpful information about the body and other living things in nature.

I was educated on the latest in Informatics and Technology in Healthcare Management

some interesting articles.

It is very relevant since the times are improving with technology, and it is most useful in the healthcare industry.

What I did not like about the module:

Comments
NIL
There should be revision class in between all the tests
_
why are some topics tested in the online mcq before we were taught in lectures? one example is the scatterplot and analysis.
nil
nil
Nil.
Nil
Nil
Actually, the only thing I don't like about this module is it's very difficult. But at all, I will try my best to get it.
Nil
same. too many platforms like blackboard, mdis email and Microsoft teams
It is very generic.

Other comments:

Comments
NIL
The revision class is useless because we already finished the exam way before the revision class
_
nil
nil
Nil.
Nil
to name the files that were uploaded on Teams for easy identification
Nil
lesser 'platforms' will be better.

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	96.00%
The duration of the course was sufficient to cover the content of the programmme	92.00%
The module topics and assignments were well spaced	88.00%
The difficulty of the module was pitched at the right level	92.00%

Biochemistry BSCD12113A

Response Summary:

Invited	Responded	Response Ratio
27	17	62.96%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice - (LC1701000905)	11	3	3	0	0	17	100.00%	76.00	4.47
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice - (LC1701000905)	11	4	2	0	0	17	100.00%	77.00	4.53
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice - (LC1701000905)	10	3	4	0	0	17	100.00%	74.00	4.35
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice - (LC1701000905)	10	4	0	3	0	14	82.35%	72.00	4.24
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice - (LC1701000905)	9	4	2	2	0	15	88.24%	71.00	4.18
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice - (LC1701000905)	9	5	1	2	0	15	88.24%	72.00	4.24

What are the lecturer's strengths?

Comments

covering the day's portion in shorter time but completing it.

Concise teaching

He is friendly with us and easy to get rhe points

He had forgotten to turn up for one of our lesson and changes the time of lesson via MS team instead of email.

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clear explanations

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Presentation

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What improvements would you suggest to the lecturer?

Comments
sometimes I don't understand only a few words of which he speaks because in my view he speaks a bit fast.
Use a lesser amount of videos for teaching purposes
Let him be the same and friendly with us
-
The lecturer can be more approachable and less intimidating to students by being a little less sarcastic?
nil
Nothing for me personally actually. He is great as he is now.
Nil
Some lectures can go through abit slower
All good right now.
NIL

Other comments:

Comments
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nil
Nil.
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Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	82.35%
The lecturer is well-groomed and punctual for classes	88.24%
The lecturer address questions and provides timely and useful feedback	88.24%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
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There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice - (LC1701000905)	10	2	4	1	0	16	94.12%	72.00	4.24
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice - (LC1701000905)	9	3	3	2	0	15	88.24%	70.00	4.12
The module topics and assignments were well spaced	Ling Han Tong, Maurice - (LC1701000905)	9	2	3	3	0	14	82.35%	68.00	4.00
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice - (LC1701000905)	6	7	2	2	0	15	88.24%	68.00	4.00
Overall	Ling Han Tong, Maurice - (LC1701000905)	55	20	19	8	0	94	92.16%	428.00	4.20

What I like about the module

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It refreshed lots of topics as I came back into studying after 2yrs of National service and I learnt some new concepts too.

Learn new things during lab sessions.

Nil

I am an extremely loving Chemistry person. And biochemistry is a clear upgrade of the world inside the cells. It gives me much helpful information about the body and other living things in nature.

What I did not like about the module:

Comments
NIL
There should be revision class in between all the tests
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why are some topics tested in the online mcq before we were taught in lectures? one example is the scatterplot and analysis.
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Nil.
Nil
Nil
Actually, the only thing I don't like about this module is it's very difficult. But at all, I will try my best to get it.

Other comments:

Comments
NIL
The revision class is useless because we already finished the exam way before the revision class
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nil
Nil.
Nil

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	94.12%
The duration of the course was sufficient to cover the content of the programmme	88.24%
The module topics and assignments were well spaced	82.35%
The difficulty of the module was pitched at the right level	88.24%

Informatics and Technology in Healthcare Management BCHE52102A

Response Summary:

Invited	Responded	Response Ratio
9	8	88.89%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

		Excellent	Very Good	Good	Fair	Poor	Good &	Good &		
	Unique_Name	- 5	- 4	- 3	- 2	- 1	Above	Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice - (LC1701000905)	6	2	0	0	0	8	100.00%	38.00	4.75
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice - (LC1701000905)	4	4	0	0	0	8	100.00%	36.00	4.50
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice - (LC1701000905)	5	3	0	0	0	8	100.00%	37.00	4.63
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice - (LC1701000905)	5	3	0	0	0	8	100.00%	37.00	4.63
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice - (LC1701000905)	5	3	0	0	0	8	100.00%	37.00	4.63
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice - (LC1701000905)	4	4	0	0	0	8	100.00%	36.00	4.50

What are the lecturer's strengths?

Comments
nil
Lesson is fun and creative
Overall excellent lecturer in all aspects
Informative and early for classes. well prepared.
Used his personal experiences to be more relatable to his students.

What improvements would you suggest to the lecturer?

Comments
nil
Nil
NIL – so far so good.
Some experiences were too in depth that might not be relatable.

Other comments:

Comments
Overall a good lecturer
Nil
No comment.
He holds the class attention very well. Really enjoyed his face-to-face lectures more than online.

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
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The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice - (LC1701000905)	2	6	0	0	0	8	100.00%	34.00	4.25
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice - (LC1701000905)	2	6	0	0	0	8	100.00%	34.00	4.25
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice - (LC1701000905)	4	4	0	0	0	8	100.00%	36.00	4.50
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice - (LC1701000905)	4	4	0	0	0	8	100.00%	36.00	4.50
The module topics and assignments were well spaced	Ling Han Tong, Maurice - (LC1701000905)	4	4	0	0	0	8	100.00%	36.00	4.50
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice - (LC1701000905)	4	4	0	0	0	8	100.00%	36.00	4.50
Overall	Ling Han Tong, Maurice - (LC1701000905)	20	28	0	0	0	48	100.00%	212.00	4.42

What I like about the module

Comments
useful for future application in Singapore healthcare
I was educated on the latest in Informatics and Technology in Healthcare Management
some interesting articles.
It is very relevant since the times are improving with technology, and it is most useful in the healthcare industry.

What I did not like about the module:

Comments
nil
Nil
same. too many platforms like blackboard, mdis email and Microsoft teams
It is very generic.

Other comments:

Comments
nil
to name the files that were uploaded on Teams for easy identification
Nil
lesser 'platforms' will be better.

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
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