Customer Satisfaction Module & Lecturer Report_Sep 2021 for MDIS_Lecturer for Ling Han Tong, Maurice - (LC1701000905)

Response Summary:

Raters	Students
Responded	6
Invited	22
Response Ratio	27.27%

Batch Code: BCHE52101A

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Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer is knowledgeable and explained the subject matter clearly	Ling Han Tong, Maurice - (LC1701000905)	2	4	0	0	0	6	100.00%	26.00	4.33
The lecturer was well prepared for the classroom teaching including the use of appropriate teaching aids and technology	Ling Han Tong, Maurice - (LC1701000905)	3	3	0	0	0	6	100.00%	27.00	4.50
The lecturer used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice - (LC1701000905)	1	5	0	0	0	6	100.00%	25.00	4.17
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice - (LC1701000905)	3	3	0	0	0	6	100.00%	27.00	4.50
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice - (LC1701000905)	2	4	0	0	0	6	100.00%	26.00	4.33
Punctuality of lecturer for class	Ling Han Tong, Maurice - (LC1701000905)	4	2	0	0	0	6	100.00%	28.00	4.67
The lecturer provided timely and useful feedback	Ling Han Tong, Maurice - (LC1701000905)	1	4	1	0	0	6	100.00%	24.00	4.00
Overall	Ling Han Tong, Maurice - (LC1701000905)	16	25	1	0	0	42	100.00%	183.00	4.36

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice - (LC1701000905)	2	4	0	0	0	6	100.00%	26.00	4.33
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice - (LC1701000905)	3	3	0	0	0	6	100.00%	27.00	4.50
There were appropriate use of case studies, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice - (LC1701000905)	2	3	1	0	0	6	100.00%	25.00	4.17
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice - (LC1701000905)	2	3	1	0	0	6	100.00%	25.00	4.17
The module topics and assignments were well spaced	Ling Han Tong, Maurice - (LC1701000905)	2	4	0	0	0	6	100.00%	26.00	4.33
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice - (LC1701000905)	3	3	0	0	0	6	100.00%	27.00	4.50
Overall	Ling Han Tong, Maurice - (LC1701000905)	14	20	2	0	0	36	100.00%	156.00	4.33

LECTURER EVALUATION COMMENTS

What are the lecturer's strengths?

Comments
Knowledgeable and good presentations with lots of examples shown for the idea of a poster.
Very concise and thorough and outlines concepts efficiently.
Examples were outside the box
–Excellent verbal communication skill – able to keep the class engaged with his lecture and discussion

What improvements would you suggest to the lecturer?

Comments
More group discussion perhaps? But otherwise the pace of the lecture is great.
Nil
– Maybe can provide more case study for students better understanding

Other comments:

Comments
Very helpful to link to his YouTube channel and other work
Nil

MODULE EVALUATION COMMENTS

What I like about the module

Comments
have a chance to learn different type of IT
More insights of technology related health issues that I may not know
Module was interesting and poster gave us a chance to look at one condition more specifically.
Innovative thinking
New technology implementation in world is so useful in human life's

What I did not like about the module:

Comments
Some topics may be a bit dry
Nil
Nil

Other comments:

Comments
Would be useful to discuss the additional readings as I felt that these were just sent but never spoken about altogether. That would encourage everyone to read and keep up to date with the reading and engage in conversation together.
Nil
Nil

Lecturer's effectiveness

Question	Good And Above %
The lecturer is knowledgeable and explained the subject matter clearly	100.00%
The lecturer was well prepared for the classroom teaching including the use of appropriate teaching aids and technology	100.00%
The lecturer used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
Punctuality of lecturer for class	100.00%
The lecturer provided timely and useful feedback	100.00%

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of case studies, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%