

Customer Satisfaction Module & Lecturer Report_Jan 2021 for MDIS for Research: Approaches, Methods and Skills MPHE52001A

Prepared by: Survey Admin

Creation Date: Wednesday, February 3, 2021

Response Summary:

Raters	Students
Responded	2
Invited	12
Response Ratio	16.67%

Batch Code: MPHE52001A

Lecturer's effectiveness

The lecturer is knowledgeable	and explained the	subject matte	er clearly						
Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
Ling Han Tong, Maurice -		•			•		Above //	Sulli	
(LC1701000905)	2	0	0	0	0	2	100.00%	10.00	5.00
The lecturer was well prepared	for the classroom	teaching							
	Excellent	Very Good	Good -	Fair -	Poor -	Good &	Good &		
Unique_Name Ling Han Tong, Maurice -	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
(LC1701000905)	2	0	0	0	0	2	100.00%	10.00	5.00
The lecturer used practical exa	mples which help	to communic	ate ideas	and cor	ncepts cle	early			
	Excellent	Very Good			Poor -	Good &	Good & Above		
Unique_Name	- 5	- 4	3	2	1	Above	%	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	1	1	0	0	0	2	100.00%	9.00	4.50
The lecturer was able to generate	ate interest and er	courage stud	dent partio	cipation	in class				
Unique Name	Excellent - 5	Very Good	Good - 3	Fair - 2	Poor -	Good &	Good & Above	Sum	Maan
Unique_Name Ling Han Tong, Maurice -		- 4			1	Above	%		Mean
(LC1701000905)	0	2	0	0	0	2	100.00%	8.00	4.00
The teaching aids were used a	opropriately by the	lecturer to e	nhance le	arning					
11.5	Excellent	Very Good	Good -	Fair -	Poor -	Good &	Good & Above		
Unique_Name Ling Han Tong, Maurice -	- 5	- 4	3	2	1	Above	%		Mean
(LC1701000905)	1	1	0	0	0	2	100.00%	9.00	4.50
The lecturer handled questions	raised by student	s to the satis	faction of	the clas	ss				
	Excellent	Very Good		Fair -		Good &	Good & Above		
Unique_Name	- 5	- 4	3	2	1	Above	%	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	1	1	0	0	0	2	100.00%	9.00	4.50
Punctuality of lecturer for class									
Unique Name	Excellent - 5	Very Good	Good -	Fair - 2	Poor - 1	Good &	Good & Above %	Sum	Mean
Unique_Name Ling Han Tong, Maurice -		- 4	3		•	Above			
(LC1701000905)	2	0	0	0	0	2	100.00%	10.00	5.00
The lecturer provided timely an	d useful feedback								
Unique Name	Excellent	Very Good	Good -	Fair -	Poor -	Good &	Good &	Civin	Maga
Unique_Name Ling Han Tong, Maurice -	- 5	- 4	3	2	1	Above	Above %		Mean
(LC1701000905)	2	0	0	0	0	2	100.00%	10.00	5.00
Overall of All Questions		.,							
Unique_Name	Excellent - 5	Very Good - 4	Good -	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
Ling Han Tong, Maurice -		•							
(LC1701000905)	11	5	0	0	0	16	100.00%	75.00	4.69

Module and content

	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as started in the course objectives	0	2	0	0	0	2	100.00%	8.00	4.00
The course materials were useful in the learning of concepts covered in the classroom	0	2	0	0	0	2	100.00%	8.00	4.00
There were appropriate use of case studies, examples and classroom discussion to support learning of concepts	0	1	1	0	0	2	100.00%	7.00	3.50
The duration of the course was sufficient to cover the content of the programmme	0	2	0	0	0	2	100.00%	8.00	4.00
My overall opinion of the module	0	1	1	0	0	2	100.00%	7.00	3.50
The module topics and assignments were well spaced	0	2	0	0	0	2	100.00%	8.00	4.00
The difficulty of the module was pitched at the right level	0	2	0	0	0	2	100.00%	8.00	4.00
The support provided for my learning	1	1	0	0	0	2	100.00%	9.00	4.50
Overall of All Questions	1	13	2	0	0	16	100.00%	63.00	3.94

LECTURER EVALUATION COMMENTS

Instructor Name: Ling Han Tong, Maurice

What are the lecturer's strengths?

Comments

Dr Maurice is very punctual, explains the concepts patiently and gives timely response to mails.

Maurice is good at sharing knowledge and providing guidance with his vast experience and interactive teaching methods.

What improvements would you suggest to the lecturer?

Comments

nothing in specific

Other comments:

Comments

Not Answered

MODULE EVALUATION COMMENTS

What I like about the module

Comments

This module was realistic and definitely be helpful for implementation in the real-life scenario.

What I did not like about the module:

Comments

The module will be more effective if more handouts for practice were added.

Other comments:

Comments

Not Answered

Lecturer's effectiveness

Question	Good And Above %
The lecturer is knowledgeable and explained the subject matter clearly	100.00%
The lecturer was well prepared for the classroom teaching	100.00%
The lecturer used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer was able to generate interest and encourage student participation in class	100.00%
The teaching aids were used appropriately by the lecturer to enhance learning	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
Punctuality of lecturer for class	100.00%
The lecturer provided timely and useful feedback	100.00%

Module and content

Question	Good And Above %
The subject matter was adequately covered as started in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of case studies, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
My overall opinion of the module	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%
The support provided for my learning	100.00%