

Customer Satisfaction Module & Lecturer Combined Report_May 2022 for MDIS_Lecturer for Ling Han Tong Maurice -(LC1701000905)

Prepared by: Survey Admin

Creation Date: Monday, June 6, 2022

Response Summary:

Raters	Students
Responded	17
Invited	35
Response Ratio	48.57%

BATCH CODE: BNCD12101A, MPHE52102A, MPHE52103A, MSHE52102A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong Maurice - (LC1701000905)	5	6	5	1	0	16	94.12%	66.00	3.88
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong Maurice - (LC1701000905)	7	5	5	0	0	17	100.00%	70.00	4.12
The lecturer was able to encourage student participation in class	Ling Han Tong Maurice - (LC1701000905)	5	3	5	3	1	13	76.47%	59.00	3.47
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong Maurice - (LC1701000905)	5	6	5	1	0	16	94.12%	66.00	3.88
The lecturer is well-groomed and punctual for classes	Ling Han Tong Maurice - (LC1701000905)	8	5	4	0	0	17	100.00%	72.00	4.24
The lecturer address questions and provides timely and useful feedback	Ling Han Tong Maurice - (LC1701000905)	5	5	5	2	0	15	88.24%	64.00	3.76

What are the lecturer's strengths?

Comments
informative
nil
Delivers learning objective to the point.
very good direct to the point understands students multi tasking problem balancing work and studies and help out
Good storyteller
Dr Maurice is very knowledgeable and well prepared for his lecturer classes. Research approaches for us is a less interesting subject but he was able to link his own experiences and examples during his classes. Been very patience to us as students are lack of engagement to his classes cause sometimes have lack of ideas to share with. Feel bad but we are grateful to have him.
He explains the physiology part of module well.
Teaching skills
Research method
He uses his past experience to explain certain concepts.
Provides real life examples

What improvements would you suggest to the lecturer?

Comments
nil
nil
nil
Encourage discussions with students
Nil
Explain the stats part of module slower and better.
none
Non-applicable
Nil
Should try to engage the students in a proper manner and be a little more responsive

Other comments:

Comments
nil
nil
nil
Keep up your good work
-
Nil
none
Nil

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	94.12%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	76.47%
The lecturer handled questions raised by students to the satisfaction of the class	94.12%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	88.24%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong Maurice - (LC1701000905)	4	7	6	0	0	17	100.00%	66.00	3.88
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong Maurice - (LC1701000905)	4	7	6	0	0	17	100.00%	66.00	3.88
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong Maurice - (LC1701000905)	5	7	4	1	0	16	94.12%	67.00	3.94
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong Maurice - (LC1701000905)	4	6	6	1	0	16	94.12%	64.00	3.76
The module topics and assignments were well spaced	Ling Han Tong Maurice - (LC1701000905)	4	5	5	2	1	14	82.35%	60.00	3.53
The difficulty of the module was pitched at the right level	Ling Han Tong Maurice - (LC1701000905)	3	7	6	1	0	16	94.12%	63.00	3.71
Overall	Ling Han Tong Maurice - (LC1701000905)	24	39	33	5	1	96	94.12%	386.00	3.78

What I like about the module

Comments
I can learn how to do a statistic test that will benefit to my future studies and career
nil
nil
understand lecturers explanation
Interesting lecturer makes the topics fun
interesting content
Dr Maurice tried his best to share his experience and make 2–way communication with the student. He performed hands–on or the practical session to guide us through apps that help me generate that bibliography/reference
Nil

What I did not like about the module:

O	
Comments	
Committee	

nil

nil

nil

No discussions held during class

We did a test without knowing what it will cover. There is lack of practice questions for us to do revision.

none

The methodology that could be utilised and worried that's a higher rate of similarity.

It was conducted too late into the masters and should be done at the start of the program.

Should've discussed a little more on what was actually expected from the assessments and how to cover them properly

Other comments:

Comments

nil

nil

nil

Submission date is too close to last lecture. How are we supposed to use the new info in our writeup?????

As myLab math is 25% of total marks, it would be better to teach or provide some concept theories before doing the assessment immediately. For example the pythagoras theorem. Even if we learnt beforehand, some of us do not remember. Better to have a refresher first.

none

Thank you to Ms Ginny, who always supports the student.

Nil

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	94.12%
The duration of the course was sufficient to cover the content of the programmme	94.12%
The module topics and assignments were well spaced	82.35%
The difficulty of the module was pitched at the right level	94.12%

Biometrics: Physiology, Statistics and Maths BNCD12101A

Response Summary:

Invited	Responded	Response Ratio
4	2	50.00%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong Maurice - (LC1701000905)	0	0	1	1	0	1	50.00%	5.00	2.50
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong Maurice - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The lecturer was able to encourage student participation in class	Ling Han Tong Maurice - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong Maurice - (LC1701000905)	0	0	1	1	0	1	50.00%	5.00	2.50
The lecturer is well-groomed and punctual for classes	Ling Han Tong Maurice - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer address questions and provides timely and useful feedback	Ling Han Tong Maurice - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50

What are the lecturer's strengths?

Comments

He explains the physiology part of module well.

What improvements would you suggest to the lecturer?

Comments

Explain the stats part of module slower and better.

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	50.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	50.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong Maurice - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong Maurice - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong Maurice - (LC1701000905)	0	0	1	1	0	1	50.00%	5.00	2.50
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong Maurice - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The module topics and assignments were well spaced	Ling Han Tong Maurice - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The difficulty of the module was pitched at the right level	Ling Han Tong Maurice - (LC1701000905)	0	0	2	0	0	2	100.00%	6.00	3.00
Overall	Ling Han Tong Maurice - (LC1701000905)	0	2	9	1	0	11	91.67%	37.00	3.08

What I like about the module

Comments

I can learn how to do a statistic test that will benefit to my future studies and career

What I did not like about the module:

Comments

We did a test without knowing what it will cover. There is lack of practice questions for us to do revision.

Other comments:

Comments

As myLab math is 25% of total marks, it would be better to teach or provide some concept theories before doing the assessment immediately. For example the pythagoras theorem. Even if we learnt beforehand, some of us do not remember. Better to have a refresher first.

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	50.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%

Research: Approaches, Methods and Skills MPHE52103A_MPHE52102A_MSHE52102A

Response Summary:

Invited	Responded	Response Ratio
31	15	48.39%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong Maurice - (LC1701000905)	5	6	4	0	0	15	100.00%	61.00	4.07
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong Maurice - (LC1701000905)	7	5	3	0	0	15	100.00%	64.00	4.27
The lecturer was able to encourage student participation in class	Ling Han Tong Maurice - (LC1701000905)	5	3	3	3	1	11	73.33%	53.00	3.53
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong Maurice - (LC1701000905)	5	6	4	0	0	15	100.00%	61.00	4.07
The lecturer is well-groomed and punctual for classes	Ling Han Tong Maurice - (LC1701000905)	8	4	3	0	0	15	100.00%	65.00	4.33
The lecturer address questions and provides timely and useful feedback	Ling Han Tong Maurice - (LC1701000905)	5	4	4	2	0	13	86.67%	57.00	3.80

What are the lecturer's strengths?

Comments

informative

nil

Delivers learning objective to the point.

very good direct to the point understands students multi tasking problem balancing work and studies and help out

Good storyteller

Dr Maurice is very knowledgeable and well prepared for his lecturer classes. Research approaches for us is a less interesting subject but he was able to link his own experiences and examples during his classes. Been very patience to us as students are lack of engagement to his classes cause sometimes have lack of ideas to share with. Feel bad but we are grateful to have him.

Teaching skills

Research method

He uses his past experience to explain certain concepts.

Provides real life examples

What improvements would you suggest to the lecturer?

Comments

nil

nil

nil

Encourage discussions with students

Nil

none

Non-applicable

Nil

Should try to engage the students in a proper manner and be a little more responsive

Other comments:

Comments

nil

nil

nil Keep up your good work

_

Nil

none

Nil

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	73.33%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	86.67%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong Maurice - (LC1701000905)	4	7	4	0	0	15	100.00%	60.00	4.00
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong Maurice - (LC1701000905)	4	7	4	0	0	15	100.00%	60.00	4.00
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong Maurice - (LC1701000905)	5	7	3	0	0	15	100.00%	62.00	4.13
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong Maurice - (LC1701000905)	4	5	5	1	0	14	93.33%	57.00	3.80
The module topics and assignments were well spaced	Ling Han Tong Maurice - (LC1701000905)	4	4	4	2	1	12	80.00%	53.00	3.53
The difficulty of the module was pitched at the right level	Ling Han Tong Maurice - (LC1701000905)	3	7	4	1	0	14	93.33%	57.00	3.80
Overall	Ling Han Tong Maurice - (LC1701000905)	24	37	24	4	1	85	94.44%	349.00	3.88

What I like about the module

Comments
nil
nil
understand lecturers explanation
Interesting lecturer makes the topics fun
interesting content
Dr Maurice tried his best to share his experience and make 2–way communication with the student. He performed hands–on or the practical session to guide us through apps that help me generate that bibliography/reference
Nil

What I did not like about the module:

Comments
nil
nil
nil
No discussions held during class
none
The methodology that could be utilised and worried that's a higher rate of similarity.
It was conducted too late into the masters and should be done at the start of the program.
Should've discussed a little more on what was actually expected from the assessments and how to cover them properly

Other comments:

Comments
nil
nil
nil
Submission date is too close to last lecture. How are we supposed to use the new info in our writeup????
none
Thank you to Ms Ginny, who always supports the student.
Nil

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	93.33%
The module topics and assignments were well spaced	80.00%
The difficulty of the module was pitched at the right level	93.33%