

# Customer Satisfaction Module & Lecturer Report\_Jan 2021 for MDIS for Physics II FBSD12007A

Prepared by: Survey Admin

Creation Date: Wednesday, February 3, 2021

## **Response Summary:**

Raters	Students
Responded	4
Invited	23
Response Ratio	17.39%

### Batch Code: FBSD12007A

#### Lecturer's effectiveness

The lecturer is knowledgeable	and explained the	subject matt	er clearly	,					
Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
Ling Han Tong, Maurice -	- 5	- 4	3		ı	Above	Above //	Sulli	IVICALI
(LC1701000905)	4	0	0	0	0	4	100.00%	20.00	5.00
The lecturer was well prepared for the classroom teaching									
	Excellent	Very Good	Good -	Fair -	Poor -	Good &	Good &		
Unique_Name	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	4	0	0	0	0	4	100.00%	20.00	5.00
The lecturer used practical ex	amples which help	to communi	cate idea	s and co	oncepts cl	learly			
	Excellent	Very Good			Poor -	Good &	Good &		
Unique_Name	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	4	0	0	0	0	4	100.00%	20.00	5.00
The lecturer was able to gene	rate interest and er	ncourage stu	dent part	icipatior	in class				
	Excellent	Very Good	Good -	Fair -		Good &	Good &		
Unique_Name	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	4	0	0	0	0	4	100.00%	20.00	5.00
The teaching aids were used a	appropriately by the	e lecturer to e	enhance I	earning					
	Excellent	Very Good	Good -			Good &	Good &		
Unique_Name	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	3	1	0	0	0	4	100.00%	19.00	4.75
The lecturer handled question	is raised by student	ts to the sati	sfaction o	of the cla	iss				
	Excellent	Very Good	Good -	Fair -		Good &	Good &		
Unique_Name	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	3	1	0	0	0	4	100.00%	19.00	4.75
Punctuality of lecturer for class	5								
11.2	Excellent	Very Good	Good -	Fair -	Poor -	Good &	Good &	_	
Unique_Name	- 5	- 4	3	2	1	Above	Above %	Sum	Mean
Ling Han Tong, Maurice - (LC1701000905)	4	0	0	0	0	4	100.00%	20.00	5.00
The lecturer provided timely a	nd useful feedback								
Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
Ling Han Tong, Maurice -									
(LC1701000905)	3	1	0	0	0	4	100.00%	19.00	4.75
Overall of All Questions									
Unique_Name	Excellent - 5	Very Good - 4	Good -	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
Ling Han Tong, Maurice -	29	3	0	0	0	32		157.00	4.91
(LC1701000905)	29	ა 	U	U	U	ა∠	100.00%	107.00	4.91

#### Module and content

	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as started in the course objectives	4	0	0	0	0	4	100.00%	20.00	5.00
The course materials were useful in the learning of concepts covered in the classroom	4	0	0	0	0	4	100.00%	20.00	5.00
There were appropriate use of case studies, examples and classroom discussion to support learning of concepts	4	0	0	0	0	4	100.00%	20.00	5.00
The duration of the course was sufficient to cover the content of the programmme	3	0	0	1	0	3	75.00%	17.00	4.25
My overall opinion of the module	3	0	1	0	0	4	100.00%	18.00	4.50
The module topics and assignments were well spaced	3	0	0	1	0	3	75.00%	17.00	4.25
The difficulty of the module was pitched at the right level	2	1	0	1	0	3	75.00%	16.00	4.00
The support provided for my learning	3	0	1	0	0	4	100.00%	18.00	4.50
Overall of All Questions	26	1	2	3	0	29	90.63%	146.00	4.56

#### **LECTURER EVALUATION COMMENTS**

**Instructor Name: Ling Han Tong, Maurice** 

What are the lecturer's strengths?

#### Comments

Lecturer's teaching method using applied knowledge is great for the ease of student's understanding. It was easy to understand concepts that were previously challenging.

The lecturer engages students often.

What improvements would you suggest to the lecturer?

Comments	
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#### Other comments:

Comments	
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#### **MODULE EVALUATION COMMENTS**

What I like about the module

Comments	
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#### What I did not like about the module:

#### Comments

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#### Other comments:

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#### Lecturer's effectiveness

Question	Good And Above %
The lecturer is knowledgeable and explained the subject matter clearly	100.00%
The lecturer was well prepared for the classroom teaching	100.00%
The lecturer used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer was able to generate interest and encourage student participation in class	100.00%
The teaching aids were used appropriately by the lecturer to enhance learning	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
Punctuality of lecturer for class	100.00%
The lecturer provided timely and useful feedback	100.00%

#### **Module and content**

Question	Good And Above %
The subject matter was adequately covered as started in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of case studies, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	75.00%
My overall opinion of the module	100.00%
The module topics and assignments were well spaced	75.00%
The difficulty of the module was pitched at the right level	75.00%
The support provided for my learning	100.00%