Customer Satisfaction Module & Lecturer Combined Report_JAN 2025 for MDIS_Lecturer for Ling Han Tong, Maurice (Lin Hanzhong) -(LC1701000905)

Prepared by: **Survey Admin**
Creation Date: **Friday, March 28, 2025**

Response Summary:

Raters	Students
Responded	17
Invited	55
Response Ratio	30.91%

BATCH CODE: BSCD12214A, BSCD12214B, FBSD12422A, FBSD12423A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	7	3	0	1	16	94.12%	68.00	4.00
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	8	3	0	1	16	94.12%	67.00	3.94
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	7	3	0	1	16	94.12%	68.00	4.00
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	7	3	1	1	15	88.24%	65.00	3.82
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	7	7	2	1	0	16	94.12%	71.00	4.18
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	8	3	1	1	15	88.24%	64.00	3.76

What are the lecturer's strengths?

Comments
He give very good examples and explains it clearly.
good
Very funny guy, I like his humour, it makes me want to pay more attention during class
Very practical
He is very knowledgeable and makes the lectures fun with information that he knows, and I find it intriguing and engaging. His lessons were never boring.
Dr Maurice makes lessons interesting by relating the concepts taught in class to real–life examples.
Nil
Is very knowledgeable with his subject

What improvements would you suggest to the lecturer?

Comments
Nil
good
NIL
Nothing
Not Applicable.
It would be good if Dr Maurice is able to provide more guidance when it comes to exam revision and coursework.
Nil
Focus more on the topic rather than digressing and going off tangents missing the main point.

Other comments:

Comments
Nil
good
NIL
No
I am so glad to be taught by him.
Overall, Dr Maurice is an experienced lecturer. Keep up the good work!
Nil
Slow down especially when teaching coding on R. Despite instructions within the file it was still difficult to keep up

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	94.12%
The lecturer uses of appropriate teaching aids and technology	94.12%
The lecturer was able to encourage student participation in class	94.12%
The lecturer handled questions raised by students to the satisfaction of the class	88.24%
The lecturer is well-groomed and punctual for classes	94.12%
The lecturer address questions and provides timely and useful feedback	88.24%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	6	4	0	1	16	94.12%	67.00	3.94
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	7	4	0	1	16	94.12%	66.00	3.88
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	8	2	1	1	15	88.24%	66.00	3.88
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	8	4	0	1	16	94.12%	65.00	3.82
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	8	3	1	0	16	94.12%	68.00	4.00
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	7	4	0	1	16	94.12%	66.00	3.88
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	30	44	21	2	5	95	93.14%	398.00	3.90

What I like about the module

Comments
It is doable and easy to follow along.
okay
NIL
Not too Hard
I have always been interested in bioinformatics and this module gave me the opportunity to learn about R and I got to expose myself doing more data analysis and bioinformatic data through researching on the coursework.
I enjoyed learning more about RStudio and how to use it to analyse genomic data.
Nil

What I did not like about the module:

Comments
Nil
okay
NIL
Time
Not Applicable.
There isn't anything in particular that I dislike about this module.
Nil
Using R studio. Very difficult to understand and grasps.

Other comments:

Comments
Nil
good
NIL
No
Not Applicable.
NIL
Nil

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	94.12%
The course materials were useful in the learning of concepts covered in the classroom	94.12%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	88.24%
The duration of the course was sufficient to cover the content of the programmme	94.12%
The module topics and assignments were well spaced	94.12%
The difficulty of the module was pitched at the right level	94.12%

Genomics BSCD12214A_BSCD12214B

Response Summary:

Invited	Responded	Response Ratio
41	10	24.39%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	2	0	1	9	90.00%	36.00	3.60
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	2	0	1	9	90.00%	36.00	3.60
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	2	0	1	9	90.00%	36.00	3.60
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	1	1	1	8	80.00%	35.00	3.50
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	6	1	1	0	9	90.00%	39.00	3.90
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	1	1	1	8	80.00%	35.00	3.50

What are the lecturer's strengths?

Comments
He is very knowledgeable and makes the lectures fun with information that he knows, and I find it intriguing and engaging. His lessons were never boring.
Dr Maurice makes lessons interesting by relating the concepts taught in class to real–life examples.
Nil
Is very knowledgeable with his subject

What improvements would you suggest to the lecturer?

Comments
Not Applicable.
It would be good if Dr Maurice is able to provide more guidance when it comes to exam revision and coursework.
Nil
Focus more on the topic rather than digressing and going off tangents missing the main point.

Other comments:

Comments
I am so glad to be taught by him.
Overall, Dr Maurice is an experienced lecturer. Keep up the good work!
Nil
Slow down especially when teaching coding on R. Despite instructions within the file it was still difficult to keep up

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	90.00%
The lecturer uses of appropriate teaching aids and technology	90.00%
The lecturer was able to encourage student participation in class	90.00%
The lecturer handled questions raised by students to the satisfaction of the class	80.00%
The lecturer is well-groomed and punctual for classes	90.00%
The lecturer address questions and provides timely and useful feedback	80.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	5	3	0	1	9	90.00%	35.00	3.50
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	5	3	0	1	9	90.00%	35.00	3.50
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	1	1	1	8	80.00%	35.00	3.50
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	5	3	0	1	9	90.00%	35.00	3.50
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	6	2	1	0	9	90.00%	37.00	3.70
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	5	3	0	1	9	90.00%	35.00	3.50
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	32	15	2	5	53	88.33%	212.00	3.53

What I like about the module

Comments
I have always been interested in bioinformatics and this module gave me the opportunity to learn about R and I got to expose myself doing more data analysis and bioinformatic data through researching on the coursework.
I enjoyed learning more about RStudio and how to use it to analyse genomic data.
Nil

What I did not like about the module:

Comments
Not Applicable.
There isn't anything in particular that I dislike about this module.
Nil
Using R studio. Very difficult to understand and grasps.

Other comments:

Comments
Not Applicable.
NIL
Nil

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	90.00%
The course materials were useful in the learning of concepts covered in the classroom	90.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	80.00%
The duration of the course was sufficient to cover the content of the programmme	90.00%
The module topics and assignments were well spaced	90.00%
The difficulty of the module was pitched at the right level	90.00%

Mathematics FBSD12422A_FBSD12423A

Response Summary:

Invited	Responded	Response Ratio
14	7	50.00%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	1	1	0	0	7	100.00%	32.00	4.57
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	2	1	0	0	7	100.00%	31.00	4.43
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	1	1	0	0	7	100.00%	32.00	4.57
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	2	0	0	7	100.00%	30.00	4.29
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	1	1	0	0	7	100.00%	32.00	4.57
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	0	0	7	100.00%	29.00	4.14

What are the lecturer's strengths?

Comments
He give very good examples and explains it clearly.
good
Very funny guy, I like his humour, it makes me want to pay more attention during class
Very practical

What improvements would you suggest to the lecturer?

Comments
Nil
good
NIL
Nothing

Other comments:

Comments
Nil
good
NIL
No

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	1	1	0	0	7	100.00%	32.00	4.57
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	2	1	0	0	7	100.00%	31.00	4.43
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	2	1	0	0	7	100.00%	31.00	4.43
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	3	1	0	0	7	100.00%	30.00	4.29
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	2	1	0	0	7	100.00%	31.00	4.43
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	2	1	0	0	7	100.00%	31.00	4.43
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	24	12	6	0	0	42	100.00%	186.00	4.43

What I like about the module

Comments
It is doable and easy to follow along.
okay
NIL
Not too Hard

What I did not like about the module:

Comments
Nil
okay
NIL
Time

Other comments:

Comments
Nil
good
NIL
No

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%