

Customer Satisfaction Module & Lecturer Combined Report_October 2024 for MDIS_Lecturer for Ling Han Tong, Maurice (Lin Hanzhong) -(LC1701000905)

Prepared by: Survey Admin

Creation Date: Friday, November 8, 2024

Response Summary:

Raters	Students
Responded	9
Invited	18
Response Ratio	50%

BATCH CODE: FBSD12421A, FBSD12422A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	4	2	0	0	9	100.00%	37.00	4.11
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	1	0	1	8	88.89%	36.00	4.00
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	3	1	0	0	9	100.00%	40.00	4.44
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22

What are the lecturer's strengths?

Comments	
he's good at explaining the notes	
Ability to simplify certain concepts and how thorough he goes through the slides.	
-	
The teacher encouraged the class to Participate in discussions.	
Can explain clearly	
Very talkative	

What improvements would you suggest to the lecturer?

Comments
NA NA
nil
-
Not marking the work on time
No
sometimes too talkative and talks out of point from the lecture topic. Dr Ling should be more helpful instead of telling students to "google search" the answers for themselves. MDIS is a learning institution and Dr Ling is paid a salary to work as a teacher, to answer and clarify the doubts of the students, NOT to ask the students to search online.

Other comments:

Comments	
nil	
_	
Nil	

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	88.89%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	2	2	0	0	9	100.00%	39.00	4.33
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	3	2	1	0	8	88.89%	35.00	3.89
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	2	0	7	77.78%	33.00	3.67
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	1	1	7	77.78%	32.00	3.56
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	1	1	7	77.78%	32.00	3.56
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	21	14	12	5	2	47	87.04%	209.00	3.87

What I like about the module

Comments
_
It's a subject I'm somewhat familiar with that's explored in a deeper level which makes the subject more interesting to learn and study.
_
Lab sessions/ experiments
Easy
NIL

What I did not like about the module:

Comments
_
Calculations can be confusing at times.
-
Nil
Nothing
Too many topics, too little time, topics are pretty difficult too

Other comments:

Comments
nil
Nil

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	88.89%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	77.78%
The module topics and assignments were well spaced	77.78%
The difficulty of the module was pitched at the right level	77.78%

Chemistry FBSD12422A_FBSD12421A

Response Summary:

Invited	Responded	Response Ratio
18	9	50.00%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	4	2	0	0	9	100.00%	37.00	4.11
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	1	0	1	8	88.89%	36.00	4.00
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	3	1	0	0	9	100.00%	40.00	4.44
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22

What are the lecturer's strengths?

Comments
he's good at explaining the notes
Ability to simplify certain concepts and how thorough he goes through the slides.
_
The teacher encouraged the class to Participate in discussions.
Can explain clearly
Very talkative

What improvements would you suggest to the lecturer?

Comments	
NA	
nil	
_	
Not marking the wor	k on time
No	
"google search" the	tive and talks out of point from the lecture topic. Dr Ling should be more helpful instead of telling students to answers for themselves. MDIS is a learning institution and Dr Ling is paid a salary to work as a teacher, to be doubts of the students, NOT to ask the students to search online.

Other comments:

Comments	
nil	
-	
Nil	_

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	88.89%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	2	2	0	0	9	100.00%	39.00	4.33
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	3	2	1	0	8	88.89%	35.00	3.89
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	3	2	0	0	9	100.00%	38.00	4.22
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	2	0	7	77.78%	33.00	3.67
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	1	1	7	77.78%	32.00	3.56
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	2	1	1	7	77.78%	32.00	3.56
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	21	14	12	5	2	47	87.04%	209.00	3.87

What I like about the module

Comments
It's a subject I'm somewhat familiar with that's explored in a deeper level which makes the subject more interesting to learn and study.
_
Lab sessions/ experiments
Easy
NIL

What I did not like about the module:

Comments
_
Calculations can be confusing at times.
_
Nil
Nothing
Too many topics, too little time, topics are pretty difficult too

Other comments:

Comments	
nil	
-	
Nil	

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	88.89%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	77.78%
The module topics and assignments were well spaced	77.78%
The difficulty of the module was pitched at the right level	77.78%