

Customer Satisfaction Module & Lecturer Combined Report_MAY 2025 for MDIS_Lecturer for Ling Han Tong, Maurice (Lin Hanzhong) -(LC1701000905)

Prepared by: Survey Admin

Creation Date: Friday, June 6, 2025

Response Summary:

Raters	Students
Responded	10
Invited	25
Response Ratio	40%

BATCH CODE: BBVD12504B, BNCE32405A, FBSD12423A, FBSD12524A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	7	2	1	0	0	10	100.00%	46.00	4.60
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	3	1	0	0	10	100.00%	45.00	4.50
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	3	1	0	0	10	100.00%	45.00	4.50
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	3	1	0	0	10	100.00%	45.00	4.50
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	3	1	0	0	10	100.00%	45.00	4.50
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	3	1	0	0	10	100.00%	45.00	4.50

What are the lecturer's strengths?

Comments

yes

teaching us about zotero and how is it important for us to use it for our research

Very passionate and truly understands adult learners perspective and challenges. Dr Maurice manage to deliver what is needed while respecting/allowing for adult learners to insert their perspectives and contribute as per their capabilities.

Time management

Very good at explaining topics and giving advices for the project.

What improvements would you suggest to the lecturer?

Comments
yes
NIL
Nothing, all is good!
Na
NA NA

Other comments:

Comments
yes
thanks Dr Maurice!
We can see your passion in your field of study, may success be with you always!
Na

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	7	1	2	0	0	10	100.00%	45.00	4.50
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	5	1	0	0	10	100.00%	43.00	4.30
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	6	3	1	0	0	10	100.00%	45.00	4.50
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	5	2	0	0	10	100.00%	41.00	4.10
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	5	2	0	0	10	100.00%	41.00	4.10
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	5	3	0	0	10	100.00%	39.00	3.90
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	25	24	11	0	0	60	100.00%	254.00	4.23

What I like about the module

Comments

yes

Provides an opportunity to adult learners to sharpen writing skills and a good introduction to research papers.

Interesting

It has given me to anbil to explore and research on topic that I am passionate about.

What I did not like about the module:

Comments

yes

During the dissertation module, we were informed that we could not begin anything without knowing our supervisors. Hence, most of the lesson felt a little underwhelming. It would have been really helpful to be able to get our topics and supervisors for dissertation prior to the start of dissertation intro so that we could benefit from the module more and to also allow for better time management.

Na

Other comments:

Comments

yes

It is very difficult to get a date where supervisor and students are able to meet and come together for the required face—to—face sessions. It would be really nice and extremely helpful if MDIS arranged/included the meetups as part of the module sessions (so that the lecturer gets it blocked in their own timetable as well). Thank you.

Na

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%

Cell Biology BBVD12504B

Response Summary:

Invited	Responded	Response Ratio
5	3	60.00%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	0	1	0	0	3	100.00%	13.00	4.33
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	0	0	0	3	100.00%	13.00	4.33
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	1	0	0	0	3	100.00%	14.00	4.67
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	0	0	0	3	100.00%	13.00	4.33
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	2	0	0	0	3	100.00%	13.00	4.33
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	1	1	0	0	3	100.00%	12.00	4.00
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	8	8	2	0	0	18	100.00%	78.00	4.33

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%

Chemistry FBSD12524A_FBSD12423A

Response Summary:

Invited	Responded	Response Ratio
11	2	18.18%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50

What are the lecturer's strengths?

Comments	
yes	
Time management	

What improvements would you suggest to the lecturer?

Comments	
yes	
Na	

Other comments:

Comments	
yes	
Na	

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	1	1	0	0	2	100.00%	7.00	3.50
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	0	6	6	0	0	12	100.00%	42.00	3.50

What I like about the module

Comments	
yes	
Interesting	

What I did not like about the module:

Comments	
yes	
Na	

Other comments:

Comments	
yes	
Na	

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%

Dissertation BNCE32405A

Response Summary:

Invited	Responded	Response Ratio
9	5	55.56%

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	0	0	0	0	5	100.00%	25.00	5.00
The lecturer uses of appropriate teaching aids and technology	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	0	0	0	5	100.00%	24.00	4.80
The lecturer was able to encourage student participation in class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	0	0	0	5	100.00%	24.00	4.80
The lecturer handled questions raised by students to the satisfaction of the class	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	0	0	0	5	100.00%	24.00	4.80
The lecturer is well-groomed and punctual for classes	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	0	0	0	5	100.00%	24.00	4.80
The lecturer address questions and provides timely and useful feedback	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	0	0	0	5	100.00%	24.00	4.80

What are the lecturer's strengths?

Comments

teaching us about zotero and how is it important for us to use it for our research

Very passionate and truly understands adult learners perspective and challenges. Dr Maurice manage to deliver what is needed while respecting/allowing for adult learners to insert their perspectives and contribute as per their capabilities.

Very good at explaining topics and giving advices for the project.

What improvements would you suggest to the lecturer?

Comments
NIL NIL
Nothing, all is good!
NA NA

Other comments:

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thanks Dr Maurice!

We can see your passion in your field of study, may success be with you always!

Lecturer's effectiveness

Question	Good And Above %
The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly	100.00%
The lecturer uses of appropriate teaching aids and technology	100.00%
The lecturer was able to encourage student participation in class	100.00%
The lecturer handled questions raised by students to the satisfaction of the class	100.00%
The lecturer is well-groomed and punctual for classes	100.00%
The lecturer address questions and provides timely and useful feedback	100.00%

MODULE EVALUATION COMMENTS

Module and content

	Unique_Name	Excellent - 5	Very Good - 4	Good - 3	Fair - 2	Poor - 1	Good & Above	Good & Above %	Sum	Mean
The subject matter was adequately covered as stated in the course objectives	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	5	0	0	0	0	5	100.00%	25.00	5.00
The course materials were useful in the learning of concepts covered in the classroom	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	3	2	0	0	0	5	100.00%	23.00	4.60
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	4	1	0	0	0	5	100.00%	24.00	4.80
The duration of the course was sufficient to cover the content of the programmme	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	2	1	0	0	5	100.00%	21.00	4.20
The module topics and assignments were well spaced	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	2	2	1	0	0	5	100.00%	21.00	4.20
The difficulty of the module was pitched at the right level	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	1	3	1	0	0	5	100.00%	20.00	4.00
Overall	Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905)	17	10	3	0	0	30	100.00%	134.00	4.47

What I like about the module

Comments

Provides an opportunity to adult learners to sharpen writing skills and a good introduction to research papers.

It has given me to anbil to explore and research on topic that I am passionate about.

What I did not like about the module:

Comments

During the dissertation module, we were informed that we could not begin anything without knowing our supervisors. Hence, most of the lesson felt a little underwhelming. It would have been really helpful to be able to get our topics and supervisors for dissertation prior to the start of dissertation intro so that we could benefit from the module more and to also allow for better time management.

Other comments:

Comments

It is very difficult to get a date where supervisor and students are able to meet and come together for the required face—to—face sessions. It would be really nice and extremely helpful if MDIS arranged/included the meetups as part of the module sessions (so that the lecturer gets it blocked in their own timetable as well). Thank you.

Module and content

Question	Good And Above %
The subject matter was adequately covered as stated in the course objectives	100.00%
The course materials were useful in the learning of concepts covered in the classroom	100.00%
There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts	100.00%
The duration of the course was sufficient to cover the content of the programmme	100.00%
The module topics and assignments were well spaced	100.00%
The difficulty of the module was pitched at the right level	100.00%