

Customer Satisfaction Module & Lecturer Combined Report_July 2025 for MDIS_Lecturer for Ling Han Tong, Maurice (Lin Hanzhong) -(LC1701000905)

Prepared by: Survey Admin

Creation Date: Thursday, August 7, 2025

Response Summary:

| Raters | Students |
|----------------|----------|
| Responded | 7 |
| Invited | 36 |
| Response Ratio | 19.44% |

BATCH CODE: BSCD12316A, BSCD12316B, FBSD12524A, FBSD12525A

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

| | Unique_Name | Excellent - 5 | Very Good - 4 | Good - 3 | Fair - 2 | Poor - 1 | Good & Above | Good & Above % | Sum | Mean |
|---|---|------------------|---------------------|-------------|-------------|-------------|--------------------|-------------------|-------|------|
| The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The lecturer uses of appropriate teaching aids and technology | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 2 | 2 | 0 | 0 | 7 | 100.00% | 29.00 | 4.14 |
| The lecturer was able to encourage student participation in class | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The lecturer handled questions raised by students to the satisfaction of the class | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The lecturer is well-groomed and punctual for classes | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The lecturer address questions and provides timely and useful feedback | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 2 | 2 | 0 | 0 | 7 | 100.00% | 29.00 | 4.14 |

What are the lecturer's strengths?

| Comments | |
|---|--|
| Strong explanation and have very good example to make us understand!! | |
| He makes the class fun by sharing out of the box things every lesson. | |
| N/A | |

What improvements would you suggest to the lecturer?

| Comments |
|-------------------------|
| No, he is very well alr |
| NIL |
| N/A |

Other comments:

| Comments | |
|--------------------|--|
| Amazing teacher :) | |
| N/A | |

Lecturer's effectiveness

| Question | Good And Above % |
|---|------------------------|
| The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly | 100.00% |
| The lecturer uses of appropriate teaching aids and technology | 100.00% |
| The lecturer was able to encourage student participation in class | 100.00% |
| The lecturer handled questions raised by students to the satisfaction of the class | 100.00% |
| The lecturer is well-groomed and punctual for classes | 100.00% |
| The lecturer address questions and provides timely and useful feedback | 100.00% |

MODULE EVALUATION COMMENTS

| | Unique_Name | Excellent - 5 | Very Good - 4 | Good - 3 | Fair - 2 | Poor - 1 | Good & Above | Good & Above % | Sum | Mean |
|--|---|------------------|---------------------|-------------|-------------|-------------|--------------------|-------------------|--------|------|
| The subject matter was adequately covered as stated in the course objectives | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The course materials were useful in the learning of concepts covered in the classroom | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The duration of the course was sufficient to cover the content of the programmme | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The module topics and assignments were well spaced | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 4 | 1 | 2 | 0 | 0 | 7 | 100.00% | 30.00 | 4.29 |
| The difficulty of the module was pitched at the right level | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 2 | 2 | 0 | 0 | 7 | 100.00% | 29.00 | 4.14 |
| Overall | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 23 | 7 | 12 | 0 | 0 | 42 | 100.00% | 179.00 | 4.26 |

What I like about the module

| Comments |
|---|
| The interesting number and good lecture which explain clearly |
| That it is challenging, challenges my brain. |
| N/A |

What I did not like about the module:

| Comments | |
|----------|--|
| NIL | |
| N/A | |

Other comments:

| Comments | |
|----------|--|
| NII | |
| N/A | |

Module and content

| Question | Good And Above % |
|--|------------------------|
| The subject matter was adequately covered as stated in the course objectives | 100.00% |
| The course materials were useful in the learning of concepts covered in the classroom | 100.00% |
| There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts | 100.00% |
| The duration of the course was sufficient to cover the content of the programmme | 100.00% |
| The module topics and assignments were well spaced | 100.00% |
| The difficulty of the module was pitched at the right level | 100.00% |

Advanced Analytical Techniques BSCD12316A_BSCD12316B

Response Summary:

| Invited | Responded | Response Ratio |
|---------|-----------|----------------|
| 19 | 3 | 15.79% |

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

| | Unique_Name | Excellent - 5 | Very Good - 4 | Good - 3 | Fair - 2 | Poor - 1 | Good & Above | Good & Above % | Sum | Mean |
|---|---|------------------|---------------------|-------------|-------------|-------------|--------------------|-------------------|-------|------|
| The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The lecturer uses of appropriate teaching aids and technology | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The lecturer was able to encourage student participation in class | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The lecturer handled questions raised by students to the satisfaction of the class | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The lecturer is well-groomed and punctual for classes | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The lecturer address questions and provides timely and useful feedback | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |

Lecturer's effectiveness

| Question | Good And Above % |
|---|------------------------|
| The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly | 100.00% |
| The lecturer uses of appropriate teaching aids and technology | 100.00% |
| The lecturer was able to encourage student participation in class | 100.00% |
| The lecturer handled questions raised by students to the satisfaction of the class | 100.00% |
| The lecturer is well-groomed and punctual for classes | 100.00% |
| The lecturer address questions and provides timely and useful feedback | 100.00% |

MODULE EVALUATION COMMENTS

Module and content

| | Unique_Name | Excellent - 5 | Very Good - 4 | Good - 3 | Fair - 2 | Poor - 1 | Good & Above | Good & Above % | Sum | Mean |
|--|---|------------------|---------------------|-------------|-------------|-------------|--------------------|-------------------|-------|------|
| The subject matter was adequately covered as stated in the course objectives | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The course materials were useful in the learning of concepts covered in the classroom | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The duration of the course was sufficient to cover the content of the programmme | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The module topics and assignments were well spaced | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 1 | 0 | 2 | 0 | 0 | 3 | 100.00% | 11.00 | 3.67 |
| The difficulty of the module was pitched at the right level | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 0 | 1 | 2 | 0 | 0 | 3 | 100.00% | 10.00 | 3.33 |
| Overall | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 5 | 1 | 12 | 0 | 0 | 18 | 100.00% | 65.00 | 3.61 |

| Question | Good And Above % |
|--|------------------------|
| The subject matter was adequately covered as stated in the course objectives | 100.00% |
| The course materials were useful in the learning of concepts covered in the classroom | 100.00% |
| There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts | 100.00% |
| The duration of the course was sufficient to cover the content of the programmme | 100.00% |
| The module topics and assignments were well spaced | 100.00% |
| The difficulty of the module was pitched at the right level | 100.00% |

Mathematics FBSD12524A_FBSD12525A

Response Summary:

| Invited | Responded | Response Ratio |
|---------|-----------|----------------|
| 17 | 4 | 23.53% |

LECTURER EVALUATION COMMENTS

Lecturer's effectiveness

| | Unique_Name | Excellent - 5 | Very Good - 4 | Good - 3 | Fair - 2 | Poor - 1 | Good & Above | Good & Above % | Sum | Mean |
|---|---|------------------|---------------------|-------------|-------------|-------------|--------------------|-------------------|-------|------|
| The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The lecturer uses of appropriate teaching aids and technology | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 2 | 2 | 0 | 0 | 0 | 4 | 100.00% | 18.00 | 4.50 |
| The lecturer was able to encourage student participation in class | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The lecturer handled questions raised by students to the satisfaction of the class | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The lecturer is well-groomed and punctual for classes | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The lecturer address questions and provides timely and useful feedback | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 2 | 2 | 0 | 0 | 0 | 4 | 100.00% | 18.00 | 4.50 |

What are the lecturer's strengths?

| Comments |
|---|
| Strong explanation and have very good example to make us understand!! |
| He makes the class fun by sharing out of the box things every lesson. |
| N/A |

What improvements would you suggest to the lecturer?

| Comments |
|-------------------------|
| No, he is very well alr |
| NIL |
| N/A |

Other comments:

| Comments | |
|--------------------|--|
| Amazing teacher :) | |
| N/A | |

Lecturer's effectiveness

| Question | Good And Above % |
|---|------------------------|
| The lecturer was well-prepared for the classroom and used practical examples which help to communicate ideas and concepts clearly | 100.00% |
| The lecturer uses of appropriate teaching aids and technology | 100.00% |
| The lecturer was able to encourage student participation in class | 100.00% |
| The lecturer handled questions raised by students to the satisfaction of the class | 100.00% |
| The lecturer is well-groomed and punctual for classes | 100.00% |
| The lecturer address questions and provides timely and useful feedback | 100.00% |

MODULE EVALUATION COMMENTS

| | Unique_Name | Excellent - 5 | Very Good - 4 | Good - 3 | Fair - 2 | Poor - 1 | Good & Above | Good & Above % | Sum | Mean |
|--|---|------------------|---------------------|-------------|-------------|-------------|--------------------|-------------------|--------|------|
| The subject matter was adequately covered as stated in the course objectives | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The course materials were useful in the learning of concepts covered in the classroom | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The duration of the course was sufficient to cover the content of the programmme | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The module topics and assignments were well spaced | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| The difficulty of the module was pitched at the right level | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 3 | 1 | 0 | 0 | 0 | 4 | 100.00% | 19.00 | 4.75 |
| Overall | Ling Han Tong, Maurice (Lin Hanzhong) - (LC1701000905) | 18 | 6 | 0 | 0 | 0 | 24 | 100.00% | 114.00 | 4.75 |

What I like about the module

| Comments |
|---|
| The interesting number and good lecture which explain clearly |
| That it is challenging, challenges my brain. |
| N/A |

What I did not like about the module:

| Comments | |
|----------|--|
| NIL | |
| N/A | |

Other comments:

| Comments | |
|----------|--|
| NII | |
| N/A | |

| Question | Good And Above % |
|--|------------------------|
| The subject matter was adequately covered as stated in the course objectives | 100.00% |
| The course materials were useful in the learning of concepts covered in the classroom | 100.00% |
| There were appropriate use of educational technology, case studies,, examples and classroom discussion to support learning of concepts | 100.00% |
| The duration of the course was sufficient to cover the content of the programmme | 100.00% |
| The module topics and assignments were well spaced | 100.00% |
| The difficulty of the module was pitched at the right level | 100.00% |