



Tax Invoice

Mauricio Lauffer
UNIT 1 24 WAGTAIL COURT
BURLEIGH WATERS QLD 4220

Date of Issue: 8 Aug 2024
Invoice Number: E73238495
Customer Number: 848958

Opening Balance: \$0.00
This Bill: \$75.53
This Bill Due: 22 Aug 2024
Total Owing: \$75.53

To avoid a Failed Payment Fee of \$10.00 please pay by the due date

Your Bill History

Aug 2024	\$75.53
Jul 2024	\$75.22
Jun 2024	\$75.54

This Bill Summary

Broadband	\$75.00
Others	\$0.53
Total	\$75.53
Includes GST	\$6.87

Visit the SuperHub for more charge details

You can view your bill, together with a full and detailed breakdown of all charges covered by this invoice in [SuperHub](#).

Payment by Credit Card

A 1% surcharge applies to all payments by card. You can avoid this charge by electing to pay via Direct Debit each month.

Failed payment fees

It is important that your direct debit or credit card details are kept up-to-date and there are sufficient funds in your account to cover payment. If we receive a failed payment advice and charge from your financial institution, Superloop will charge you a Failed Payment Fee as per the Terms & Conditions of your Superloop service.

Unable to make a payment?

We're here to help. Customers experiencing financial hardship have a right to apply for short term assistance or long-term assistance and this assistance is provided free of charge. Our Payment Assistance Policy is located [here](#) on our website. The Policy describes the range of options that may assist you, the process for applying for payment assistance and the approach we take, including timeframes, for assessing your application.

What assistance can we offer?

Options that may be available include temporarily extending time for payment, payment plans tailored to your ability to pay, or transferring you to a plan better suited to your circumstances. If you'd like to make an application, the payment assistance application form is also located [here](#) on our website.

Links to our Payment Assistance Policy and Application Form can be found in the "Payments" menu of the Superloop mobile app.

Contact Us

Please contact us if you'd like to speak to one of our payment assistance team members or if you need assistance in making an application:

Phone: 1800 578 737 (8:30am – 5:30pm Monday – Friday)
Email: financialhardship@superloop.com

Your Service Summary

Broadband - 0701947548		UNIT 1/24 WAGTAIL COURT, BURLEIGH WATERS QLD 4220	
Recurring monthly charge: Monthly Internet Charge On Plan SLC NBN 100/40 Unlimited - \$89/mth - 0701947548 Credit - 14.00/mth for first 6 months - 0701947548		8 Aug 2024 - 7 Sep 2024	\$89.00
		8 Aug 2024 - 7 Sep 2024	-\$14.00
		Sub Total	\$75.00

Others - 848958		
Recurring monthly charge: Card Processing Fee - 848958	8 Jul 2024 - 7 Aug 2024	\$0.53
	Sub Total	\$0.53