# Mauricio Lechuga

Project Manager | Stakeholder Engagement | Digital Operations | Bilingual (EN/ES)

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#### Summary

Bilingual project professional with 10+ years leading digital initiatives and crossfunctional teams. Recently completed a Computer Programming diploma to strengthen my tech foundation and support my career pivot in Canada. I'm eager to bring together my experience in stakeholder engagement, process improvement, and agile delivery to drive meaningful results in project-based roles.

#### Experience

#### Institute for War & Peace Reporting

June 2022 - April 2023

Online Platforms Manager

Mexico City

- Delivered platform improvements across 5+ projects by coordinating crossfunctional teams and aligning with regional compliance requirements.
- Built custom dashboards in Excel and Google Sheets that increased reporting clarity and boosted engagement metrics by 75%.
- Created risk logs, project plans, and rollout timelines that improved delivery predictability and stakeholder satisfaction.

## Institute for War & Peace Reporting

August 2021 - June 2022

Mexico City

Social Media Programs Manager

- Managed multi-regional digital campaigns, ensuring on-time delivery and alignment with organizational objectives.
- Conducted campaign retrospectives and performance reviews that improved process efficiency by 50%.
- Led regular stakeholder check-ins and cross-team briefings to manage expectations and address risks early.

## **Responsive Labs**

January 2014 - January 2015

**Project Manager** Mexico City

- Scoped, planned, and delivered web development projects, cutting delivery delays by 35% through structured milestone tracking.
- Facilitated daily standups and documented sprint goals using Agile tools to improve collaboration and velocity.
- Acted as the central point of contact for developers and clients, aligning deliverables with business needs.

## **Business Luxury Media**

August 2019 - February 2021

Social Media Strategist

Mexico City

- Reengineered approval workflows and campaign tracking systems, reducing turnaround times by 50%.
- Used real-time data dashboards to support weekly performance reviews, contributing to a 33% increase in digital reach.
- Coordinated rollout plans and asset delivery across teams, aligning content with client strategy and timelines.

## **Earlier Experience**

2012 - 2019

Mexico City

Held various social media and digital content roles with brands such as HuffPost México, Fundación Telefónica, and VML. While I gained experience in marketing strategy and digital communication, I realized that advertising wasn't the right fit for me. Career changes were complex at the time, but these roles helped build transferable skills in stakeholder engagement, content planning, and cross-team collaboration.

# Education

Conestoga College

September 2023 - April 2025

Diploma

**Computer Programming** 

2006 - 2008 Universidad Iberoamericana **Industrial Engineering** 

Bachelor's

Skills

Project Lifecycle Management

Manage scope, schedule, and deliverables for cross-functional teams

Stakeholder Engagement

Align project goals and expectations across internal and external partners

**Process Optimization** 

Streamline workflows to improve team efficiency and reduce costs

**Cross-Functional Collaboration** Proven ability to lead diverse teams and align internal and external

stakeholders toward common goals.

Agile Delivery

Support sprints, retros, backlog grooming, and task prioritization

Risk & Issue Management Proactively identify and mitigate risks to maintain timelines

**Cross-Functional Leadership** Coordinate developers, designers, and marketing in unified plans

**Digital Tool Expertise** Excel, Jira, Confluence, Trello, Slack, Google Workspace

**Requirements Gathering** Translate business needs into actionable project tasks

**Data Analysis & Reporting** Leverage Excel, SQL, and BI tools to monitor KPIs, track performance, and guide decision-making.

**Technical Adaptability** Strong foundation in software development and systems analysis

**Bilingual Communication** Fluent in English and Spanish for crosscultural collaboration

Languages

**Spanish** 

Native

**English** 

Fluent / C2

**Interests** 

**Podcast production** 

**Tabletop Gaming** 

Retro gaming

**Behavioral economics** 

**Swimming** 

Trivia Nights

Cooking