

Summary

Bilingual project professional with 10+ years leading digital initiatives and cross-functional teams. Recently completed a Computer Programming diploma to strengthen my tech foundation and support my career pivot in Canada. I'm eager to bring together my experience in stakeholder engagement, process improvement, and agile delivery to drive meaningful results in project-based roles.

Experience

Institute for War & Peace Reporting

Online Platforms Manager

June 2022 – April 2023

Mexico City

- Led multi-platform digital transformation projects, coordinating international teams and ensuring compliance across LATAM programs.
- Created reporting dashboards and managed KPIs that improved engagement metrics by up to 75%.

Institute for War & Peace Reporting

Social Media Programs Manager

August 2021 – June 2022

Mexico City

- Oversaw scheduling, risk management, and stakeholder engagement for public awareness campaigns across LATAM.
- Delivered on-time execution for 5+ projects simultaneously while maintaining alignment with strategic objectives.

Responsive Labs

Project Manager

January 2014 – January 2015

Mexico City

- Directed the full lifecycle of custom web projects, including stakeholder interviews, budgeting, and scope definition.
- Reduced delivery delays by 35% through proactive issue resolution and enhanced documentation protocols.

Business Luxury Media

Social Media Strategist

August 2019 – February 2021

Mexico City

- Planned campaign rollout and workflow redesign that cut approval cycles by 50% and improved client satisfaction.
- Introduced real-time data tracking to optimize strategy, contributing to a 33% boost in digital reach.

Kin Camp

Marketing Director

October 2006 - September 2012

Mexico City

- Managed end-to-end planning for regional marketing campaigns, including timeline planning, team leadership, and media content creation.
- Produced promotional videos and social content that grew summer registrations by 25% year-over-year.

Education

Conestoga College

Computer Programming

September 2023 - April 2025

Diploma

Universidad Iberoamericana

Industrial Engineering

2006 - 2008

Bachelor's

Skills

Project Lifecycle Management

Skilled in scoping, planning, executing, and closing projects across digital and stakeholder-focused initiatives.

Cross-Functional Collaboration

Proven ability to lead diverse teams and align internal and external stakeholders toward common goals.

Agile Delivery

Hands-on experience supporting Agile workflows and facilitating sprint planning and retrospectives.

Risk & Issue Management

Anticipate risks early and implement corrective action to protect timelines and budgets.

Change Management

Support user adoption and process shifts through clear communication and structured rollouts.

Requirements Gathering

Translate business needs into actionable requirements and technical briefs.

Data Analysis & Reporting

Leverage Excel, SQL, and BI tools to monitor KPIs, track performance, and guide decision-making.

Process Optimization

Identify inefficiencies and implement workflows that improve productivity and reduce cost.

Stakeholder Communication

Deliver clear updates and manage expectations across teams, executives, and clients.

Bilingual Communication

Fluent in Spanish and English, facilitating collaboration across multicultural teams and LATAM markets.

Languages

Spanish	English
Native	Fluent / C2

Interests

Podcast production	Tabletop Gaming
Retro gaming	Behavioral economics