

# Mauro Pereira

+351 969514367 | [mauro.brito@hotmail.com](mailto:mauro.brito@hotmail.com) | [linkedin.com/in/maurob-pereira](https://www.linkedin.com/in/maurob-pereira) | [github.com/mauropereira](https://github.com/mauropereira)

## EDUCATION

### Escola Secundária D. Dinis

Professional Course in Management and Programming of Computer Systems

Lisbon, PT

Sep. 2012 – Jul. 2015

## EXPERIENCE

### Apple Certified Technician

Quickrestore, LDA

Nov. 2021 – Apr. 2024

Lisbon, PT

- Delivered exemplary customer service while specializing in the maintenance and sale of Apple products, including iPhones, MacBooks, iPads, and accessories.

### IT Hardware Specialist

iServices, Unipessoal, Lda

Oct. 2019 – Apr. 2021

Lisbon, PT

- Specialized in the disassembly, assembly, and in-depth diagnosis of mobile devices and computers, ensuring comprehensive repairs to meet customer requirements.
- Trained newly hired technicians and provided expert advice on IT-related issues, including progress updates and cost estimations for clients.

### Barback

Praia na Villa

Jul. 2019 – Sep. 2019

Algarve, PT

### Bartender

Dirty Bull Tavern

Apr. 2019 – Apr. 2019

Los Angeles, USA

### Apple Service Manager

GMS-Store, Informação e Tecnologia, S. A

Dec. 2017 – Mar. 2019

Lisbon, PT

- As a Global Service Exchange platform administrator and Ship-TO Manager, I led hiring and technical training while providing exceptional public service.
- I managed the maintenance and sale of Apple equipment, including iPhones, MacBooks, iMacs, iPads, iPods, and accessories.

### IT Hardware Specialist

PC Clinic

Sep. 2016 – Dec. 2017

Lisbon, PT

- Provided technical support, managed help desk services, and conducted equipment maintenance and repairs.
- Successfully sold IT products and offered expert advice on IT infrastructure and strategy.
- Installed and configured operating systems and software, ensuring up-to-date and secure technology for clients.

### IT Hardware Specialist

EA LIVE – Informática e Serviços, Lda

Nov. 2015 – Feb. 2016

Lisbon, PT

- Provided expert telephone support for resolving computer issues, managed maintenance of computers, printers, and monitors, and executed the installation of operating systems and software.

## PROJECTS

### CS50's Introduction to Computer Science | C, Python, Flask, HTML/CSS, JavaScript

Apr. 2024 – Jun. 2024

- Completed Harvard University's CS50 course, which provides a comprehensive introduction to computer science and programming, emphasizing problem-solving techniques, computational thinking, and mastery of various languages including C, Python, SQL, HTML, CSS, and JavaScript.

### Simple Contact Form | Python, Flask, React, JavaScript

Jun. 2024 – Jun 2024

- Developed a simple contact form application with full CRUD functionality, leveraging Python and Flask for the backend and JavaScript with React for the frontend.
- Seamlessly manage contacts with features for adding, editing, deleting, and creating contacts, showcasing proficiency in both backend and frontend development.

### CanSat 2015 | Arduino, HTML, CSS, PHP

2015

- Led the collection of atmospheric data through the launch of a soda can-sized microsatellite equipped with Arduino boards and sensors, transmitting telemetry for analysis and research purposes.

## TECHNICAL SKILLS

---

**Languages:** Scratch, Python, C, SQL, JavaScript, HTML/CSS, Arduino

**Frameworks:** React, Flask, WordPress

**Developer Tools:** Docker, VS Code, Unity

**Libraries:** pygame