

SALESFORCE ADMINISTRATOR AND DEVELOPER

Career Overview

Strategically-minded Salesforce Development Expert capable of working independently and as part of a diverse team to customize Salesforce.com environments. Organized and logical professional able to quickly yet concisely understand departmental and organizational objectives toward development of data provision solutions.

Qualifications

Sales force.com: Apex, visual force, SOQL, SOSL, Salesforce Lightning Design System, Lightning Components, Salesforce Connect, Email template, formula, Validation rules, apex trigger, workflow and approvals, App exchange, Eclipse, sales force.com force.com IDE, Apex data loader, web services. Programming language: Coldfusion, Java, PL/SQL. Web technologies: Java script XML, HTML, XHTML, CSS, Bootstrap. Database: Oracle, SQL Server. Sun Certified Java Developer (SCJD)

- Sun Certified Java Developer (SCJD)
- Technical help desk experience

Accomplishments

- iPub is a customized publishing information system developed specifically for McGraw-Hill.
- It was originally used by the Higher Education division and has been expanded and enhanced for use by all of McGraw-Hill's book publishing businesses.
- iPub will be used to:
- (SEG Only) Create Long Range publishing plans.
- Create Proposals (Formerly PPAs).
- Automatically estimate plant and manufacturing costs.
- Automatically calculate proposal financials and profitability.
- Electronically route proposals for sign-off.
- Automatically assign an MHID (10-digit ISBN), ISBN (13-digit ISBN), or part number.
- Track and manage product costs from Proposal through Reprint.
- Track and update product information and product schedules from Proposal through Reprint.
- Assign vendors and manage vendor commitments.
- Interface with and display data from: Lawson, Master Product Database (MPD) and the Enterprise Data Warehouse (EDW).

Work Experience

Salesforce Administrator and developer 01/2012 to Current Bickford Senior Living KS

- Over Eight years of experience in IT Industry.
- Proficiency in test-driven, agile development.
- Worked closely with Business Users to enable business processes using SFDC Experience working across various SFDC implementations covering Sales Cloud, Service Cloud, Community Cloud, Call center, Chatter & App-exchange applications.
- Experience in SFDC development using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL, SOSL and Lightning Components Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Tasks and Events Extensive experience in data migration and integration using Data Loader Extensive experience in analyzing business requirements, entity relationships and converting to Salesforce custom objects, lookup relationships, junction objects, master-detail relationships Experience in integrating Salesforce with other applications.
- Extensive experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements Experience with Apex Language, Apex Trigger, Apex Class, Apex Test Methods, Apex Web Service, Visualforce Pages, Visualforce Components & Controllers Good knowledge of Web Development using ColdFusion and other related web technologies.
- Experience in databases such as Oracle and SQL Server Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.

01/2011 to 08/2011 Bickford Senior Living Olathe

- Responsible for all aspects of the day-to-day operations of a web design.
- Designed, coded and implemented standards-based web applications using Java, SQL, JavaScript, jQuery, AJAX, CSS, and relational databases (Oracle).
- Creating HLD, Technical Designs and Test Plans.
- Reported status to requesting teams.
- Mentoring Junior members and delegating tasks to them.
- Testing the application (System Testing, Integration Testing) Nucleus (Absence Management System) Programming Language: Coldfusion, AJAX, JavaScript, Fusebox Framework.
- Tools: Eclipse, SVN.
- Database: SQL Server 2005 Hewitt's Absence Management (Nucleus) helps its customers minimize the costs, productivity impact, and liabilities associated with all forms of health related absence.
- We assist with the management of both paid and unpaid absence.
- At this time we support Absence Management for employees in the United States of America and Canada. Nucleus Provides integrated

short- and long-term disability (STD/LTD) claim and case management, Family & Medical Leave administration (FMLA) and workers' compensation claim data integration and coordination.

- The DMA system is used by and internal group of case managers who provide management of the claims.
- Some major clients are : Target, Mattel, Coca Cola etc For clients who have separate portal for their absence Management.
- GE, TMobile, Glaxo Smith Kline, HR Direct and SBC.
- Roles and Responsibilities Responsible for all aspects of the day-to-day operations of a web design.
- Designed, coded and implemented standards-based web applications using Java, SQL, XHTML, DHTML, JavaScript, jQuery, AJAX, CSS, and relational databases (Oracle).
- Creating HLD, Technical Designs and Test Plans.
- Reported status to requesting teams Testing the application (System Testing, Integration Testing).

MOS-TOOLS (VPMO) 11/2008 to 11/2010 Tech Mahindra Ltd

- Cold fusion, JAVA SCRIPTING.
- Tools: Toad, Dreamweaver.
- Database: Oracle 10G.
- Virtual Project Management Office (VPMO) is a web-based tool developed to support the Infrastructure Provisioning Process (IPP).
- This is the process used by the ITO Project Management team to facilitate the planning, implementation and tracking of projects supported by the ITO organization.
- Roles and Responsibilities Responsible for all aspects of the day-to-day operations of a web design.
- Designed, coded and implemented standards-based web applications using Java, SQL, XHTML, DHTML, JavaScript, jQuery, AJAX, CSS, and relational databases (Oracle).
- Creating HLD, Technical Designs and Test Plans.
- Reported status to requesting teams Testing the application (System Testing, Integration Testing).

WIPRO Technologies

- Project Title: iPub Duration: SEPT 2011 to DEC 2011.
- Programming Language: ColdFusion, Java, AJAX, JavaScript.
- Tools: SQL Navigator, Dreamweaver.
- Database: Oracle 10g Location : Dubuque, Iowa.

Certifications

B Tech in Computer Science and Engineering from KNIT (Kamla Nehru Institute of Technology), Sultan pur in 2008 (UPTU Lucknow) with 75.6%.

Languages

English and Hindi

Skills

Administrative, Dreamweaver, agile, AJAX, API, business processes, Call center, Case Management, ColdFusion, Cold fusion, com, interpersonal skills, Excellent communication, Controller, Conversion, CRM, CSS, Client, clients, data integration, data migration, databases, Database, DEC, designing, DML, DHTML, e-commerce, Eclipse, Email, English, XML, forms, functional, Hindi, HTML, HR, IDE, J2EE, Java, JavaScript, Java script, JAVA SCRIPTING, jQuery, managing, Marketing, Mentoring, access, exchange, Office, Migration, Navigator, Network, Oracle 9, Oracle, PL/SQL, Oracle and SQL, Page, PDF, Processes, Programming, progress, Project Management, quality, relational databases, Requirement, Sales, scripts, SOAP, SQL, SQL Server, Toad, transportation, Type, Validation, Visualizer, web applications, web design, Web Development, websites, Workflow, XHTML