

## SENIOR BUSINESS ANALYST

### Summary

Looking to secure a Business analyst position in IT analysis which offers the opportunity to develop new skills while strengthening those that was already possess.

### Highlights

- Business analysis
- Requirements gathering
- Requirements analysis
- Gap Analysis
- Change management
- Incident management
- Data Migration
- Team management
- Chart-making, some familiarity with UML
- Functional Testing & User Acceptance Testing (UAT)
- Financial Services
- Application support
- Time management
- Good written and verbal communication skills
- Technical skills: Temenos T24, SQL (Oracle, MS SQL Server), JIRA, Rational ClearQuest, SVN, VSS, MS Project, MS Office (Word, Excel, PowerPoint, Outlook), MS Visio
- EMPLOYMENT HISTORY/EXPERIENCE
- London
- Full time parent, Jan 2011 - current
- Enhanced transferable and organization skills: time management, meal planning, controlling a budget, keeping to schedules, coping under pressure and deliver accurate results to meet challenging timescales, careful when planning with high level of attention to details, ability to work independently or be a reliable team player.
- Completed several on-site and online learning courses with purpose to improve or refresh skills and to wider knowledge in approaches of software development and communication between team members: Agile methodologies, Scrum, City & Guilds' English Course Level 2
- R-style Softlab (Russia, Moscow)

### Experience

06/2010 to 12/2010

#### Senior Business Analyst

- Successfully completed first phase of SAP localization project: prepared functional requirements based on Russian law and own experience.
- Areas: Loans, Collaterals, Collecting, Cash desk, Safe boxes, Insurance.
- Mediated between client (Kazakhstan) and software vendor (France) during Thaler Banking Solution implementation project for retail banking to clarify business needs, define and analyze GAPs, explain desired and undesired system behavior and determine feasibility of design within time and cost constraints.
- Utilizing excellent communication skills was developed and maintained successful working relationships with both internal and external staff.
- Liaised with project management and stakeholders to ensure the successful completion of the project within given time frame.

09/2007 to 05/2010

#### Business Analyst Iheartmedia, Inc.

- Successfully implemented modules (Customer file, Account, Accounting, Additional agreements for accounts, Deposits, Overdrafts, Values management, Reports and print forms, User rights) of Temenos T24 banking solution system for business banking.
- Led a distributed team of 3 analysts and 5 developers during Temenos T24 implementation project.
- Acting as team leader, evaluated priorities of requirements, risks and associated costs, coordinated process of development and testing with stakeholders.
- Handled large amounts of data and built a tool to streamline the process of giving and changing user rights in Temenos T24 system.
- Designed, agreed and executed User Acceptance Testing (UAT) for customized modules.
- Supported the integration and migration teams during data mapping and roll-out stage for 1 branch.
- Worked as a member of L2/L3 support teams for enhancement activities and incident management for 7 branches.

08/2006 to 08/2007

#### Sales Representative Trainee Optech

- Developed and demonstrated to customers 2 demo stands: Utilities and printing solution.
- Prepared presentations about work and abilities of High Tech Centre (HTC).

08/2004 to 04/2006

#### Test Analyst Reliance Standard

- Successfully tested and implemented 3 web-systems for Fast-moving consumer goods (FMCG) companies.

- Systems were tested manually.
- For report testing, data were retrieved using Oracle SQL.
- Developed user training program and coached 20 users.

#### Education

2006

Master's degree : computer science Moscow Institute of Electronic Technology (Technical University computer science

2004

Bachelor's degree : computer science Moscow Institute of Electronic Technology (Technical University computer science

#### Personal Information

Married, 2 children

#### Interests

Dance, sport LinkedIn: <https://uk.linkedin.com/in/tatiana-trofimova>

#### Languages

Russian, English

#### Skills

Accounting, streamline, Agile, banking, budget, Business analysis, Change management, clarify, excellent communication, client, Data Migration, English, Fast, Financial, forms, frame, Functional, Insurance, team leader, law, Excel, MS Office, Outlook, PowerPoint, MS Project, Word, migration, Oracle, Oracle SQL, organization skills, presentations, project management, Requirements analysis, Requirements gathering, retail, Russian, SAP, Scrum, software development, MS SQL Server, SQL, Team management, team player, user training, Time management, UML, Utilities, verbal communication skills, Visio, written

#### Additional Information

- PERSONAL INFORMATION Married, 2 children
- Interests: Dance, sport LinkedIn: <https://uk.linkedin.com/in/tatiana-trofimova>