WEB AND WEBSERVICES IT LEADER & MANAGER

Summary

A position in IT Management A distinguished senior level information technology manager with more than 12 year's experience in strategic direction, budget preparation, program management, project management, team management. Experienced in evaluating current and future technologies and leading purchase planning to support both short and long-term IT initiatives. Proven ability to bridge technology and business goals to provide productive solutions. Demonstrated success leading and mentoring cross-functional teams in multi-facility environments in order to maximize levels of productivity. Excellent communicator, with emphasis on building strong client relationships, capable of making executive presentations. Quick learner that rapidly adapts to emerging technologies.

Highlights

- Information security
- Budgeting
- Vendor relationships
- Human capital planning
- Managing IT teams
- Application Development
- Ensuring Quality standards
- Product driven

Accomplishments

Better Exceeds in 2013

Exceeds Organizational standards rating in 2012

Received DATA CENTER MIGRATION AWARD in 2010, for excellence in IT migration efforts.

Experience

Web and webservices IT Leader & Manager Jan 2009 to Current
Dayton Freight ï¼ Tomah , WI

- A highly motivated and experienced IT Manager of Web & Web Services.
- Managing a team of senior web developers, application programmers, and web project managers to maintain the web presence and support online initiatives of the roadside services.
- The portfolio includes but not limited to 80 + services, 30 web sites , and other home grown web applications supporting the missions and operations of the ARS.
- Responsibilities: Manage the day-to-day functions of the web & webservices teams.
- Human resource planning Be responsible for the overall performance and stability of the current web infrastructure.
- Have a deep understanding and knowledge of the latest web & webservices technologies utilized at ARS.
- Performed hands-on work whenever necessary.
- Provided technical support for analysis, design, implementation and maintenance of enterprise systems and content management applications Strong application development background.
- Responsible for the team's analysis of system requirements, development of specifications, both low- and high-level programming, and writing technical documentation.
- Operational and functional knowledge of all aspects of the application, including all external interactions and internal processes, to develop alternatives to customization system where possible, designed and implemented appropriate modifications where required.
- Followed the change control processes and best practices in the IT department.
- Continuously aligned with Organizational development , security standards by having meetings with Architects, developers, IT security team on calls.
- Able to rapidly adapt to changing business requirements and to efficiently acquire and utilize new skills in response to such change.
- Tackled configuration and debugging tasks through issue isolation and deductive reasoning.
- Understood service interdependencies.
- Worked well with middle managers to establish and maintain roadmaps.
- Coordinated with multiple teams across multiple locations.
- Coordinated, composed and delivered daily, weekly and monthly project reports.
- Mentored junior employees and built effective teams.
- Researched new technologies and calculated future needs to achieve accurate capacity planning.
- Negotiated hardware and software purchases and maintenance contracts.
- Developed, implemented and monitored service level agreements with staff and customers, ensuring compliance and quick resolution of specific issues.
- Achieved 99% system availability and 98% customer satisfaction for three years.
- Created and implemented disaster recovery plans and procedures for Datapower gateway, websphere servers, including hot sites for mission critical applications.
- Negotiated vendor agreements.

- Team Leadership & Supervision Hired, trained and supervised a 16-onsite / offshore team.
- Facilitated weekly team meetings, individual consulting, and quarterly performance evaluations to motivate team members and foster a cohesive work environment.
- Communicated regularly with senior management and both technical and non-technical personnel to build effective cross-functional teams and ensure accuracy, consistency, problem solving and on-time project completion.

Team Lead & Developer Nov 2006 to Feb 2009
Albertsons Company Inc. ï¼ Port Orchard , WA
Java Developer Jul 2005 to Nov 2006
Comerica ï¼ Detroit , MI
Developer Oct 2004 to Jul 2005
Parasoft, Inc State Government Of Indiana ï¼ City , STATE
Education
Master's degree , Information technology 2003 Madras University ï¼ City , State , India
Bachelors , Computer Applications 2000 Nagarjuna University ï¼ City , State , India

computer applications

Skills

Budget Preparation, capacity planning, hardware, consulting, content management, contracts, customer satisfaction, debugging, disaster recovery, senior management, functional, gateway, Human resource, websphere, Team Building, Team Leadership, Managing, meetings, 98, enterprise, Organizational development, personnel, problem solving, processes, programming, Java, .Net, IBM Websphere, Apache Tomcat, Project Management, quick, seminars, servers, service level agreements, Staff Development, Supervision, technical support, technical documentation, Time Management, web applications, web sites, workshops