

SENIOR NETWORK ENGINEER

Summary

To achieve meaningful employment with a stable company, which will allow me to address and solve the company's needs, by applying my strongest assets in the areas of IT and Physical Security. To achieve meaningful employment with a stable company, which will allow me to address and solve the company's needs, by applying my strongest assets in the areas of IT and Physical Security. A+ Network+

Highlights

- Ruckus REX/WiSE
- A+
- Network+
- Cisco CCNA
- CWNP
- Ruckus REX/WiSE
- CERTIFICATIONS
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- TECHNOLOGY
- TECHNOLOGY Windows XP - Windows 8
- Windows Server 2003 - 2012R2
- VMWare ESXi V.4/V.5
- Linux Debian Distros
- OPERATING SYSTEMS:
- Windows XP - Windows 8
- Windows Server 2003 - 2012R2
- VMWare ESXi V.4/V.5
- Linux Debian Distros SOFTWARE:
- Acronis Backup & Recovery 11
- Symantec Backup Exec System Recovery
- Symantec Antivirus
- MS Office 2003-2013
- Microsoft Visio 2007/2010/2013
- Citrix XenApp
- Sage MAS200
- Sage SalesLogix SOFTWARE:
- Acronis Backup & Recovery 11
- Symantec Backup Exec System Recovery
- Symantec Antivirus
- MS Office 2003-2013
- Microsoft Visio 2007/2010/2013
- Citrix XenApp
- Sage MAS200
- Sage SalesLogix

Experience

Senior Network Engineer

March 2012 to Current Dish 1/4 Portsmouth, VA

- Engineer and review specifications for IP based mobile video recorders, for the sales department.
- Engineer wireless infrastructures for wireless LAN access.
- Engineer storage solutions for long term video storage.
- Research, evaluate, recommend and deploy new technologies in order to help meet customer service and business needs.
- Evaluate and train staff on any new security technologies that adopted for customer use.
- Setup and maintain relationships with vendors.
- Maintain a Windows 2003 Domain consisting of 19 servers.
- Manage a Cisco Unified VoIP based phone system with over 250 extensions including Personal Communicator and Unity.
- Manage Exchange Email server consisting of over 250 mailboxes.
- Manage a VPN to allow employees to access network information from the field.
- Manage Sage MAS 200 ERP, Sage SalesLogix CRM, and Sage Dynalink.
- Maintain a hosted Citrix environment for virtual applications.

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March 2012 to Current Dish 1/4 Richmond, VA

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IT Systems Administrator

April 2011 to March 2012 Do It Best Corp 1/4 Medina , OH

- Engineer and review specifications for IP based security system for the sales department.
- Maintain a Windows 2003 Domain consisting of 7 servers, and 25 employees.
- Manage multiple internet connections consisting of DSL, T-1 and Fiber Ethernet circuits.
- Manage a NEC PRI based phone system with over 40 extensions.
- Evaluate and train staff on any new security technologies that adopted for customer use.
- Update and maintain a remote video monitoring station that handles 200+ customers.
- Setup and maintain relationships with vendors.
- Research, evaluate, recommend and deploy new technologies in order to help meet customer service and business needs.
- Manage a Symantec Backup Exec based backup system.
- Manage a VPN to allow employees to access network information from the field.
- Manage a Sybase based customer relations management platform.
- Installed and migrated to a Windows 2008R2 Domain from a Windows 2003 Domain.
- Fully implemented a hosted VoIP solution.
- Troubleshoot, diagnose, and reconfigure customer equipment using Citrix GoToManage.
- Installed and manage a web server, using IIS, for customer access to a hosted access control application.
- Install and configure security systems for integration with smart phones and tablets.

Education

Diploma Mayde Creek High School 1/4 City , State Christian Wilkins

Skills

A+, Antivirus, Backup Exec, Backup, CCNA, Cisco, Citrix, CRM, customer relations, customer service, DSL, Email, Engineer, ERP, Ethernet, IIS, IP, Linux, access, Exchange, MS Office, Microsoft Visio, Windows 8, Windows, Windows XP, NEC, Communicator, Network, OPERATING SYSTEMS, phone system, Research, Sage, sales, servers, Sybase, Symantec, T-1, phones, Troubleshoot, video, VoIP, VPN, web server, wireless LAN, WiSE