

QUICKLY ADVANCED TRANSPORTATION OPERATIONS MANAGER

Executive Profile

Dynamic Senior Executive with a strong record of achievements and a broad range of proven skills that include the ability to: Provide the leadership that creates consensus and encourages team members to perform at their best. Create and implement process improvements that resolve long-standing operational issues and ensure optimal use of human and capital resources. Manage multiple ongoing activities in a fast-paced and time-sensitive environment and consistently attain better-than-expected results. Function as Project Manager for human resource programs, contract management, training, and logistics.

Skill Highlights

Microsoft Office (Word, Excel, and PowerPoint), E-mail, and Internet research.

Professional Experience

Quickly advanced Transportation Operations Manager , 01/1987 to 01/2014 Nuvance Health

- Corporate-level position that involved directing day-to-day operations for an organization that managed the movement of personnel and cargo to destinations throughout the world.
- Supervised a team of 353 and successfully.
- Managed a fleet of vehicles valued over \$6.2 million and over \$5.1 million in service contracts.
- Implemented several process improvements in manpower usage and operations that achieved a 99% on-time departure at one of the organization's busiest air terminals.
- Handled special missions that included medical evacuation of patients to San Antonio Military Medical Center.
- Negotiated and managed contracts with various providers to ensure ability to meet air and ground transportation commitments.

Unit Manager

- Handpicked for this corporate level position and directed all administration, human resource, facility management, and training programs for an organization with over 1,500 team members from 19 subordinate organizations.
- Successfully.
- Functioned as consultant and subject matter expert to senior staff on retention, human resource management, discipline, morale, safety, and training.
- Continuously monitored organizational structure, mission requirements, and Human Resource pipeline - adjusted personnel assignments to ensure rightsizing of organizations based on existing and future operational roles.
- Counseled mid-level managers and supervisors and provided support that resulted in career advancement for numerous qualified candidates.
- Managed facility maintenance operations that ensured availability of housing for a surge of 1156 personnel.
- Conducted formal investigations to resolve EEO complaints - initiated changes in operations and training of mid-level managers and supervisors to preclude recurrence.
- Created an environment that resulted in Excellent ratings during operational evaluations - recognized as Top Unit Manager of the Year.
- PERRY McLaurin Page 2 Maintained an excellent record of performance in professional presentations and invited as guest speaker for numerous leadership luncheons and conferences.
- Led construction operations as Project Manager for several construction projects that improved housing and security - all projects completed on time and on budget.

Operations Manager

- Directed Passenger Service Operations for one of the largest facilities in the Air Force.
- Supervised a team of 45 who provided security, flight booking, flight information, and baggage handling.
- Successfully.
- Maintained inventory control for over \$1 million worth of equipment, vehicles, and supplies.
- Initiated process improvements that included: Developing and implementing a recovery plan to retrieve excess pallets and nets - recovered over \$210,000 worth of equipment.
- Initiating improved security for high value cargo - maintained zero loss of resources.
- Improving maintenance and turnaround time for air transportable galleys and lavatories.
- Completed an assignment in support of Operation Iraqi Freedom - engineered temporary structures that permitted the safe movement of C-5 aircraft.
- Formally recognized as Best Manager for achievements in operations and personnel retention.

Team Leader/Trainer

- Maintained an excellent record of performance in training, evaluating, and upgrading the skills of team members who provided services for the air transportation of cargo, mail, and food supplies.
- Consistently met performance standards for productivity and safety involving the operation of equipment used to transport, load, and unload cargo from aircraft.
- Ensured compliance with regulations for the handling, storage, and air transportation of HAZMAT.
- Initiated a process improvement that involved the redesign of the existing vehicle maintenance program.
- Created and implemented a proactive inspection program that received an Excellent rating for reliability and safety.

Education

Bachelor of Science : Technical Management , 2014 Embry Riddle University i¼ City , State Technical Management

Associate of Applied Science : Human Resource Management , 2006 Community College of the Air Force Human Resource Management

Associate of Applied Science : Transportation , 2005 Community College of the Air Force Transportation

Graduate

United States Air Force Senior and Mid-level Managers Schools. *Transportation Management School *Aircraft Cargo Transportation School

*HAZMAT Handling Training

Skills

Air Force, budget, C, conferences, consultant, contracts, directing, E-mail, facility maintenance, facility management, human resource management, Human Resource, inspection, inventory control, leadership, Excel, mail, Microsoft Office, PowerPoint, Word, Internet research, organizational, personnel, presentations, process improvement, speaker, safety, San, training programs, Transportation, upgrading, vehicle maintenance
Additional Information

- Hold a current Secret Security Clearance.