INDEPENDENT CONSULTANT/BUSINESS ANALYST/QUALITY ANALYST
Career Overview

Information Technology Professional with over 20 years of extensive experience in all facets of application, reporting and web development, from personally meeting with clients to discuss their goals and requirements for their web presence, to research and analysis, design, development, Software Testing, and implementation of code and applications.

Qualifications

- Strong analytical skills
- Excellent problem solving skills
- Mobile application Testing
- Information and Technology Solutions
- Quality and Productivity Improvement
- Software Testing and Troubleshooting

- Web content management
- Project management
- Content management systems
- Product Life Cycle Management
- Process Improvement
- Business Analysis
- Project Management
- Training and Support

Accomplishments

- Drove the initiative to create a Quality Assurance Department that both improved process and quality by testing against Business Requirements utilizing both manual and automated testing in a standardized environment
- Created, maintained and strengthened client relationships, which resulted in increased and sustained company revenue in the Hedge Fund and e-commerce industry
- Managed all aspects of implementation and integration testing for client website which resulted in increased online visibility and revenue for the business owner's e-commerce site

Skills

Android (Jellybean, KitKat, Lollipop), IOS (all versions), Clarity, Salesforce.com, VersionOne, Agile, Waterfall, Microsoft Foundation Server, Oracle Application Testing Suite, MS Project, MS Office Suite (Word, Excel, Visio, PowerPoint), SharePoint, HP Webinspect, HTML, XML, ASP.NET, HP IT Governance, HP/ALM HP Quicktest Pro, JIRA, SAP CRM/ERP, Windows OS, XP, 7, 10, UNIX, Linux, MS/ IE, MS Edge, Google Chrome, HTML, Java, Javascript, TCP/IP, CMMI, Smartphones (android and ios), LAN and WAN wireless networks, all brands of personal computers, Digital Hand-scanners, Sun Solaris

Work Experience
Independent Consultant/Business Analyst/Quality Analyst
January 2014 to Current Conduent Incorporated - Boston , MA

- Design and implement E-Commerce custom websites including Requirements Gathering and Analysis, Testing and Implementation with either Agile and Waterfall Methodologies utilizing Version One and Clarity
- Write and execute test cases for Android Applications on jellybean, kitkat and lollipop multiple android versions utilizing a variety of hardware (Samsung Galaxy Phones, LG, Samsung Galaxy Tablet, Motorola Zoom Tablet) on 3G, 4GTE and wireless networks
- Write and execute test cases on IOS Applications utilizing Iphone 5 and 6 on 3G, 4GTE and wireless networks
- Reported and tracked defects to remote programmers and conducted complete regression tests on all Android and IOS platforms and hardware
- Tracked and managed project tasks and reported in daily Scrum meeting utilizing Clarity and VersionOne
- Write and Format Help/Application instructions for Android Applications
- Review and re-engineer Software Development LifeCycle procedures to improve testing processes

Sr Quality Assurance Analyst/Business Analyst
September 2012 to January 2014 Tiburon Inc - City , STATE

- Created a foundation for SDLC for newly-formed Quality Assurance Dept, ie. SharePoint documentation repository , established peer review process for test case approval, created quick reference documents for team reference, established Requirements and Testing standards, created sanity checklists and regression test bed documents
- Utilized Agile Methodology for System Integration Testing of Total Enforcement and IQR Product suites
- Created Functional Requirements based on User Stories and Business Requirements
- Created Metrics Reports to quantify quality standards against reported defects
- Designed, created and executed detailed functional test cases for black box testing
- Executed Use Cases against development builds prior to moving into QA environment
- Managed QA testing schedule, both for new development and regression testing
- Utilized functional test cases to create automated regression test suites in order to expedite
- test schedules and create test automation using Visual Studio linked with MTFS
- Used digital hand-scanner to scan license and registration data to the application and verified against test cases
- Managed test case and defect tracking utilizing Microsoft Team Foundation Server
- Collaborated with colleagues to determine application usability and suggest enhancements and updates based on industry standards
- Documented business and functional requirements to create Test Plans and Use Cases and Release Notes

- Created Process Flows and Venn Diagrams for Integration Testing using Microsoft Visio

Remote Business Analyst/QA Test Analyst
October 2009 to April 2013 Mind Your Own Health - Health And Wellness Direct Sales - City , STATE

- Worked with company owner to define requirements for her e-commerce and blogging sites
- Coordinated JAD sessions with company owner and developers to communicate requirements, design wireframes, and determine test strategies for the sites
- Performed all Quality Assurance testing and data validation for the sites and received signoff from company owner
- Worked with developers on GO-Live and followed up with site enhancements utilizing Agile Methodolog

Implementation Project Mgr/ Business-QA Analyst
April 2011 to May 2012 VistaOneSolutions Inc - City , STATE

- Created and managed project estimates, cost analysis, budgets, milestones and risks throughout the project lifecycle
- Gathered and documented requirements resulting in detailed business rules, functional requirements and process design with a deep knowledge of e-commerce space including User Interface processes and tools
- Supported Quality Assurance and UAT testing by creating and executing test plans and test scripts that ensured that business requirements were addressed utilizing CMMI Methodology
- Document test processes and recommend test process improvements for integrating prior software release into current version
- Participate in analysis, walk-through, inspections, code reviews and user group meetings
- Analyze regression test requirements and recommend automated testing approach
- Ability to create and design information architectures using user-centric design techniques
- Prepare graphical depictions of use cases activity diagrams, use case diagrams and wire frames
- Manage Client migrations by packaging and deploying software to production environment utilizing Agile Methodology
- Concisely and effectively communicated business requirements to developers
- Work closely with data architects, developers, test manager, business stakeholders, and Project Managers to achieve project objectives in defined time frames
- Utilize Strong verbal and written communication skills for consistent client production support and service
- Extensive experience working remotely on multiple initiatives

Senior Software Test Analyst
February 2008 to October 2010 Aperio CI - City , STATE

- Managed project risks and reported status to senior management using Microsoft Project
- Gathered business requirements from clients and documented utilizing Oracle Test Manager.
- Identified, analyzed, reported, and tracked issues and resolution, utilizing Oracle Application Test Suite
- Created and executed Use cases and Test scripts for functional testing and validation of wireless Telecom Data Management Web e-commerce site in an Agile Development Environment. (Microsoft.net, ASP.NET, Javascript, Perl) both manual and automated utilizing OATS Functional Tester
- Worked with System Architects to design solutions for new and existing applications
- Created wireframes utilizing Microsoft Visio for the development of website layout to maintain design consistency throughout the site
- Utilized database schemas to create data flows, process flows and use cases
- Utilized SQL to write queries for Oracle databases for integration testing and data validation
- Interfaced with customers during User Acceptance Testing and coordinated communications regarding defects/application changes from users back to the System Architects
- Trained and mentored team members to increase expertise of automated test tools
- Created Technical documentation at completion of each project life cycle and managed using SharePoint. Proficient in UI and web standards
- Participated in Go-Live implementation meetings and production implementation of projects
- Contributed to post-project evaluation and Lessons Learned sessions

Education
Bachelor of Arts : Communications Hunter College of CUNY

Minor in Psychology

Certificate Program : Computer Science St. John's University
Certificate Program : Java Certification Course Ace Computer Training Institute