WEBSITE DESIGNER

Summary
Software developer well-versed in the entire workflow for developing and implementing websites, including: consulting with the customer, designing mock-ups, programming the site, and incorporating customer feedback.

Skills

- Visual Studio.Net
- ASP, ASP.Net
- MVC 4.0
- Visual Basic.Net
- C#
- Microsoft SQL Server, SQL, Stored Procedures
- TFS (Team Foundation Server)
- HTML5, CSS3
- Javascript, JQuery
- AngularJS
- LINQ
- PHP, mySQL
- Adobe Design Suite
- Agile Software Development Methodology

Accomplishments

- JCH Digital Designs Portfolio, which lists a number of client sites: http://www.cocs.com/jchdesigns/portfolio.htm.

Experience

Website Designer , 12/2016 to Current Northwest Hospital ï¼ Of , WA

- Currently working as a freelancer to redesign websites for my own clients and customers.
- The process involved working with the client during all stages of development:.
- Discussed requirements, documentation, and business needs regarding the design of the site.
- Created mockups to get client approval before starting the coding.
- Worked with the client throughout the testing stages to make sure they were happy.
- Delivered the final website within the client's budget and the quoted timeframe.
- Used: C#, ASP.Net, HTML5, CSS3, Javascript, JQuery, mySQL, Adobe Design Suite.

Senior Software Developer , 07/2016 to 11/2016 Ibm Corporation ï¼ San Diego , CA

- Contracted to Fiserv and assigned to the Velocity Loan Software Migration project which involved upgrading credit union clients from version 2 to 3.
- This involved taking a client's XSLT and XML files and transforming them with custom mapping software into LUXML files, which were then processed by the Velocity software.
- Our team reduced the number of hours it took to migrate a client by 62.5%, from 800 hours, down to 500 hours.
- Worked with the lead developer to create testing and review processes to ensure the version 3 mapping files contained the same data and calculations as the version 2 mapping files.
- Helped develop unit testing software to ensure the LUXML files were fully tested before delivering them to the client.
- Supervised and reviewed the work of 3 offshore developers in India.
- Used: XML, XSLT, Visual Basic, SQL Server, TFS, JIRA.

Support Engineer Tier III , 02/2016 to 04/2016 Ceridian Corporation ï¼ Sandy Springs , GA

- Contracted to Abila, a company which provides accounting and membership-management software to non-profit associations.
- Investigated and resolved tickets escalated from the Tier II engineers.
- Helped resolve the maintenance tickets in queue which resulted in improved metrics for our department and faster issue-resolution time for our customers.
- Used C#, Visual Studio 2014, SQL Server 2012, TFS, Agile development, and .NET Framework 4.5.

Lead Software Developer , 12/2014 to 02/2016 Fiserv, Inc. ï¼ Short Hills , NJ

- A company which creates digital models for clients for use in artwork, animation, and other projects, as well as designs and develops websites.
- Supervised and led a team of developers on a number of projects.
- This included guiding and mentoring the junior developers and helping them improve their skills.
- Worked as a project manager on a project which involved creating a model of a soccer player for a client.
- This included going back and forth between the client and the model-maker to refine the model as needed.
- Created, redesigned, and cleaned up websites for a number of clients, using C#, ASP.Net, AngularJS, and PHP.
- Created digital models of a hospital interior for a medical equipment company.
- This involved having phone meetings with the client to create a list of requirements which were passed to the model-maker.

Software Developer , 08/2014 to 12/2014 Fiserv, Inc. ï¼ Texas , AL

- Assigned to Bank of America's CaseCura application, which gathers evidence and documents from for use in legal cases.
- Created new user interface (UI) designs by replacing obsolete pages with data-bound dynamic grid web controls.
- This improved the user experience, which led to happier users.
- Led design and documentation sessions to get user feedback at every step in the design process.
- This helped our team determine the best course of action for new feature requests and let the users be more involved in the decision-making process.
- Led user-acceptance review meetings after the code changes were complete.
- This ensured that the code met the user's specifications before the code was put into production.
- Participated in daily scrum meetings to make sure all software development was on schedule.
- Used: C#, MVC, TFS, .NET Framework 4.5, JIRA for ticket tracking, SQL Server, Agile development methodologies.

Software Developer , 10/2013 to 02/2014 Ieee ï¼ New York City , NY

- Contracted to AgriLogic, a crop-insurance company.
- Assigned to the AgAdvantage Legacy application, which processed crop insurance policies.
- Also investigated and determined the best course of action for maintenance tickets received from the business analysts.
- Worked closely with the business analysts and QA team to ensure all code followed the company's standards.
- Was instrumental in reducing the number of maintenance tickets in the queue: when I started in October, there were around 50 tickets; by February, we managed to reduce the number to about 3 or 4 a day.
- Participated in the weekly "Lunch & Learn" meetings where all the developers would discuss a current issue and brainstorm about how to solve it.
- Used VB.Net, Visual Studio 2012, MVC, SQL Server, Atlassian JIRA (source code repository), .NET Framework 4.5.

Programmer Analyst , 02/2013 to 09/2013 Ceridian Corporation ï¼ Santa Ana , CA

- FBC Mortgage is an Orlando based mortgage company.
- Responsible for creating web-based applications to help increase the productivity of different departments, including:.
- Created web-based reports for the underwriters to better help them determine which loans and customers needed their immediate attention.
- Created a console-based application for the legal/ compliance department to alert them of any loans which could be considered high-risk so they could take appropriate action.
- Created web-based reports for the CFO which analyzed the credit scores and debt-to-income ratio for loan applications so he could determine the financial risk of the loans.
- Maintained and upgraded the existing web-based reports based on feedback from the loan openers, loan officers, and loan processors.
- Helped to create and develop the Customer Mortgage Application, which let customers apply for a mortgage online.
- I designed the graphics and layout, and then worked with the rest of team to connect the UI to the business layer of code.
- Helped mentor and assist the junior-level developers with coding or design issues.
- Used: Visual Studio 2012, ASP.Net, C#, MVC, Javascript, jQuery, Entity Framework 5, TFS (Team Foundation Server), Adobe Photoshop, web forms, SQL Server.

Lead Software Developer , 09/2004 to 02/2013 Fiserv, Inc. ï¼ Bentonville , AR

- A company which creates digital models for clients for use in artwork, animation, and other projects, as well as designs and develops websites.
- Supervised and led a team of developers on a number of projects.
- This included guiding and mentoring the junior developers and helping them improve their skills.
- Consulted and developed websites for clients, using HTML ASP, and C#, as well as mySQL for database access.
- Managed a team of vendors who created their own digital models and products for sale at the Vanishing Point website.
- I designed, created, and programmed the Vanishing Point website from scratch, using ASP and mySQL, which includes a marketplace to purchase and download products, an image gallery, and sales report pages for vendors.

Software Developer , 02/2002 to 09/2004 Global Consultants, Inc ï¼ City , STATE

- Contracted to AT&T in Orlando, FL as a member of the development team which upgraded, maintained, and monitored the Remittance Resolution System (RRS)- a system which processed over 8.7 million records and $4.2 billion in customer payments and refunds (2002 data).
- My specific responsibilities included: Monitored the daily reports to make sure they accurately reflected the payments processed by the system.
- Upgraded the reports as needed, based on user feedback and requests.
- Used VB 6, Windows NT, SQL Server 7, and Crystal Reports 8.5.
- Re-designed and re-architected the RRS trouble-ticket database system to upgrade it from a Microsoft Access file to a completely new ASP/ web based application with a SQL Server database backend.
- I was also assigned the task of adding additional features, such as an all-new interface (including new graphics and all-new layout), new security (users would now have to login), user auditing (tracking who updated what information), additional reports, additional fields (to accommodate Sarbanes-Oxley code-change regulations) and to consolidate numerous systems into one database.
- Used ASP, HTML, and SQL Server 2000.

- Hosted an hour-long panel discussion on the history and development of video games and digital artwork at MegaCon 2015 (April 2015).
- Around 250 people attended, with people standing against the side and rear walls.
- I've been using the Adobe Suite of tools since 1999.
- I'm as comfortable with graphic design as I am with coding so I can wear multiple hats as part of a development team.

Education and Training
B.A : 1995 University of Maryland ï¼ City , State
Skills
.NET, ASP.Net, VB.Net, Visual Basic.Net, accounting, Adobe Suite, Adobe, Adobe Photoshop, Agile, animation, ASP, auditing, budget, credit, Crystal Reports 8.5, CSS3, client, clients, database, decision-making, documentation, XML, features, financial, forms, forth, graphic design, graphics, HTML, HTML5, PHP, image, insurance, Javascript, JQuery, layout, legal, legal/ compliance, meetings, mentor, mentoring, access, Microsoft Access, C#, SQL Server 2000, SQL Server 7, Windows NT, Migration, MVC 4.0, MVC, mySQL, developer, policies, design process, processes, processors, profit, coding, QA, sales, Sarbanes-Oxley, scrum, Software Development, testing software, Microsoft SQL Server, SQL, SQL Server, phone, upgrading, upgrade, user interface, video, Visual Basic, VB 6, Visual Studio, website, websites, XSLT