

BUSINESS ANALYST/TEST SUPPORT - CONTRACT

Career Overview

A position as a Business Analyst of More than 14 years of experience in a fast-paced QA test environment under the SDLC methodologies for Agile and Waterfall testing. Black box testing for functionality, system integration, verification, and UAT.

Strong manual testing in regression in finding and reporting defects by ad-hoc testing and thinking out of the scope of the test cases.

Quick learner of all software applications and good relationships with all areas of IT, including developers. Adaptable to many environments and Teams and work at having good relationship skills.

Strong analytical knowledge of data gathering, creation, and management within MS Access and Excel.

Qualifications

- Quality Assurance
- Web content management
- Web - Manual Testing
- Baseline Automation Testing
- Mobile App Testing iOS & Android
- Document management
- COBOL - TSO, CICS
- Strong collaborative skills
- Information security
- Strong analytical skills

Technical Skills

Skills	Experience	Total Years	Last Used
JIRA	Mid-Level	5	2014
HP Quality Center	Mid-Level	5	2013
Citrix Web Testing	Entry Level	2	2012
.Net Testing	Mid-Level	5	2013
Test Plans, cases and scripts	Expert Level	12	2014
System Integration Testing	Mid-Level	5	2014
Verification Testing	Expert Level	10	2013
Regression Testing	Mid-Level	5	2014

Accomplishments

Quality Control

- Increased security after an audit performed by Sarbanes-Oxley by building new MS Access database. Quality Assurance

Quality Assurance

- Assisted in start-up of the QA Dept. along with processes and procedures for users and testing

IT Training

- Successfully trained 100+ employees to use new operating system, processes and new software.

Migration Projects

- Planned, coordinated and executed successfully vendor migration projects.

Work Experience

Business Analyst/Test Support - Contract

January 2014 to May 2014 Monsanto - (Experis, Inc) 1/4 City, STATE

- Worked through a complex software application to be rolled out to users in May 2014.
- Thorough knowledge and good interaction with the project team, offshore users, and the vendor.
- Found and reported extensive defects to the project team.

QA Tester - Contract

October 2013 to January 2014 Panera Bread Company 1/4 City, STATE

- Provided test support for new web pages in retail catering, menus, and iOS and Android mobile testing.
- Rewrote test cases to adjust for the next sprint.

Business Analyst - Contract

November 2012 to August 2013 Ameren UE 1/4 City , STATE

- Strong BA skills including requirements gathering and documentation for a migration project from O/S XP to Windows 7.
- Extensive knowledge gathering from users on how the migration will affect their daily job performance for customer support.
- Worked on a government mandated Municipal Aggregation project for providing Ameren's utilities to the State of Illinois.
- Developed new Web pages and consulted with Business Owners.

QA Tester - Contractor

February 2012 to August 2012 CQuest America 1/4 City , STATE

- Extensive building of test cases from functional specifications.
- Heavy defect reporting and tracking.
- Regression testing in an Agile environment in working with multiple systems for a migration from Citrix into .Net platform.

Business Analyst - Contractor

July 2011 to September 2011 Wells Fargo Advisors PlumRhino Consulting 1/4 City , STATE

- Wrote and created through design a technical manual for WFA's enterprise application, SmartStation.

Sr. QA Tester - Contractor

November 2010 to March 2011 US Bank 1/4 City , STATE

- Testing a new lock box system going into production in 2011.
- Testing included writing test cases, defect tracking, and processing mock stacks of test data.

Database Analyst - Contract

March 2010 to May 2010 Energizer, Inc. 1/4 City , STATE

- Provided data analysis for the SAP Basis Team in a vendor migration.
- Created new MS InfoPath forms for triggering batch jobs.
- Analysis and conversion of SAP Data into new batch jobs.

QA Test Support Analyst/Lab Coordinator

April 2000 to February 2009 Wells Fargo Advisors Collabora, Inc Edward Jones Investments 1/4 City , STATE

- Aided in creating and maintaining all of the policies and procedures which fell under the SDLC for the new QA Department for a "Clone" lab environment of "live data" for testing.
- Supported all test efforts in both open systems and mainframe.
- Wrote training materials and documentation; provided training for testing of new software.

Education and Training

Bachelor of Art's Degree : Corporate Communications , 3 2009 Lindenwood University 1/4 City , State Corporate Communications

Master's degree : Criminal Justice and Homeland Security , 2015 Colorado Technical University Online 1/4 City , State , United States

Criminal Justice and Homeland Security

Skills

.Net, Active Directory, Agile, AS400, BA, Citrix, customer support, Database, documentation, functional, government, HP, DB2, Mainframe, Access, MS Office, Windows 7, migration, next, policies, Quality, QA, Quest, reporting, requirements gathering, retail, SDLC, Scripts, training materials, utilities, Visio, Web pages