

SOFTWARE ENGINEER

Career Overview

Seasoned IT professional with over 20 years experience in various IT disciplines, including computer programming, system/business analysis, technical project leadership, process and project management, quality assurance/defect handling, implementation and contingency/DR planning .

Qualifications

PMP certified

- Project Risk Management
- Software Engineering
- Mainframe & light Distributed

MS Information Systems

Computer Programming

Skills

Languages: ASM, CICS, Cobol, COGNOS, DB2, EZT, FTP, JCL, MQ, NDM, SAS, SQL, XML, Xpeditor, limited experience with Java, MySQL, Netbeans.

Platforms: OV/MVS, TSO/ISPF, MS Windows, MS SQL server, limited experience on ORACLE, UNIX.

Other software: MS Office suite: Access, Excel, Powerpoint, MS Project, Visio, Word and Sharepoint.

Accomplishments

Analyzed and adapted credit card systems to ensure smooth transition of originations and core processing systems from acquired company platform to new company platform, without any significant customer impact.

Analyzed and redesigned server infrastructure to provide a sustainable IT cost save, measuring \$32 K over five year strategic plan.

Served as Champion of Business Continuity Planning for two years submitting deliverables to meet Disaster Recovery objectives and certifications at department level.

Developed and reported key metrics for strategic planning to executive management, including TOC (Total Ownership Cost); the applications cost to the business.

Work Experience

05/2014 to Current

Software Engineer Sharp Decisions ¾ Remote , TX

- Collaborate and participate as part of Agile Project Team to meet project deliverables, serving in varied roles are needed. As Developer, SM, Business Analysis or QA Tester.
- Current project entails adding a new merchant to the credit card portfolio.
- Systems supported are used for credit application processing (for retail and cobrand), credit decisioning and account boarding.

10/2008 to 04/2012

Senior Business Analyst / Tech Lead Navitus ¾ Appleton , WI

- Consultant/project manager/tech lead supporting the Magnum CrediCheck/RapUP software application responsible for project implementations, from project initiation to post implementation. This also included management of offshore project activities.
- Liaison between the business and the vendor to perform system upgrades, code enhancements, program fixes, risk evaluations, project feasibility and estimation of work level effort/duration.
- Responsible for NADI BCP (Business Continuity Planning) and provide technical leadership for annual DRE (Disaster Recovery Exercise).
- Development and Administration of Departmental Awareness Training Exercise.

10/2006 to 10/2008

Senior Business Information Analyst Abbott Laboratories ¾ Westport , CT

- Served as consultant to the business to manage and deliver MIS requests for information from several applications, including Consumer Lending, Mortgage Services, Collections and Data warehouses.
- Enhanced existing reports, developed new reporting metrics and provided adhoc upon request.
- Improved efficiency by rewriting several SAS reports int COGNOS, providing the user the ability to run reports upon demand.

06/2002 to 09/2006

Senior Business Systems Analyst / Project Lead Modern Technology Solutions, Inc. 1/4 Patuxent River , MD

- Primary responsibility to compile information requested by state examiners and internal auditors.
- Software design and analysis, requirements and code development, testing, implementation and project history/system documentation.
- Champion for the Best Practices group responsible for improvements to processes and procedures.
- Requirement elicitation, research analyst, and system tester supporting the development and implementation of the Policy and Compliance Historical Database.

08/1992 to 06/2002

Senior Business Systems Analyst Netflix, Inc. 1/4 Los Angeles , CA

- Support for Consumer Lending Loan Document System - Made enhancements and fixes to various forms generated during the loan application, underwriting and loan close processes on loan application system (VISION/WHIRL).
- Support for Household Retail Services Systems - Provided software maintenance and enhancements for online CICS system- SNAP (System for New Application Processing).
- Troubleshooting - Monitored batch processing and resolved unanticipated program abends.
- Support for Beneficial Insurance Systems - Lead design, development and implementation of the check writing subsystem for the CPR(Centralized Premium Reporting) system.

02/1986 to 03/1991

Programmer Chubb And Son Insurance Company 1/4 City , STATE

- Provided technical support for Various systems, including HR payroll, Employee benefits and Motor Vehicle Reporting system.
- Responsible to ensure system compliance to inter-state DMV regulatory mandates.

03/1984 to 01/1986

Technical Research Analyst New York Life Insurance Company 1/4 City , STATE

- Carried out statistical research and analysis in the corporate actuarial department.
- Assisted in compilation of the AM Best report.

Education and Training

2008

Master of Science : Information Systems New Jersey Institute of Technology 1/4 City , State

1986

Diploma : Computer Programming Chubb Institute 1/4 City , State

1983

Bachelor of Arts : Mathematics Rutgers, State University NJ 1/4 City , State