RELEASE MANAGER

Summary

Technology Analyst with more than 7 years of professional experience, having worked in various engagements of Infosys for one of the oldest and largest investment company in the United States, Capital Group of Companies. Well versed with Release Management lifecycle which includes scheduling, coordinating and management of releases across the Enterprise for multiple applications across various portfolios. Extensive experience of Requirement Analysis, Change Management, Project Planning, Agile Project Management, ITIL Process Implementation and Resource planning. Working closely with the client facing group to drive projects, having managed projects worth more than $80Mn over the last 3 years.

Competencies

- Tracking and Management Tools : JIRA, Confluence, MPP, VISIO & Excel.
- AWS : IAM, EC2, SG, VPC,C, S3, Route 53, Cloud Watch & SNS.
- Support and Monitoring Tools: BMC Remedy & SharePoint.
- Programming Languages: C, Visual Basic & UNIX.

- Release Management
- Risk mitigation
- Excel Dashboards
- Project Management
- Test Environment Management
- Cloud Computing
- Time Management
- Agile & Scrum Methodologies

Experience

01/2015 to Current
Release Manager General Dynamics ï¼ Asheville , NC

- Currently Working as Release Manager in Cirrus Adoption project.
- This is PaaS Cloud project which involves migration of the 270 applications to the private cloud.
- Day to day activities includes track and define milestones, plan and maintain process document for application release and assist core PMO team in Release and Project management activities.
- Streamlined Release management process and automated many tracking and scheduling activities by Excel macros.
- Managed Team of 150 people for the end to end execution of a Release.
- This project has added revenue of 30 Million to Infosys and has received accolades at the senior level for excellent execution and planning.
- We have had 18 Releases till date without a single rollback.

07/2014 to 12/2014
Test Environment Manager Capital Group Companies ï¼ City , STATE

- Served as single point of contact to handle Non-Prod environment management.
- Key responsibilities comprised, liaise with various support teams and setup, support and maintain various non-Prod environments, along with project planning and effort estimation based on test requirements.
- Assisted in setting up one End to End environment stack, which reduced critical project dependencies and reduced overall project timelines.
- A success rate of 99% was achieved with environment setup and delivery.
- Received Insta Award in recognition to the outstanding performance as a Team Player.

02/2011 to 06/2014
SYSTEMS AND SENIOR SYSTEMS ENGINEER INFOSYS LIMITED ï¼ City , STATE

- As a Network Administrator, my job was to support and maintain Network Infrastructure of Capital group spanning 3 continents.
- Key Roles and Responsibilities included, resolve/troubleshoot Network related Remedy tickets, making sure required SLAs were met.Configure changes and troubleshoot connectivity issues on the network (WAN, LAN, Intranet, Proxy servers, WLAN).Monitor network availability through tools like HP Network Node Manager and Omi.
- Resolved 98% of the tickets within SLA.
- History of three years without a single ticket getting reopened.
- Developed and maintained many excel dashboards for Remedy ticket metric and SLA tracking.
- Received Smart Initiatives Award in recognition to my outstanding performance and lasting contribution to Capital group account.

07/2010 to 12/2010
ASSISTANT SOFTWARE DEVELOPER SOFTWARE DEVELOPER MCS GEOTECH ï¼ City

- Projects at MCS included the development of MIS systems for various government organizations of UP Government, India.
- Static HTML and Script based websites for these organizations were also developed as Add- On.
- Key roles and responsibilities were, assist Software Development Lead in Requirement gathering and estimations. Prioritizing Change Management requests according to Service Request and delivering the task within stipulated time.
- Designed and Implemented 10 government websites, within short span of Six months.
- Received Designer of the Week award on two occasions.

Certifications

- AWS Essentials
- ITIL Foundation Certificate in IT Service Management
- Microsoft Certified Database Administrator

- Business Language and E-mail Etiquette Certified

Education and Training
2010
Bachelor Of Technology : Information Technology UTTAR PRADESH TECHNICAL UNIVERSITY INDIA Secondary and Senior Secondary School ï¼ City , State , India
2005
SSC & HSC : Maths and Science SAINT BASIL'S SCHOOL ï¼ City , State , India
Skills
Agile, C, Change Management, Release Managment, Project Management, Databases, HTML, ITIL, LAN, Leadership, Macros, Excel, SharePoint, Windows, Migration, MIS, MS-DOS, Enterprise Network Management, Network Administrator, Proxy, Quality Management, Requirement, Scheduling, Scrum, Script, Shell Scripting, Software Development, MS SQL, Cisco switches, Team Player, Time Management, Triage, UNIX, VISIO, Visual Basic, WAN,Â TCP/IP, Problem Analysis and Resolution, Process Improvements, Product Life Cycle Management, Product Management, IT Infrastructure,Â Â Information and Technology Solutions,Strong Communication Skills, Software Life Cycle Management,Â Software Engineering, Report Design, Reporting Systems, Requirements Analysis, Requirements Gathering,Technical Documentation.
Volunteer Experience
Arts and Culture at Infosys. Role: Member ofÂ Cultural Committee.
Duration: July-2013 to Present.
Activity Description: Core Cultural Committee main responsibilities include conducting cultural/sporting events on an ongoing basis. This team has played a key role in Infosys to help associates with work-life balance.