

## SENIOR SOFTWARE TEST ANALYST

### Career Overview

Meticulous Senior Software Test Analyst who undertakes complex assignments, meets rigid deadlines and delivers superior performance. Possess practical knowledge on analyzing Bank Payments. Applies strong technical and analytical skills to inform Senior Management, Clients and Technology of key issues in the application and help the clients by providing good recommendations. Operates with a strong sense of urgency and thrives in a fast paced setting.

### Qualifications

- Java, SQL, PL/SQL, HTML
- Applications : HP Quality Centre 10, IBM Mainframe (AS400). Visual Studio 2015, VMware 12Pro, MSOffice13, Tableau, MS Visio, E-Draw MySQL, MS Access, Oracle SQL Developer
- Operating systems : Proficient on Windows 7/ 8.1 / 10, Linux (Ubuntu, Fedora)
- Certification : International Software Testing Qualification Board (ISTQB), Six Sigma, MS SQL, A+
- academic Project: - Store Management System
- Strong analytical skills
- Structured query language (SQL) expert
- Information security
- Project management
- UNIX/LINUX
- Strong collaborative skills
- Document management
- Testing
- Optimizing and performance tuning
- Excellent problem solving skills

### Technical Skills

Skills	Experience	Total Years	Last Used
Software Testing and Implementation	Good	6	30/July/2015

### Accomplishments

#### *Quality Control* ^

- Increased database security and cost efficiency by 5%.

#### *Programming* ^

- Increased revenues by 12% by developing codes for accounting tasks including cost estimation and revenue generation.

#### *Strategy and Planning* ^

- Developed and communicated Web site usage, security policies and standards to all users.
- Established policies and procedures for publishing Web pages and applications in conjunction with content creators and sales staff.

### Leadership

- Served as leader of design team.

### Application Design

- Used object-oriented design/programming to design new stand-alone application.

### Quality Assurance

- Streamlined QA process to increase efficiency and reduce new product rollout time by one week.

#### *IT Training* ^

- Successfully trained 25 employees to use new operating system.

#### *Operational Management* ^

- Identified, recommended and prioritized new Web features and applications in conjunction with business leaders and department managers.
- Developed, coded, installed, tested, debugged and documented Web applications using appropriate editors.

#### *Project Management* ^

- Managed complex BI/DW deployment programs, facilitating acquisition of business requirements.
- Prepared design specifications, developed reporting and analytics, tested and managed user adoption.

### Technical Training

- Actively mentored, trained and supervised new web developer for several months to improve HTML, CSS, Javascript, debugging and general professional skills.
- Identified and remedied inefficiencies in [name of system or process] to reduce operational costs by \$[number].
- Developed a test result database to improve the accuracy and efficiency of analysis and reporting.
- Awarded with the [name of award] for excellence in [example].

### Work Experience

#### Senior Software Test Analyst

January 2009 to January 2015 Conduent Incorporated 1/4 New Castle , IN

- Developed Store Management system in JavaFX using Eclipse Standard Edition, SceneBuilder 8.0 for creating the Front Interface and used MySQL Database as the Back End.
- Created using the MVC (Model, View and Controller) Architecture.
- Implemented the CRUD functionality and Object Oriented features such as: Inheritance, Polymorphism, Encapsulation Professional experience Project Title: World link World Link deals with cross-border funds transfer is an electronic payment order delivered to your beneficiary's bank using the World Link global account structure.
- World Link Payment Services enables you to issue payments via wire transfer in over 135 currencies.
- Project Title: Automated Clearing House (ACH) Automated Clearing House (ACH) is an electronic network for financial transactions in the United States.
- ACH processes large volumes of credit and debit transactions in batches.
- ACH credit transfers include direct deposit, payroll and vendor payments.
- Project Title: EDI (Electronic Data Interchange) Citi make its payments via EDI (i.e. Electronic Data Interchange) between two parties.
- This is a secure, cost-effective way to manage global file-based payments around the world and round the clock.
- It promotes a straight-through processing environment via a single delivery channel and is augmented through the automated delivery or transaction status information.
- Roles and Responsibilities: Organized Conference calls, training sessions and walkthrough with Clients, Senior Management and Developers to Plan Project Activities, understand the Business Requirements and Testing Method.
- Assisted the clients and testing team by creating the Business Process Flow diagrams, Use Case diagrams using MS Visio and provided Power point presentations Enthusiastically participated in Creating Test Plan document with the Business and Technology; Documented and managed objectives, priorities, and deliverables and also was involved in creating Test Strategies to inform the managers and testing team about what approach is implemented and addressing to the key issues in the testing process.
- Helped the higher management by providing estimations on how much time will be required for each testing phase and also providing resource allocation that will be required for the project.
- Created the Test Scenario and Requirement Traceability Matrix which assists the testing team and senior management to analyze the scenarios and requirements respectively.
- Carried out different types of testing depending on the Business and Functional requirement to meet the Clients expectations by setting up the Test Environment and by using various tools such as HP Quality Center, MySQL, Oracle SQL Developer and MS Access, Bugzilla.
- These testing types includes: \* Unit Testing \* System Testing \* Database Testing \* UAT Testing \* Functionality Testing \* Regression Testing The Defect Analysis report facilitated the Clients and Developers as it contained a detailed information about the errors occurred.
- Actively participated on weekly Status and Defect calls with Business and Technology teams by providing them the current testing status and what defects occurred.
- Additional Responsibilities: Motivated the team on completing the project by the release date, clearing colleagues doubts if any and effectively trained new hires on testing concepts, testing tools and provided them necessary banking domain knowledge Worked on project related documents explaining the testing procedure and also creating various excel and power point presentations for internal Audits to ensure Process compliance.
- Volunteered to handle Project Audits and Project documents and was involved in conducting various audits such as Integrated Quality Management System, Risk Control and Self-Assessment and Project Management Review for the team.
- Prepared and presented technical proposals for clients.Led design presentations to product management team of [Number].
- Troubleshooted and resolved web application issues escalated from customer support and other departments with a 100% success rate
- .Assisted in the monitoring and reporting on website traffic and performance.
- Assisted in the monitoring and reporting on website traffic and performance.
- Worked with clients to analyze computing and network needs and installed appropriate solutions within each organization's budget.
- Served as operating system expert, providing technical support for entire organization.
- Responsible for implementation of new mainframe development project.
- Developed and maintained accurate network documentation and Visio diagrams to provide management with proper understanding of organizational needs.
- Provided senior technical support to both in-house staff and user departments for all network applications.

#### Education and Training

Master's : Information Technology and Management , May 2017 Illinois Institute of Technology ¼ City , State , United States GPA: GPA: 4.0

Information Technology and Management Member of [Club Name] Club, [Number] GPA

Master's : Information Management , 2014 Welinkar College, Mumbai University ¼ City , State , India

Information Management [Number] GPA

GPA: GPA: 3.5

Bachelors of Science : Information Technology , July 2008 Vidyavardhini College, Mumbai University GPA: GPA: 3.6 Information Technology GPA: 3.6

#### Skills

Quality Analysis, Project Management, Strategic Planning, Testing and Implementation