

SOFTWARE TEST ANALYST SENIOR

Experience

Software Test Analyst Senior , 03/2011 to 10/2018

Fis

- Responsible for testing and quality assurance activities for various money movement suite of products such as Bill pay, People Pay, Zelle Pay, Transfers, Fusion and PhotoBill Pay.
- Fraud Detection using Actimize, IBM Safer Payments.
- Some of our prestigious clients are 5/3rd, BMO Harris bank etc.
- Performed multiple types of testing i.e.
- Regression testing, user acceptance, system integration, Performance, Black Box/White Box, Functional, Security & Database testing.
- Identified limitations and defects in existing product and its associated modules.
- Taking corrective actions for application by logging defects using defect tracking tool HP ALM 12.
- Created and executed automated software test plans, cases and scripts to uncover, identify and document software problems and their causes using SoapUI/ReadyAPI for Soap and Rest APIs.
- Creation and responsible for testing artifacts like test plan, test strategy, test scenarios, test cases, test results, test logs, daily testing status reports etc.
- Working in Waterfall and Agile methodologies with leading offshore team/activities to meet client's deadlines.
- Involved in quality audits of project life cycle to ensure that project is progressing in accordance to quality standards.
- Involved in RA (Requirement Analysis) phase at the client side for requirement gathering and understanding of its processes.
- Also involved in project estimation and evaluating system program needs.
- Involved in debugging, diagnosing and correcting defects in product within established testing protocols, guidelines and quality standards to ensure application is performing according to requirements during the entire Software development life cycle (SDLC).
- Effectively maintaining the Requirement Traceability Matrix and Testing Metrics for the projects and involved in conducting the audits, internal reviews and walkthroughs Leveraged developer background to communicate effectively with software design team, quickly gaining their respect and becoming a valued, "go-to" team member on challenging test cases.
- Manage and lead the testing team in the planning, execution, and reporting of user acceptance testing activities to ensure that the results of a complex enterprise software development using a combination of Agile & iterative methodologies.
- Making sure that all testing plans, test scripts comply with company guidelines and regulations to satisfy design and technical specifications according to quality accredited standards.
- Got an appreciation from Heads/Clients many times for excellent delivery.
- Arranging team meetings and workshops.

Associate QA , 05/2010 to 03/2011

Adp

- Worked from scratch till the complete implementation for CVS.com flu shot appointment application, AMP platform i.e.
- engine for booking airline tickets.
- Involved in preparation of Test plan with all entry and exit criteria, Risk analysis and system test and user acceptance plan.
- Estimated and evaluated costing to project for required resources.
- Creation of Functional and end-to-end test cases and involved in Test case execution.
- Performed various type of testing namely Functional, Regression, Performance, GUI, Usability, Cross Browser, Security and Sanity Testing.
- Identify faults in system and log them as defects in Defect management tool Result space.
- Involved in debugging and troubleshooting issues in an application and propose appropriate workaround/solution according to established testing protocols and quality standards to ensure programs and applications perform in accordance with specifications.
- Maintaining test scripts, analyzing defects and interacting with development and business analyst team.
- Involved in quality audits of project life cycle to ensure that project is progressing in accordance to quality standards.
- Perform Validation & Verification using Simulators during Mobile testing for applications on iPhone/Blackberry devices.
- Testing Cron jobs in UNIX servers related to import/export of Client information feeds interfaces.
- Involved in System integration testing.
- Troubleshooting & Debugging of UNIX back-end servers for issues found.
- Analyze, present and report test results.
- Create traceability documents to cover functional specifications and system requirements.
- Responsible for taking preventative decision/action whenever any risks become unacceptable to avoid future risks or loss.
- Extensively updating and analyzing business, functional requirements.
- Actively maintain and deliver end user documentation, guidelines to onsite clients.

Senior QA Engineer , 04/2007 to 05/2010

Nextag Software And Services Pvt. Ltd

- Handling Different Types of Testing Black box and White box testing.
- Identify bugs in application and log them in defect management tool Bugzilla with all related artifacts and documentation.
- Use of Different Automation (Selenium/Jmeter) and Monitoring Tools (SiteScope) for Testing for Product Shopping Application at Nextag.
- Involved in creation and execution of test cases during Regression testing.
- Troubleshooting, diagnosing and identify faults impact of for any issues in system including Root cause analysis.
- Adhere to Quality standards and protocols while testing application to ensure application is behaving according to business requirements.

- Taking Corrective Actions & exploring future preventions during risk analysis for operational live site issues.
- Prepared and reviewed technical and functional documentation to meet system and design requirements in accordance with quality accredited standards.
- Utilized my expertise in planning strategies for SDLC activities such as risk analysis, entry/exit criteria, financial evaluation, resources required and costings to our project.
- It eliminates later on financial constraints.
- Shell Scripting, Performance testing using JMeter, Root cause analysis of issues found.
- Exception parsing on Production Servers.
- Keeping a Continuous Eye on any Alarms sent by SiteScope OR M1 monitoring tool (In-house monitoring tool) & further investigating it for analyzing issues found and taking preventive action over it.
- Worked on testing Complex features for Improving Search Algorithms, Indexing, Caching & Request Management (Crawlers + Users Blocking Policies).
- Always involved in Production Deployment including Sanity checking on Application and for all Front End, Back-End servers.
- Checking alarms sent by site scope, Load balancing checks using F5 for different domains, M1 internal monitoring tool.
- Involved in all aspects of the software development life cycle.
- Involved in testing for various web sites for Nextag for example nextag.au, nextag.fr and many other for different countries.
- Responsibility includes Deployment of releases on production system and sanity check.
- Also engaged in testing of Mobile based Applications.
- Successfully running <http://m.nextag.com>.

Education

MBA : Project Management Sikkim Manipal University

Project Management

Bachelor of Technology H.P University

Summary

Software test Lead/Software Test Analyst Senior Manual | Automation | Quality Assurance | Quality Control Software Testing; Expertise in manual and automation testing. Passionate for utilizing the latest testing tools and software to make testing easy and highly effective. Expertise in defining and designing Project Test Plans, Test Strategy for Functional Testing Projects. Able to take preventative decision/action whenever any risks become unacceptable to avoid future risks or loss. Expertise in Functional/Automation testing of SOAP & REST Web Services via SoapUI /ReadyAPI. Excellent knowledge and experience of Quality Assurance processes, Agile methodologies & best QA Practices. Making sure that all testing plans, effort estimations comply with company guidelines, standards and regulations. Swiftly able to adapt to changes in deadlines and changes in nature of assignments.

Interests

Got Employee of the Quarter many times. Appreciated by client

Highlights

- Operating System: MS Windows, Unix, Linux
- Scripting Languages: JavaScript, Groovy scripting, Shell scripting
- Technologies: HTML, XML, ASP.net, SOAP, REST, AngularJS
- Databases: Oracle, PL/SQL, MS SQL server, MS Access
- Tools and Applications: HP ALM 12, Bugzilla, SoapUI Pro 5.2.1, Bugzilla, F5 Big IP (Load Balancer), Site Scope, JMeter, UNICA, CVS (Concurrent Versions System), Harvest, Firebug, Fiddler, PScope, SQL Developer, Putty & Actimize for fraud detection
- Testing: Manual testing, Automation testing, Security testing for Web and Mobile based applications for iOS and Android.
- Testing Practice: Waterfall, Agile model & DevOps
- Domain: Expertise in Banking, Payments, E-commerce, Travel, Advertising and Health domain.

Skills

ASP.net, Advertising, Agile, Automation, Banking, business analyst, com, costing, Client, Clients, CVS, Databases, Database, Debugging, delivery, documentation, E-commerce, XML, features, financial, Functional, GUI, HP, HTML, http, IBM, Indexing, IP, JavaScript, Linux, logging, meetings, MS Access, money, MS Windows, enterprise, Operating System, Oracle, developer, PL/SQL, Policies, processes, protocols, Quality, quality assurance, reporting, Requirement, risk analysis, Risk analysis and system, SDLC, Servers, scripting, scripts, Shell Scripting, SOAP, software design, Software development, MS SQL server, SQL, strategy, system integration, user documentation, Troubleshooting, type, UNIX, UNIX servers, Validation, web sites, workshops

Additional Information

- Awards: Got Employee of the Quarter many times. Appreciated by client