

## SENIOR BUSINESS ANALYST

### Accomplishments

- Mapped and configured Price Forecasting System, PFS, a pricing tool deployed by Project Lynx (a host of applications geared toward streamlining the supply chain process).
- Project Lynx replaced many excel spreadsheets, and redundant processes and tools, due to lack of security, and consistency amongst its supply chain business users.
- Played essential role in designing the On-demand scripts application to train end-users on the tool.
- Worked with supply chain business team members, who created the initial formulas for pricing refinery products (in excel s/s), to understand the key relationships among the various mogas and diesel products to formulate the relationships accurately within PFS Created, tested, and validated price curves and their accuracy HEWLETT-PACKARD COMPANY, HOUSTON, TX 2007 INTERN Responsible for analyzing notebook commodity vendors' disaster recovery plans to ensure supply and material in the event of a natural disaster or catastrophe.
- Utilized communication proficiency in devising and maintaining confidentiality disclosure agreements with notebook commodity vendors.
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### Skills

- SDLC - AGILE & Waterfall
- Project & Software Mgmt
- Change Management
- Process Flows
- Liaise between Business & IT
- Wire Frames
- Coordination/Facilitation
- Functional Testing / UAT
- Performance Reporting
- IT Service Management
- Market & Financial Analysis
- Strategic Development
- Data Analysis & Synthesis
- SQL
- Requirement Gathering
- KEY SKILLS
- CHANGE MANAGEMENT: Successful and proven change agent. Implemented numerous software applications, in various roles, to improve operational efficiencies. Managed the transition to replace older technology and processes.
- STRATEGIC DEVELOPMENT: Spearheaded implementation of Chevron's price forecasting application (PFS) and integrated it with other supply chain optimization tools and area optimization processes for a more robust and efficient supply chain.
- SERVICE MANAGEMENT: History of excellence as change and release manager for Chevron's Demand Forecasting application & Project and Portfolio Management software (PPM).
- Proficient: SDLC - SCRUM/AGILE & Waterfall, JIRA, Confluence, MS Office Suite, MS SharePoint, MS Visio, MS Project, HP PPM, IT Service Management (Remedy), Aspen Collaborative Demand Manager, Aspect Price Forecasting, SQL server, ORACLE, Informatica, Java, C++, Cognos, Spotfire

### Experience

01/2015 to Current

SENIOR BUSINESS ANALYST Lpl Financial Services 1/4 Jackson , MI

- Streamlined an agile development process with both operations, and developers, to bring to market solutions quicker.
- Added an iterative process for feedback to continuously improve process.
- Identified critical business needs and delivered results by effectively communicating with in house developers to drive key changes and enhancements.
- Provided software management, SDLC, & troubleshooting expertise to users with application issues.
- Improved software upgrades release process by introducing agile methodologies and placing heavy emphasis on planning and testing to ensure product is released as scheduled with minimal issues.
- Utilized project and change management skills to analyze, recommend, and implement process improvements Introduced iterative feedback process for continuous improvement Changed development process from Waterfall to Agile Collaborated with business users to collect input, and gather requirements for software changes & enhancements Delivered work flows and produced change release documents for business community Researched and investigated workflows, and business procedures, to recommend and drive changes as necessary.

01/2008 to 01/2014

PRICING ANALYST Ccs Medical 1/4 Dallas , TX

- Project Management Office (PMO) Center of Excellence - Responsible for engaging key business users and IT stakeholders in continuously evolving and improving project portfolio standards, processes and Hewlett Packard's Project and Portfolio Management, PPM, tool functionality.
- Assisted in developing, and deploying in-house Business Intelligence (BI) Tool for Chevron's Project Management Office.

- The BI Tool summarized dashboards and analyzed reports on an array of IT projects across different company organizations, evaluating their cost vs.
- forecast cost, schedule vs.
- forecast schedule, and value vs.
- projected value to provide visibility into the health and state of Chevron's IT projects.
- The dashboards & various reports were previously individually developed using multiple excel files and PowerPoint.
- Grew PMO capability and improved project execution through implementing standard project planning and control processes Introduced BI tool and provided training, consulting, and support for all users on BI tool Produced and managed change & enhancement release cycle for BI tool Tested and optimized new functionality in both BI tool, and HP's PPM Corresponded with business users to collect input, and gather requirements for software enhancements Responsible for training, consulting, and supporting all Project Managers, PMO Office members, and PMO Analysts on Hewlett Packard's Project and Portfolio Management (PPM) DEMAND FORECASTING IT BA, GLOBAL SUPPLY & TRADING IT Worked with Global Supply & Trading (GST) end users to provide software management and troubleshooting expertise to support demand forecasters from all global regions (Africa, Europe, Asia, and the Americas) and refineries (5) with application issues.
- Managed software upgrade release process.
- Met > 93% of all Service Level Agreements Stabilized and streamlined software upgrade releases from monthly, to quarterly Corresponded with business users to collect input, and gather requirements for software enhancements Responsible for training, consulting, and supporting all traders, regional analysts, demand forecasters, and other business users on Aspen's Collaborative Demand Manager Managed technical analysts ETL processing (Informatica), & standardizing data for database SUPPLY OPTIMIZATION GROUP EAST Pricing analyst responsible for conducting statistical analysis, for eastern United States, on market prices to develop product and crude forecast.
- Instrumental in creating a price forecast for outer months (1-6 month forecast) to optimize output of refinery goods and profit.
- Evaluated and reported on price forecast accuracy vs.
- the market and outside publications.
- Collaborated with traders and multiple analysts across various trading desks to understand the products market.
- Produced more accurate price forecasts than PIRA Market Reports (over 16 month period) 95% accurate in prediction of key refinery mode for producing Diesel vs.
- Mogas, within critical 2-month horizon of 6-month forecast.
- Forecasts were updated on a monthly basis.

#### Education and Training

Master of Business Administration Texas A & M University i¼ City , State

Bachelor of Science : Computer Engineering Texas A & M University i¼ City , State Computer Engineering

#### Skills

Business Intelligence, C++, Cognos, Data Analysis, Financial Analysis, FORECASTING, Informatica, Java, SharePoint, ORACLE, Pricing analyst, improve process, develop product, SCRUM, SQL, SQL server, Strategic Development