## OPERATIONS (SCM) MANAGER

Summary

Experienced Operations/SCM Manager Proven track record of Cost Cutting, Inventory Optimize, Process & Efficiency Improvement LSS (Green Belt Certified) JIT MPS, MRP & ERP Production Plan SCM Strategic Sourcing Inventory Control Purchasing Warehouse Management Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic Glob

Experience

January 2009

to

January 2012

Advantage Sales And Marketing, Llc Alliance Operations (SCM) Manager

- Freed 5 millions USD in cash flow without affecting supply chain service level by transferring RM ownership from CFN to China 3PL within 3 months Improved OFF from 54% to 98% in 5 month by designing and implementing Capacity Recovery Plan Recovered over 6% (around \$67,270 EUR) overcharged by airfreight forwarders Improved 50% VSM by optimizing sterile process flow (Sterilizer won Most Efficient Global Service Award) Within 2 months successfully transfer business from CareFusion ISP to Medline ISP without disruption on supply chain service and remained 98% order fulfillment rate.
- Responsible for: Managing day to day execution of Tier 1 (processors) and Tier 2 (raw material) suppliers Developing and implementing SOP with local suppliers, 3rd party manufactories, sterile centers and freight forwarders Manage inventory status via SAP, month end reconcile Ensure maintain DC's safety inventory level and meet required target Order Fulfillment rate Use KPI to manage and improve suppliers performance Consolidating requirements across corporate operational units Developing master manufacturing schedules for 3rd party manufacturers Do month end raw material inventory check and reconcile with our 3rd party factory According to different distribution center supply chain VSM to plan and manage their safety inventory level Expediting activities to meet supply chain fulfillment dates and achieve inventory turn objectives Contributing to the supply base evolution and Asia based sourcing extension Analyze and speedup transferring of oversea manufactory to China Base on annual goal to prepare budget plan and manage Shanghai office operations Recruiting, training, developing and evaluate supply chain team Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic.

January 2004

to

January 2008

Cnh Industrial Wa, WA SCM & Operations Manager

- Increased 17% in assembly line productivity and reduced 65% of WIP RM by implementing LSS Practice & Training Transferred Supply Chain Operations from US to China in 2 months without any delivery delay Develop and implement custom made MRP system in 3 months, and did not cause any RM supply crisis or production disruption.
- Remain customer service level exceed target 98.5% all year round.
- KPI/OTIF) Responsible for: Managing RM sourcing and Inventory pipeline Analyzing and planning production capacity Scheduling Shipments Managing MPS, MRP and ERP Establishing SCM customer service related business Developing and implementing SOP Implementation and training LSS.

January 2001

to

January 2004

Norman Int'l Company City, STATE Inventory Control Manager

Achievement: Reduced 50% over stock inventory within 4 months without production disruption Implement optimized warehouse process
flow to save 50% labor cost Responsible for: Planning Warehouse Storage, Inventory, Shipping and Receiving Arranging oversea and
domestic import/export RM shipments Manage cycle counts and discrepancy reconciliation Auditing monthly and semiannual inventory
Preparing return shipments to China and duty draw backs Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project
management SOP Logistic.

January 1990

to

January 2001

## Sceptre Technologies, Inc STATE Purchasing & Operations Manager

- Achievement: Recovered 30% of lost profit by improving computer component price forecasting By improve DIOH management between
  multiple warehouses, reduce 25% obsolete inventory Implement optimized order placement and shipment process flow to save 25% of time
  and cost Responsible for: Arranging oversea & domestic shipment and custom documents Planning warehouse storage and inventory
  control for 5 warehouses (CA, TX, NY,IL and Canada) Manage cycle counts and discrepancy reconciliation Developing and implementing
  SOP for all operations related business at CA head office and 4 branch offices.
- Leading and training company customer service team to provide efficiency & quality service to satisfy our customer.
- Purchasing computer components and planning laptop computer production Managing damaged and discrepancy claims to vendor or carrier for both domestic and oversea Global supply chain Inventory control Purchasing Six Sigma MRP ERP Project management SOP Logistic.

## Education

National University of Chung Shin (Taiwan, R.O.C BBA: Public Administration Public Administration Skills

assembly, Auditing, budget, cash flow, CA, draw, customer service, DC, delivery, designing, ERP, forecasting, Inventory, Inventory control, ISP, Managing, office, 98, MRP, processors, profit, Project management, Purchasing, quality, Receiving, Recruiting, safety, SAP, Scheduling, Shipping, Six Sigma, SOP, Supply Chain,