SENIOR MANAGER

Summary

Enterprise Applications Development Manager possessing extensive knowledge and project experience of implementing CRM, ERP, Middleware applications and Data warehouse. Thorough understanding and practical experience in project planning, design through to implementation with strong grasp of the technical fundamentals.

Highlights

- Managed Engineering teams up to 35 members.
- Planning, building and managing global Project Teams.
- Multiple Data migration and integration projects.
- Managed team with responsibility for Datawarehouse, Enterprise Data Lake, and BI Tools. Various tools used by team included Informatica, IBM CDC, Hadoop, Sqoop, Hive, Business Objects, QlikView.

Skills

Business Planning and Analysis

Project Management

Software Development (SDLC)

Data Conversion, Data Integration, Data Management, Data Architecture

Technical:

CRM/ ERP Software and SaaS: SFDC, Siebel, SAP R/3

Data Warehousing/Data Architecture Tools : Informatica Power Center

Databases: SQL Server, Oracle

Experience in managing BI tools (QlikView, Business Objects), integration technologies (Tibco, Informatica), AWS Platform and Services, Hadoop, Kafka, Cassandra, Sqoop, MongoDB, Mule ESB, Denodo, Spark.

Certifications

Professional Certifications: Siebel, SAP, TOGAF

Accomplishments

Delivered complex technical projects in Data Migration and Integration on time and with high quality.

Reorganized the team to provide Platform and Devops services to over 30 project teams.

Saved more than 30% contingent worker staffing cost by moving them out of Managed Service Provider.

Experience

Senior Manager 09/2013 to 08/2015 Sp Plus Corporation Manchester , NH

- Responsible for providing Platform and Devops services to over 30 project teams.
- I am leading and managing the team (10 FTEs) Platform Leads (Technology experts) in the area of Big Data, AWS, CRM, ERP, Business Intelligence, batch and real time Integration.
- I have additional responsibility to lead a team of Admins (20 contingent workers) for non-production environment of Enterprise Applications.
- This team has become very efficient and delivered a number of Platform improvement projects and managed administration services on IT systems in last eighteen months.

Business Planning and Analysis, Enterprise Shared Services (ESS) 11/2011 to 08/2013 Microsoft Corporation Edina , MN

- Business Planning and Analysis in Enterprise Shared Services (ESS) group of EIS.
- ESS was significantly focused on providing Data, Business Intelligence and Integration services to IT and the enterprise.
- I worked internally with all the ESS Managers and externally with other teams in EIS and Business groups, like Enterprise Data Management, Finance and Sales.
- My technical and soft skills provided superior results and they were further honed during this stint.

Senior Dev Engineer 02/2005 to 10/2011 AUTODESK City , STATE

- Salesforce Implementation: Led the design and development of migration and data integration. It was creatively done to reduce development and design effort significantly.
- Lead Development Manager for Universal Customer Master Projects. It involved a global team of 27 cross functional and technical resources.

Consultant and Technical Team Lead 01/2002 to 02/2005 AT&T WIRELESS City , STATE

- Technical Lead for Data Sustainment Team of 10 members to streamline Local Number Portability (LNP) and responsible for developing framework for analysis of data across multiple systems.
- Tools and Technology involved are Informatica, Siebel, Perl, and Oracle PL/SQL.
- Data Conversion and Integration Lead roles: Managed a team of five members to design and develop tools and processes to synchronize Siebel reference data. This was a key initiative to significantly improve quality of environments for development and testing.

Consultant and Project Lead 09/1999 to 12/2001 LUCENT TECHNOLOGIES City , STATE

- Siebel Implementation for Sales team.
- Led project team of ten consultants and responsible for creation and execution of Siebel Configuration and Data Conversion project.
- Siebel Systems regularly used this implementation of Lucent as Reference Account due to high level of satisfaction expressed by the business users.

Education
MBA : Finance and Information Systems Indian Institute of Management City

Finance and Information Systems

B.E : Electrical & Electronics Engineering Birla Institute of Technology & Science (BITS) City

Electrical & Electronics Engineering

M.Sc : Physics Birla Institute of Technology & Science (BITS) City

Physics

Keywords

Business Planning and Analysis, BI, Business Intelligence, Business Objects, CRM, Version Control, CVS, Data Conversion, Data Integration, Data Management, data migration, data architecture, TOGAF, Engineer Manager, Architect, Data Warehousing, ERP, Finance, functional, Hadoop, Hive, Informatica, MS Power Point, MS Project, ESS, Enterprise Shared Service, MongoDB, Enterprise, Oracle, Oracle PL/SQL, Perl, Process improvement, Project Lead, quality, real time, Relational Database, Sales, SAP, SAP R/3, SDLC, Siebel, Siebel 7.5, Spreadsheets, Spark, Sqoop, streamline, Big Data, SQL Server, Tibco, Visio, Project Management, Budgeting, Cost Cutting, Optimization, Process, Secret Server, ServiceNow.