

TECHNICAL SERVICES SPECIALIST

Accomplishments

- PAN card Number : AKRPP6460G Total Experience : 10 years Plus Relevant Experience : 9 years Declaration: I hereby declare that the details mentioned above are true to the best of my knowledge and belief.
- Place: Chennai.
- Date: (S.Pasumpon).

Professional Summary

To build a challenging career in the field of Cloud Computing and prove my worth to my employer.

Work History

Technical Services Specialist , 08/2015 to 05/2018

Cargill, Inc.

- Operating System Red hat Linux EL 5.0, EL 6.4,7.3 OEL 6.0 and Fedora core 5.0.AIX 6.1/7.1.
- Knowledge in DevOps AWS Services EC2, VPC, IAM, Cloud Formation, EBS, S3, ELB, auto scaling, Cloud watch,Cloud trial,Route 53 Version Control Tools GIT, Knowledge on Docker,Vagrant Monitoring Tools ZABBIX Automation Tools Ansible,JENKINS Languages PYTHON RHEL5, RHEL6 and Fedora core 5.0, Installation and configuration of servers and Workstations.
- Problem Diagnosing and Hardware Troubleshooting in Redhat Linux servers and workstations.
- Knowledge in VERITAS Cluster(VCS) Worked in AIX and hands on experience Disk Space Management using LVM and VERITAS Volume Manager(VXVM) Configuring HTTP, FTP server's and POSTFIX mail server and LDAP client.
- File sharing using SAMBA and NFS.
- Administering user accounts and Groups.
- Network management using netconfig, netstat and ifconfig utilities.
- Location : Chennai Client : Michelin - North America,EMEA, South America, Asia Specific Project Name : Michelin Global UNIX Infrastructure Services Job responsibilities in UNIX Involved in design, configuration, installation, implementation, management, maintain and support for the Corporate Linux servers RHEL 4.x, 5.x,,6.x,7.x SLES 10, CENTOS 5.x.
- Involved in Migration activities on Production Site to DR site Installation, integration and management of data backup/recovery solutions.
- Management and configuration of VM Ware virtual machines running Oracle/Sun Solaris X86/64, Red Hat Enterprise.
- Installed new / existing servers and configured services, settings, directories, storage, etc.
- in accordance with project/operational requirements.
- Manages Patches configuration, version control, service pack and reviews connectivity issues regarding security problem
- Responsible for Creating and Managing User accounts, password, security, rights, disk space and process monitoring in CentOS, Red hat Linux and Solaris.
- Experience troubleshooting Linux system, security related issues, capturing packets using tools such as IPtables and Firewall.
- Administration, package installation, package management, setting up repositories, applying patches using YUM and RPM.
- Experienced in providing day-to-day user administration like adding/deleting users in local and global groups on Red Hat Linux platform and managing user's queries.
- Responsible for creating and managing user accounts, security, rights, disk space and process monitoring in Solaris, CentOS and Red hat Linux.
- Managed systems routine backup, scheduling jobs, enabling cron jobs, enabling system logging and network logging of servers for maintenance.
- Extensive experience in User Administration with creating users, groups, and giving permissions Created and maintained user accounts, profiles, security rights, disk space and process monitoring, e.g.
- reset password and unlock locked user account.
- Installation, Configuration and maintenance of VMware in an Enterprise Environment and configuring Virtual Machines on the VMware host.
- Setting up user and group login ID's, printing parameters, network configuration, password, resolving permissions and access related issues via ACL.
- Installing, configuring and maintaining the Linux servers and workstations.

Linux system Administrator , 03/2014 to 08/2015

Concurrent Computer Corporation

- Location : Chennai Client : Citi Bank - North America Project Name : CITI Global UNIX Infrastructure Services Job responsibilities in Linux: Installing configuring and Maintenance of over 12000+ UNIX based servers of the firm in various flavors like Red Hat Linux servers and AIX 5.3/6.1 over a globe Installed the DASD device into the RHEL Virtual servers Migrated the DASD from SUSE to RHEL using LVM(adding/removing) Created vmdisks,plexes,volumes using Volume manager as per requirement and replaced failed disks using vxdiskadm Monitoring Linux servers for CPU utilization, Memory utilization and disk utilization for performance monitoring Worked in KDC LDAP Unix Access control Experienced in Volume Management, Disk Management using VERITAS Volume Manager Managing AIX Servers VERITAS Cluster Administering various cluster topologies & trouble shooting failover RHEL OS upgraded from 6.3 to 6.4 and Patches updation on RHEL servers Coordinating with DBA/APPs team pertaining to issues and completion of EOD jobs.
- Extensively worked with ticketing system and provided 24/7 on call support for production Environment: Redhat servers, AIX servers, Solaris Servers, VERITAS Volume Manager 6.0, VERITAS Cluster server (VCS).

Engineer (System Administrator) , 01/2006 to 02/2014

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- Done a role in the migration process from Novell Netware to Red hat Linux & Fedora core servers.
- Installation, maintenance and troubleshooting of RHEL6 and Fedora core 5.0 Servers.
- Maintaining RAID Partitions, LVM and ISCSI in RHEL6.
- System security using IPTABLES & OS hardening of Linux servers.
- Configuring Samba Server, Samba File & connecting to a samba share.
- File permissions & File system Management.
- User, group creation and management.
- SAN topologies, Fibre channel, Multipathing Maintaining shell scripts for automatic backup/cleanup of old files in servers by using Crontab.

Customer Support Engineer , 02/2004 to 12/2005
HCL Infoystems Ltd, Trichy

- Assembling of computers of all configurations.
- To install and troubleshoot Win98, Win2000 professional & server and WinXP.
- To install and troubleshoot all higher and lower end inkjet's, lasers and dot matrix printers.
- To manage a team of customer support engineers.
- Worked as an efficient leader in customer support division.

Education

Diploma : Electronics and Communication , 2001

Tamil Nadu Technical -

Electronics and Communication State board, India, in

Certifications

HSC (+2) from G.A.Higher Secondary School, in 1998 Certification Completed: Certified as RHCE. (ID = 130-071-228) Certified as .Net (ID = 2K106303) Â Oct 2001 to March 2002 Personal details: Name : S.Pasumpon Father's name : R.Shunnugaiah D.O.B : 22nd May 1981

Nationality : Indian Languages known : English, Tamil Passport Number : E7595678

Skills

.Net, AIX, AIX 5.3, AIX 6.1, Automation Tools, backup, CPU, Client, customer support, Version Control, DASD, DBA, English, Firewall, FTP, Hardware Troubleshooting, HTTP, LDAP, Linux, logging, Managing Memory, Access, mail, Win2000, Win98, Migration, Enterprise, Network management, NFS, network, Novell Netware, Oct, OS, Operating System, Oracle, printers, PYTHON, RAID, Red Hat Linux, Red Hat, Redhat Linux, Redhat, requirement, SAMBA, SAN, scaling, scheduling, Servers, shell scripts, Sun Solaris, Solaris, troubleshoot, trouble shooting, troubleshooting, UNIX, utilities, VERITAS, VERITAS Cluster server, VERITAS Volume Manager, VERITAS Volume Manager 6.0, VERITAS Volume Manager, VM, X86