SOFTWARE TEST ENGINEER

Experience

Software Test Engineer , 08/2018 to Current
Bae Systems â€" Denver , CO

- Developed and executed software test plans, including component testing, integration testing, systems testing, functional testing, regression testing, performance testing, and stress testing.
- Prepares Use cases, Test-Cases & Test plans, testing in Live & simulated networks using JIRA.
- Looks beyond testing scripts to check software for interconnected problems not covered by established specifications.
- Evaluates software for functionality, form and usability.
- Uses Business Systems Delivery (BSD) JIRA tool to document Test Case executions results, defects and report problems.
- Provides methodologies for object-oriented software development and efficient database design.
- Collaborates with clients from concept through final delivery of product or service.
- Establishes compatibility with third party software products (Vertis Prime & Beeline) by developing program for modification and integration.
- Provides continued maintenance and development of bug fixes and patch sets for existing web applications.
- Directs onsite training for business users to maximize productivity.
- Collaborate with developers to resolve issues discovered during the QA\UAT/ PREVUAT test process.
- Run Integration jobs on Dell Boomi during Integration Testings.
- Architect, design\build Test cases and execute test cases.
- Coordinates with systems partners to finalize designs and confirm requirements.
- Develops data architecture design to enable analysts to perform targeted customer analysis.
- Utilizes advanced skills in Successfactors (SAP) Software to complete Testing tasks.
- Ensures network, system, data availability and integrity through preventative maintenance and upgrades.

Software Support Engineer , 12/2015 to 08/2018
Ssi Schaefer Systems International North America â€" Windsor , CT

- Interacting with Business, Marketing, Development and Core team leaders to gather both business and technology requirements to support project initiatives.
- Reduced the number of technical issues required by Moody's users by approximately 50%.
- Performing analysis of software architecture, Design specifications of software system to create software requirements.
- Completed an average of 5 personal UI design, code reviews, and programming projects each quarter.
- Performing review of the business and software requirements with the stakeholders and make updates accordingly.
- Performing system analysis and create system flow and sequence diagrams.
- Coached and mentored 4 new staff members, including conducting performance reviews.
- Creating impact analysis of new projects and initiatives to the existing systems.
- Drafted 10 financial reports every month for Finance Team.
- Working closely with a highly synergized team of Project Managers and Technical resources.
- Ensuring comprehensive, timely and quality delivery of all requests.
- Cultivated trust between Syntel Inc and Moody's customers by ensuring all deliverables are on time and according to the SOW.
- Working with business facing analysis to determine and translate business requirements into technology solutions.
- Leading end-to-end research and analysis across multiple teams.
- Working closely with clients/customers to ensure alignment on technical solution.
- Ensuring that all documentation meets/aligns with required compliance standards.
- Tested and implemented new technology-based global projects such as Primavera Upgrade & APPM.
- Coordinating and monitoring end-to-end testing activities.
- Responsible for the quality of deliverables in terms of the analysis report, technical design documentation, and the adherence to technical compliance standards.
- Led bi-weekly Scrum planning meetings to develop team strategies and define project goals.
- Led communication with stakeholders regarding product goals and progress made.
- Delivered on-site IT and AV technical support for 200+ staff.
- Gathered detailed use cases and requirements through regular on-site visits, virtual meetings and customer advisory board sessions.
- Established criteria for each milestone within the product roadmap as a means to measure developmental progress.
- Collaborated with the sales, marketing and support teams to launch products on time and within budget.
- Created innovative and intuitive product features such as BI Publisher.
- Drafted10 project proposals per Quarter.
- Collaborated with Development Team and Database Team to achieve 100% resolution for Production applications defect issues.

Senior Intern , 01/2014 to 01/2015
Caravel Autism Health â€" Kenosha , WI

- Maximized company revenue by 30%.
- Identified "bottlenecks" and implemented new and improved processes and policies.
- Led cross-functional teams to analyze and understand the operational impacts and opportunities of technology changes.
- Ran collection and production reports on a monthly basis.

- Analyzed businesses of varying sizes to determine the financial impact of potential investments.
- Manipulated data using pivot tables, pivot charts and macros.
- Compiled and synthesized relevant business data such as financials, performance, AUM and headcount forecasts.

Work History
Software Test Engineer , 08/2018 to Current
Company Name â€" City , State

- Developed and executed software test plans, including component testing, integration testing, systems testing, functional testing, regression testing, performance testing, and stress testing.
- Prepares Use cases, Test-Cases & Test plans, testing in Live & simulated networks using JIRA.
- Looks beyond testing scripts to check software for interconnected problems not covered by established specifications.
- Evaluates software for functionality, form and usability.
- Uses Business Systems Delivery (BSD) JIRA tool to document Test Case executions results, defects and report problems.
- Provides methodologies for object-oriented software development and efficient database design.
- Collaborates with clients from concept through final delivery of product or service.
- Establishes compatibility with third party software products (Vertis Prime & Beeline) by developing program for modification and integration.
- Provides continued maintenance and development of bug fixes and patch sets for existing web applications.
- Directs onsite training for business users to maximize productivity.
- Collaborate with developers to resolve issues discovered during the QA\UAT/ PREVUAT test process.
- Run Integration jobs on Dell Boomi during Integration Testings.
- Architect, design\build Test cases and execute test cases.
- Coordinates with systems partners to finalize designs and confirm requirements.
- Develops data architecture design to enable analysts to perform targeted customer analysis.
- Utilizes advanced skills in Successfactors (SAP) Software to complete Testing tasks.
- Ensures network, system, data availability and integrity through preventative maintenance and upgrades.

Software Support Engineer , 12/2015 to 08/2018
Company Name â€" City , State

- Interacting with Business, Marketing, Development and Core team leaders to gather both business and technology requirements to support project initiatives.
- Reduced the number of technical issues required by Moody's users by approximately 50%.
- Performing analysis of software architecture, Design specifications of software system to create software requirements.
- Completed an average of 5 personal UI design, code reviews, and programming projects each quarter.
- Performing review of the business and software requirements with the stakeholders and make updates accordingly.
- Performing system analysis and create system flow and sequence diagrams.
- Coached and mentored 4 new staff members, including conducting performance reviews.
- Creating impact analysis of new projects and initiatives to the existing systems.
- Drafted 10 financial reports every month for Finance Team.
- Working closely with a highly synergized team of Project Managers and Technical resources.
- Ensuring comprehensive, timely and quality delivery of all requests.
- Cultivated trust between Syntel Inc and Moody's customers by ensuring all deliverables are on time and according to the SOW.
- Working with business facing analysis to determine and translate business requirements into technology solutions.
- Leading end-to-end research and analysis across multiple teams.
- Working closely with clients/customers to ensure alignment on technical solution.
- Ensuring that all documentation meets/aligns with required compliance standards.
- Tested and implemented new technology-based global projects such as Primavera Upgrade & APPM.
- Coordinating and monitoring end-to-end testing activities.
- Responsible for the quality of deliverables in terms of the analysis report, technical design documentation, and the adherence to technical compliance standards.
- Led bi-weekly Scrum planning meetings to develop team strategies and define project goals.
- Led communication with stakeholders regarding product goals and progress made.
- Delivered on-site IT and AV technical support for 200+ staff.
- Gathered detailed use cases and requirements through regular on-site visits, virtual meetings and customer advisory board sessions.
- Established criteria for each milestone within the product roadmap as a means to measure developmental progress.
- Collaborated with the sales, marketing and support teams to launch products on time and within budget.
- Created innovative and intuitive product features such as BI Publisher.
- Drafted10 project proposals per Quarter.
- Collaborated with Development Team and Database Team to achieve 100% resolution for Production applications defect issues.

Senior Intern , 01/2014 to 01/2015
Company Name â€" City , State

- Maximized company revenue by 30%.

- Identified "bottlenecks" and implemented new and improved processes and policies.
- Led cross-functional teams to analyze and understand the operational impacts and opportunities of technology changes.
- Ran collection and production reports on a monthly basis.
- Analyzed businesses of varying sizes to determine the financial impact of potential investments.
- Manipulated data using pivot tables, pivot charts and macros.
- Compiled and synthesized relevant business data such as financials, performance, AUM and headcount forecasts.

Education
Bachelor of Science : Business Management , 2015
CUNY College of Staten Island

Summary
Talented Business Analyst with advanced knowledge of the Oracle, Peoplesoft and portfolio asset management system. Exceptional organizational, project management and leadership skills. Business analyst with exceptional planning and implementation capabilities. Driven Analyst highly effective in dynamic, large-scale system environments. Delivers projects and services on time and on budget. In-depth knowledge of Integrated Reporting Information System (IRIS). Problem Resolution - Responsible for support and development of company disaster recovery plan. Served as advocate for end-users, performing tests and problem analysis for server, desktop and IT infrastructure work. Process Improvement - Collaborated with Development/Database/Middleware Teams to ensure smooth workflow and efficient organization operations. Also, Tech-savvy Software Test Engineer with established test case creation and execution talents. Skilled at analyzing logs, generating thorough reports and identifying any failures. Comprehensive experience in both manual and automated testing with a great understanding of the software development process. Superb consultancy and communication skills.

Highlights

- Software Development Life Cycle (SDLC)
- SERVICENOW Ticketing Tool
- Business Systems Delivery (BSD) JIRA
- Operating Systems - MS-DOS, Windows, OS/390, MVS/ESA, UNIX, Linux.
- Database - VSAM, DB2, ACCESS, ORACLE, SYBASE, MS SQL
- Salesforce.com
- Successfactors (SAP) Software
- Kenexa Hiring Tool
- DeveOps (Jenkins)
- Agile and Waterfall Module
- Analysis Expert in Primavera Tool
- STAT Tool
- Contract negotiation/review/drafting Forecasting and planning
- Agile/Scrum Methodology
- Integrated Reporting Information System (IRIS)
- Business Systems Analysis
- PTC Integrity Client Portfolio Asset Management
- SQL Server Reporting Services
- Peoplesoft
- Mitigation Plan Development
- Proficient MS Office Suite
- Application testing
- Test plan creation
- Agile, Dell, ACCESS, Primavera, MS SQL
- Architect, Documentation, MS Office Suite, Prime, SQL Server

- Asset Management, Drafting, Publisher, Processes, SYBASE
- BSD, Features, Windows, Programming, System analysis
- Budget, Finance, MS-DOS, Progress, Technical support
- BI, Financials, MVS/ESA, Proposals, UNIX
- Business Systems Analysis, Financial, Network, Quality, Upgrades
- Business Systems, Financial reports, Networks, QA, Upgrade
- Charts, Forecasting, Object-oriented, Reporting, UI design
- Com, Functional, Operating Systems, Research, VSAM
- Concept, Hiring, ORACLE, Sales, Web applications
- Contract negotiation, DB2, OS/390, SAP
- Client, Investments, Peoplesoft, Scrum
- Clients, Linux, Performance reviews, SDLC
- Database,Macros, Pivot tables, Scripts
- Database design, Marketing, Plan Development, Software architecture
- Delivery, Meetings, Policies, Software Development

Skills
- Software Development Life Cycle (SDLC)
- SERVICENOW Ticketing Tool
- Business Systems Delivery (BSD) JIRA
- Operating Systems - MS-DOS, Windows, OS/390, MVS/ESA, UNIX, Linux.
- Database - VSAM, DB2, ACCESS, ORACLE, SYBASE, MS SQL
- Salesforce.com
- Successfactors (SAP) Software
- Kenexa Hiring Tool
- DeveOps (Jenkins)
- Agile and Waterfall Module
- Analysis Expert in Primavera Tool
- STAT Tool
- Contract negotiation/review/drafting Forecasting and planning
- Agile/Scrum Methodology
- Integrated Reporting Information System (IRIS)

- Business Systems Analysis
- PTC Integrity Client Portfolio Asset Management
- SQL Server Reporting Services
- Peoplesoft
- Mitigation Plan Development
- Proficient MS Office Suite
- Application testing
- Test plan creation,

- Agile, Architect, Asset Management, BSD, budget, BI, Business Systems Analysis, Business Systems, charts, com, concept, Contract negotiation, Client, clients, Database, database design, Delivery, Dell, documentation, drafting, features, Finance, financials, financial, financial reports, Forecasting, functional, Hiring, DB2, investments, Linux, macros, marketing, meetings, ACCESS, MS Office Suite, Publisher, Windows, MS-DOS, MVS/ESA, network, networks, object-oriented, Operating Systems, ORACLE, OS/390, Peoplesoft, performance reviews, pivot tables, Plan Development, policies, Primavera, Prime, processes, programming, progress, proposals, quality, QA, Reporting, research, sales, SAP, Scrum, SDLC, scripts, software architecture, Software Development, MS SQL, SQL Server, SYBASE, system analysis, technical support, UNIX, upgrades, Upgrade, UI design, VSAM, web applications