

HL7 ANALYST / PROJECTS / BUSINESS ANALYST

Skills

- Operations Management
- Strategic Planning
- SCRUM Agile
- Team Leadership
- Product Development
- Metrics
- TECHNICAL PROFICIENCIES
- Software: MS Office 95 - 2016, Wordpress, Google (Docs / Analytics), Jira, Confluence, Balasniq, Trello, Macromedia, Exchange, SCCM, Lotus Notes, Share Point, UNIX / Linux, CITRIX, Active Directory, Windows NT4 - 2012 Server (SBE, Standard, Enterprise, and Data Center{ 64 and 32 bit editions), HL7 , SQL, Oracle 8-11g, EDI, WebEx, , Remote Desktop, Citrix, , FTP, SFTP, EDI, Billing, XML, Oracle, SQL, Visio, Lucid, MS Project, Excel, Crystal Reports, SCCM

Experience

HL7 Analyst / Projects / Business Analyst 03/2015 to 03/2017 Infinitt - North America

- Essential Functions: HL7 System Integrations.
- Collaborated with health teams, coordinated acquisition of data with health plans and other business partners.
- Coordinated development, implementation, and maintenance of interfaces with various electronic medical record vendors, hospitals, pharmacy benefit managers, health plans, employers, and other sources and recipients of data.
- Monitored, tests, and audits incoming data on a daily basis from health plans or other data sources to ensure data integrity.
- Coordinated and implements operational processes for system access and data security, and information workflow.
- Acted as a liaison with internal and external customers, practices, employers, or other business partners to develop and design future needs through process creation or improvement.
- Generated, created system reports, and conducted periodic audits to ensure health information systems are running at peak performance and according to operational standards.
- Team-Based Work and Projects.
- Provided consultation team members including sales and project management on health information systems and processes.
- Served as project manager on assigned projects.
- Developed detailed scope of work and action plans between Infinitt's proprietary software and other hospital information systems teams and vendors based on project requirements and translate to appropriate teams.
- Collaborated on implementation and training of new software installations, upgrades, and integration.
- Facilitated and/or participated with designated cross-functional teams for the management of specified projects, discovery and requirements analysis, with an emphasis on quality, integrity of data, high-value outcomes, excellent customer service, and positive team dynamics.

Business Analyst - Lead / Manager 05/2014 to 12/2014 Prime Technology Group

- Provided analysis on projects relating to EMR and Pharmaceutical related projects.
- Created workflows, user stories, and project timelines, estimates, created burn down for all projects.
- Translated to requirements for appropriate teams.
- Gathered user requirements through user research, user interviews, brainstorming sessions, design workshops and/or focus groups with client stakeholders and end-users.
- Work closely with client stakeholders, business analysts, content strategists and visual designers to define the user experience and scope of work strategy for projects.
- Lead cross-disciplinary team to do contextual inquiries at customer premises.
- Collaborated with researches who conduct field research, ethnographic studies, and benchmarking studies.
- Documented key task flows and scenarios to help focus and guide the user interface design process.
- Defined information architecture and navigation model for the project; using techniques such as card sorting and reverse card sorting wherever necessary.
- Documented functional aspects, interactions, and experiences through deliverables like sketches, wireframes, and designs.
- Administered suggestions from a user-perspective and ensuring adherence to best practices and standards in user interface design.
- Mentored junior user experience analysts, interaction designers, and provided feedback on their work and performances.
- Provides thought leadership to continuously improve the company's user experience processes and evangelize user experience activities and design thinking in the company.

Clinical Systems / Project Analyst III - Manager 09/2012 to 05/2014 Siemens

- Various Client locations Essential Function: Provide support and expertise for Siemens ASP clients using the NextGen platform.
- Serves as a team project leader for multi-practice rollout and upgrades of electronic medical records management system and training.
- Worked on customizations of medical records and was the lead for integrating medical equipment using HL7 and cloverleaf interfaces.
- Coordinated with various levels of IT including Chief Technology officers, Chief executive officers, interface teams, IT projects, programming, database, hardware, and help desk teams.

Education and Training

Master of Business Administration : Operations Management 2005 American Intercontinental City , State Operations Management

Bachelor of Science : Computer Information Systems Management 2004 Delaware Valley College City , State Computer Information Systems Management

Associate of Science : Computer Engineering Technologies 1999 CHI Institute City , State Computer Engineering Technologies

Activities and Honors

PA Free and Accepted Masons, Team Rubicon, SPCA, Philabundance, PLUG, ArtQuest Volunteer

Skills

Active Directory, Agile, ASP, benchmarking, Billing, CITRIX, hardware, consultation, content, Crystal Reports, Client, clients, excellent customer service, database, EDI, electronic medical records, XML, focus, FTP, functional, help desk, information architecture, information systems, leadership, Team Leadership, Linux, Lotus Notes, Macromedia, access, Excel, Exchange, MS Office 95, MS Project, Share Point, Windows NT4, Enterprise, navigation, Operations Management, Oracle, Oracle 8, peak, processes, Product Development, programming, project leader, project management, quality, requirements analysis, research, sales, SCRUM, Siemens, sorting, SQL, user stories, strategy, Strategic Planning, UNIX, upgrades, user interface design, Visio, workflow, workshops