

## SOFTWARE QA TESTER

### Professional Profile

Seeking for a challenging position in Software Development Industry to find ways to help the company to grow & grow myself within the company. Works well with developers, programmers, computer engineers, project managers and clients Excellent functional and analytical technical abilities Highly detail-focused Strong knowledge of test automation and data analysis Capable of creating and executing end-to-end test plans Remarkable ability to set QA testing objectives Ability to focus on and meet tight deadlines Excellent ability to clearly define and execute testing procedures Clear written and oral communicator Keen observational abilities

### Qualifications

- Languages worked on:
- Net, Java, C# and XML
- Software/Systems:
- MS Office Suite, Windows /Vista/XP, Unix
- Bug Tracking Tool:
- JIRA, Bugzilla, QC/ALM
- Database:
- Oracle, SQL Server, MySQL
- Browsers:
- Internet Explorer, Firefox, Chrome, Safari
- Testing Tools:
- SoapUI, Selenium IDE, Selenium Java Client Driver, HP Testing Suite (Quality Center, Quick Test Professional, LoadRunner, Performance Center)
- Highlights HP Quality Center, HP QuickTest Professional, HP SiteScope, HP Unified Functional Testing, HP LoadRunner, Selenium Suite, Agile; SoapUI, API (Soap & Rest), DHC, JIRA, Java, VBScript, SQL, Oracle, XML, MS Word, Excel, Power point, TFS, Windows, and Unix.

### Experience

#### Software QA Tester

February 2015 to Current Code Corp 1/4 Boston , MA

- Excelled in finding, documenting and reporting bugs, errors, interoperability flaws and other issues within proprietary software applications developed for Nationwide Insurance user base.
- Demonstrated methodical, detail-oriented and thorough approach to all assignments while adhering to compressed timelines, Completed all assignments on or ahead of schedule.
- Consistently recognized for excellent problem-solving and analytical skills by programmers, project managers and supervisors Used Quality Center for bug tracking and reporting, also followed up with the development team to verify bug fixes and update bug status Extensive working experience in Functional Testing, GUI testing, Regression Testing, Load, Volume and Stress Testing, System testing, UAT Testing, Database Testing and Black box Testing Collaborated with all stakeholders in the quality assurance and development process Participating in user story grooming and pointing; bring ideas to the table for team discussion Conducted regression testing for the changes made to the application using Quick test Professional (QTP) Created and executed software test cases and scripts to uncover, identify and document software problems and their causes Responsible for Backend testing by writing and executing SQL statements Wrote SQL queries to test Data Integrity, Referential Integrity and performed Database Testing for the Application Transitioned software development efforts to a test-driven development (TDD) process, which brought QA testing in on the front-end of the development cycle for gains in code quality, software functionality and programmer productivity.
- Expertise in generating the daily defect detailed report using Quality Center for the other project stake holders and the project Management Environment: Agile, ALM/QC, Quick Test Pro, Oracle, SQL plus, VB, C, Java, Toad, Load Runner, SQL server, MS Word and Excel, Windows 2007 and Unix.

#### Software Test Engineer

November 2013 to January 2015 Caci International Inc. 1/4 Macdill Afb , FL

- Conducted formal and informal product design reviews throughout the software development lifecycle to provide input on functional requirements, product designs, schedules and potential issues.
- Recognized for developing excellent test plans/scripts and rapidly discovering defects Contributed to high-reliability technology releases as a result of thorough testing that helped maintain BNY Mellon industry-leading sales ranking, market share and customer-satisfaction rating Employed a "test-to-break" approach on testing initiatives and clarified ambiguous requirements to ensure the effectiveness of all test plans Improved the documentation of QA testing practices to enhance their repeatability, saving time and money and encouraging testing standardization and best practices Created company's first comprehensive database of documented test defects and procedures to enable accurate replication and ensure compliance with standards.
- Accelerated average QA testing turn-around time by 25% or more, allowing company to accept more testing projects without increasing staff Designed and implemented automated testing tools and programs addressing areas including database impacts, software scenarios, regression testing, negative testing, error/bug retests and usability.
- Documented software defects using bug tracking system and reported defects involving program functionality, output, online screen and content to software developers.
- Delivered thorough QA testing reports that determined product quality and release readiness Environment: Agile, ALM/QC, QTP, Oracle, SQL, VB, Java, Load Runner, SQL server, MS Word and Excel, Windows and Unix.

## Software Test Engineer

October 2012 to November 2013 Caci International Inc. 1/4 March Air Force Base , CA

- Developed and implemented Test Plan, Test Case, RTM and Test Analysis Report to ensure that all software products meet organization standards and end user Requirements Involved in Smoke Testing, Compatibility Testing, System Testing, Regression Testing and User Acceptance Testing Reviewed Software Requirement Specification Document and developed Test Execution Strategy and Test Cases Conducted End-to-End, Manual Testing of the system and prepared and managed test cases using HP Quality Center.
- Used HP Quality Center as the test repository and used it for executing the test cases and scripts and logging & generating various reports and graphs for further analysis.
- Wrote SQL queries to test Data Integrity, Referential Integrity and performed Database Testing for the Application.
- Executed Manual Test cases to thoroughly test Account Management and Billing Modules Tested and debugged code sections and adapted to meet the needs of clients.
- Provided QA Managers with regular updates of testing status daily bases Identified, Report & Manage issues related to quality Met with teams weekly in meetings for planning purposes Involved in daily defect meetings during testing phase and extensively worked throughout Defect Life Cycle from opening to closure using Test Director Met all deadlines for projects Prepared and Presented weekly and monthly QA Defect and Status Reports to the different Stake holders of the project using Quality Center Submitted Defect Reports and communicated issues to Testing Lead, Developers and Management Environment: Test Director, QC, Oracle, SQL plus, VB, Java, Toad, SQL server, MS Word and Excel, Windows and Unix.
- EDUCATIONS: Computer science & engineering, Brooklyn College.

## Education

Bachelor : Computer science , 2017 Brooklyn college 1/4 City , State , USA

## Skills

.Net, Account Management, Agile, analytical skills, API, approach, Billing, Browsers, C, content, Client, clients, customer-satisfaction, Database, debugging, detail-oriented, documentation, XML, Functional, GUI, graphs, HP, IDE, Insurance, Internet Explorer, Java, LoadRunner, Load Runner, logging, market, meetings, C#, Excel, money, MS Office Suite, Power point, Windows, MS Word, MySQL, Oracle, organizational skills, problem-solving, product design, programmer, project Management, QTP, Quick Test Professional, Quality, quality assurance, QA, Quick, reporting, Requirement, sales, scripts, Soap, software developers, software development, Specification, SQL plus, SQL, SQL Server, Strategy, Test Director, time-management, Toad, Unix, VBScript, Vista, VB