BUSINESS ANALYST

Profile

7 years of IT experience as an Analyst/Developer in Banking Industry with expertise in Core Banking, Liquidity Management and Cards and Payment Extensive knowledge and understanding of software development life cycle (SDLC) Expertise in gathering business requirements, performing gap analysis, obtaining stakeholder alignment, designing process and system improvements, coding, testing and project implementation Experience with software development methodologies like Waterfall and Agile Experience with scope document, requirement traceability matrix, functional requirement document, use cases, user stories Extensive experience in system testing, functional testing, integration testing, regression testing, operational acceptance testing and user acceptance testing

Core Qualifications

COBOL, JCL, DB2, SQL, CICS, TSO/ISPF, IBM utilities, ENDEVOR, CHANGEMAN, INFOMAN Working knowledge of JAVA, Python *Excellent written and oral communication skills and adept at managing interaction between end-users, management, developers and testers during the different phases of SDLC

Professional Experience

Business Analyst
January 2014 to January 2015 Pierce Technology Corp

- Part of 8 member Personal Accounts team.
- I am involved in the core posting and transaction ordering process, branch teller end to end online transaction processing, pay/no pay online transaction rules and funds availability across all channels, overdraft processing and pay/return auto-decision rule, safe box application.
- Application resides on legacy IBM mainframe with online interface in JAVA.
- Key responsibilities: Working with SMEs and Analysts to understand the current business process Responsible for gathering and analyzing business requirements, tagging and tracing requirements using traceability matrix Managing cross-functional teams to evaluate existing business processes Coordinating meetings & acting as an effective communication channel between the Business and IT team by interpreting the requirements and verification of these business requirements in the application to ensure that the technical solution is satisfactory Managing scope of requirements via change control Creating reports, extensive usage of SQL for data analysis Involved in documenting business requirements using DOORS, functional and non-functional requirements.
- Managed the project documents on SharePoint Translating requirements into high level design Performing IT shakedown for traceability of delivered software Managed front end code configuration using Rational Clear Case and back end code using CHANGEMAN Involved in creating UAT test cases using Quality Centre and coordinating UAT between the business users and testing team Creating implementation strategy Post implementation support Followed waterfall methodology for the entire SDLC of the project.

Technology Analyst
January 2011 to January 2014 Cognizant Technology Solutions

- Part of 15 member team responsible for the Customer Liquidity Management application.
- I was responsible for designing and developing the end-of-day sweeping functionality for European countries.
- This functionality allowed corporate customers efficient movement of surplus funds for better financial returns.
- Application resided on legacy IBM mainframe with online interface in JAVA.
- Key responsibilities: Served as on-site Team Lead in UK for 7 months.
- Led team of 15 offshore developers and acted as primary interface with client business representatives, lead designers and architects Led team of 5 to develop products with new tax rate structure for wealth customer s.
- Development involved set up of product parameters such as interest rate, interest period, interest calculation method in third party core banking suite Designed and developed two credit aggregation products to allow corporate customers to generate better returns Responsible for solution design, client buy-in, offshore coordination, and overall project management Participated in workshops with clients, architects and various stakeholders for requirement gathering Preparing estimate documents (FP), project timeline Knowledge transfer of the design and solution to the team Creating functional requirement document, use cases using Rational Requisite PRO Creating and maintaining Requirement Traceability Matrix Involved in creating the front-end prototype Creating high level design and reviewing low level design, codes, unit and integration test results.
- Managed the project documents on SharePoint Involved in coding (using COBOL, JCL, DB2, SQL), testing Managed front end code configuration using Rational Clear Case and back end code using ENDEVOR Assigning and tracking the tasks, coordinating different phases of testing using Quality Centre, managing project timelines Preparing implementation plan, involved in taking relevant approvals from the change control team Resolving client issues and worked on several critical production issues on a daily basis.
- This involved debugging, writing test programs, coordinating among several production groups and managing deployments to production systems Followed waterfall methodology for the entire SDLC of the project.

Technology Analyst
January 2010 to January 2011 Cognizant Technology Solutions

- Part of 20 member team responsible for the direct debit and payment collection processing in European countries.
- I was also involved in migration of system from Jobtrac scheduler to Control-M.
- Application resided on legacy IBM mainframe.
- Key responsibilities: Performing impact analysis, estimation of small projects, enhancements and live fixes Involved in interaction with the client and end users to finalize the design Involved in creating epics, user stories and user story mapping Involved in coding (using COBOL, JCL, DB2, SQL, CICS), testing, implementing change in production and live proving Coordinating different phases of testing, managing small project timelines and working with business managers to ensure a smooth implementation and transition to technical support group Managed back end code configuration using CHANGEMAN, INFOMAN Followed agile methodology for the entire SDLC of the

project.

Software Developer
January 2008 to January 2010 Lee Transervices, Inc.

- Part of 6 member core banking team.
- I was involved in customer e-statement functionality.
- Created email alerts to replace traditional paper based process.
- Application resided on legacy IBM mainframe.
- Key responsibilities: Coordinating meetings with leads to understand the functionality and documenting the AS-IS and TO-BE workflow Creating low level design document Involved in coding (using COBOL, JCL, SQL, DB2) Managed back end code configuration using ENDEVOR Designed and executed test cases and test scripts using Test Director Performed unit testing, integration testing, regression testing Responsible for bug tracking, raising exceptions and data fixes Followed waterfall methodology for the entire SDLC of the project.

Education
B.E : Computer Engineering , 2008 University of Pune India GPA: GPA: 4.0/4.0 Computer Engineering GPA: 4.0/4.0
Post Graduate Diploma : Human Resource Management , 2012 Wellingkar Institute i¼ City , India GPA: GPA: 4.0/4.0 Human Resource Management GPA: 4.0/4.0
Languages
Languages: English, Hindi, Marathi; Elementary German
Interests
Recipient of outstanding contribution award given to 6 people across account (out of 300 developers) *Founded 'Spirit' group for conducting team building activities to improve team morale *Received two promotions
Additional Information

- Awards / Leadership *Recipient of outstanding contribution award given to 6 people across account (out of 300 developers) *Founded 'Spirit' group for conducting team building activities to improve team morale *Received two promotions
- ADDITIONAL INFORMATION *Visa status: Valid work authorization for the USA (Green card holder)
- Interests: Travelling, Music, Reading *Certification: Introduction to Interactive Programming in Python by Coursera

Skills
agile, banking, business process, business processes, Change management, CICS, COBOL, oral communication, credit, client, clients, CVS, data analysis, debit, debugging, designing, DOORS, email, ENDEVOR, English, financial, functional, funds, German, HP, Hindi, DB2, INFOMAN, JAVA, JCL, Team Lead, IBM mainframe, Managing, meetings, SharePoint, migration, coding, project management, PVCS, Python, Quality, Reporting, Requirement, SDLC, scripts, SQL, stories, strategy, Tableau, tax, technical support, Test Director, transaction processing, Translating, TSO/ISPF, IBM utilities, workflow, workshops, Excellent written