#### 1ST CLASS CARPENTER/ NETWORK SECURITY ASST

### Career Overview

Motivated IT Professional willing to go the extra mile Certified in Risk and Information Systems Control. 8570 Compliant; well-versed in analyzing and mitigating risk and finding cost-effective solutions. Excels at boosting performance and productivity by establishing realistic goals and enforcing deadlines.

## Qualifications

- Web content management
- Strong analytical skills
- Proficiency in TCP/IP protocols
- Information security
- Network penetration testing
- Network asset management
- GUI and tools
- Strong collaborative skills
- Optimizing and performance tuning
- Capacity and scalability planning
- IAT Level II
- Testing

- Content management systems
- osI, operation analysis
- 8570 Compliant
- Frame relay, SSL
- LAN, WAN, MAN
- IDS/IPS
- IPSec, VPN
- TroubleShooting
- Hubs, Switches
- Ethernet
- A+ Certification
- Network +
- Security+
- pursuing CEH,CISSP
- pursuing Security Validator

### Technical Skills

#### **Skills**

## **Experience Total Years Last Used**

3

IPSEC/VPN, SEIM, SSL/TLS, SQL, DNS/DHCP 8570, STIG/SRG

2015

Accomplishments

- Acted as first point of contact for all major technical issues, including power outages, system failures and disaster recovery.
- Oversaw infrastructure of three offices and acted as support for help-desk technicians and IT Department.
- streamlined QA process to increase efficiency and reduce new scope of work time by one week.
- Developed and communicated site usage, security policies and standards to all users.
- Established policies and procedures for using through ways for site and identifying security events with system analyzers and staff.
- Planned, installed, maintained and optimized documentation of all LAN/WAN/VPN network hardware and software, security systems and communication links.
- Managed all clients network LAN/WAN hardware including routers, switches, load balancers and wireless networking equipment.
- Successfully trained 25 employees to use new operating system.

## Work Experience

December 2013 to May 2014

Wabtec Corporation Milwaukee, WI 1st class carpenter/ Network Security Asst

- Led design presentations to product management team of 12
- Prepared and presented technical proposals for clients...
- Worked with clients to analyze computing and network needs and installed appropriate solutions within each organization's budget.
- Assisted in the monitoring and reporting on website traffic and performance.
- Used pipe and filter model to find bottlenecks and enable measurement of system resource usage and process behavior.
- Ensured all containments where properly secure as to prevent and infiltration in to units or on board.
- Securing all necessary access points to help prevent breaches and training staff on proper procedures to prevent security breaches.

## November 2011 to December 2012

Extended Stay America Red Bank, NJ Materials Manager

- Managed and Monitored all materials and scopes for work.
- Implemented new Site layout to help increase productivity 50%
- Reduced Site congestion and Generated New avenues to complete stages of work 2 weeks before deadline.
- Collaborated with engineering department to help streamline new traffic route for new vendors.

# May 2008 to September 2011

Ciocca Dealerships Muncy, PA District Manager

- Troubleshooted and resolved web application issues escalated from customer supportand other departments with a 100% success rate.
- Assisted in the monitoring and reporting on website traffic and performance.
- Completed proof-of-concept thin-client web framework for enterprise intelligence applications with web developer under extreme deadline.

- developed New team of agents
- trained team of 15 on new security policies as well as new certification requirements
- Led project teams in producing new accounts and increased Monthly revenue by \$560,000.

## February 2008 to October 2010

Gwynedd-Mercy College Gwynedd Valley, PA Call Center Manager

- Used second voice tools to managed and support team
- Implement new training strategies on settling accounts.
- cross training employees on call model
- help increased productivity to \$780,000 in weekly revenue
- Close out Account tickets over 6800 weekly.

#### October 2006 to December 2007

Wallaby's/Elite Catering City, STATE Marketing &PR Manager

- Responsible for implementation of new mainframe development project.
- Served as operating system expert, providing technical support for entire organization.
- Developed and managed project plans while providing status updates to management.
- Managed the monitoring and reporting on demographic research and performance.
- Increased Going Attendance to events from 580 patrons to over 1600 patrons a night.

Education and Training 2008 Wilberforce University City, State Business Management Bachelor of Science

Minor in IT Management

3.7 GPA

2015 Infotec

City, State Computer Security

Certificate Program

Professional Training in Comptia IT Professional

A + Certification

Network + Certification

Security + Certification

Pursuing CEH Certified Ethical Hacker

Pursuing CISSP Certified Information Systems Security Professional

DoD 8570 Compliant

Studying DIACAP, ICD503, and Cloud security

### Skills

- IDS/IPS identifying Security events TCP/IP Protocols, Security Configuration Knowledge. IPSEC VPN, SSL/TSL
- Network Configuration, Data & Traffic Analysis, Using Event Logger System Logger, SNMPv3, IEEE 802.3, Token ring, ARCNET, FDDI
- STIG/SRG, CIA, Incidence Response, Proxy Logs, NIPS, NIDS, SIEM Analysis