

SOFTWARE/QA ENGINEER - CISCO SPARK CALL

Summary

To obtain a Full Time position in your esteemed organization to enhance my skill set and make a significant contribution towards the growth of the organization.

Keywords

Python, Test Automation, System Testing, Regression and Functional Testing, Selenium Webdriver with Java, SoapUI, DevOps, ELK, Docker, Cisco Collaboration Products, Agile Methodologies, Scrum Master, Jenkins, VOIP, CCNA, CCNA-Voice, SDLC, SaaS

Skills

- PYTHON, PERL, TCL, JAVA
- Selenium IDE, Selenium Webdriver
- Unix, Linux, Microsoft Windows
- VI Editor, Git, Rally, Jira, Docker, Jenkins
- Agile, Scrum
- SQA Testing & Methodologies
- Software Test Automation
- Regression, Functional and Unit Testing.
- UI & Compatibility Testing, SOAP/REST Webservice Testing.
- Cisco products such as CUCM, HCS, Contact Centre, Spark Call, IOS switches and routers
- PSQL
- SoapUI, Postman
- Logstash, Elastic Search, Kibana

Experience

07/2014 to Current

Software/QA Engineer - Cisco Spark Call Intuit 1/4 Chattanooga , TN

- Development and maintenance of **Python** based automation infrastructure of Cisco Spark Call project, which also included automating complex end to end VOIP scenarios.
- Design, document and automate test plans for various features of the product.
- Full system development lifecycle experience, including designing, developing and implementing regression and functional test plans, test cases and test processes.
- Spark Call being a cloud based product, got hands on experience working in a **continuous integration environment** which included almost daily deployments.
- Troubleshoot test failures before the code could be deployed to Production environment.
- Provide guidance and mentorship to other team members on automation tests and infrastructure.

12/2011 to 07/2014

Lead UI QA Automation Engineer - Cisco Hosted Collaboration Solutions Cisco Systems 1/4 City , STATE

- Design test plans, write and execute complex test automation scripts using **Selenium Webdriver and Java. REST AND SOAP tests using SoapUI.**
- Troubleshoot problems encountered during testing, write defects and provide support to the development teams.
- Provide guidance and mentorship to other team members on automation tests and infrastructure.
- Got an opportunity to be a **Scrum Master** for multiple scrum teams, for 6 months.

01/2009 to 12/2011

Software Engineer Cisco Systems 1/4 City , STATE

- Write and execute complex test automation scripts using TCL (Tool Command Language) and PERL with the purpose of automating the integration testing of different features of **Cisco Unified Communications Manager** .A
- Troubleshoot problems encountered during testing, write defects and provide support to the development teams.
- Maintained the test lab which included installing and configuring Cisco Unified Communications Manager and other Cisco collaboration products.

Education and Training

December 2008

MS : Software Engineering The University of Texas at Dallas (UTD) 1/4 City , State Software Engineering

June 2006

B.Tech : Computer Engineering (Information Technology) Punjab Technical University India Computer Engineering (Information Technology)

October 2005

M.C.S.E Microsoft Certified System Engineer

October 2009

C.C.N.A Cisco Certified Network Associate.

March 2010

C.C.N.A Voice Cisco Certified Voice Associate

