

BUSINESS ANALYST

Career Overview

Experienced Business Analyst with diverse industry experience in banking, and Financial Services. Professional expertise includes systems applications, Project implementation. Application migration. Compliance projects,

Qualifications

- Business System Analysis
- Strong analytical skills
- Project management
- Document management
- Excellent problem solving skills
- Business Analysis (6.4 yrs)
- Payment and Card Services domain
- Project management
- Agile methodology- Scrum
- Rally Software
- SDLC methodology
- Good verbal and written communication skills
- Team management
- Customer needs assessment

Technical Skills

Skills	Experience	Total Years	Last Used
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Rally	Intermediate	4	recently
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Accomplishments

Requirements Analysis

- Completed business requirements analysis including the evaluation of systems specifications for client Web site two weeks ahead of deadline.

Design

- Created high-quality designs for Hosted IVR applications to service customers for Financial Institutions *Project Management*
- Managed complex BI/DW deployment programs, facilitating acquisition of business requirements.
- Prepared design specifications, developed reporting and analytics, tested and managed user adoption.
- *Team Collaboration*
- Brainstormed development team evolution strategy and deployed best practices, such as team programming, test-driven development (JUnit) and repeatable builds (Ant, CVS).
- Defined project skill sets in line with methodology and drove J2EE training.
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Work Experience

Business Analyst Oct 2008 to Current

Lovesac 1/4 Mission Viejo , CA

- Currently working with payment solution s company as a Business analyst for a Migration project and performing roles of a proxy product owner for Agile team involved in migration of application from one platform to another.
- Tasks Aiding the Scrum team to bridge the gap between the development team and the Line of Business Gathering requirements from the line of Business and translating the same into User stories for providing tasks to Development team to meet the requirements Taking various responsibilities of Product owner during requirement gathering and Sprint planning sessions to prioritize various user stories based on need of the Line of Business Working with QA team to analyze the requirements and give clarity on the test results and the acceptance criteria and assist in identifying the defects and ensuring the resolution of the same Continuous interaction with the third party vendor for the development of the application and providing information for smooth development of the Finding resolution and response to various queries raised by the development team Updating the Scrum tool with new user stories and obtaining approval from Product owner after appropriate grooming sessions Company: Tata consultancy Services India.

Project Manager Jan 2013 to Nov 2013

Kinder Morgan 1/4 Zapata

- Worked as Project Manager and point of contact for the successful implementation of American Express Safekey for all the online merchants in Indian Market.
- Tasks Identifying all the valid merchants for American Express and prioritizing various high volume businesses based on the revenue Continuous interaction with the development team in both the merchants and the in house tech team to drive implementation of the Project

Continuous follow up with merchants and gathering requirements and aiding in resolution of issues faced during implementations Reporting status and various impediment to Line of Business and Directors and arriving at informed decisions for resolutions and aiming at almost 100% delivery of the services Was successful in completing the implementation for more than 98% of all merchants into the new platform Worked with Business onsite at the American express office and was exposed to various Business Aspects of service and first hand level Company: Tata consultancy Services India.

Project Manager/ Business Analyst Oct 2008 to Dec 2012
Siemens Corporation

- Worked in various Development projects as a Business Analyst.
- Mainly aimed at card, Merchant ' and payment services.
- Worked with the SDLC process Tasks Attending Pre project planning sessions in gathering the requirements from Line of business and having extensive session with various parties in finalizing the Business requirements document and analyzing the same with both the Line of Business and development Restructuring and finalizing on the scope of the Project, Schedule and Resource allocation of the Project Classification of requirements into Functional and non-functional requirements Creation of various Project deliverables like requirements document, Project charter etc.
- Ensuring sign offs from various compliance teams throughout the establishment Identifying the billing requirements of the Project and tracking the same through client provided Software Assigning tasks to various teams and ensuring on Completion of all assigned tasks Worked as Premium Partner support analyst performing dedicated activities and assisting High value partners during both planned and unscheduled outages Performed roles of Business analyst for 24/7 support services for Partners distributed throughout the globe and providing timely support and reporting Continuous interaction with directors and various other technical team ensuring resolution of high impact scenarios and performing root cause analysis for closure and retrospective of the Issues Worked in Migration and company compliance adherence projects.

Education and Training

B-Tech , Electrical and Electronics Engineering 2008 Amrita School of Engineering 1/4 City , State , India GPA: GPA: 7.21

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Personal Information

Name Abey George

Date of Birth 27 October 1986

Nationality Indian

Visa H1b

Additional Information

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Skills

Agile, analyst, billing, Business Analyst, client, delivery, Functional, Market, office, 98, Migration, project planning, proxy, QA, Express, reporting, requirement, SDLC, stories, translating