

NETWORK SECURITY ADMINISTRATOR FIREWALL ENGINEER

Summary

Exceptional skills to diagnose, troubleshoot, and resolve technical problems. *Design, provision, and build/implement new enterprise costumers networks. *Quick learner with strong working knowledge of software, hardware, networking, operating systems, and security applications. *Outstanding communication skills; able to demonstrate working well with clients and co-workers in one-on-one and group settings. *Superior analytical and problem-solving abilities, with a track record of improving operations. *Outstanding skills in conveying complex technical information to customers.

Certifications

Cisco Certified Network Associated â€œ Expires Oct 7, 2019

Cisco Certified Network Associated Security - Expires Oct 7, 2019

Cisco Certified Network Professional Switch â€œ Expires Oct 7, 2019

AWS Certified Solutions Architect - Expires Dec, 2018

Skills

- Network configuration and support
- Cisco ASA and Switches
- F5 Big-IP LTM, AFM, APM
- ADX
- Strong planning skills
- Project management
- In-dept knowledge of LAN, WAN and TCP/IP networks

Experience

05/2013 to Current

Network Security Administrator Firewall Engineer Merchants Bank Of Indiana 1/4 Richmond , IN

- As a Network Security Administrator, I am responsible for configuring, designing, and maintaining complex networks. Some of the devices I configure and support are Cisco ASA Firewalls, Load Balancer (F5 and Brocade), and Cisco switches.
- I am responsible for the implementation and design of simple to complex network solutions which include a mixture of dedicated network gear with connectivity to cloud networks.
- Worked with enterprise clients to review, and update their current environment. This includes upgrading their current hardware, software, and redesign the way their application works.
- I take calls from our enterprise clients that want to migrate their environment to us. This requires to review their current environment design, and find a better solution for their traffic/applications. I have to make sure all of the rules on the Cisco ASA are configure to allow the new traffic, and that the VIPs (Virtual IPs) on the F5 LTM are ready to take the new traffic.
- Lab testing new network designs before applying them. This has help a number of clients to making hard decision easy by testing their applications before applying changes.

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01/2013 to 05/2013

ESD Help Desk Rothe Development, Inc Contract Position For Lackland Air Force Base 1/4 City , STATE

- Provide telephone support, troubleshooting, diagnosing, resolving, and documenting hardware, software, and network related technical issues.
- Create, respond to, escalate, and close tickets.
- Track all outstanding tickets, working closely with Tier II Technician to ensure any problems are resolved in timely manner.
- Handle an average of 20 calls per day.
- This job required a US Government Security Clearance.

05/2011 to 12/2012

Personal Banker Wells FargoSan 1/4 City , STATE

- Responsible for acquiring, retaining and expanding customer relationships.
- Responsible for opening new accounts.
- Educated customers on how to reach their financial goals.
- Developing and maintaining relationships with Wells Fargo partners to maximize sales opportunities.
- Build relationships and provide expert financial advice and great service.
- Awards: Best in class for presentation of different products and solutions offered to customers.

02/2011 to 04/2011

Financial Advisor / Contract Position USAA Federal Savings Bank 1/4 City , STATE

- Responsible for building complex financial relationships, as well as for the identification and promotion of new business opportunities, and selling existing products.
- Present retirement advice and solutions to members.
- Establish and maintain customer relationships and ensure the comprehensive delivery of wealth management capabilities.
- Working in a team environment to implement new ideas to better satisfy customers.
- Self motivation with little supervision necessary to complete daily tasks.
- Strong work ethic to meet and exceed sales goals to increase company profit.
- Fast pace environment while making outbound and receiving inbound calls.

08/2010 to 11/2010

Technical Support Representative Tier I /Contract Position 2 Wire/AT&T U-verse 1/4 City , STATE

- Operate as service point-of-contact for help-desk, helping to diagnose, troubleshoot, and resolve approximately 20 tickets per day.
- Provide daily technical support for e-mail, network, connectivity, telecommunications, peripheral equipment, and system maintenance.
- Provided Tier 1 Support including password resets, troubleshooting of remote systems, and network device.
- Troubleshooting and resolving technical issues through Remote Assistance and Remote Desktop software.
- Performed troubleshooting from tap to the customers premise to include equipment installation, setting.

Education and Training

2012

Computer Information Systems Northwest Vista College 1/4 City , State Computer Information Systems

August 2001

PC Support Specialist Clark University 1/4 City , State

Skills

• Using packet captures, packet-tracer, tcpdump, curl, nslookup, dig, and other tools to troubleshoot network problems.

• Configuring MPFs, SNMP, ACLs, AAA, NAT, NTP, PAT, new network segments, etc.

• Configuring, troubleshooting, and maintaining virtual IP's on Brocades and F5 LTM's.

• Configuring and maintaining AFM rules on the F5.

• Configuring iRules, CSW policies, and persistence on Load Balancer.

• SSL Certification creation and verification

• SSL termination on a Brocade and F5.

• Working with customers to implement, design, maintain, and configure their environment.

• Initial configuration of Cisco ASA, F5, and Brocades.

• DNS: A records, CNANMES, MX records, etc.

• Configure and maintaining VLANs and trunk interfaces on Cisco switches.

• Handling complex escalations from the other Network Security Administrators.

• I am also responsible for interviewing and evaluating new Network Security candidates.

• Mentor and train incoming junior network administrators.

• Troubleshoot F5 VIPs by using tcpdump and Wireshark.

• Configuring and troubleshooting Anyconnect, IPsec Client to Site and Site to Site VPN using Cisco ASA, and helping clients configure and troubleshoot their peer devices. This consists of Sonic Firewall, Juniper, Palo Alto, and others.