SENIOR SOFTWARE ENGINEER

Summary

Senior Project Engineer with 5+years of experience with Wipro.Through my Experience I got chance to work on Projects like INTEL-GD-SUST (Mobile testing),ICM-QA(Contact Center Automation),CBABU UCCE(Cisco Hosted Collaboration Solutions).Assigned to Cisco Hosted Collaboration Solutions(Cisco HCS)for the customer Cisco Systems for 3.4 years which is a next generation unified communication and collaboration platform for service providers and partners who want to offer unique Cisco collaboration technologies using hosted and managed models.Roles and Responsibility include:Computer telephony application,Application,Load and Acceptance testing,Contact center technology,Application feature testing,Active directory,Contact center deployments,Integration testing,Sizing of deployments.My Responsibilities also include understanding product features install,deploy the product as test setup administer and troubleshoot issues encountered during the test phase.Responsible for Writing,Defect tracking and reporting,Configuring and testing contact center components like Cisco Unified Communication Manager(CUCM),Unified Contact Center Enterprise(UCCE),Callgen,Gateway,Cisco Voice Portal(CVP),Unified Communications Domain Manager(UCDM),Contact Center Domain manager(CCDM),MediaSense,Configuration and load testing of EIM/WIM,Configuration and load testing of Remote Silent Monitoring(RSM),exercising various callflows and capturing the performance,Working on VMWARE,Resolve any technical issues found during testing..Also working on Contact Center solution on cloud based deployment.Also worked on Automation of testcases using tools and scripts like SilkTest,Python framework,XML,HTML,Java,Perl,AutoIT,GIT,Powershell,Golden Template tool,Jenkins,modifying the scripts of CCE gadgets.Overall release wise automation coverage.Currently working for Microsoft for testing on the device compatibility with the latest Operating system(OS).Testing various applications associated with the OS. Responsibilities:-Regression testing.Compatibility testing.Device testing.Application testing.Executing the manual and automated test cases and log any defect.Involving early stages of the project/sprint that need testing resources.Provide estimates on man power,resources and duration needed for the project.Create Test Plan document that explain scope,approach,tools,resources,type of testing,test phases,etc.for the project.Provide support and guidance to the test team in creating and documenting test cases in TFS.

Highlights

- Java-J2EE
- Automation of test cases using tools and scripts like SilkTest,Python framework, XML,HTML,Java,Perl,AutoIT
- GIT
- Powershell
- Golden Template tool
- Jenkins
- modifying the scripts of CCE gadgets.
- Responsibility also includes Fixing issues with Nightly Automation runs and analyzing and reporting the results.
- Agile
- Skills
- C++
- Selenium
- VMware vCenter
- Unix Shell Scripting
- Perl Programming
- Windows Platform Testing

Experience

Senior Software Engineer 04/2010
The Hartford Omaha , NE

- I am happy to have spent 4.11years of my carrier in Wipro.Through my Experience got a chance to work on Projects like INTEL-GD-SUST (Mobile testing),ICM-QA(Contact Center Automation),CBABU UCCE(Cisco Hosted Collaboration Solutions).Assigned to Cisco Hosted Collaboration Solutions(Cisco HCS)for the customer Cisco Systems for 3.4 years which is a next generation unified communication and collaboration platform for service providers and partners who want to offer unique Cisco collaboration technologies using hosted and managed models.Roles and Responsibility include:Computer telephony application,Application,Load and Acceptance testing,Contact center

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Education
Master of Science : Software Engineer 2014 BITS Pilani City , State , India
Accomplishments

- Got multiple times Feather in My cap award.
- Got Bronze Award twice in Culture of Good Code conducted by the client Cisco.

Certifications
Interests
Additional Information
Skills

Active directory, Agile, approach, automate, Automation 7, Automation 1, Automation, C++ 1, C++ 6, Cisco, SC, CPU, client, clients, designing, Drivers, Edge, ENGINEER, Engineer I, XML, XML 7, features, flash, Gateways, Gateway, Graphics, HTML, HTML5, Communications Manager, ICM, INTEL, J2EE 1, J2EE 5, Java, Laptops, market, Memory, Windows OS 1, Windows Operating Systems, Windows, Windows 1, Windows Platform 1, Windows Platform, Enterprise 1, Enterprise, next, OS, Operating System, DEVELOPER, PSP, Perl Programming 3, Perl, Python, quality, QA, reporting, requirement, requirement i, script 7, scripts, Silk, swift, TELECOM, telephony, phone, TV, troubleshoot, type, unique, Unix Shell Scripting 3, Unix Shell Scripting 4, Unix Shell Scripting 7, Visual Studio, wise, author