

## OPERATIONS MANAGER

### Executive Profile

Dedicated and knowledgeable manufacturing professional with diverse industry knowledge and special talent for searching out opportunities for improvement, contributing to cost reduction, increased productivity, and waste reduction (up to 20% across the board). Provides objective analysis and innovative solutions to a wide range of manufacturing problems including civil/structural repair needs, cost and productivity optimization, and safety and environmental issues.

### Skill Highlights

- Ten years of lean manufacturing Operational excellence experience.
- Manufacturing protocols, including Kan Ban, 5S, JIT, and TQM.
- Exceptional ability to lead measure and implement change.
- Experienced with Excel, Word, Power Point, ERP, Kronos, Microsoft Word, Excel, Amtech, Smart plan, and MP2
- Excellent interpersonal communication, listening and organizational skills.
- Utilizes technology, products, and machinery to reduce costs.
- Utilizes training to advance educational and mentoring training schedules.
- Excellent interpersonal communication, listening and organizational skills.

### Core Accomplishments

#### All core accomplishments where obtained using lean manufacturing methodology. Â

Northern Box recently increased its efficiencies by 10%, increasing company profits 20 K monthly. (Used DMAIC, and steering team)

Ohio steel our efficiency's increased 20% increasing revenue by 500 K. annually. While at Ohio Steel we also reduced safety incidents to zero incidents saving the company another 100 K annually. (Used DMAIC)

At Resco's Products our lead times were reduced by 30 days, while improving T.I.R to less than 1%. Quality issues were also decreased by 5%. The total company savings was Â 500 k annually. (Used DMAIC)

While employed at Corrugated Supply, our lineal footage increased by 10,000 lineal ft an hour increasing our monthly profits to 100 K. We also reduced waste by 3% saving 30 K monthly. While reducing waste we also reduced customer returns saving another \$5,000 a month. Our T.I.R was also reduced saving 50 K annually. (Used DMAIC)

While at Ohio Packaging our teams reduced shifts, reduced waste, and increased productivity 45% adding 6 million dollars to the bottom line annually. (Used DMAIC)Â ?

### Professional Experience

Operations Manager 11/2015 to Current Papa John's Avon , IN

Current assignment includes improving overall operational effectiveness by streamlining lean business processes, and procedures. Other responsibilities also include strategic planning, budgeting, quality, JIT, scheduling, purchasing, quality, and maintenance. My 2016 goal at Northern box is to develop Operational Excellence by implementing a highly effective steering team. My goal is to improve JIT delivery utilizing improved communications, documentation, and written processes. By using lean manufacturing methodology Northern Box has improvedÂ productivityÂ by 10%. Northern Box will continue to become a world class organization using DMAIC.Â Direct reports scheduling, quality manager, maintenance manager, supervisor, and shipping manager.

Operations Manager 08/2013 to 11/2015 Papa John's Bangor , ME

While employed with Ohio Steel Safety, quality, housekeeping, productivity, and morale were priority number one. Ohio Steel currently has three lean manufacturing teams.Â Measuring, analyzing, improving, implementing and controlling lean processes is what works best for continuous improvement. While at Ohio Steel our teams efficiency's increased from 85%, to 100% allowing a 500 k savings annually. Ohio Steels steeringÂ committeeÂ was able to reduced their safety incident rate by 100% saving 100 K annually. Direct reports engineering, scheduling, customer service, purchasing, maintenance, and all production supervisors.Â

General Manager 12/2012 to 08/2013 Brookfield Properties - Retail Lone Tree , CO

General Manager responsibility's included sales, safety, quality, productivity, housekeeping, and full P&L. Other responsibilities include the development of Operational Excellence, best practices, preventative maintenance, JIT delivery, data analysis, and training schedules. As Resco's Plant General Manager lead times were reduced by 30 days, while improving T.I.R to less than 1%. Quality issues were decreased by 5%. The total company savings was Â 500 k annually.Â Â Direct reports where as follows engineering, sales, scheduling, customer service, purchasing, maintenance, human resources, and all production supervisors.Â

Plant Superintendant 04/2011 to 12/2012 Sonoco Products Co, Temple , GA

Developed Operational Excellence teams. Implemented best practices. 5 s, preventative maintenance, JIT delivery, data analysis, and training

Developed Operational Excellence teams. Implemented best practices, 5 S, preventative maintenance, JIT delivery, data analysis, and training schedules. During 2012 the steering committee implemented work instructions, trained and mentored all employees. 5'S has also been implemented and controlled by the steering committee. While facilitating the teams at CSC the team has reduced all safety incidents by 50% saving 50 K annually.

Lean manufacturing teams have increased productivity by 10,000 lineal feet per hour adding 100 K monthly to the bottom line. Quality procedures were also developed and helped to reduce quality cost by \$5,000 a month. CSC's waste numbers were also reduced 5.5% saving 30 k monthly. Â Direct reports where as follows scheduling, customer service, maintenance, and all production supervisors.Â

Production Manager 10/2003 to 04/2011 Vivendi Charlotte , NC

Operational Excellence training and implementation at Ohio Packaging has been the key to Ohio Packaging's success. While employed at Ohio Packaging lean manufacturing management has helped to define, measure, analyze, improve, and control the entire operation. Setting expectations and holding supervisors and employees accountable has guaranteed results for the OPC Massillon facility. In the seven years at Ohio Packaging the lean manufacturing team helped reduced the work force to three shifts. That was accomplished through lean training, and employee involvement. The team at OPC also increased productivity 45%. OPC now has less than 5% waste saving the company 150 k annually. Quality returns our less than 1% saving another 20 K monthly. In all Ohio packaging increased revenue 6 million dollars a year by using lean manufacturing methods. Direct reports where as follows scheduling, maintenance, and all production supervisors.Â

Superintendant 06/1985 to 10/2003 Weyerhaeuser Company City , STATE

While employed at Weyerhaeuser I worked for four different facilities. My role at these four facilities was to repair the inefficiencies at these facilities. By utilizing my communication skills, obtained from Rock Valley College in Rockford Illinois. I was able to implement best practices, and improve. safety, productivity, housekeeping, quality, maintenance, and morale. These four facilities remained as the top producers of the North Eastern region, until the company was sold. Direct reports where as follows maintenance, and all production supervisors. Â  
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#### Education

BBA : Operations Management 2009 American Intercontinental University City , State

Operational Excellence 2010 Kent State City , State

#### Skills

Operations Management, Lean manufacturing, budgeting, data analysis,Â business processes, Â strategic planning,Â , purchasing, quality processes and tracking, environmental safety, and JIT scheduling.Â