SR. EPIC CONSULTANT CONCENTRATED ON MULTI-HOSPITAL INTEGRATION

Professional Summary

To obtain a position as a

Education and Training

Master of Business Administration : Information Systems Canisius College Canisius College August 2007 Master of Business Administration Concentration: Information Systems

Bachelor of Science : Computer Information Systems SUNY College at Buffalo State SUNY College at Buffalo State December 2004 Bachelor of Science Concentration: Computer Information Systems

Professional Experience

Sr. Epic consultant concentrated on multi-hospital integration
April 2013 to March 2015 Horizontal ï¼ Cranbury , NJ

- upgrade, and support.
- Key revenue cycle stakeholder in the build, testing, and management for the 2014 upgrade at Johns Hopkins.
- Conducted full scope analysis for HB/Claims on Epic NOVA items to be integrated for the 2014 upgrade.
- Reconfigured various data extracts as they are applicable to the 2014 upgrade, and the changes that are implemented.
- Multiple go-lives focusing on analysis, build, and testing for Howard, Sibley, Suburban, and Bayview Hospital.
- Centralized resource for conducting change control and data courier migrations for all environments.
- Analyzed and identified deficiencies in documentation and processes to implement ICD-10 to avoid interrupted revenue.
- Engineered customized extracts for Premier, EPSI, SAP, and HSCRC including planning, design, testing, and validation.
- Develop and maintain batch jobs, scheduling, tweaks, and necessary QA insuring the integrity of information being extracted.
- Report creation, testing, and maintenance for diverse purposes throughout Johns Hopkins Hospital.
- Configured and tested system actions, work queues, reports, to insure that the system matched leadership objectives.

Sr. Epic Consultant
August 2012 to April 2013 Mettler Toledo ï¼ Pittsburgh , PA

- Epic specialist with an emphasis on Hospital Billing build and implementations across diversified environments.
- Designed the logistical process streams for data movement in and out of the organizational network structure.
- Develop and maintain batch jobs, scheduling, tweaks, and necessary QA insuring the integrity of information being extracted.
- Claims scrubbing and testing with specialized claims resource, in addition to remittance work on the claims side.
- Letter and Statement build for the AAMC environment in order to have cohesion between Emdeon and Blackhawk.
- Unit and integrated testing resulting in forecasting for vital design enhancement to meet the business objectives.

Principal Consultant II
June 2011 to August 2012 University Of Cincinnati Health ï¼ City , STATE

- Technical specialist within the Healthcare Group that is responsible for the refinement of multi-million dollar Epic implementations.
- Enhanced the charge master through refining charge codes, fee schedules, cost centers, and category lists within Epic.
- Key figure in the identification of printers and internal configuration and setup within the organization.
- Workflow testing, and analysis in order to identify key issues and internal build issues on the project.
- Primary builder on the letters, forms, and statements for UC Health.

Hospital Billing - Applications Analyst
December 2009 to June 2011 Bon Secours Health Systems, Inc ï¼ City , STATE

- Driving force behind successful application build, workflow design, data manipulation, migration, and vendor management.
- Provided support to the hospital command centers & charging during five "go live" implementations.
- Configured and managed application patches for the 3M Core Grouping Software.
- Customized System Action WQ's, in addition to build pieces surrounding WQ rules and their associated routing functions.
- Dynamically engineered the Dashboard build for locations and the global build, which simplify the maintenance.
- Performed in-depth UAT with HP Quality Center, and tested enterprise scripts.
- Experience with Claims, Charge Router, Data Courier, Work queue builds, and advanced technical areas of the EPIC project.
- Developed customized workflows to integrate internal and external data movement with the EMR application.
- Built, integrated, and supported batch jobs out of EPIC, and their associated file movement, encryption, and notifications.
- Engineered security profiles to adhere to job descriptions and to maintain legal compliance: E2R, ECL, & EMP.
- Engineered customized, dynamic PDF documents that are full integrated into the ITSM change control application.
- Facilitated corporate IT in discussions surrounding PCI compliance and the appropriate steps to accomplish this endeavor.

Ecommerce Project Manager Consultant
September 2009 to December 2009 Capital One ï¼ City , STATE

- Managed projects for the integration of Nexidia, and lead all firewall analysis and changes to accommodate compliance standards.
- Assisted in requirements gathering sessions with SME, BSA, QA, IT, and Integration Management resources.
- Efficient planning for "scope creep" allowed for the integration of Nexidia ahead of schedule.

Network Security Engineer Consultant

March 2009 to August 2009 Bank Of America / Merrill Lynch ï¼ City , STATE

- Configured, and co-managed Vontu (Symantec) DLP sensors for Merrill Lynch and their integration into Bank of America.
- Configured Vontu DLP to maximize efficiency, data extraction, reporting, and business security.
- Spearheaded the analysis of NPI and forensic information to identify, internal, malicious activity.

Sr. Applications Analyst
October 2007 to March 2009 Delaware North Companies, Inc ï¼ City , STATE

- Managed the enterprise wide Point-of-Sale applications, vendors, patch management, build rollouts, technical resource scheduling with onsite staff, and the enterprise wide PCI compliance initiative as it correlated to the diverse applications and infrastructure.
- Actively managed projects for the $210 million retail sector that included 400+ POS systems and 35 servers.
- Condensed 365-day encryption process into four days through scripting and automation, and effective rollout.
- Drastically reduced installation and upgrade costs at an average of $30,000 per facility.
- Integrated a PeopleSoft interface to streamline $60,000,000 in annual invoicing.
- Developed security policies, procedures, and standards to achieve PCI compliance.

Network & Infrastructure Administrator Consultant
August 2006 to October 2007 Dave & Adam's Card World ï¼ City , STATE

- Driving force behind access controls, appliance upgrades, hardware configurations, and application and system hardening.
- Managed the reconfiguration of policies and procedures, increasing employee productivity by $4,000 daily.
- Configured and managed company routers and switches in addition to VPN configuration and policy enforcement.
- Orchestrated the ACT!2007 CRM software training, resulting in a 20% increase in customer retention.

Network Administrator Consultant
September 2005 to August 2006 Power Drives, Inc ï¼ City , STATE

- Spearheaded the full scope integration of the Adonix X3 MRP system, and enterprise wide infrastructure.
- Conducted the data conversion, customization, and rollout process of the Adonix X3 MRP system.
- Administered Windows Server 2003 infrastructure, Exchange Mail, WSUS, and anti-virus software.
- Seamlessly developed and integrated an asset database to track hardware and software inventory.

Technical Support Representative
December 2004 to September 2005 LocalNet ISP ï¼ City , STATE

- Technical Support Representative, responsible for maintaining user access and browsing capabilities for end-users.
- Assisted end users with dial-up browsing and connection issues pertinent to their service.
- Top-tier technical support representative based on call volume and issue resolution.

Certifications
ACT Project Management Professional PMP Epic Resolute Hospital Billing, summer 2009 - 2014 December 2009 - October 2014 Retail Pro, Version 8.0
Skills
Epic, Security, Claims, Scheduling, Encryption, Payment Card Industry, Pci, Testing, Integration, Integrator, Workflow, Hci, Human Computer Interaction, Million, Change Control, Maintenance, Rollout, Billing, Hospital Billing, Qa, Access, Acrobat, Data Manipulation, Ecl, Emr, Endeavor, File, Go Live, Pdf, Router, Uat, Vendor Management, Invoicing, Peoplesoft, Point Of Sale, Pos, Pos Systems, Retail, Retail Marketing, Scripting, Security Policies, Healthcare, Printers, Refining, Crm, Customer Relationship Management, Increase, Software Training, Training, Vpn, Documentation, Hscrc, Icd, Migrations, Premier, Sap, Data Conversion, Database, Exchange, Inventory, Mrp, Windows Server 2003, Technical Support, User Access, Forecasting, Remittance, Data Extraction, Dlp, Engineer, Forensic, Network Security, New Product Introduction, Npi, Sensors, Symantec, Pmp, Project Management, Bsa, Business Requirements, Business Systems Analysis, Ecommerce, Firewall, Project Manager, Requirements Gathering, Sme, Subject Matter Expert