

SENIOR NETWORK ENGINEER CONSULTANT

Summary

Bryan is a talented IT Network Infrastructure Consultant with over 15 years of experience that span many areas Network and Data Infrastructure and hardware and software integration throughout the enterprise infrastructure organization. He is very skilled at designing, implementing and maintaining new technologies, product evaluation, vendor relationships and upgrade cycles (firmware/release) for IT infrastructure elements (hardware/software) in accordance with organization's strategy or IT governance process. He is an excellent communicator, team player and problem solver with very a very strong troubleshooting background. His most recent experience is an oil and gas setting while implementing Cisco VOIP solution.

Some Areas of Expertise

Websense Experience implementing TRITON Security Gateway, Web Security and Email Security Gateway.

Experience in the design and implementation of AD integrated Microsoft Certificate Services based Public Key Infrastructure (PKI) and Active Directory Domain Services.

Expert level support and administration for many Windows and Cisco based products : Active Directory, Windows 2008 R2, Enterprise Data backup and storage management,

Experienced Disaster recovery design and implementation for WAN

Experience with IBM Business continuity and resiliency services (BCRS) solution.

• Expertise level with over 10 years of experience in supporting and managing Microsoft Windows Server environments - 2000, 2003, 2008, R2 and Desktop Operating platforms: Windows 7, Windows 8, XP, Vista, 2000, Unix, Linux, IBM AS400 etc.

• Over 8 years of experience in technology management projects in Active Directory, Windows 2008 R2, Enterprise Data backup and storage management, Disaster recovery design and implementation, VMware, Citrix administration, Cisco routing and switching, wireless access, IT Security, firewalls and all VPN, LAN, WAN, DHCP connectivity related issues.

• Experienced and decisive team leader with experience in coordinating small or large projects who has successfully managed a team of 14+ technical analysts.

Skills

PMI, Windows 2008 R2 Terminal Server Management, 2010 Exchange Server Administrator, Remedy, Active Directory, VMware, Solarwinds, Cisco Router And Switch Configuration, SAN Administrator, ITIL, MPLS design and deployment, Microsoft Project 2010, MS Office 2010, Project Management (Pmbok), Microsoft SharePoint, ShoreTel, VoIP Systems, Agile Scrum, Microsoft Projects, Oracle E Business Suite, Visio, Tivoli Endpoint, Security +, Asp.Net, Lotus Notes, SQL, IBM AS400, Six Sigma Training, Disaster Recovery Planning, Helpdesk Ticket Management And Reporting, Software Developer / Analyst, JavaScript, C ++,

Experience

Senior Network Engineer Consultant 10/2013 to Current Plansource Kansas City , MO

- Providing technical solutions for many infrastructure projects an oil and gas environment.
- Some of the projects include Polycom Video conferencing solution, stabilization of the SAN- local backup job process, Network Load Balancers, Exchange Health and maintenance reports, Anti-SPAM/virus solutions, Active Directory domain standardization, scripts to automate backup jobs etc.
- Working experience with VMware virtualization technologies.
- Led projects to migrate servers to virtual environment.
- Project involved creating, configuring, testing and deployment of virtual servers and also in Microsoft System Center solution.
- Windows 2008 R2 server support, network monitoring of latency and availability issues.
- Expert level support of BES, Exchange ActiveSync, BES, Exchange ActiveSync, and Apple iOS and Android mobile platforms.
- Current project to Cisco VOIP conversion.
- Site administrator for Unified Communication system, Cisco Jabber, Microsoft Lync, ShoreTel, Call, Manager, Unified Presence, Call Manager, Email

IT Senior Systems Analyst & EDI Project Lead 09/2008 to 10/2013 Engility Corporation Vancouver , WA

- Project lead experience in bringing on new sites or branch offices based on project specifications into our MPLS in a MS Project based environment.
- Also, designed and implemented new network setups and network upgrade projects based on network analysis, user analysis, bandwidth issues and upgrade capabilities and requirements.

- This also includes router and switch configuration, managing carrier/vendor installations, security, firewall and proxy setup etc.
- Managed a wide range of Microsoft Core Infrastructure products and troubleshooting all network related issues including DHCP, static IP issues.
- Also responsible for managing Exchange 2003 server, Proxy server, Active Directory, LAN, WAN.
- Some of my tasks include establishing the organizations server configuration policies and ensuring that applications on the server and installed, configured, supported and maintained.
- Designed and implemented warehouse IPAD scanner inventory management solution that allowed us to scan products into inventory automatica.

EDI Project Coordinator 12/2004 to 08/2008 Accenture Des Moines , IA

- Employed project-management methodology and skills as a project lead to implement all EDI, E-business projects and business process improvements projects under budget, on time, and with superior quality. Analysis, design, testing, and implementation of EDI ANSI X12 data transaction sets and all proprietary data solutions. Successful completion of goal to convert 90% of all independent distributor orders to electronic documents.
- Each project was approved by CIO and CFO after a clear business case was built and ROI details were clearly defined.
- Served as FTP site administrator and was responsible for maintenance and support of all FTP related activities.
- While working on many projects at Goodman, I was known for many successes in projects that added value, saved significant costs or drove efficiency as a company and drove appropriate IT solutions for the company.
- Acted as change management coordinator while implementing a change management environment at Goodman.
- I worked closely with all functional groups a.

Service Desk Manager 08/2003 to 12/2004 Goodman Manufacturing Inc City , STATE

- Responsible for the efficient and effective day-to-day operations of the Helpdesk and Desktop teams with particular emphasis on providing excellent technical support within SLA requirements ensuring optimum staff performance, service desk staff scheduling that included three-level support system for After-hour call management.
- Also ensured that all appropriate actions were undertaken in accordance with proper policy, guidelines and procedures.
- Provided managerial support to 14 employees, Service desk and Desktop support technicians.
- My team was responsible for 4 plant locations and 150 - 200 branch locations nationwide including Canada on 24 hour coverage.
- Great experience serving as the primary point of contact with end users in many different time zones and occasionally continents.
- Monitored the inputting and updating of data into the Help Desk software system, ensuring accurate information was entered into the technical knowledge base system.
- Responsible for the supervision, attendance monitoring, ap.

Network Support Analyst 07/2002 to 08/2003 Goodman Manufacturing Inc City , STATE

- Responsible for Remedy - Magic ticket tracking software.
- Ran reports and conducted updates for software on required basis.
- Maintained client setup, subject setup and distributed escalated tickets to appropriate support groups or technicians.
- Monitored and ran reports for Helpdesk.
- Microsoft Exchange and Active Directory administrator Handled service desk calls and resolved user issues at a first call resolution rate of over 90%.
- Second level support for various applications - IPASS dial up software, VPN Setup and troubleshooting, Security badges, all network drops and phone setups for all Houston facilities and various branches.
- Troubleshooting PC hardware issues and performing PC OS upgrades, LAN, WAN DHCP, Storage tasks and maintenance of infrastructure etc.

Network Support Specialist & Consultant 05/2001 to 05/2002 North Forest School District City , STATE

- Led team in efforts to rebuild network entire network infrastructure after the flood caused by tropical storm Allison.
- This project was government funded.
- It included re-cabling, redesigning and building new network system for the school district.
- Team was responsible for building new exchange 5.5 server in school district.
- Coordinated windows 2000 rollout activities in all schools in the district.
- This includes PC upgrades and new installs.
- Conducted PC upgrades, operating system installs, hardware replacement.
- 2nd level support for general network support issues.
- Setup of fiber network connection between various facilities and school district sites.
- Responsible for a troubleshooting all LAN, WAN related issues.
- Microsoft Exchange Admin and working experience using Active directory.
- Setup of all users on UNIX based Tiny Term application.
- Participated in setup of school library multi-media center.
- Team lead for setup of schools first modern computer laboratory center.
- This included hardware setu.

Education

Master of Business Administration 2009 Colorado Technical University

Bachelor of Science : Computer Information Systems 2004 University of Houston/ American Sentinel