

## ASSOCIATE SOFTWARE ENGINEER

### Professional Profile

V 6.1(CSA) from PegaSystems, Inc. Certified PRPC System Architect with strong Experience in development of Business Process Management (BPM) applications using Pega Rules Process Commander (PRPC). Accomplished professional with 3 years of BPM exposure with experience in analysis, design, development, and implementation of BPM - PEGA PRPC applications.

### Qualifications

- Operating Systems : Windows XP/2007/Win7
- Programming languages: Java, Sql, HTML, Css, JavaScript, Xml
- Tools: PEGA (Pega Rules Processor Commander), Eclipse, NetBeans
- Packages: MS Office 2003/2007/2010
- BPM Tools: PEGA (Pega Rules Processor Commander) 6.2 and 7.1
- External certification: Pega PRPC v6.2 (CSA) Certified System Architect from Pegasystems
- Internal certifications: PEGA(L2.2), PEGA(L2.1) and Java (L2.1)

### Experience

Associate Software Engineer 06/2013 to 07/2016 Ihs Markit Us Remote

- HD Vest Application process Description: Retail and Advisory Account Opening Workflow, process that occurs when a new account needs to be established.
- Initial process where in adviser fills documentation, with proper authorization from the account holders , sends the paper work to Back-Office (Brokerage Operations).
- Working Knowledge On Designing Flows, Assignments, SLAs, Screen Flows, Correspondence for business scenarios , designing User Interface (UI) rules such as Flow Actions, Harness, Section, Layouts, paragraphs, and Smart Layouts.
- Design and development of Properties, Activities, Data Transforms, Decision rules, Declarative Expressions and Reports.
- Integration SOAP Service and Connector implementation in PRPC Implemented Report Definition rule for analysis of periodic reports.
- Dynamic Select and Circumstanced Section rules.
- Implementing the Business Intelligence Exchange (BIX) Extract rules and process.
- Technical design documents Implemented Report Definition rule for analysis of periodic reports.
- Debugging and Bug fixing Activities using Clipboard, Tracer, Rules Inspector with Lead and System Architects for Harness, Declare Expressions.

QA Tester 08/2011 to 05/2013 Newsmax Media Boca Raton

- Understanding and analyzing test requirements.
- Verifying test environment.
- Contribution to test plan documentation.
- Creating test batches executing test cases and reporting defects.
- Updating Tractability Matrix document , Deriving test scenarios, documenting test cases and collecting test data for functional Testing.
- Creating Test Batches, Executing Test Cases and Reporting Defects.
- Data Driven Testing with valid and invalid inputs, and Database Testing.
- Updating Test Cases and Test Data.
- Tracking changes preparing Reports and Updating Documents.

IT Help desk | Hyderabad 01/2009 to 04/2011

- Providing Help-desk support and resolve problems to the end users satisfaction Monitor and respond quickly and effectively to requests received through the IT help-desk Monitor Service Desk for tickets assigned to the queue and process first-in first-out based on priority.
- Modify configurations, utilities, software default settings, etc.
- for the local workstation Utilize and maintain the help-desk tracking software Documenting internal procedures Report issues by creating tickets to the service desk for escalation.

### Education

BACHELOR OF TECHNOLOGY (B.TECH) : Computer Science Engineering June 2011 JNTU University City Computer Science Engineering Related Courses OOPS through Java, Database Management Systems, Web Technologies, Operating Systems, Algorithms.

### Skills

Business Intelligence, C, C++, Database, Database Management, Debugging, Designing, documentation, functional, Help-desk support, help-desk, Inspector, Java, Back-Office, Exchange, Win7, Windows XP, OOPS, Operating Systems, Operating Systems, oracle sql, Programming, RDBMS, reporting, Retail, SOAP, User Interface, utilities, Workflow