PERFORMANCE TEST MANAGER

Summary

Accomplished manager with 15+ years of progressive technical and management experience delivering network and content security features and products. Expert in release planning, product strategy, change management and risk assessment and mitigation. Experience interacting with C-level executives for program updates and risk management and customer escalation response. Thought leader skilled in people leadership with focus on talent development and creating a culture of innovation and trust.

*Industry Experience: Software Engineering/QA, Automation, Customer Escalations, Performance, Systems and Solutions Test.

*Proven Track Record: Delivered successful high quality large releases and multiple features on Cisco ASA Firewall, Cisco WSA, Cisco ESA and integration projects with Cisco Call Manager, CWS and NGFW. Adept project management across multiple sites and with multiple organization, new acquisitions and new platforms.

Highlights

Technical Skills:

Â	TCP/IP, HTTP, UDP, NAT, ACLs, VPN, SSL-VPN, VOIP protocol, switching, routing. Network security, Web and Email security.
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Â	TCL, working knowledge of C.Exposure to Python
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Â	Decisive,
Automation:	Collaborative, Product Lifecycle Management (PLM) (Agile, Waterfall, Hybrid), Efficient Project tracking,
	Performance criteria tracking
Management:	Budgeting and resource management,
	Self-directed

Accomplishments

- Through cross team collaborations defined inserted new process to enable faster, quality introduction of new features and releases.
- Technical Excellence : In-depth knowledge in the development lifecycle (agile, waterfall and ybrid) models.
- Experience and exposure on a wide range of technologies firewall, NGFW, IPS, Voice, VPN, content security, virtualization and cloud technologies.
- Leadership, Teambuilding and Collaboration: Proven ability to build high performing teams from scratch as well as take over mature well established teams and improve their productivity and delivery.
- Promote open, trusting culture that fosters innovation and talent development.
- Flexibility and ability to adapt to change: Ability to deal with ambiguity and thrive in a rapidly changing business environment.

Experience

Performance Test Manager 06/2013 to Current Leidos

- Setup a new central performance test team.
- This involved defining the charter the team, engagement model and cross-functional education for effective engagement.
- Built a team that delivered enhanced performance test coverage for multiple products supported by the organization.
- Institutionalized automated regression, analysis and reporting systems for performance for continuous development and integration.
- Collaborated with product management, feature teams to define product performance requirements and test strategy.
- Developed a tool strategy across the organization and managed vendor interactions.
- Worked with vendors on technical roadmap requirements.
- Team provided performance testing for new hardware and virtual platforms, new software features on ASA, WSA and ESA.

Test Manager 06/2009 to 01/2013 Cisco

- Managed peers and hired to create diverse and effective teams through multiple organizational changes.
- Led cross functional teams and managed complex programs with teams across various Cisco business units that were delivered on-time with quality utilizing technical and management skills.
- Programs included working closely with voice, routing and switching organizations.

- Led programs to integrate products using agile and waterfall methodologies.
- Defined best practices to streamline the integration.
- Managed different aspects of product testing including feature, system, performance and solution.
- Motivated team to go above and beyond scheduled tasks to work on initiatives and take up tasks for the overall good of the organization.

Software Engineer Cisco 06/2000 to 01/2009

- Experience with hands on testing, automation for feature, integration, system for various features on PIX and ASA platforms.
- Experience in Firewall, VPN and AAA technologies.
- Experience on EzVPN implementation on low end routers.
- Lead Liaison for inter-company test strategy and execution for AV, URL-filtering, malware add-on card.
- Defined processes for inter-company interactions pre-launch and maintenance.
- Managed execution and expectations.
- Worked on voice protocols like MGCP.
- Have knowledge on other protocols like SIP.

Education
Bachelor : Computer Science and Engineering 1998 Pune University Computer Science and Engineering
Masters : Computer Science 2000 Michigan Technological University Computer Science
Skills
streamline, Agile, Automation, C, Cisco, hardware, Email, features, Firewall, functional, HTTP, management skills, Network security, Networking, organizational, OSI, processes, Product development, product management, product testing, protocols, Python, quality, reporting, routers, routing, SSL, strategy, TCL, TCP/IP, team management, Vendor management, VPN, VOIP