SYSTEM ADMINISTRATOR

Professional Summary

To secure a challenging yet rewarding professional position where I can apply my experience / skills and add value to an organization.

Skills

Agile, Architect, business process, clarify, Network and Systems, Critical thinking, CSS, client, data migration, Data Mining, Databases, decision making, Delivery, documentation, ebusiness, XML, functional, HTML5, IBM, DB2, Information Security, instruction, Java, JavaScript, leadership, Regulatory Compliance, MANAGEMENT SKILLS, Managing, materials, meetings, Windows, migration, MySQL, enterprise, Network, Networks, OS, Developer I, Page, problem solving skills, Project Management, Research, scrum, SQL, strategy, validation, verbal communication skills, website, workflow, Excellent written

Work History

System Administrator , 08/2016 to Current

- Certification- Platform Developer I - Using IBM collaboration lifecycle management tool(RTC) to resolve identified risks and defects by the Iteration manager - Engaging the organization on best practices to drive the goal of the business process with coordination and knowledge transfer materials that could be shared on the organization wiki - Collaborate to Identify KPI's and Adoption by working with the team to understand each iteration business requirements, current reports status, risk assessments and the project roadmap - Hands on working experience in Role Hierarchy, Custom Profiles and public Groups creation and user management - Hands on Experience in creating Custom Objects, Custom fields, Page layouts, Custom Tabs, Reports and various other components as per the client and application requirements.
- Experience in creating detailed process documentation and deployment process for the organization for reference purpose - Use collaboration tool to provide support to the team Role- DevOps - Help to clarify scope and specifications on implementation prototype devOps process to achieve the business value - Configure and implement the Tactical Deployment Process for the organization to achieve its business value - Configure deployment flow with Github branches to enable a continuous devOps process.
- Taking on a leadership role by working with Copado representative, IBM Stakeholders and Salesforce Architect to provide and evaluate alternative options - Implementing the agile methodology to meet the expectation set by the executive sponsors.
- Provide a high level documentation of how the implementation of solutions was completed.
- Resolve validation errors to keep our deployment flow in sync.

06/2015 to 09/2016
Amerisafe

- Rational Team Concert - Communicate both level of technical and design strategy with the stakeholders for each release iteration.
- Responsible for all ebusiness team's migration into a new Agile DevOps Project Area - Configure universal work item templates with requested workflow to meet each team business value.
- Develop extension functionality with customized attributes for RTC using java and JavaScript - Complete data migration into production and providing both technical and functional support.
- Provide on-site training for adoption teams into a new Agile DevOps Project Area- Taking on leadership role has a scrum master for different release iterations - Build a wiki website that could use to provide all needed information about the project.

Software Developer , 10/2012 to Current
Bickford Senior Living

- Responsible for providing solutions for ticketing tools through the use of Java, JavaScript, SQL and HTML5 among other languages.
- Log all Defect ticket with a collaborative lifecycle management tool called Rational Team Concert - Research through different IBM sources and Open Source technology in order to resolve road block for daily development.
- Responsible for IBM applications hard fixes during US hours.
- Implement changes and follow compliance regulations for development stages in FVT, UAT and Production.
- Work with the China Development Team by attending biweekly scrum meetings and late night meetings.
- Applying agile development practices on an enterprise scale.
- Providing level 2 support for web base solutions and authentication applications.
- Document instruction on workspace setup for new tools for cross training.

Education

Master's Degree : Information Technology , 2017
University of Massachusetts - City
Information Technology
Bachelor's Degree : Computer Science Studio Art , 2012
University of Vermont -
Computer Science Studio Art Activities and Societies: Vice President for BSU (Black Student Union), Orientation Leader, Resident Advisor(RA)
Master's Degree : Information Technology , University of Massachusetts Lowell -
Information Technology
Agile and Iterative Project Management Managing and Mining Large Data Sets Secure Mobile Networks Cloud Computing Project Management Network and Systems Administration Secure Mobile Network Information Security Privacy and Regulatory Compliance Data Mining :