

## BUSINESS APPLICATION ANALYST

### Professional Summary

Strong experience with System Development Life Cycle, Agile Scrum, and Business Process Analysis/Improvement Skilled at Quality Assurance (QA) Monitoring Expertise in Requirements Elicitation, Analysis, Management and Communication Excellent Problem Solving, Analytical, and Communication Skills Ability to work independently as well as in a cross functional team Exceptional Learning and Adaptable Skills 3 years' experience in web development and content management

### Core Qualifications

Requirement Management Tools: MS Word, MS SharePoint, HP Quality Center ALM \*Modeling Tools: Axure RP, MS Visio, Pencil

\*Operating System: Windows 7, Windows 8 \*User Experience Tools: PhotoShop, InDesign, Fireworks, Bridge

### Experience

Marathon Health September 2013 to Current Business Application Analyst

Austin, IN

- Designed and maintained contents for Bowie State University Enterprise Web Portal using BigTree Content Management System (CMS).
- Strong User Experience (UX) design experience for Web Portals & Software using Photoshop, InDesign & Fireworks.
- Identified various stakeholder for each project/change request.
- Worked with business owners in various departments to understand business needs and identify solutions alternatives for the business need.
- Created rapid prototypes and screen Mock-ups for Graphical user interface design Performed Requirements analysis and elicitation to identify underlying true needs.
- Modeled requirements by creating process flows and activity diagrams to outline current (As-Is) and future (To-Be) state of the application.
- Facilitated requirements JAD, workshops, and walk through sessions.
- Created, maintained and updated requirements artifacts - Functional Requirements Document, Use Case Specification, and User Stories.

Leidos January 2012 to July 2013 Business/Quality Consultant

- Project Summary: The electronic Nigeria National Response Information Management System (eNNRIMMS) is a case managements systems developed to capture health related data for a wide variety of medical diseases.
- The eNNRIMMS also have the capability to transform captured health data, provide detailed analysis report on the data.
- Gathered Business requirements using interviews, document analysis, requirements workshops, surveys, business process descriptions and workflow analysis for the eNNRIMMS/DHIS 2.0 health-related software for data capture and analysis.
- Modeled requirements by creating process flows and activity diagrams to outline current (As-Is) and future (To-Be) state of the system.
- Conducted stakeholder analysis and reported on requirements activities.
- Created test plans, test cases and test scenarios to validate requirements Participated in User Acceptance Testing (UAT) for the eNNRIMMS/DHIS 2.0 health-related software Documented and tracked system defects.
- Provided business impact, workarounds, and feedback comments for issues identified as part of verification and validation.
- Trained technical members on the use and implementation of the eNNRIMMS/DHIS 2.0 health-related software for data capture and analysis Carried out data capture for a backlog of data initially presented in paper form and entered the data to the eNNRIMMS/DHIS 2.0 system Managed routine and non-routine processing and change request.

XL Insurance June 2010 to October 2011 Quality Assurance Compliance Monitor

Hickam Air Force Base, STATE

- Conducted stakeholder analysis which includes Identifying project stakeholders, roles, & responsibilities using RACI Matrix.
- Created new business process to improve existing organization processes and documented business processes using UML process flows notations.
- Evaluated SDLC, Security, Project Management & Operational tasks as described in XLI IT Procedures Controls and Best Practices Handbook Communicated deviation of processes to the System Controls manager and Product Managers.
- Retained and organized artifacts of compliance review activity Contributed to and supported the updates to the XLI IT Procedures Controls and Best Practices Handbook Contributed to and supported the continuous improvement to the XLI IT control environment.

AfriHUB LLC January 2007 to February 2009 Business Process Analyst

- Documented client organisation's direction, structure, business processes and requirements.
- Researched client organisation's industry and competitive position.
- Assisted in the collection and consolidation of required information and data.
- Developed strong understanding of project plans and clearly articulate roles, project goals, and timelines.

### Work History

Company Name

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Education

Bowie State University December 2017 Doctor of Science : Computer Science City, State Computer Science

Central Connecticut State University December 2010 Master of Science : Computer Information Technology City, State Computer Information Technology

Ladoke Akintola University of Technology December 2006 Bachelor of Technology (B. Tech) : Computer Science Nigeria Computer Science

Microsoft Certified Professional 2008

#### Skills

PhotoShop, articulate, business process, business processes, CMS, competitive, Content Management, continuous improvement, client, direction, Fireworks, Functional, Graphical user interface, HP, UX, InDesign, Microsoft Certified Professional, SharePoint, Windows 7, Windows 8, MS Word, Modeling, Enterprise, Operating System, Pencil, processes, Project Management, project plans, Quality, Requirement, Requirements analysis, SDLC, Specification, Stories, surveys, UML, validation, Visio, Web Portal, workflow analysis, workshops

#### Skills

PhotoShop, articulate, business process, business processes, CMS, competitive, Content Management, continuous improvement, client, direction, Fireworks, Functional, Graphical user interface, HP, UX, InDesign, Microsoft Certified Professional, SharePoint, Windows 7, Windows 8, MS Word, Modeling, Enterprise, Operating System, Pencil, processes, Project Management, project plans, Quality, Requirement, Requirements analysis, SDLC, Specification, Stories, surveys, UML, validation, Visio, Web Portal, workflow analysis, workshops