

SENIOR SYSTEM CENTER CONFIGURATION MANAGER (SCCM) ENGINEER

Professional Profile

Collaborative systems engineer with 5+ years experience designing, implementing, and administering a System Center Configuration Manager infrastructure in an international environment with 25,000+ workstations and 500+ Windows servers.

Fully understand SCCM hierarchy and have experience migrating newly acquired business unit assets into a central primary infrastructure.

Excellent teamwork skills and the ability to thrive in fast-paced environments.

Qualifications

- Expert in DNS, DHCP and WINS.
- Expert of Active Directory including group policy as well as sites and services management.
- Visual Basic scripting experience with an intermediate knowledge and use of Powershell and the Windows command line.
- Strong knowledge of LAN/WAN networking and IP routing, including experience with Cisco IOS.
- Experience with multiple applications that include but are not limited to Exchange Server (5.5-2007), ePolicy Orchestrator, Altiris, BMC Remedy, ServiceNow, Blackberry Enterprise Server, SQL (7-2014), Evault data backup/recovery, Symantec Endpoint Protection, Forefront Endpoint Protection and SharePoint.
- Strong knowledge of large storage systems including but not limited to products by Network Appliance.
- Intermediate knowledge and experience with VMWare/vSphere products.

Experience

10/2001 - 11/2016

General Dynamics 1/4 Pittsburgh, VA Senior System Center Configuration Manager (SCCM) Engineer

- Served as a Senior System Center Configuration Manager (SCCM) Engineer.
- Primary responsibilities included patch management, application/package distribution, operating system deployment (OSD) and security compliance.
- Created custom reports and collections using TSQL and WQL queries against the SCCM database for upper management and/or other business associates.
- Provided Tier 3 support for issues in relation to all aspects of SCCM/SQL infrastructure including proper escalation, communication and management of production system problems.
- Successfully remediated SCCM Site and client issues regarding boundaries, replication, application deployment, patching, group policy and Windows Management Instrumentation (WMI) using Configuration Manager Trace Log (CMTRACE) tool.
- Provided technical training, step by step documentation, assistance and advice to users, coworkers and senior management.
- Worked closely with various groups, including development, operations, networking, security, and allied businesses to achieve business goals.
- Experienced in designing and maintaining System Center Operations Manager (SCOM) in a multi domain/forest environment that forwarded alerts to a central event manager (BMC Enterprise Event Manager) for network operation center remediation.
- Contributed to design and implementation of File/Print/Distribution Point servers for close to 90 remote sites.

09/2000 - 09/2001

Boeing 1/4 Oceana, WV Senior Network Administrator/Information Systems Security Manager

- Provided onsite network administration, security, software upgrades/installation and related troubleshooting.
- Coordinated with contractors and planned for a major LAN overhaul involving the installation of new servers, workstations, backbone and communications hardware throughout the ship.
- Managed Windows NT servers and Cisco WAN hardware servicing 650 users when deployed.
- Implemented Norton Antivirus Corporate Edition 7 server to update workstations automatically.
- Supervised and trained 10 personnel responsible for maintaining the ship's communication suite.
- Chosen as "Sailor of the Quarter" for the USS Gunston Hall (LSD-44) on December 15, 2000.

08/1996 - 08/2000

Special Operations Command Joint Forces Command SOCJFCOM 1/4 STATE Senior Network Administrator

- Migrated Novell 3.12 / Microsoft Mail server to Windows NT 4.0 / Exchange 5.5 server safeguarding all data with little to no downtime.
- Maintained and administered three Windows NT networks.
- Unclassified, Classified and Deployable.).
- Configured and maintained seven Cisco routers to include Cisco IOS software upgrades.
- 4000, 2500 and 1000 series.).
- Planned, designed, installed and configured the command's deployable network for use on several exercises each year at remote locations.
- Developed and delivered standard operating procedures for numerous duties concerning the administration of the LAN, helpdesk operations and use of specialized software.
- Organized ADP asset inventory with over 1,100 items using Microsoft Access and bar code scanners.
- Installed Windows NT Workstation on nearly 200 systems using Ghost software on several different platforms.

05/1992 - 07/1996

USS Theodore Roosevelt 1/4 STATE Data Processor

- Maintained, administered and processed data for Anti-Submarine Warfare assets on an AN-UYK (43) mainframe.

Skills

Active Directory, ADP, backup, Cisco IOS, Cisco, Cisco routers, hardware, client, database, designing, DHCP, documentation, DNS, Engineer, senior management, Ghost, inventory, IP, LAN, mainframe, Microsoft Access, Exchange 5.5, Exchange Server (5.5, Microsoft Mail, SharePoint, SQL (7, Microsoft Windows, Windows, 2000, Windows NT, Windows NT Workstation, Windows NT 4.0, Enterprise, network administration, Network, networking, networks, Norton Antivirus, Novell 3.12, operating system, personnel, routing, scanners, servers, scripting, SQL, Symantec, technical training, TSQL, troubleshooting, upgrades, Visual Basic, WAN

Additional Information

- Held TOP SECRET Security Clearance
- Awarded two Navy Achievement medals, three Joint Service Achievement medals and one Joint Service Commendation medal
- Had been certified as MCSE in NT 4.0
- Had been certified CCNA.