QA TESTER AND SECURITY (INTERNSHIP)

Summary

I have recently completed a master's degree in Cyber Security at UAB. I am hard working, determined, adaptable and driven with strong work ethic and motivation to work in team-based or individually motivated. I am pretty optimistic when there's an obstacle. to I am always ready to go beyond basics assignments. I am seeking an opportunity to gain hands-on experience in this field. My personality is outgoing and friendly with strong motivation for success. More over, I am a quick learner with good computer abilities. I am open for relocation.

Skills

- Working collaboratively
- Microsoft Office
- Microsoft SQL
- Python
- Oracle
- ITIL - Change Management

Experience

QA Tester and Security (Internship) | Brasscraft - Corona , CA | 05/2021 - 12/2021

- Communicated with developers to isolate root causes of defects.
- Recommended, implemented and monitored preventive and corrective actions to achieve quality assurance standards.
- Created test procedure cases and scenarios to validate scalability requirements.
- Utilized FBS to compile and analyze statistical data.
- Worked with off-site teams to complete timely tests and facilitate smooth product releases.
- Client support
- SQL adhoc to customer need
- Database Query
- Burp Suit running

Service Delivery | DXC Technology - City , STATE | 10/2017 - 10/2019

- Focused on Oracle Database and Middleware
- Install Oracle patches and deployed patches frequently to address security and functionality issues.
- Oracle upgrade.
- Install Oracle home on any platform.
- Ad hoc the databases.
- Install Oracle RAC- OEM.
- WebSphere and WebLogic middleware support.
- ITIL - Change management and Incident management.
- CAB review
- SQL script adhoc
- Python Script adhoc
- Service Delivery
- Debugged existing database code to identify and correct flaws.
- SERVICENOW ticket management.
- Create SNOW ticket and assign and also resolve problems.
- Automated regular processes to simplify repeatable deployment activities.
- Monitored and prioritized resource usage to avert database failures and data loss.
- Scheduled and verified regular database backups to secure critical data in case of damage, theft, or system failure.
- Utilized downtime to perform routine tasks, preventing service delays.
- Tested new systems in in-house development environments to check input validation and security features.
- Test programs and databases to identify errors, modify systems and correct the problems impacting performance.
- Tested programs or databases, corrected errors, and made necessary modifications.
- Scheduled and executed backups for websites before transferring backup data to offsite storage.
- Planned, executed, and tested website update and upgrade activities to detect and resolve critical incidents before migrating users to new application versions.
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- Coordinated with vendors and company personnel to facilitate hardware and software purchases.
- Back up company data and maintain robust recovery system to avoid losing vital information.
- Created and delivered weekly project status reports and followed-up with project owners and stakeholders on pending action items.
- Assisted in developing and maintaining policies, plans, and procedures for executing quality development across diverse portfolio of technologies.
- Coordinated initial and additional resources to meet project needs.
- Defined project scope, goals, milestones, deliverables, detailed tasks, and resource requirements from concept creation through implementation.
- Collaborated with enterprise Vendor Services team on due diligence processes to establish risk parameters and performed risk assessments for all active IT third-party vendors to maintain culture of compliance.

Web Designer Intern | Bedside Media - City , STATE | 07/2015 - 08/2015

- Continuously studied and improved abilities with wide range of web technologies, design tools and programming practices.
- Validated the structure, security and compliance of website code.
- Checked web pages for compatibility with the browsers, devices and operating systems commonly used by customers.
- Finished all tasks and job duties, adhering to deadlines to avoid delays.
- Completed all required paperwork within anticipated timeframes.

IT Intern | Greenline Synergy Co., Ltd - City , STATE | 06/2015 - 08/2015

- Represented the compiled IT data with charts, graphics and reports to help the senior managers make more effective plans and day-to-day decisions.
- Organized documents and data for prompt digitizing, keeping the organization's records accurate with the latest information.
- Customized software to meet needs of organization or specific department.
- Addressed concerns quickly to avoid lasting issues.
- Monitored processes and recommended methods for improvement.

Education and Training
University of Alabama At Birmingham | City , State | 12/2021 Master of Science : Cyber Security
Mahidol University International College | City , Thailand | 08/2016 Bachelor of Engineering : Computer
Niva International School | City , Thailand | 08/2012 High School Diploma : Science
Certifications

SC-900 - Microsoft Security, Compliance, and Identity Fundamentals

MS-900: Microsoft 365 Fundamentals