SOFTWARE TESTER / RELEASE ENGINEER

Professional Summary

QA Manual Software Tester A Software Quality Assurance professional and Certified Scrum Master with over twelve years in SQA and over fifteen years' experience in Information Technology. Extremely client focused with excellent communication and group facilitation skills. Key strengths and assets include effectively working as a team player or as an independent worker, while learning new concepts and tasks rapidly. Key Strengths Certified Scrum Master Scrum Alliance, Inc. Certified Software Tester (ISTQB) Experienced with Waterfall and Agile Methodologies

Skills

- QA tools
- Agile methodologies
- Requirements gathering
- Efficient multi-tasker

- Agile
- Test cases and script creation
- Deadline-oriented
- Procedure developmentÂ

Work History

Software Tester / Release Engineer Oct 2013 - Apr 2014
Paychex New Lebanon , OH

- Contractor with Experis / Manpower Group Works closely with the Project Managers, Application Leads and the Integration Development Leads throughout multiple project engagements.
- Developed test plans, test strategies and approaches to test Off the Shelf solutions for CoreSite.
- Actively participate in product development cycle by reviewing software project documentation and working closely with Software development to develop appropriate verification and validation testing requirements.
- Actively tested new code and code changes to applications touching the cloud based applications, SalesForce and ServiceNow along with a legacy quote engine application.
- Manage the Releases and deploy of the core application for CoreSite Realty Corporation.
- Coordinates data refreshes within the development team Employed MS SQL commands to verify data as it was created by the software application.
- Accountable for the deployment of the core software to QA Debug, UAT, and production systems.
- Responsible for the accurate logging of defects in Service Now.

Application Test Lead May 2012 - Oct 2013
Motion Recruitment Dayton , OH

- Developed test plans, test strategies and approaches to test Off the Shelf solutions for CHI Hospitals.
- Works closely with the Project Managers, Application Leads and the Integration Development Leads throughout multiple project engagements.
- Accountable for progress of all testing activities within the Project Team.
- Responsible for the accurate logging and update of defects to the Quality Center module in HP-ALM 11.5.
- Created and updated Test Cases in Quality Center for the testing effort.
- Responsible for the accurate logging and update of defects to Jira.
- Assisted QTP/UFT team by creating Test Cases and Test Steps needed for automation effort.

Senior QA Engineer Mar 2011 - Feb 2012
Qorvo Hillsboro , OR

- Responsible to providing support and direction for the Agile methodology of testing.
- Developed and executed Quality Assurance test cases.
- Partnered with development, product management and the business to understand system requirements and execute component level testing.
- Used automated build tools such as TeamCity for unit and integration builds of mission critical software for releases.
- Employed SQL commands to verify data as it was created by the software application.
- Created and revised Standard Operating Procedures (SOPs) and other documentation to support the Quality System in regards to software and system design.
- Assisted with Scrum process, mentored developers following Agile development methodology.
- Bug tracking, reporting and validation based upon project goals and priorities.
- Translated business goals, feature concepts and customer needs into prioritized product requirements and use cases.
- Established criteria for each milestone within the product roadmap as a means to measure developmental progress.

Product Quality Engineer Mar 2010 - Aug 2010
Be The Match New Brighton , MN

- Contractor with Qualitest Group Created Test Cases and Test Plans for Ultra Sound imaging software using established requirements and use cases.
- Verified the transfer of information from DICOM images within the ProSolv Synapse applications.
- Utilized DICOM editor to revise patient information during testing of ProSolv Synapse applications.
- Developed and executed Quality Assurance test plans and test cases using requirement stories, logged defects and performed regression testing for new and integrated applications.

- Deployed applications to the Virtual test platform for Quality/System testing.
- Translated technical specifications into detailed product requirements.

Principal Quality Assurance Analyst Jun 2008 - Sep 2009
Garmin International, Inc. Amsterdam , NY

- Senior QA analyst responsible to providing direction and support for Agile methodology of software development and testing.
- Created Test Cases and Test Plans for Ultra Sound imaging software testing and related hardware.
- Actively participated in product development cycle by reviewing software project documentation and working closely with Software development to develop appropriate verification and validation testing requirements.
- Executed Quality Assurance test plans and test cases using requirement stories, logged defects and performed regression testing for new and integrated applications.
- Supported the application development team and was responsible for, deploying, code to various environments and applying best practices in the configuration management space.
- Develop client and service test scenarios for the Kardia/Freeland AccessPoint applications.
- Utilized SQL queries to investigate error writing or reading information to the MS SQL Server database during software testing.
- Created Standard Operating Procedures (SOPs) and other documentation to support the Quality System in regards to software and system design.
- Performed Scrum Master duties moving development through the prescribed Sprint schedules and delivering releases to clients.
- Led bi-weekly Scrum planning meetings to develop team strategies and define project goals.
- Translated technical specifications into detailed product requirements.

Systems Software Quality Tester Jul 2006 - May 2008
Microsoft Corporation City , STATE

- Contractor with Equiom, Inc.
- Senior tester position responsible for testing imaging software results and related hardware for Microsoft's Visual Earth Project.
- Developed and executed Quality Assurance test plans and test cases using requirement stories, logged defects and performed regression testing for the Virtual Earth applications.
- Utilized SQL queries to investigate error writing or reading information to the MS SQL Server database during software testing.
- Worked within the development and test teams to coordinate data refreshes, special requests, or other tasks with release management.
- Revised Standard Operating Procedures (SOPs) and other documentation to support the Quality System in regards to software and system design.
- Translated technical specifications into detailed product requirements.

Senior IT Administrator Contractor Oct 2005 - Jun 2006
USDA SAIC, Inc City , STATE

- Responsible for providing day-to-day management of the applications and system administrative services in support of the ITS-USDA Web Farm.
- Managed and provided operational support for 400 Dell and HP servers, the infrastructure software, and web applications.
- Troubleshoot problems with web defects, Second tier support and guidance for users.
- Maintained and monitored the server room, the wireless network and other server infrastructure.

Software Quality Analyst Oct 2003 - Oct 2005
NRCS-USDA City , STATE

- Contractor with Computer Sciences Corporation Developed and executed Quality Assurance test plans using requirements for USDA Web based E-business applications.
- Point of contact for Software Testing coordination.
- Developed and executed Quality Assurance test plans using requirements along with Rational Robot for USDA Web based E-business applications.
- Recorded Rational Robot changes and recorded defects with TFS and checked and committed changes with TFS Utilized SQL queries to investigate error writing or reading information to the MS SQL Server database during software testing.
- Utilized SQL queries to investigate error writing or reading information to the MS SQL Server database during software testing.
- Translated business goals, feature concepts and customer needs into prioritized product requirements and use cases.

Education
Associate of Arts : 1991
Thomas Edison State College City , State
Accomplishments

- Program Requirements
  Wrote program requirements which succeeded in [positive outcome] .
- *Quality Control*
  Proofread and edited all presentation materials prior to send-off to ensure accurate reporting of company data.

- *Performance Management*
  Successfully deployed complex end-to-end business intelligence solutions that delivered business value to functional organizations. Facilitated effective working relationships between client, partners and project teams throughout project lifecycles.

Affiliations

- American Society for Quality (ASQ)Â
- Software Quality Association in Denver (SQuAD)Â
- American Software Testing Quality Board (ASTQB)Â
- International Software Testing Quality Board (ISTQB)Â
- Scrum Alliance, Inc.

Certifications

- Certified Scrum MasterÂ
- Certified Software TesterÂ

Skills
administrative, Agile, analyst, application development, automation, CHI, hardware, configuration management, client, clients, database, Dell, product development, direction, documentation, E-business, editor, HP, HP servers, imaging, Works, product management, progress, QTP, Quality, QA, Quality Assurance, reading, reporting, requirement, Software development, Software Testing, software development and testing, Sound, MS SQL Server, MS SQL, SQL, stories, system design, Troubleshoot, validation, web applications