SOFTWARE TEST ENGINEER
Professional Summary

QA TEST ANALYST/ DEVELOPMENT TEST ENGINEER Skilled in Applications Testing and Defect Tracking *Knowledgeable QA/Manual Test Engineer with full systems development lifecycle experience (SDLC), including designing, developing, implementing and maintaining test suites, resulting in precise, efficient, cost saving and error-free product launches. *Qualifications include over 4 years of QA manual test within Agile/Scrum based environment, web services testing, UI application testing, 508 testing, performance testing and user-acceptance testing experience, SAP Business Intelligence Launch Pad. *Excellent record of consistently positive feedback from internal clients. Team player committed to quality, precision, and continuous learning.

Skills

- Test Plans, Cases & Processes
- Manual Testing
- End-to-end testing
- JIRA/Zephyr/Kanban
- Test Reports
- Regression & Negative Testing
- UI & Compatibility Testing
- Database testing
- Unix Testing
- Rational Quality Management Tools
- Defect/Bug Tracking
- Test Strategies & Coverages
- QA & QC Standards
- Agile/Scrum
- SAP BI
- Technology Skills
- Windows, UNIX, Toad for MySQL, HP Quality Center, Soap UI, Version One, Jira, QTP/UFT, Exam diff, Rational Tools, Fire eyes, NVDA Screen reader, Performance (FF dev tool), World space Scan.
- Team oversight
- Project management
- Bug tracking
- Testing plans
- Oral and written communication

Work History
Software Test Engineer , 06/2017 to Current
Arista Networks, Inc. â€" Cleveland , OH

- Manual Testing, SAP BI data validation, Performance Testing Responsibilities: As a Software Test Engineer, responsibilities include to be a part of the team with the BA analyst to verify the requirements with the Client.
- Created Test Scenarios, Test Scripts using JIRA Zephyr, to support testing activities.
- Tested and verified that the newly built reports in the BI Application matched the Acceptance Criteria.
- Was part of the testing team to conduct Sanity testing, Smoke testing, DIT testing, SIT testing, regression testing and Performance testing.
- Followed the Kanban style of reporting in JIRA to log work hours.
- Documented testing results, findings, and defects in JIRA.
- Created defects for each failed step with detailed steps for reproduction in JIRA.
- Coordinate with the development team to resolves the issues.
- Re-tested the defects when fixed and did regression testing on the entire report to ensure that no new findings were detected after the fix.
- Responsible for creating Defect Test Procedures document and Test Evaluation Procedure Document for each report that is created and upload it to Serena.
- Tested in the SIT environment to ensure the reports were bug-free before the reports were released to the SIT team.
- Responsible in providing updates of testing results to the Agile Lead daily.
- Work as a liaison between the test team and the technical manager and the BA analyst.
- Work as a liaison between the SIT team and the technical manager.
- Assisted the agile lead and developers with documentation as needed.
- Prepared MOM's for the weekly team meetings for CMMI purposes and delivered it to the Project manager.
- Followed the agile/Kanban/scrum methodology for all project activities.

Herndon , 11/2015 to 05/2016
Apex Systems

- Project: Veteran Authorization and Preferences(VAP) Enhancements Development.
- Role: Development Test Engineer - Manual Testing, Web Services, Soap UI, Database testing, 508 Testing, Performance Testing.
- Responsibilities: As a Development Test Engineer, was part of the development process team from the initial stages of planning and designing of the application.

- Based on the requirement, designed and developed User stories for the requirement.
- Assisted the team lead by creating and updating Master Test Plans for monthly deliverables to the client.
- Was responsible to update RTM's for each Build in the project.
- Created Test Scenarios, Manual Test Scripts, Soap UI Test Scrips to support testing activities.
- Conducted web services and functional testing.
- Tested the VAP application after each deployment and updated the test status based on each result.
- Documented testing results, findings, and acceptance of test criteria in JIRA.
- Created defects for each failed step with detailed steps for reproduction in JIRA.
- Coordinate with the development team to resolves the issues.
- Imported the Test Scripts into Rational Quality Management Test tool and linked them with the requirements.
- Executed Test Cases using Rational Tools.
- Maintained Test Activity Process in Wiki in JIRA for CMMI purposes.
- Created Test Summary Report document with list of PBI's, Test Case and Bug metrics (such as the number of test cases created/updated/executed, Passed, failed: List of Bugs- Number opened, fixed, retested, closed and active bugs).
- Was responsible in providing updates of testing results to the Agile Lead on a weekly basis.
- Assisted the project manager with various documentations required by the client such as the Interface Control Document(ICD) and System Design Document(SDD).
- Involved in Smoke Testing, Sanity Testing, Regression Testing and User Acceptance Testing and Integration Testing.
- Was a part of the Regression Testing team and executed the test cases and Logged New Defects and acted as a liaison between the team members and the team lead.
- Wrote and executed SQL queries to validate the data.
- Tested 508 compliance using 508 tools such as Fire eyes and NVDA Screen reader and JAWS.
- Was responsible to log issues tracked in World Space Scan by the UAT team into JIRA.
- Created 508 compliance reports for monthly deliverables required by the client.
- Was part of the development testing team to test the VA environment and provide support to the VA SQA team.
- Validated the connection between VAP and Exchange System by running web services.
- SOAPUI calls).
- Tested the performance of the VAP Application using Performance (developer tool) and created performance metrics.
- Assisted the agile lead and developers with documentation as needed.
- Prepared MOM's for the weekly team meetings for CMMI purposes and delivered it to the Project manager.
- Followed the agile/scrum methodology for all project activities.

QA Test Analyst , 10/2014 to 08/2015
Gcr Incorporated â€" Papillion , FL

- Manual Testing, Web Services, SoapUI, Database testing.
- Responsibilities: In Agile environment, attended daily standup meetings, reviewed user stories.
- Designed and Developed Test plan based on BRD and User Stories.
- Developed and Executed Test Cases in Version One Tool.
- Tested all modules - Patient Management, Doctor, Admin and Insurance Claims.
- Validated HIPPA rules.
- Imported Test Cases of Different Modules into Version one tool Executed Test Cases using Version One Tool.
- Filed and tracked the defects using JIRA.
- Developed and executed test cases for EWS (Enterprise Web Services) /XML / SOAP using SoapUI tool.
- Updated WSDL file as needed for Endpoint, Tested request and response XML.
- Added Assertions to validate the response xml with database.
- Validated reports by executing SQL queries and compared the data using File comparison tool ExamDiff.
- Involved in Smoke Testing, Sanity Testing, Regression Testing and User Acceptance Testing and Integration Testing.
- Was a part of the Regression Testing team and executed the test cases and Logged New Defects and acted as a liaison between the team members and the team lead.
- Wrote and executed SQL queries and Joins, Group By clause, having clause etc.
- to validate the data.
- Validated the connection and data between Admin web services and Insurance claims web services.
- Prepared daily/ weekly status reports on Test case execution, defects, RTM etc.
- Involved in planning test execution activities, defect reporting and analyzing test metrics.
- Prepared MOM's for the daily meetings and delivered it to the team members.
- Followed Agile/Scrum Methodologies for all the project activities.

QA tester , 03/2013 to 11/2015

- Multiple Projects.
- Responsibilities: Worked as a mobile tester using Cadie app on a Samsung Tablet.
- Wrote Test cases as per the Functional specifications.
- Conducted Smoke, Functional, and Usability Testing.
- Was Involved in Regression Testing.
- Tested the application under different networks and Internet speeds.

- Involved in testing application on different mobile Platform such as iOS and Android devices.
- Tracking the test and reporting the bugs through Test Lead.
- Assisted developers in reproducing Issues when needed.

Skills
Accounting, Agile, analyst, Automation, BA, BI, Business Management, com, compliance reports, Cost Accounting, Client, data validation, Database, designing, documentation, Engineer, XML, Functional, HP, Insurance, team lead, meetings, Microsoft Certified Systems Engineer, Exchange, MOM, Windows, Microsoft Windows 2000 Advanced Server, NT Workstation 4, MySQL, Enterprise, networks, developer, Processes, QTP, Quality, Quality Management, QA, reporting, requirement, SAP, Scrum, Scripts, SOAP, SQL, Stories, System Design, Tax, TCP/IP, Toad, UNIX, Usability Testing, Microsoft NT Server 4.0

Education
Lynda.com (Online Training) Selenium Automation Testing. 2013-2015: H2KINFOSYS, Atlanta, Ga (Online Training) QA Manual Testing and Automation Testing Training. : Present
Microsoft Certified Systems Engineer Microsoft Windows 2000 Advanced Server Microsoft NT Server 4.0 and NT Workstation 4. Microsoft NT Server 4.0 in the Enterprise Microsoft TCP/IP : 2002
Keiser College - City , State
Bachelors : Commerce Accounting , 1997
MES College - City
Commerce Accounting

Certifications

- Microsoft Certified Professional (MCP)