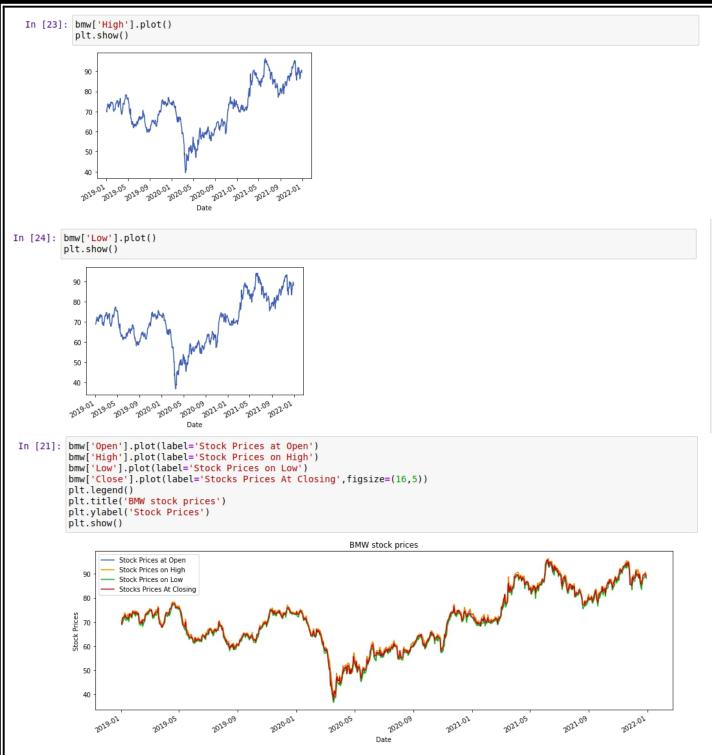
IBM AI ANALYST USE CASES - CIA I

1. How to retrieve stock price from google finance using panda's data reader. Do the analysis of stock in the format of plotting its high, low, close, volume values in table and a chart.

```
In [2]: import pandas_datareader as pdr
         import pandas as pd
         import matplotlib.pyplot as plt
         import datetime
 In [14]: starting_date = '2019/01/01'
            ending_date = '2021/12/31'
symbol = 'BMW.DE'
            data source = 'yahoo'
            bmw = pdr.data.DataReader(symbol,data source,starting date,ending date)
 Out[14]:
                        High Low Open Close Volume Adj Close
             2019-01-02 70.660004 68.790001 70.629997 69.739998 1429230.0 55.668568
             2019-01-03 69.809998 69.019997 69.220001 69.050003 1426463.0 55.117790
             2019-01-04 71.769997 69.639999 69.800003 71.709999 1857639.0 57.241074
             2019-01-07 72.320000 71.269997 71.750000 72.120003 1238553.0 57.568359
             2019-01-08 73.680000 71.279999 71.849998 72.209999 1865750.0 57.640186
             2021-12-23 89.459999 87.980003 88.000000 89.169998 823550.0 82.882790
             2021-12-27 90.110001 88.610001 88.720001 90.000000 396304.0 83.654266
             2021-12-28 90.690002 89.750000 90.089996 89.949997 442096.0 83.607788
             2021-12-29 89.970001 88.870003 89.889999 89.199997 419820.0 82.910675
             2021-12-30 89.500000 88.120003 89.389999 88.489998 598323.0 82.250732
            760 rows × 6 columns
 In [15]: bmw.head()
 Out[15]:
                         High Low Open Close Volume Adj Close
             2019-01-02 70.660004 68.790001 70.629997 69.739998 1429230.0 55.668568
             2019-01-03 69.809998 69.019997 69.220001 69.050003 1426463.0 55.117790
             2019-01-04 71.769997 69.639999 69.800003 71.709999 1857639.0 57.241074
             2019-01-07 72.320000 71.269997 71.750000 72.120003 1238553.0 57.568359
             2019-01-08 73.680000 71.279999 71.849998 72.209999 1865750.0 57.640186
 In [16]: bmw.tail()
 Out[16]:
                           High Low Open Close Volume Adj Close
                  Date
             2021-12-23 89.459999 87.980003 88.000000 89.169998 823550.0 82.882790
             2021-12-27 90.110001 88.610001 88.720001 90.000000 396304.0 83.654266
             2021-12-28 90.690002 89.750000 90.089996 89.949997 442096.0 83.607788
             2021-12-29 89.970001 88.870003 89.889999 89.199997 419820.0 82.910675
             2021-12-30 89.500000 88.120003 89.389999 88.489998 598323.0 82.250732
```



2. We have a dataset containing prices of used BMW cars. We are going to analyze this dataset and build a prediction function that can predict a price by taking mileage and age of the car as input. We will use sklearn train_test_split method to split training and testing dataset

```
In [28]: import pandas as pd
 In [29]: df = pd.read_csv(r'Downloads/bmw.csv')
 Out[29]:
                   Model Year Price($) Mileage
               0 5 Series 2014
                                11200
                                       67068
                1 6 Series 2018
                                27000
                                       14827
               2 5 Series 2016
                                16000
                                       62794
                3 1 Series 2017
                                12750
                                       26676
                4 7 Series 2014
                                14500
            10776
                      X3 2016
                                19000
                                       40818
            10777 5 Series 2016
                                14600
                                       42947
            10778 3 Series 2017
                                13100
                                       25468
            10779 1 Series 2014
                                9930
                                       45000
            10780
                   X1 2017 15981
                                      59432
           10781 rows × 4 columns
In [30]: df.head()
Out[30]:
               Model Year Price($) Mileage
           0 5 Series 2014
                           11200
                                  67068
           1 6 Series 2018
                                  14827
                           27000
           2 5 Series 2016
                           16000
                                   62794
           3 1 Series 2017
                           12750
                                  26676
           4 7 Series 2014
                           14500 39554
In [31]: import matplotlib.pyplot as plt
In [32]: plt.scatter(df['Mileage'],df['Price($)'])
Out[32]: <matplotlib.collections.PathCollection at 0x7fb891fd3400>
           120000
           100000
            80000
            60000
            40000
            20000
                          50000
                                   100000
                                                      200000
In [34]: plt.scatter(df['Year'],df['Price($)'])
Out[34]: <matplotlib.collections.PathCollection at 0x7fb891e4ed40>
           120000
           100000
            80000
            60000
            20000
               0
                                2005
                                         2010
                        2000
                1995
In [35]: X = df[['Mileage','Year']]
In [36]: y = df['Price($)']
In [37]: from sklearn.model_selection import train_test_split
          X_train, X_test, y_train, y_test = train_test_split(X,y,test_size=0.3)
```

```
In [38]: X_train
Out[38]:
               Mileage Year
          5234
               4500 2020
          10556
                49373 2017
          9782
                18000 2018
           7678
                88000 2013
          10463 56232 2014
          4270
                 2630 2019
           4120
                45919 2016
           9439
               23407 2016
           9811
                59000 2014
          8680 20905 2016
         7546 rows × 2 columns
In [39]: X_test
Out[39]:
               Mileage Year
          9125
               28772 2017
          6263
                  10 2020
          1459
               123 2019
          3031
               23000 2019
          6564
               43626 2015
          1191 37500 2016
          6260
              11812 2019
          7253
               14616 2018
          3175 11449 2019
          2105 27225 2017
         3235 rows × 2 columns
In [40]: from sklearn.linear_model import LinearRegression
          model = LinearRegression()
          model.fit(X_train, y_train)
Out[40]: ▼ LinearRegression
          LinearRegression()
In [41]: model.predict(X_test)
In [43]: model.score(X test, y test)
Out[43]: 0.42070202397908885
 In [44]: X_train, X_test, y_train, y_test = train_test_split(X,y,test_size=0.3,random_state=10)
 Out[44]:
               Mileage Year
           5128
                 5500 2020
           4976
                 34697 2017
           4856
                 37000 2016
           2479
                   11 2020
           4304
                 4155 2019
            433
                 14052 2018
            392
                 48697 2016
           2785
                  11 2019
           4033
                  105 2019
           3374 36779 2017
          3235 rows × 2 columns
```

3. A bank manager is given a data set containing records of 1000s of applicants who have applied for a loan. How can Al help the manager understand which loans he can approve? Explain.

This problem statement can be solved using the KNN algorithm, which will classify the applicant's loan request into two classes:

1. Approved

2. Disapproved

K Nearest Neighbour is a Supervised Learning algorithm that classifies a new data point into the target class, depending on the features of its neighboring data points.

The following steps can be carried out to predict whether a loan must be approved or not:

Data Extraction: At this stage data is either collected through a survey or web scraping is performed. Data about the customers must be collected. This includes their account balance, credit amount, age, occupation, loan records, etc. By using this data, we can predict whether or not to approve the loan of an applicant.

Data Cleaning: At this stage, the redundant variables must be removed. Some of these variables are not essential in predicting the loan of an applicant, for example, variables such as Telephone, Concurrent credits, etc. Such variables must be removed because they will only increase the complexity of the Machine Learning model.

Data Exploration & Analysis: This is the most important step in AI. Here you study the relationship between various predictor variables. For example, if a person has a history of unpaid loans, then the chances are that he might not get approval on his loan applicant. Such patterns must be detected and understood at this stage.

Building a Machine Learning model: There are n number of machine learning algorithms that can be used for predicting whether an applicant loan request is approved or not. One such example is the K-Nearest Neighbor, which is a classification and a regression algorithm. It will classify the applicant's loan request into two classes, namely, Approved and Disapproved.

Model Evaluation: Here, you basically test the efficiency of the machine learning model. If there is any room for improvement, then parameter tuning is performed. This improves the accuracy of the model.

4. You've won a 2-million-dollar worth lottery' we all get such spam messages. How can AI be used to detect and filter out such spam messages?

To understand spam detection, let's take the example of Gmail.



A machine learning process always begins with data collection. We all know the data Google has, is not obviously in paper files. They have data centers which maintain the customer's data. Data such as email content, header, sender, etc are stored.

This is followed by data cleaning. It is essential to get rid of unnecessary stop words and punctuations so that only the relevant data is used for creating a precise machine learning model. Therefore, in this stage stop words such as 'the', 'and', 'a' are removed. The text is formatted in such a way that it can be analyzed.

After data cleaning comes data exploration and analysis. Many a time, certain words or phrases are frequently used in spam emails. Words like "lottery", "earn", "full-refund" indicate that the email is more likely to be a spam one. Such words and co-relations must be understood in this stage.

After retrieving useful insights from data, a machine learning model is built. For classifying emails as either spam or non-spam you can use machine learning algorithms like Logistic Regression, Naïve Bayes, etc. The machine learning model is built using the training dataset. This data is used to train the model and make it learn by using past user email data.

This stage is followed by model evaluation. In this phase, the model is tested using the testing data set, which is nothing but a new set of emails. After which the machine learning model is graded based on the accuracy with which it was able to classify the emails correctly.

Once the evaluation is over, any further improvement in the model can be achieved by tuning a few variables/parameters. This stage is also known as parameter tuning. Here, you basically try to improve the efficiency of the machine learning model by tweaking a few parameters that you used to build the model.

The last stage is deployment. Here the model is deployed to the end users, where it processes emails in real time and predicts whether the email is spam or non-spam.

5. 'Customers who bought this also bought this...' we often see this when we shop on Amazon. What is the logic behind recommendation engines?

What is a Recommendation Engine:

A product recommendation engine is essentially a solution that allows marketers to offer their customers relevant product recommendations in real-time. As powerful data filtering tools, recommendation systems use algorithms and data analysis techniques to recommend the most relevant product/items to a particular user.

The main aim of any recommendation engine is to stimulate demand and actively engage users. Primarily a component of an eCommerce personalization strategy, recommendation engines dynamically populate various products onto websites, apps, or emails, thus enhancing the customer experience. These kinds of varied and omnichannel recommendations are made based on multiple data points such as customer preferences, past transaction history, attributes, or situational context.

Recommender systems can be used across multiple verticals such as e-commerce, entertainment, mobile apps, education, and more (discussed in detail later). In general,

a recommendation engine can be helpful in any situation where there is a need to give users personalized suggestions and advice.

How does a Recommendation Engine Work:

One of the crucial components behind the working of a product recommendation engine is the recommender function, which considers specific information about the user and predicts the rating that the user might assign to a product.

Having the ability to predict user ratings, even before the user has provided one, makes recommender systems a powerful tool.

It uses specialized algorithms and techniques that can support even the largest of product catalogs. Driven by an orchestration layer, the recommendation engine can intelligently select which filters and algorithms to apply in any given situation for a specific customer. It allows marketers to maximize conversions and also their average order value.

Typically, a recommendation engine processes data through the below four phases-

- Collection: Data collected here can be either explicit such as data fed by users (ratings and comments on products) or implicit such as page views, order history/return history, and cart events.
- Storing: The type of data you use to create recommendations can help you decide the kind of storage you should use, like the NoSQL database, a standard SQL database, or object storage.
- Analyzing: The recommender system analyzes and finds items with similar user engagement data by filtering it using different analysis methods such as batch analysis, real-time analysis, or near-real-time system analysis.
- Filtering: The last step is to filter the data to get the relevant information required to provide recommendations to the user. And for enabling this, you will need to choose an algorithm suiting the recommendation engine from the list of algorithms explained in the next section.

Types Of Recommender Systems

There are many problems solved by machine learning, but making product recommendations is a widely recognized application of machine learning. There are mainly three essential types of recommendation engines –

1. Collaborative Filtering

The collaborative filtering method is based on collecting and analyzing information based on behaviors, activities, or user preferences and predicting what they will like based on the similarity with other users. The prediction is done using various predictive maintenance machine learning techniques.

The two types of collaborative filtering techniques are -

- i. User-User collaborative filtering
- ii. Item-Item collaborative filtering

One of the main advantages of the collaborative filtering approach is that it can recommend complex items accurately, such as movies, without requiring an *understanding* of the item itself as it does not depend on machine analyzable content.

2. Content-Based Filtering

Content-based filtering methods are mainly based on the description of an item and a profile of the user's preferred choices. In content-based filtering, keywords are used to describe the items, whereas a user profile is built to state the type of item this user likes.

For example, if a user likes to watch movies such as *Mission Impossible*, then the recommender system recommends movies of the *action* genre or movies of *Tom Cruise*.

The critical premise of content-based filtering is that if you like an item, you will also like a *similar* item. This approach has its roots mainly in information retrieval and information filtering research.

3. Hybrid Recommendation Systems

Hybrid Recommendation engines are essentially the combination of diverse rating and sorting algorithms. For instance, a hybrid recommendation engine could use collaborative filtering and product-based filtering in tandem to recommend a broader range of products to customers with accurate precision.

Netflix is an excellent example of a hybrid recommendation system as they make recommendations by:

- Comparing the watching and searching habits of users and finding similar users on that platform, thus making use of collaborative filtering
- Recommending such shows/movies which share common characteristics with the ones rated highly by the user. It is how they make use of content-based filtering.

Compared to pure collaborative and content-based methods, hybrid methods can provide more accurate recommendations. They can also overcome the common issues in recommendation systems such as cold start and the data paucity troubles.