[Service Catalog - Service Portal (service-now.com)](https://nychh.service-now.com/sp?id=sc_cat_item&sys_id=0b333ab9dbf89380dd62d7795e961910)

[Epic Security - All Documents (nychhc.org)](https://share.nychhc.org/sites/ProjectGo/gf/PGL/Epic%20Security/Forms/AllItems.aspx)

Raquel Rushing

List of individuals who are the only people who can make the request

Final approver process

Only certain people can submit that request

Person they go to is based upon job role, department

Nurse practitioners and doctors

Administrator on duty (AON)

Search AON on KB

They are 24 hours

AOD can submit the form for them – managers for anyone that’s not a nurse

Go to the AOD and not the AND

RE:

Emergency activation is only for week and the next emergency will be denied

After emergency reactivation must still contact the final approver

They still have to go through that process

Kings county and Detroit

Level one trauma center

The first ever hospital