

Planet CE S.r.l.  
Via Cà dell'Orbo Nord 22, 40055  
Villanova di Castenaso, Bologna, Italy

**To: WINTIME IMPORT & EXPORT CORPORATION LIMITED OF ZHONGSHAN**  
A1, Third Floor, No.23, Nan'an Road, Shiqi, Zhongshan, Guangdong, China.

Bologna 26/02/2024

REF.: **PO No. 10730**

#### PART 1 – TECHNICAL AGREEMENT

1. **Agreed range:** Repetitive products keep the same as before, for the new items please ref the datasheet
2. **Approval:** all products and accessories must compliance with following Directives:
  - RoHS (2011/65/UE)
  - CE (LVD – directive 2014/35/UE and EMC – dir. 2014/30/UE including EN 60335-2-30+A11:2012) and EU 2017-1357
  - LFGB (82/711/EEC, 85/572/EEC and 97/48/EEC food contact test, Italian Decree of Ministry of Health of 21/03/1973 and its amendment, Italian Decree of Ministry 21/12/2010 No 258 for Overall Migration and specific migration).
3. **Brand Name:** **SMARTWAY**
4. **Art works:** as agreed.

#### PART 2 – COMMERCIAL AGREEMENT.

##### a. Quantities and amount

##### b.

Brand	Item	Model	Q.ty	Fob	Amount
			<b>1.570</b>		<b>\$44.703,60</b>
Smartway	GR18BC-G	WFE19VS	540	\$19,46	\$10.508,40
Smartway	GR33AC-G	WFE30VS1	540	\$26,88	\$14.515,20
Smartway	GR48CRCL-G	WFE43VGS	350	\$35,34	\$12.369,00
Smartway	GR60JRCL-K	WFEC60VGS	140	\$51,15	\$7.161,00
Up cost for MOQ GR60JRCL-K					\$150,00

##### c. Sales conditions:

- Please show in the documents the PO No. **10730**
- **Prices are:** in USD – FOB **ZHONGSHAN** port;
- **Payment:** LC at 30 days.
- **Model's names SMARTWAY** : please specify in all the documents the original model's name as described in the CE certificates and, close to the original names, please also indicate the client's models as above.
- **Presentation documents:** 20 days.
- **Tolerance:** -2% / +2% in quantity and amount is acceptable.

##### d. Required document (for each POD):

- Commercial invoice original + 3 copies of original commercial invoice.
- Certificate of origin, verified by the competent authorities.
- Packing list 1 + 3 original copies of packing list.
- 3/3 full set + 2 N/N copies marine line bill of lading.
- Declaration of Identity and Declaration of Conformity in original.
- **Charges:** all bank chg./commission outside Italy, are on beneficiary's account.
- **O.R.C. cost:** if any in charge to the seller.

#### PART 3 – LOADING PLAN AND ETD

- **Shipment in:** please ref to the attached shipping plan
- **ETD and POD:** please ref to the attached shipping plan

#### PART 4 – QUALITY AGREEMENT.

- Warranty: please see agreement at following page 2.

Please send back us this order and warranty agreement with sign and stamp together with the PI.

PLANET CE S.r.l.

WINTIME IMP & EXP CO.,LTD

Authorized person

## FAULTS RATE AGREEMENT

This agreement fixes the maximum rate of faults, on SMARTWAY electrical ovens, that will be allowed, during a period of guarantee. This agreement is between:

**WINTIME IMPORT & EXPORT CORPORATION LIMITED OF ZHONGSHAN**  
A1, Third Floor, No.23, Nan'an Road, Shiqi, Zhongshan, Guangdong, China  
(Here following called "the seller")

And

**PLANET CE S.R.L.**  
Via Cà Dell'Orbo Nord 22, 40055 Villanova di Castenaso, Bologna, Italy  
(Here following called "the buyer")

And

**M. & C. S.r.l. Società a Società Unico**  
Via Cà Dell'Orbo Nord 22, 40055 Villanova di Castenaso, Bologna, Italy  
(The service company for SMARTWAY brand)

This agreement concerning the electrical ovens as described in our Po. No **10730** dated 26/02/2024.

### 1) GUARANTEE AFTER SALE SERVICE.

Is established that the official after sale service for the appliances above mentioned, will be made by the M. & C. S.r.l. company, in accordance with a contract that they has drawn up with PLANET CE.

The after-sale service will collect all the trouble calls from the end users and/or from Expert's shops and will repair or replace the units that have a production defect, in accordance with the European law of guarantee. All the replacements and the repairs will be recorded in a digital database, specifying the cause of trouble and the kind of done repair.

### 2) DURATION OF THE GUARANTEE.

The duration of the European guarantee is established in 24 months after selling to the end user.

The supplier agrees guarantee the above products for 12 months after the delivery date from the supplier to the buyer, as indicated in the B/L.

### 3) FAULT RATE CALCULATION.

The total fault rate concerned in this agreement, that will occur to the above-mentioned ovens, will be calculated as the per cent of the total repairs or replacements for production defects, that will be done from the after-sale service defined at paragraph 1), during the period of guarantee defined in the above paragraph 2). Are expressly excluded all the repairs or faults due to transport accidents, and/or incorrect use by the end users and/or the vendors, in the event they will be done.

The check of the fault rate trend will be done at least every 6-9 months, starting from the date of the first sale of the above goods.

### 4) FAULT RATE LIMIT AND RESPONSIBILITY.

Is established that PLANET CE S.r.l. will take own responsibility of the fault rate in the guarantee period, calculated as explained in the paragraph 3), up to a limit of **5,0% (Five per cent) for Epidemic defectiveness ("Epidemic defectiveness" during warranty period will be defined as the identical failure in any component which reached more than 4% in the same lot of the same model of product)" and 5% for total fault rate.**

All the replacements or repairs that will exceed the above limits, will be in the responsibility of the "the seller", starting from the date in which the above limit will be overcome.

### 5) REIMBOURSE OF FAULT RATE LIMIT OVERCOMING.

In case of overcoming of the fault rate limit defined in paragraph 4), the M. & C. Srl company will collect in his warehouse the exceeding defective units, to place them at disposal of "the seller", for a maximum period of 60 days.

"The seller", will have the right to check those units in the M. & C. Srl warehouse, or to pick up them at his own expenses. In any case, within 90 days from the advice received from M. & C. Company, "the seller" must reimburse PLANET CE S.p.A. or, in case of PLANET's mandate, will reimburse M. & C. Srl, in money or in equivalent units with SMARTWAY brands.

In case the reimbursement will be done in equivalent units, the units must be supplied ddp M. & C. warehouse in Bologna – Italy. In case the reimbursement will be done in money, the cost of each unit will be calculated **on the FOB price as indicated in the PI**. The percentage of the transport cost will be calculated in base to the cost of Planet CE as indicated in the forwarder invoices.

**PLANET CE SRL**  
Stamp and sign

**WINTIME IMP & EXP CO., LTD**  
Stamp and sign

**M. & C. Company**  
Stamp and sign