



Max Wendell de Sousa Lima

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São Paulo - Brazil

Profile

IT professional.

- Experience in networking/telecom & infrastructure
- Interested in Networking and Infrastructure
- Faculdade Impacta Tecnologia (FIT) — computer network, Graduated, 06/2017 - 12/2019.

Specific Knowledge:

- ✓ Knowledge advanced TCP/IP, LAN, WAN;
- ✓ Install, configuration and administration of network devices as routers and switches;
- ✓ Routing Protocols: RIP, EIGRP, OSPF.
- ✓ Switching: VLAN, TRUNK, 802.1Q, VTP, DTP, LACP, PAGP, STP, RSTP, PVST, PVST+;
- ✓ Security: Palo Alto, Fortinet, pfSense and OpenMesh;
- ✓ Monitoring: Zabbix, Grafana, Cacti, Splunk, Nagios
- ✓ Experience in Linux servers (Red Hat/Cent OS)

Specialties:

Networking, TCP/IP, LAN/WAN, Linux, Python.

Experience

INFRASTRUCTURE AND NETWORK ANALYST, ARGON — 01/2020–PRESENT

- Linux servers: Deployment/migration of Linux servers (Cent OS) on field with high availability (HA) and with the following services: DHCP, Samba4, PostgreSQL, payara and others. Cluster of high availability (HA) using HeartBeat and DRDB, ZFS with snapshots.
- Security: Deployment of Firewall pf Sense on field with Squid proxy transparent, content filter and user authentication - VPNs with OpenVPN;
- Cloud: Experienced with Oracle Cloud Infrastructure (OCI)
- Monitoring: Nagios and Zabbix.
- Documentation of network infrastructure and troubleshooting procedures.
- Troubleshooting in remote and in-person network environments;

NETWORK OPERATIONS CENTER ANALYST, AGILITY NETWORKS TECNOLOGIA — 09/2019-12/2019

Care demands of 1st and 2nd level network.

Management and testing equipment in LAN and WAN using Grafana, Zabbix and others network applications.

Monitoring Servers, Dedicated lines, VPN tunnels, Data Center devices and network equipment as routers, switches and access points using Zabbix and other tools.

1st level support for Palo Alto Firewall and technologies F5 Networks (Big-IP).

Incident management and SLA with GLPI

Support for Linux servers, Unix and Windows (2003, 2008 and 2012) and virtualization platform Nutanix.

NETWORK TECHNICIAN, MULTILASER INDUSTRIAL LTDA — 01/2016 - 09/2019

- Network and IT Technical Support III
- Providing technical support via telephone and email of the full line of Multilaser and Open Mesh Networks, routers, switches, repeaters, firewall
- Contact product engineering, support and service providers (ISP), troubleshooting, LAN / WAN, DNS, DDNS, DHCP server, PPP, MTU, DMZ, Virtual Server, Wireless, Mesh, Cloud-Management, URL / MAC Filtering, QoS, remote support via team viewer.
- Creation and application of technical product training and technical support for end user of line of Multilaser notebooks and desktops

TECHNICAL SUPPORT AGENT, CONTAX — 03/2014 - 12/2015

SALES ATENDANT, CLARO BRAZIL — 05/2015 - 11/2015

Education

- Faculdade Impacta Tecnologia (FIT), São Paulo Brazil — Computer networks – cloud computing & cyber security. Graduated, 06/2017 - 12/2019.
- Senai, São Paulo, Brazil — Assembly and Maintenance of Computers, 01/2017 - 06/2017
- Senai, São Paulo, Brazil — Deployment of Local Area Networks, 01/2016 – 07/2016
- Faculdade Drummond, São Paulo, Brazil — Computer Technician. 01/2014 – 10/2015

Licenses & Certifications

- Cisco Champions 2020 - Issued in 01/2020
- NSE 1: Network Security Associated - Issued in 12/2019
- NSE 2: Network Security Associated - Issued in 12/2019

References

- Twitter: @max_wendell e @blogmaxaddress
- Linkedin: br.linkedin.com/in/maxwlima
- Github: github.com/maxaddress
- Facebook: fb.com/maxaddress
- Website: maxaddress.com.br