

# Maxime C. Cohen

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I am the **Scale AI Chair Professor** of Retail and Operations Management and co-director of the Retail Innovation Lab at McGill University. I am the **Chief AI Officer** of ELNA Medical and the Scientific Director of the non-profit MyOpenCourt.org. I am also a Scientific Advisor in AI and Data Science at IVADO Labs, and I am actively advising corporations, retailers, and startups on topics related to **pricing, retail, and data science**. I have worked on retail, ride-sharing, airline, sustainability, cloud computing, online advertising, peer-to-peer lending, real estate, healthcare analytics, and conflict analytics. I have collaborated with many companies including Google, Waze, Oracle Retail, IBM Research, Via, Spotify, Aldo Group, Couche-Tard/Circle K, L'Oréal, Cargo, and Staples and I am on the **advisory board of several startups**. Finally, I serve on the editorial board of three leading Operations Management journals (Management Science, M&SOM, and POM).

## Education

- 2010 – 2015      **MIT**, Cambridge, MA  
Ph.D. in Operations Research - Operations Management Track - GPA: 5/5  
**Thesis:** Pricing for Retail, Social Networks, and Green Technologies
- 2006 – 2009      **Technion**, Haifa, Israel  
M.S. in Electrical Engineering - GPA: 96/100  
**Thesis:** Network Time Synchronization Using Decentralized Kalman Filtering
- 2002 – 2006      **Technion**, Haifa, Israel  
B.S. in Aerospace Engineering, Summa Cum Laude - GPA: 93.5/100 (top 2%)  
Courses in the EE Department - GPA: 98.1/100

## Current Positions

- 2019 –      **McGill University, BSRM and Desautels Faculty of Management**, Montreal, Canada  
2021 – present: Scale AI Chair in Data Science for Retail  
2021 – present: Full Professor of Retail and Operations Management  
2019 – 2021: Associate Professor (with tenure)
- Scale AI Chair in Data Science for Retail
  - Co-Director of the Retail Innovation Lab
  - Bensadoun Faculty Scholar (2019-2022)
  - Associate Member, Electrical and Computer Engineering Department (by courtesy)
  - Member of CIRRELT and GERAD
- 2022 –      **ELNA Medical**, Montreal, Canada  
Chief AI Officer
- 2020 –      **IVADO Labs**, Montreal, Canada  
Scientific Advisor in AI and Data Science
- 2018 –      **Conflict Analytics Lab**, Canada  
2018 – present: Associate Director for Strategy and Partnership
- 2020 –      **MyOpenCourt.org**, Canada  
Scientific Director
- 2017 –      **Turbodega, Intelligems, Laps, Leav, Cherre, Supplyve, Tote, EcoPrice, Silverback.ai, Rebloc.io**  
Advisor or Member of the Advisory Board

## Employment History

- 2018 – 2021      **Google/Waze**, U.S., and Israel  
2019 – 2021: Research Collaborator  
2018 – 2019: Advisor at Google (via Adecco) - Pricing and Incentives Lead at Waze

2019 – 2020	<b>Aldo Group</b> , Montreal, Canada Strategic Advisor in Pricing and Data Science
2017 – 2021	<b>Sarona Ventures</b> , Tel Aviv, Israel Advisor
2016 – 2019	<b>New York University, Stern School of Business</b> , New York, NY Assistant Professor of Technology, Operations, and Statistics
2015 – 2016	<b>Google AI, Research Team</b> , New York, NY Postdoctoral Research Scientist
2012 (Summer)	<b>IBM T. J. Watson Research Center</b> , Yorktown Heights, NY Research Intern - Business Analytics and Math Sciences
2012 & 2013 (Winter)	<b>Oracle Corporation</b> , Burlington, MA Research Scientist Intern - Retail Global Business Unit
2007 – 2011	<b>Eurolaxo Ltd</b> , Israel Co-Founder and Partner - Real Estate Investment Company
2009	<b>Matrix ABC Capital Markets Ltd</b> (merged into GHF group), Israel High-Frequency Trader

## Published and Accepted Papers

1. M. C. Cohen, R. Lobel, G. Perakis, "The Impact of Demand Uncertainty on Consumer Subsidies for Green Technology Adoption," **Management Science** 62(5):1235-1258, 2016
2. M. C. Cohen, Z. Leung, K. Panchamgam, G. Perakis, A. Smith, "The Impact of Linear Optimization on Promotion Planning," **Operations Research** 65(2):446-468, 2017
3. L. Baardman, M. C. Cohen, K. Panchamgam, G. Perakis, D. Segev, "Scheduling Promotion Vehicles to Boost Profits," **Management Science** 65(1):50-70, 2019
4. J. Chemama, M. C. Cohen, R. Lobel, G. Perakis, "Consumer Subsidies with a Strategic Supplier: Commitment vs. Flexibility," **Management Science** 65(2):681-713, 2019
5. M. C. Cohen, "Big Data and Service Operations," **Production and Operations Management** 27(9):1709-1723, 2018
6. M. C. Cohen, R. Lobel, G. Perakis, "Dynamic Pricing Through Data Sampling," **Production and Operations Management** 27(6):1074-1088, 2018
7. M. C. Cohen, P. Keller, V. Mirrokni, M. Zadimoghaddam, "Overcommitment in Cloud Services - Bin Packing with Chance Constraints," **Management Science** 65(7):3255-3271, 2019 and accepted to the 2017 ACM SIGMETRICS Conference
8. M. C. Cohen, P. Harsha, "Designing Price Incentives in a Network with Social Interactions," **Manufacturing & Service Operations Management** 22(2):292-309, 2020
9. M. C. Cohen, C. D. Guetta, K. Jiao, F. Provost, "Data-Driven Investment Strategies for Peer-to-Peer Lending," **Big Data** 6(3):191-213, 2018
10. M. C. Cohen, S. Gupta, J. J. Kalas, G. Perakis, "An Efficient Algorithm for Dynamic Pricing Using a Graphical Representation," **Production and Operations Management** 29(10):2326-2349, 2020

11. M. C. Cohen, I. Lobel, R. Paes Leme, "Feature-Based Dynamic Pricing," **Management Science** 66(11):4921-4943, 2020 (**lead article**) and accepted to the 2016 ACM Conference on Economics & Computation
12. M. C. Cohen, G. Perakis, R. Pindyck, "A Simple Rule for Pricing with Limited Knowledge of Demand," **Management Science** 67(3):1608-1621, 2021 and accepted to the 2016 ACM Conference on Economics & Computation
13. M. C. Cohen, J. J. Kalas, G. Perakis, "Promotion Optimization for Multiple Items in Supermarkets," **Management Science** 67(4):2340-2364, 2021
14. M. C. Cohen, M. D. Fiszer, B. J. Kim, "Frustration-Based Promotions: Field Experiments in Ride-Sharing," **Management Science**, 68(4):2432-2464, 2022
15. D. Lopez Mateos, M. C. Cohen, N. Pyron, "Field Experiments for Testing Revenue Strategies in the Hospitality Industry," **Cornell Hospitality Quarterly** 63(2):247-256, 2022
16. M. C. Cohen, G. Perakis, C. Thraves, "Consumer Surplus Under Demand Uncertainty," **Production and Operations Management**, 31(2):478-494, 2022
17. M. C. Cohen, M. D. Fiszer, A. Ratzon, R. Sasson, "Incentivizing Commuters to Carpool: A Large Field Experiment with Waze," **Manufacturing & Service Operations Management**, 2022 (published online)
18. M. C. Cohen, A. N. Elmachtoub and X. Lei, "Price Discrimination with Fairness Constraints," Forthcoming in **Management Science**; accepted to the 2021 ACM Conference on Fairness, Accountability, and Transparency and to the 2020 Workshop on Mechanism Design for Social Good
19. M. C. Cohen, R. Zhang, "Competition and Coopetition for Two-Sided Platforms," **Production and Operations Management**, 2022 (published online)
20. M. C. Cohen, R. Zhang, K. Jiao, "Data Aggregation and Demand Prediction," Forthcoming in **Operations Research**
21. C. Fernandez, M. C. Cohen, A. Ghose, "Evolution of Referrals Over Customers' Life Cycle: Evidence from a Ride-Sharing Platform," Forthcoming in **Information Systems Research**

## Managerial Articles

22. L. Baardman, M. C. Cohen, K. Panchamgam, G. Perakis, "Using Business Analytics to Upgrade Sales Promotions," **Management and Business Review**, 1(3):54-63, Fall 2021
23. S. Zhu, M. C. Cohen, S. Ray "How In-Store Tech Will Transform Retail," **MIT Sloan Management Review**, 63(1):18-20, Fall 2021 Issue
24. M. C. Cohen, S. Dahan, C. Rule "Conflict Analytics: When Data Science Meets Dispute Resolution," Forthcoming in **Management and Business Review**
25. M.C. Cohen, D. Mitrofanov (with R. Bekkerman and J. Maiden) "U.S. Opportunity Zones Use Tax Breaks for Developers to Help Poor Neighbourhoods — But Are They Choosing Wisely?" Published in **The Conversation**, **National Post**, and **Yahoo News**, 2021
26. R. Bekkerman, M. C. Cohen, E. Kung, D. Proserpio, "Research: Restricting Airbnb Rentals Reduces Development," **Harvard Business Review**, Digital Article, November 2021

27. A. Damodaran, D. McCarthy, M. C. Cohen, "Initial Public Offerings: Dealing with the Disclosure Dilemma," Forthcoming in **MIT Sloan Management Review**

Y. Adulyasak, M. C. Cohen, W. Khern-am-nuai, M. Krause, "Retail Analytics in the New Normal," Submitted

## Books and Book Chapters

M. C. Cohen, P. E. Gras, A. Pentecoste, R. Zhang, "Demand Prediction in Retail - A Practical Guide to Leverage Data and Predictive Analytics," **Springer** Series in Supply Chain Management 14, 2022 (ISBN 978-3-030-85855-1)

L. Dubé, M. C. Cohen, N. Yang, B. Monla (Eds.), "Precision Retailing," **University of Toronto Press**, Forthcoming, 2022

M. C. Cohen, G. Perakis, "Optimizing Promotions for Multiple Items in Supermarkets," Channel Strategies and Marketing Mix in a Connected World, (Eds.) S. Ray and S. Yin, **Springer** Series in Supply Chain Management 9, 2020

## Under Review and Working Papers

G. Allon, M. C. Cohen, W. P. Sinchaisri, "The Impact of Behavioral and Economic Drivers on Gig Economy Workers," Minor Revision in **Manufacturing & Service Operations Management**

M. C. Cohen, A. Jacquillat, J. C. Serpa, M. Benborhoum, "A Field Experiment on Airline Lead-in Fares," Minor Revision in **Management Science**

M. C. Cohen, A. Desir, N. Korula, B. Sivan, "Best of Both Worlds Ad Contracts: Guaranteed Allocation and Price with Programmatic Efficiency," Major Revision in **Management Science**

M. C. Cohen, A. Jacquillat, H. Song, "Price Discrimination and Inventory Allocation in Bertrand Competition," Major Revision in **Manufacturing & Service Operations Management**

M. Unger, P. Li, M. C. Cohen, B. Brost, A. Tuzhilin, "Deep Multi-Objective Multi-Stakeholder Music Recommendation," Major Revision in **Information Systems Research**

W. Khern-am-nuai, H. So, M. C. Cohen, Y. Adulyasak, "Selecting Cover Images for Restaurant Reviews: AI vs. Wisdom of the Crowd," Major Revision in **Manufacturing & Service Operations Management**

R. Bekkerman, M. C. Cohen, E. Kung, D. Proserpio, "The Effect of Short-Term Rentals on Residential Investment," Major Revision in **Marketing Science**. Accepted to the 2022 ACM Conference on Economics & Computation, CIST 2021, 2021 North American Meeting of the Urban Economics Association, and 2022 Frank M. Bass FORMS Conference

M. C. Cohen, D. Mitrofanov, "IPOs of Online Platforms: Evidence from Ride-Hailing," Submitted

Y. Adulyasak, O. Benomar, A. Chaouachi, M. C. Cohen, W. Khern-am-nuai, "Data Analytics to Detect Panic Buying and Improve Products Distribution Amid Pandemic," Submitted and accepted to the 2020 Workshop on Information Technologies and Systems

R. Bekkerman, John Maiden, M. C. Cohen, D. Mitrofanov, "The Impact of the Opportunity Zone Program on the Residential Real Estate Market," Submitted

M. C. Cohen, A. Jacquillat, A. Ratzon, R. Sasson, "The Impact of High-Occupancy Vehicle Lanes on Carpooling," Submitted

M. C. Cohen, S. Miao, Y. Wang, "Dynamic Pricing with Fairness Constraints," Submitted

M. C. Cohen, S. Dahan, W. Khern-am-nuai, H. Shima, J. Touboul, "The Use of AI in Legal Systems: Determining Independent Contractor vs. Employee Status," Submitted

Z. Jalali, M. C. Cohen, N. Ertekin, M. Gumus, "Offline-Online Retail Collaboration via Pickup Partnership," Submitted

## Conference Publications

M. C. Cohen, I. Lobel, R. Paes Leme, "Ellipsoids for Contextual Dynamic Pricing," SIGecom Exchanges, vol. 15, no. 2, pp. 40-44, 2017

M. C. Cohen, N. Shimkin, "Decentralized algorithms for sequential network time synchronization," Proc. NETCOOP 2010 – 4<sup>th</sup> Workshop on Network Control and Optimization, 2010, pp. 97-104

## Theses

M. C. Cohen, "Pricing for Retail, Social Networks and Green Technologies," Ph.D. Thesis, Massachusetts Institute of Technology, 2015

M. C. Cohen, "Network Time Synchronization Using Decentralized Kalman Filtering," M.S. Thesis, Technion, 2009

## Case Studies

M. C. Cohen, C. D. Guetta, W. Xiao, "Supply Chain Coordination and Contracts in the Sharing Economy - a Case Study at Cargo," Columbia CaseWorks 180203, 2018. Available via Harvard Business Publishing

M. C. Cohen, G. Perakis, "Optimizing Promotions for Supermarkets Using Data Analytics," Published at thecasecentre.org, 2017

M. C. Cohen, W. Xiao, "Managing Champagne Inventory in a Liquor Store" (available upon request)

M. C. Cohen, C. D. Guetta, M. Reed, "Modern Retail Analytics: Data Visualization Using Tableau," Featured as a content piece on the Tableau Instructor Resource Page, 2020

M. C. Cohen, A. Sylvestre, A. Corbasson, J. Abbou, "Danone & Digitad: Building a Data-Driven Digital Marketing Strategy," 2020

## Patents

**US20170140414 A1** – "Computerized Promotion Price Scheduling Utilizing Multiple Product Demand Model" Published in 2017 and granted in 2020 (M. C. Cohen, J. J. Kalas, K. Panchamgam, G. Perakis)

**US20150081393 A1** – "Product Promotion Optimization System" Published in 2015 (M. C. Cohen, Z. Leung, K. Panchamgam, G. Perakis)

**US20150006267 A1** – "Designing Price Incentives in a Network with Social Interactions" Published in 2015 (M. C. Cohen, P. Harsha, M. Ettli)

**US20130275183 A1** – "Time-Dependent Product Pricing Optimizer" Published in 2013 (M. C. Cohen, K. Panchamgam, A. Vakhutinsky)

## Teaching Experience

2022	<b>McGill University</b> , Montreal, Canada International Masters Program for Managers, Analytics and AI for Managers Course
2020 – 2022	<b>McGill University</b> , Montreal, Canada Mini MBA, Executive Institute, Marketing for Integrated Management Thinking and Executive Development Course; Analytics & AI for Advanced Management Course
2022	<b>McGill University</b> , Montreal, Canada Retail Executive Education, Excelling in the New World of Retail
2020 – 2022	<b>McGill University</b> , Montreal, Canada Operations Management undergraduate core course (2 sections of 65 students each year). Evals: 4.9, 4.6, 4.8, 4.9, 4.7, 4.9 (out of 5)
2020 – 2022	<b>McGill University</b> , Montreal, Canada Revenue Management for Master of Management in Analytics. Evals: 5, 5 (out of 5)
2022	<b>McGill University</b> , Montreal, Canada Data-Driven Retail Decisions for Master of Management in Retailing. Evals: 4.9 (out of 5)
2020 & 2021	<b>McGill University</b> , Montreal, Canada Service Analytics for Master of Management in Analytics. Evals: 4.7, 5 (out of 5)
2017 – 2019	<b>NYU Stern</b> , New York, NY Operations Management undergraduate core course (2 sections of 70 students each year). Evals: 6.6, 6.7, 6.5, 6.7 (out of 7), 4.8, 4.8 (out of 5)
2019	<b>NYU Stern</b> , New York, NY Operations in the Sharing Economy (doctoral course). Evals: 5/5
2016	<b>NYU Stern</b> , New York, NY Lecturer for “Applying Revenue Management: Optimization in Retail” – M.S. in Business Analytics program - 61 students
2013 & 2014	<b>MIT</b> , Cambridge, MA Instructor for “Data, Models and Decisions: Pre-Term” – MBA refresher - 93 students
2012 – 2013	<b>MIT</b> , Cambridge, MA TA for “Introduction to Operations Management” – Elective/core MBA course TA for “Introduction to Healthcare Delivery” – Elective MBA and Ph.D. course
2006 – 2009	<b>Technion</b> , Haifa, Israel TA for Random Signals, Control Systems, and Non-Linear Control Systems

## Students

### Ph.D. Students and Postdocs

Baek Jung Kim (2019) - Marketing Ph.D. student at NYU (advisors: M. Ishihara and V. Singh). First position: Assistant Professor of Marketing, UBC Sauder School of Business

Kevin Jiao (2019) - OM Ph.D. student at NYU. First position: FINRA, Data Scientist

Dmitry Mitrofanov (2020) - OM Ph.D. student at NYU (advisor: Srikanth Jagabathula). First position: Assistant Professor of Operations Management, Boston College Carroll School of Management

Moshe Unger (2021) - Postdoctoral fellow at NYU (main host: Alex Tuzhilin). First position: Assistant Professor of Technology and Information Management, Tel Aviv University

Carlos Fernandez (2021) - IS Ph.D. student at NYU (advisor: Foster Provost). First position: Assistant Professor of Information Systems at HKUST

Park Sinchaisri (2021) - OID Ph.D. student at Wharton (advisor: Gad Allon). First position: Assistant Professor of Operations & Information Technology at UC Berkeley Haas School of Business

Haotian Song (2022) - OM Ph.D. student at NYU (advisor: Wenqiang Xiao). First position: Assistant Professor of Operations Management at Zhejiang University, School of Management

Xiao Lei (2022) - IEOR Ph.D. student at Columbia University (advisor: Adam Elmachoub). First position: Assistant Professor at University of Hong Kong, HKU Business School

Zahra Jalali - OM Ph.D. student at McGill Desautels (co-advisor with Mehmet Gumus)

Sandeep Chitla - OM Ph.D. student at NYU (advisor: Srikanth Jagabathula)

Nymisha Bandi - OM Ph.D. student at McGill Desautels (co-advisor with Saibal Ray)

Hajime Shimao - Postdoctoral fellow at McGill (co-advisor with Warut Khern-am-nuai)

Banafsheh Asadi - Postdoctoral fellow at McGill (co-advisor with Derek Nowrouzezahrai)

Thesis committee: Recep Bekci (McGill), Mehran Poursoltani (HEC Montréal), Claudio Sole (Polytechnique Montréal)

### **M.S. and UG Students**

Weitao Lin (2018) - M.S. in Data Science at NYU. First Position: RBC Capital Markets, Data Scientist

Marcos Galante (2018) - NYU UG Stern Honors. First Position: Goldman Sachs, Investment Banking

Junge Zhang (2020) - M.S. in Data Science at NYU. First position: BOSS直聘, Algorithm Engineer

Matthieu Reed (2020) - McGill UG Integrated Management Fellow. First Position: Gorilla Group, Business Analyst

Selena Zhu (2020) - McGill UG Integrated Management Fellow. First Position: Lazard, Investment Banking Analyst

Arthur Pentecoste (2020) - McGill Master in Analytics. First Position: BCG GAMMA, Data Scientist

Paul-Emile Gras (2020) - McGill Master in Analytics. First Position: Virtuo, Data Scientist

Zacharie Houle (2021) - McGill UG Integrated Management Fellow. First Position: Ernst & Young, Staff Accountant

Tiancheng Zhang (2021) - McGill Master in Analytics. First Position: Cardinal Operations, Operations Research Algorithms Engineer

Niloofer Tarighat (2022) - M.S. in Electrical and Computer Eng at McGill (co-advisor with James Clark)

Uzair Ahmad (2022) - McGill Master in Analytics

Huzbah Jagirdar - McGill UG Honours Economics Student

Ken Lee - Waterloo UG Computer Engineering (co-advisor with Derek Nowrouzezahrai)

## **Professional Service**

### **Editorial Service**

Guest Department Editor for POM Special Issue on Responsible Data Science (2022-2024)

Associate Editor for Management Science (2020-present)

Associate Editor for M&SOM (2021-present)

Senior Editor for Production and Operations Management (2017-present)

Guest Associate Editor for M&SOM (2020-2021)

Guest Associate Editor for Naval Research Logistics (2020-2021)  
Associate Editor for M&SOM Special Issue on Smart City Operations (2019-2020)  
Associate Editor for M&SOM Special Issue on Sharing Economy and Marketplaces (2018-2019)  
Associate Editor for NRL Special Issue on Service Operations (2018-2019)  
Advisor and Associate Editor for Management and Business Review (2019-present)  
Chair of the INFORMS Revenue Management and Pricing Practice Award committee (2022)  
Program committee for ACM conference on Economics and Computation (2019)

### **Reviewer**

Management Science, Operations Research, Manufacturing & Service Operations Management, Production and Operations Management, The Review of Economics and Statistics, Naval Research Logistics, Management and Business Review, International Journal of Case Studies in Management, Networks, MSOM SIG (Service and iFORM), INFORMS Behavioral OM Best Paper Award, Hong Kong Research Grants Council, Canadian Mitacs Accelerate Research Program

### **University and Community Service**

Committee Member for “Capacités Technologiques du Commerce Numérique,” mandated by the Quebec Minister of Economy and Innovation (2020)  
Scale AI's Chairs evaluation committee (2020-2021)  
Co-founder and co-organizer of NYC Operations Day (2018-2019)  
INFORMS Revenue Management and Pricing cluster chair (2019)  
External evaluator for tenure promotions (2021-2022)  
McGill Desautels departmental tenure committee (2021)  
McGill Desautels research council member (2021-2022)  
McGill ECE Capstone Advisor (2020-2022)  
McGill HEC-Montréal EMBA final paper supervisor (2021-2022)  
McGill BSRM committee: hiring, UG major and Master, courses (2019-present)  
NYU Stern MSBA Capstone Faculty Advisor (2019-2020)  
Co-organizer of McGill Annual Retail Summit (2019-2020)  
Advisory committee member for the Master of Management in Retailing at McGill (2020-2021)  
OM faculty recruitment committee member at NYU Stern (2018-2019)  
OM seminar coordinator at NYU Stern (2016-2019)  
OM Ph.D. program committee member at NYU Stern (2016-2019)  
Committee member of the New Frontiers in Research Fund (2019)  
Program committee for the INFORMS Revenue Management and Pricing Conference (2016)  
Session chair (INFORMS 2016-2021; POMS 2016, 2018)  
Student coordinator for the MIT ORC Seminar series (Spring 2013), Officer at the INFORMS student chapter at MIT (2010-2011)

### **Awards**

2022: Poets&Quants Best 40-Under-40 MBA Professors  
2022: RETHINK Retail's Top Retail Influencers  
2021: Best Conference Paper Nominee, Conference on Information Systems and Technology (CIST)  
2021: Finalist in the INFORMS Service Science Best Cluster Paper Award  
2021: Finalist in the M&SOM Practice-Based Research Competition  
2020: POMS Wickham Skinner Early-Career Research Accomplishments Award  
2020: Honorable Mention in the POMS Service Operations Emerging Scholar Award



2020: Finalist in the POMS College of Behavioral Operations Junior Scholar Paper Competition  
 2020: M&SOM Meritorious Service Award  
 2019: First Place in the Best OM Paper in Management Science Award  
 2019: Finalist in the INFORMS Data Mining Section Best Paper Competition  
 2019: Finalist in the INFORMS BOM Section Best Working Paper Competition  
 2019: Best Paper Award in Operations and Supply Chain Management, Academy of Management  
 2019: Honorable Mention in the ENRE Best Publication Award in Environment and Sustainability  
 2019: Finalist in the INFORMS Case Competition  
 2019: M&SOM Meritorious Service Award  
 2018: First Place in the Best Cluster Paper Award - INFORMS Service Science  
 2018: Finalist in the M&SOM Student Paper Competition (student: Baek Jung Kim)  
 2018: First Place in the INFORMS Case Competition  
 2018: Best Technical Presentation, AGIFORS Annual Symposium  
 2018: M&SOM Meritorious Service Award  
 2017: Honorable mention in the Best Cluster Paper Award - INFORMS Service Science  
 2017: M&SOM Meritorious Service Award  
 2016: INFORMS Revenue Management and Pricing Dissertation Award  
 2016: First Place in the Best Cluster Paper Award - INFORMS Service Science  
 2016: Finalist for the 2016 Service Science Section Student Paper Competition  
 2015: Finalist in the INFORMS Revenue Management and Pricing Practice Award  
 2015: First Place in the Best Student Paper POM Supply Chain Management  
 2015: NEDSI Conference Best Application of Theory Award  
 2014: First Place in the Best Student Paper - INFORMS Service Science  
 2007: Winner of the Technion Creativity in Science and Technology competition  
 2007: Best student project of the 47<sup>th</sup> Israel Annual Conference on Aerospace Sciences

## Grants

2021-2026: NSERC Discovery Grant: Retail Innovation Lab: Blending Data Science with Cutting-Edge Technology - \$180,000; Role: PI  
 2021-2022: NSERC Discovery Supplement for Early Career Researchers - \$12,500; Role: PI  
 2021-2023: IVADO Postdoctoral Research Funding (for Hajime Shima) - \$70,000; Role: Co-Supervisor  
 2021-2022: Mitacs Accelerate: AI-Powered Dispute Settlement (with Borden Ladner Gervais, BLG) - \$60,000; Role: Co-PI (with S. Dahan)  
 2020-2022: SSHRC Insight Development Grant: Using Data Science and Behavioral Analytics to Alleviate Traffic Congestion - \$67,152; Role: PI  
 2020-2021: Mitacs Accelerate: Adapting Retail Practices to the Post-Pandemic (with Couche-Tard/Circle K) - \$30,000; Role: Co-PI (with J. Clark)  
 2020-2022: IVADO Fundamental Research Project Grant: Retail Innovation Lab: Data Science for Socially Responsible Food Choices - \$221,000; Role: Co-PI (with S. Ray, J. Clark, A. Moon)  
 2020-2023: Fonds de Recherche du Québec – Société et Culture (FRQSC): Data-Driven Smart City Operations Management: A System Coupling Perspective - \$145,061; Co-Investigator (with W. Qi, M. Gendreau, X. Liu)  
 2020-2021: Internal Social Sciences and Humanities Development Grant - \$5,000  
 2019-2022: Bensadoun Faculty Scholar Award - \$60,000  
 2019: Cherre's Gift for Research Excellence: Applying Data Science to Real Estate - \$10,400, Role: PI

2019-2021: SSHRC New Frontiers Grant: AI-Tribunal for Small Claims: Building an Intelligent Dispute Resolution System - \$244,562, Role: Co-applicant (with S. Dahan, X. Zhu, J. Serpa, Y. Levin, J. Touboul)  
2014-2015: UPS Ph.D. Fellowship (awarded to a single MIT Ph.D. student)  
2013-2014: Martin's Fellowship for Sustainability  
2011-2012: MIT Energy Initiative Fellowship  
2006-2008: Technion Excellence Scholarship and Lady Davis Fellowship

## **Seminars and Research Presentations**

**2022:** Forbes, McGill Mini Retail Summit, Conference Board of Canada podcast, Delve podcast, Yale OM Seminar, Aldo Group Executive Training, World Summit AI Americas

**2021:** UBC Sauder, Conflict Analytics Queens Law Seminar, Montreal AI Strategic Forum, Duke Fuqua, POMS Doctoral Consortium, IVADO Expert Panel, Creative Destruction Lab's Think Tank, MSOM Conference, Lyft Rideshare Labs Seminar, Start-Up Nation Voices Podcast, HKUST Joint OM/IE Seminar, Indian School of Business, MIT Tech Review's AI podcast - In Machines We Trust, USC Marshall, GERAD Seminar, INFORMS Annual Meeting, Sharif University of Technology, MBR Event for POMS College of Service Operations, Rutgers Supply Chain Seminar

**2020:** Aldo Group Advanced Analytics, Polytechnique Montreal and GERAD, Air Canada RM Seminar, HEC Montreal and CIRRELT, IVADO Labs, McGill Alumni Webcast, Lowes Canada, University of Science and Technology Beijing, Conseil Québécois du Commerce de Détail TAG, IVADO Reverse Pitch, Smart-City Operations and Analytics Conference, University of Toronto OM Seminar, INFORMS Annual Meeting

**2019:** Cornell Tech, Google Product Analytics, POMS Conference, Triennial Invitational Choice Symposium, INFORMS Annual Meeting, Microsoft Research Economics Seminar, Conflict Analytics Queens Law Seminar, Queen's University OM Seminar, DTL Quebec Retail Council of Canada, McGill Decision Neuroscience Seminar

**2018:** NYU OM Seminar, OMEGA Baruch College Seminar, Via Growth and Data Science Meeting, NYU IS Seminar, Fashion Retail Conference, Technion IE&M Seminar, Marketplace Innovation Workshop, RMP Conference, MSOM Service SIG and MSOM Conference, MIT OM Seminar, McGill Retail Seminar, UT Austin McCombs, Spotify Research and ML Seminar, INFORMS Annual Meeting

**2017:** University of Maryland, NYU OM Seminar, MSOM Conference, ACM SIGMETRICS, INFORMS Annual Meeting

**2016:** Google Cloud Analytics Seminar, RMP Conference, NYU Stern IOMS Colloquium, POMS Conference, Google Algorithms Seminar, ACM Conference on Economics and Computation, INFORMS Annual Meeting

**2015:** Cornell Johnson, Cornell ORIE, Duke Fuqua, UNC Chapel Hill, UT Dallas, Chicago Booth, NYU Stern, Boston College, Harvard Business School, Michigan Ross, Berkeley Haas, Stanford GSB, Yale SOM, Columbia DRO, CMU Tepper, UCLA Anderson, INSEAD, Cornell Tech, Google NYC, McGill, RMP Conference, NEDSI, MSOM Conference, ISMP, POMS Conference, INFORMS Annual Meeting

**2014:** Technion IE&M Seminar, UBC Sauder, Northwestern Kellogg, Cornell Big Data Workshop, MSOM Conference, Oracle Retail Seminar, MIT Sloan OM Seminar, INFORMS Annual Meeting

**2013:** MSOM Conference, INFORMS Annual Meeting

**2012:** ISMP, Optimization Seminar IBM Watson Research Center, MSOM Conference, POMS Conference, INFORMS Annual Meeting

2011: MIT Sloan OM Seminar, IBM Student Workshop on Smarter Cities, MIT Energy Research Conference, POMS Conference, INFORMS Annual Meeting

## **Languages, Computer Skills, and Personal**

Languages: French (native), English (fluent), Hebrew (fluent)

Programming languages: R, Python, MATLAB, C/C++, Maple, Gurobi/CPLEX/Julia, Tableau

Extracurricular activities: hiking, travelling, and sports: squash, soccer, tennis