

# Max Correia

✉ maxcorreia@gmail.com    ☎ (857) 383-1852    🔗 maxcorreia.github.io    in max-correia-7795nc    🌐 maxcorreia

## Experience

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**Simmons University**, Service Desk Technician

Boston, MA  
May 2023 – present

- Assisted faculty, staff, and students in meeting their technological needs, enhancing their productivity and satisfaction
- Navigated customers through tech support calls to reach personalized solutions using ITIL practices
- Tracked and followed up on software and hardware issues through ServiceNow
- Imaged Apple and Windows devices for use by Simmons users

**21st Century**, STEM Program Instructor

Winthrop, MA  
July 2019 – Aug 2022

- Coordinated the Robotics and STEM divisions of the summer program, ensuring smooth operation and high participant engagement
- Educated children from ages 5 to 11 in computer programming with Blockly through interactive robots
- Delivered technical concepts to a non-technical audience to enhance their comprehension and engagement with STEM topics
- Organized and maintained inventory for all robotics kits and machines

## Projects

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**Dino Run 3D**

[Github link](#) 🔗

- Developed a 3D recreation of Google Chrome's dinosaur game
- Modelled dinosaur/obstacle objects
- Utilized scrolling texture maps to render a moving background/foreground object
- Tools Used: C++, OpenCV, Blender

**JEdit**

2022

- Developed a GUI application in Java Swing to process and edit images in major file formats (PPM, PNG, BMP, JPG)
- Collaborated in a team through GitHub to meet project deadlines
- Implemented the agile software development cycle to incorporate various upgrades throughout its development process (multiple file type support, GUI and CLI implementation)
- Tools Used: Java, Swing

## Technologies

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**Languages:** Java, Python, C++, C, TypeScript, HTML, JavaScript, SQL

**Technologies:** Git, Github, NPM, Jupyter Notebook, React, Bash Shell, Linux

## Education

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**BS**    **Northeastern University**, Computer Science & Mathematics

Sept 2021 – May 2024

- GPA: 3.7/4.0
- **Coursework:** Software Engineering, Computer Graphics, Algorithms, Artificial Intelligence, Statistics & Stochastic Processes