

**Table 2.3** Satisfaction among Italians with regional health services, 2005<sup>a</sup>

Region	Percentage population scoring			
	1–4	5–6	7–10	Non-respondents
Calabria	35.9	42.6	15.3	6.2
Puglia	28.0	43.7	23.8	4.5
Sicily	25.6	48.7	21.5	4.3
Molise	22.4	44.3	30.2	3.1
Campania	22.3	50.4	23.0	4.3
Basilicata	21.1	47.1	26.4	5.4
Sardinia	21.0	45.8	26.7	6.4
Lazio	19.7	48.9	25.0	6.4
Italy	17.2	43.4	34.0	5.4
Umbria	17.0	39.2	36.8	7.0
Abruzzo	16.9	45.5	31.5	6.1
Marche	16.0	42.6	35.7	5.7
Veneto	14.1	39.6	39.9	6.4
Liguria	14.0	49.6	33.9	2.5
Piedmont	13.4	38.9	43.2	4.6
Friuli-Venezia-Giulia	11.5	37.3	42.8	8.5
Emilia-Romagna	11.2	36.9	46.8	5.1
Lombardy	11.0	41.2	42.0	5.8
Tuscany	10.7	45.0	38.9	5.5
A.P <sup>b</sup> Trento	7.3	29.4	58.8	4.5
A.P <sup>b</sup> Bolzano	6.2	17.9	68.8	7.1
Valle d'Aosta	6.2	29.3	59.6	5.0

Source: ISTAT, 2007b.

Note: <sup>a</sup>Respondents were asked to score their satisfaction on a scale of a minimum (1) to a maximum (10) level of satisfaction. <sup>b</sup>A.P: Autonomous Province.