



# MAX DUGGAN

Hello! I'm a UX/UI designer with a passion for delivering intuitive, user-focused digital products

## EXPERIENCE

References Available Upon Request

<b>RAZORFISH</b> May 2022 - Aug 2023	Associate Design Director (Contract) Guided UX vision, consulted with clients, and delivered comprehensive B2C/B2B design systems for CVS and Ticketmaster initiatives
<b>BOSTON CONSULTING GROUP</b> Jul 2019 - Jan 2022	Senior Product Designer (Contract) Led the design practice, user testing, and front-end development for a team focused on enhancing BCG's learning product
<b>APPALACHIAN TRAIL</b> Jul - Oct 2018	Thru Hiker Hiked the 2,190-mile footpath from Mt Katahdin in Maine to Springer Mtn in Georgia
<b>REMESH</b> May - Jun 2018	UI Animator (Contract) Animated a product demonstration video for an AI based user research product
<b>FLUID</b> Jun 2015 - Dec 2017	Senior UX Designer ← Senior UI Designer ← UI Designer Crafted experiences from discovery through launch for clients including Citibank, Nixon Watches and PUMA
<b>FLIGHTPATH</b> Jul 2013 - May 2015	UI/UX Designer Led Time Warner Cable's responsive email transition and designed UI/UX for Showtime, USGA, Minwax, and more
<b>UNIVERSITY OF OKLAHOMA</b> Feb 2012 - May 2013	UI Designer Designed and developed specialty project websites for the Information Technology department
<b>M3 TECHNOLOGY SOLUTIONS</b> Nov 2010 - Nov 2011	Designer Created UI for kiosks and slot machines as well as print and booth marketing for trade shows
<b>VIAMEDIA PRODUCTIONS</b> Aug 2008 - Jun 2009	Designer / Developer Designed and developed websites for clients ranging from local non-profits to documentary pilots

## EDUCATION

<b>UNIVERSITY OF OKLAHOMA</b> 2013	Bachelor of Fine Arts Visual Communication
<b>OKLAHOMA STATE UNIVERSITY</b> 2007	Associate of Science Information Technology

## EXPERTISE

<b>METHODS</b>	Design Systems, Prototyping, Art Direction, Wireframing, User Research, Rapid Ideation, Flow/Journey Mapping, Heuristics, Information Architecture
<b>FRAMEWORKS</b>	A11y, Agile, B2B, B2C, SaaS, Human-centered Design
<b>SOFTWARE &amp; TOOLS</b>	Figma, Adobe Suite, Miro, Atlassian, Google Apps, Microsoft Office, HTML, CSS

**DROP A LINE**  
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