CAFE POINT OF SALE

DCIT 55

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INTRODUCTION

The cafe industry is experiencing growth due to demand for specialty coffee and convenience food. However, the traditional ordering process is largely manual, leading to inefficiencies and errors.

A digital cafe point of sale can improve operational efficiency, reduce errors, and enhance customer experience. It can also provide insights into customer behavior, enabling cafe owners to make data driven decisions and optimize operations. The system can integrate with existing systems for a comprehensive solution

PROJECT CONTEXT

A basic point of sale system for cafe from a variety of menu items such as cakes, cupcakes, pastries, hot and cold beverages, and more, and then check out by providing their delivery address and method of payment before completing their order. Many businesses, particularly those in the food industry, use this kind of system. The straightforward yet practical design makes it simple for cashiers or employees to browse and place their orders

OBJECTIVES

The project aims to improve and develop a Manual System for Cafe Point of Sale:

- Develop POS system: The system will prioritize a streamlined and intuitive interface, making it easy for cashiers to navigate and place their orders.

- Offer diverse ordering options: The system will allow cashiers to order both food and beverages, including customizable options for specific preferences.

- Streamline the payment process: The system will offer multiple payment options, including cash and digital methods, for greater customer and cashiers convenience.

- Enhance order accuracy and speed: The system will ensure accurate order fulfillment and reduce wait times, allowing for a smoother customer flow.

- Collect data for informed decision-making: The system will collect valuable data on customer orders and preferences, enabling the cafe to make data-driven decisions for improved product offerings and customer