Max Gleason

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# SUMMARY

I am a motivated recent graduate from West Virginia University that has strong foundational skills in networking, network security, and am looking to bridge the gap between student and professional using my academic projects and commitment to learning mindset. I am driven to contribute to a fast-paced team in a dynamic, data-driven environment.

# EDUCATION

**West Virginia University |** Morgantown, WV August 2025

Bachelor of Science in Business Administration

Major: **General Business |** Minor **Business Cybersecurity**

# TECHNICAL SKILLS

**Microsoft Applications:** Microsoft Office Excel, PowerPoint, and Word 2019, Active Directory

**Packet Analysis & Virtual Machine Applications:** Packet Tracer, Wireshark, Oracle VirtualBox, VMware

**Operating Systems:** Windows 10, 11, Kali Linux

**Security:** Metasploit, Netcat, Nmap, Nessus, Hydra

**Networking:** TCP/IP, DNS, HTTPS, VLANS

**Certifications:** Actively pursuing COMPTIA Security+

**Other Certifications:** Pre-Security Certified in TryHackMe

# UNDERGRADUATE PROJECTS

**Designing a Small Business Enterprise LAN Network Model,** Team Lead Fall 2024

* **Network Design and Topology Development:** Created a network topology that suited the needs for a small enterprise business.
* **Network Security and Troubleshooting:** Implemented access controls, firewalls, and VLANS for the different departments within the business.
* **Network Configuration and Device Management:** Analyzed the network overall to look for any discrepancies and to learn to troubleshoot networks.
* [Link to Project!](https://docs.google.com/presentation/d/1I5KQGueIFRo9g6VYuhzgHM-yPH4K8XENv1xisMeNruM/edit?usp=sharing)

**Practicing a Reverse Shell Exploit,** Team Lead Spring 2025

* Designed and implemented a controlled reverse shell connection in a sandboxed environment to demonstrate the mechanics of remote access attacks.
* Documented the process, findings, and ethical considerations in a formal report, aligning with industry best practices.
* Gained hands-on experience using Netcat, Wireshark, basic bash and python scripting for penetration testing demonstrations.

# CAMPUS ENGAGEMENT AND LEADERSHIP

**Management Information Systems Association (MISA)**, Board MemberFall 2022-Present

* Served as Social Media Manger from September 2022 – December 2024
* Collaborated with fellow MISA officers to bring in professionals in our industry to speak with members during events.
* Participated with fellow MISA members and faculty through skill-based workshops, networking events, and socials.
* Attended and hosted the following workshops: Website (C++, C#), UPMC ITR Rotational Workshop, and Computer Hardware Workshop

# WORK EXPERIENCE

**Kroger |** Morgantown, WV Fall 2024  
**Produce / Stocking Clerk**

* **Assisted** customers with locating fresh produce and provided recommendations, ensuring a positive and helpful shopping experience.
* **Resolved** customer concerns promptly and courteously, maintaining high satisfaction and promoting repeat business.
* Maintained the cleanliness, organization, and presentation of the Produce department. Ensured that all produce was fresh, properly stocked, and aesthetically arranged to enhance the shopping experience and drive sales.
* Worked collaboratively with team members to ensure smooth departmental operations, including coordinating with other store departments and participating in team meetings to discuss and address operational challenges.
* Conducted regular quality checks to ensure all produce met company standards for freshness and safety. Identified and removed damaged or expired products, contributing to overall store quality and compliance.

**Storage Squad LLC |** Morgantown, WV Spring 2023

**Marketing & Operations Intern**

* Hands-on experience supporting social media campaign development, customer engagement and support.
* Managed and carried out all operations for the WVU Morgantown and UNC Chapel Hill locations.
* Engaged with customers to ensure all orders were completed efficiently and effectively.
* Developed strong interpersonal, time-management, problem-solving skills while completing all orders on time as well as dealing with customer delays.
* Created & developed all social media posts for the WVU.StorageSquad account, leading to a 25% increase in profile and post views.

# OTHER EXPERIENCE

* Personal Project setting up my own home network
* Built my own PC, and helped friends build their own
* Completed the entire Pre-Security Path on TryHackMe.com
* Repaired family computers, laptops, and mobile devices
* Troubleshooted network issues at home for family members
* Worked with computers since I was young