

## F. Maxwell Harper

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### Professional Preparation

Carleton College	International Relations and Environmental Studies	B.A.	1998
University of Minnesota	Computer Science	M.S.	2006
University of Minnesota	Computer Science	Ph.D.	2009

### Appointments

Research Scientist (GroupLens Research)	University of Minnesota	2012 - present
Software Developer	Code 42 Software	2011 - 2012
Founder and Lead Developer	Blue Shift Software Laboratory	2009 - 2011
Post-Doctoral Associate (GroupLens Research)	University of Minnesota	2009 - 2010
Research Assistant (GroupLens Research)	University of Minnesota	2004 - 2009
Research Intern	Nokia Research Center	2007
Teaching Assistant	University of Minnesota	2003 - 2005
Technical Consultant (part time)	Walker Art Center	2001 - 2003
Web Manager	National Civic League	2001 - 2003
Software Engineer	OneSecure	2000 - 2001
Software Developer	AT&T Wireless	1999 - 2000
Programmer	FairIsaac	1998 - 1999

### Publications

#### Five Related Publications

Kang, J., Condiff, K., Chang, S., Konstan, J. A., Terveen, L., & Harper, F. M. (2017). Understanding How People Use Natural Language to Ask for Recommendations. In Proceedings of the Eleventh ACM Conference on Recommender Systems (pp. 229–237). New York, NY, USA: ACM.

Chang, S., Harper, F.M., & Terveen, L. (2016). Crowd-Based Personalized Natural Language Explanations for Recommendations. In Proceedings of the 10th ACM Conference on Recommender Systems (pp. 175–182). New York, NY, USA: ACM.

Chang, S., Harper, F. M., & Terveen, L. (2015). Using Groups of Items for Preference Elicitation in Recommender Systems. In Proceedings of the 18th ACM Conference on Computer Supported Cooperative Work & Social Computing (pp. 1258–1269). New York, NY, USA: ACM.

Ekstrand, M. D., Harper, F. M., Willemsen, M. C., & Konstan, J. A. (2014). User Perception of Differences in Recommender Algorithms. In Proceedings of the 8th ACM Conference on Recommender Systems (pp. 161–168). New York, NY, USA: ACM.

Harper, F. M., Xu, F., Kaur, H., Condiff, K., Chang, S., & Terveen, L. (2015). Putting Users in Control of Their Recommendations. In Proceedings of the 9th ACM Conference on Recommender Systems (pp. 3–10). New York, NY, USA: ACM.

## Other Significant Publications

Chen, Y., Harper, F. M., Konstan, J., & Li, S. X. (2010). Social Comparisons and Contributions to Online Communities: A Field Experiment on MovieLens. *The American Economic Review*, 100(4), 1358–1398.

Harper, F. M., Li, S. X., Chen, Y., & Konstan, J. A. (2007). Social Comparisons to Motivate Contributions to an Online Community. In Y. de Kort, W. IJsselstein, C. Midden, B. Eggen, & B. J. Fogg (Eds.), *Persuasive Technology* (pp. 148–159). Springer Berlin Heidelberg.

Harper, F. M., Moy, D., & Konstan, J. A. (2009). Facts or Friends?: Distinguishing Informational and Conversational Questions in Social Q&A Sites. In *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems* (pp. 759–768). New York, NY, USA: ACM.

Harper, F. M., Raban, D., Rafaeli, S., & Konstan, J. A. (2008). Predictors of Answer Quality in Online Q&A Sites. In *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems* (pp. 865–874). New York, NY, USA: ACM.

Ren, Y., Harper, F. M., Drenner, S., Terveen, L. G., Kiesler, S. B., Riedl, J., & Kraut, R. E. (2012). Building Member Attachment in Online Communities: Applying Theories of Group Identity and Interpersonal Bonds. *MIS Quarterly*, 36(3), 841–864.

## Synergistic Activities

Conference Program Committee Member: Recommender Systems (2009-present), The Web Conference (2011).

Workshop Program Committee Member: Workshop on Online Recommender Systems and User Modeling (WWW 2018), Workshop on Recommenders and the Social Web (Recommender Systems 2008), Workshop on Adaptation in the Social Web (Adaptive Hypermedia 2008), Workshop on Design Principles for Software that Engages Users (Interact 2007), Workshop on Adaptation and Personalization in Social Systems (User Modeling 2007), Workshop on Social Navigation and Community Based Adaptation Technologies (Adaptive Hypermedia 2006).

Reviewer: CHI (2006-present), CSCW (2006-present), ACM TWEB (2008, 2010), RecSys (2009-present), Hypertext (2007), Mobiquitous (2007), ECR (2007), IUI (2007), AH (2006).

Invited Lecturer: Minnedemo (2011), Best Buy (2010), Thompson Reuters (2010), Adventium Labs (2009), IBM Research (2008).