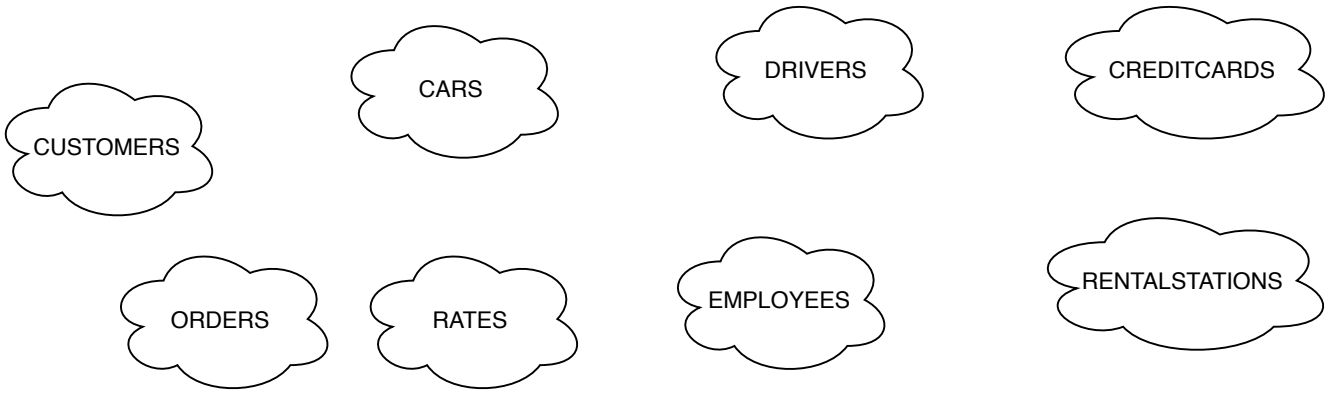
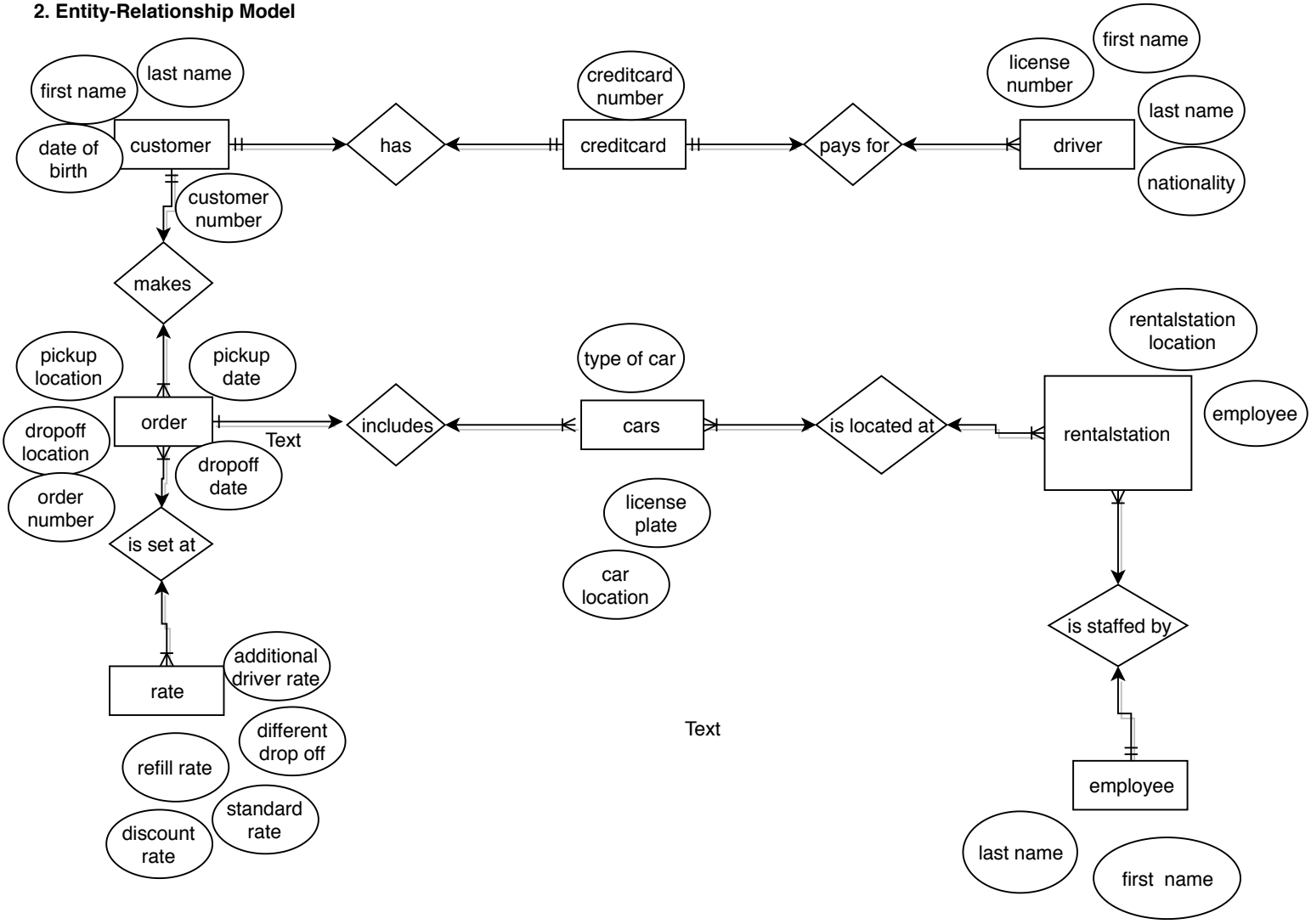
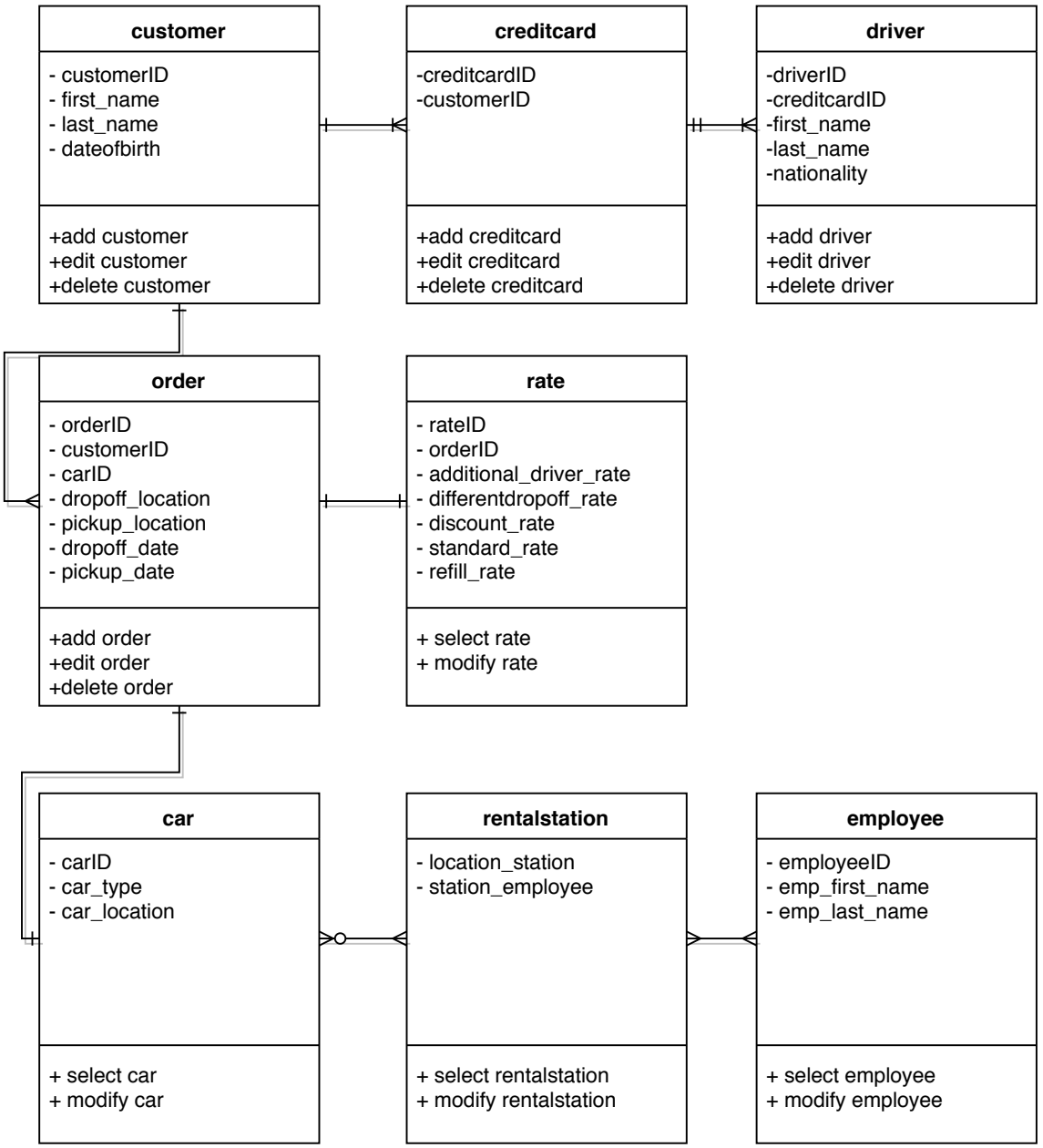
1. REQUIREMENT ANALYSIS



2. Entity-Relationship Model



3. Unified Modeling Language