

Viewing the History for a Computer

Jamf Pro allows you to view the history for each computer. The information you can view includes:

- Application Usage logs
- Computer Usage logs
- Audit logs
- Policy logs
- Jamf Remote logs
- Screen sharing logs
- Jamf Imaging logs
- Management history (completed, pending, and failed management commands)
- Hardware/software history
- User and location history
- Completed, pending, and failed Mac App Store app installations
- macOS Intune Integration logs


You can also flush policy logs for a computer.

Viewing Application Usage Logs for a Computer

The Application Usage logs for a computer allow you to view a pie chart that shows the amount of time each application was in the foreground during a specified date range.

Note: You can only view Application Usage logs

for a computer if the Computer Inventory Collection settings are configured to collect Application Usage information. For more information, see [Computer Inventory Collection Settings](#).

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view Application Usage logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab.
Application Usage logs for the computer are displayed.
6. To view Application Usage logs for a different date range, specify the starting and ending dates using the **Date Range** pop-up menus. Then click **Update**.


Viewing Computer Usage Logs for a Computer

The Computer Usage logs for a computer allow you to view the following information:

- Startup dates/times
- Login and logout dates/times
- Usernames used to log in and out of the computer

Note: You can only view Computer Usage logs

for a computer if a startup script or login/logout hooks are configured to log Computer Usage information. For more information, see [Startup Script](#) and [Login and Logout Hooks](#).

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view Computer Usage logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the **Computer Usage Logs** category.
Computer Usage logs for the computer are displayed.


Viewing Audit Logs for a Computer

The audit logs allow you to view a list of the following events that occurred for a computer:

- The computer's FileVault encryption key has been viewed.
- The Wipe Computer remote command has been sent to the computer.

The date/time that the event occurred and the username of the administrator who initiated the event are included in the log.


1. Log in to Jamf Pro.
2. Click Computers at the top of the page.

3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view audit logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the **Audit Logs** category.
Audit logs for the computer are displayed.

Viewing and Flushing Policy Logs for a Computer

The policy logs for a computer include a list of the policies that have run on the computer and the following information for each policy:

- The date/time that the policy ran on the computer
- The duration of time the policy ran on the computer
- The status of the policy
- The actions logged for the policy

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view policy logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the


computers related to that item.

5. Click the **History** tab, and then click the **Policy Logs** category.
Policy logs for the computer are displayed.
6. To view the actions logged for a policy, click **Details** for the policy.
To hide the information when you are done viewing it, click **Hide**.
7. To flush a policy log, click **Flush** for the policy.
8. To flush all policies for the computer, click **Flush All** at the top of the pane.

Viewing Jamf Remote Logs for a Computer

The Jamf Remote logs for a computer allow you to view the following information:

- The date/time that the Jamf Remote event took place on the computer
- The status of the Jamf Remote event
- The actions logged for the Jamf Remote event

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view Jamf Remote logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the

Jamf Remote Logs category.

Jamf Remote logs for the computer are displayed.


6. To view the actions logged for a Jamf Remote event, click **Show** for the event. To hide the information when you are done viewing it, click **Hide**.

Viewing Screen Sharing Logs for a Computer

The screen sharing logs for a computer allow you to view the following information:

- The date/time that the screen sharing session took place
- The status of the screen sharing session
- Details of the screen sharing session

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).

4. Click the computer you want to view screen sharing logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.

5. Click the **History** tab, and then click the **Screen Sharing Logs** category. Screen sharing logs for the computer are displayed.

Simple Computer Searches

Advanced Computer Searches

Computer Reports

Mass Actions for Computers

Viewing Management Information for a Computer

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Deleting a Computer from Jamf Pro

- › Policies
- › Volume Store Content Distribution for Computers
- › Software Distribution
- › Patch Management
- › Remote Control
- › Settings and Security Management for Computers
- › License Management
- › Usage Management
- › Managing Mobile Devices
- › Managing Users
- › Group Management

The Jamf Imaging logs for a computer allow you to view the following information:


- The date/time that the computer was imaged
- The status of the imaging event
- The actions that took place during the imaging event

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view Jamf Imaging logs for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the **Jamf Imaging Logs** category.
Jamf Imaging logs for the computer are displayed.
6. To view the actions logged for a Jamf Imaging event, click **Show** for the event.
To hide the information when you are done viewing it, click **Hide**.

Viewing Management History for a Computer

The management history for a computer allows you to view lists of completed, pending, and failed management commands for the computer. The lists include all actions related to sending a remote command and installing or removing a computer configuration profile.

You can also cancel a pending management command.


1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view group memberships for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the **Management History** category.
A list of completed management commands for the computer is displayed.
6. To view pending management commands, click **Pending Commands**.
You can cancel a pending management command by clicking **Cancel** for the command.
7. To view failed management commands, click **Failed Commands**.

Viewing Hardware/Software History for a Computer

The hardware/software history for a computer allows you to view a list of inventory reports submitted for the computer during a specified date range. Each inventory report includes hardware information for the computer, such as the operating system, make, model, and serial number, and information about any software changes that occurred since the previous inventory report.

Inventory report listings that show a change in a computer's hardware are displayed in red.


Note: You can only view software history for a computer if the Computer Inventory Collection settings are configured to collect applications, fonts, or plug-ins. For more information, see [Computer Inventory Collection Settings](#).

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view hardware/software history for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the **Hardware/Software History** category.
The hardware/software history for the computer is displayed.
6. To view hardware/software history for a different date range, specify the starting and ending dates using the **Date Range** pop-up menus on the pane. Then click **Update**.

Viewing User and Location History for a Computer


The user and location history for a computer allows you to view a list of the user and location information associated with the computer over time. A record of the current information is added to the list whenever changes are made to the User and Location category in the computer's inventory

information.

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view user and location history for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the computers related to that item.
5. Click the **History** tab, and then click the **User and Location History** category.
The user and location history for the computer is displayed.

Viewing Mac App Store App Installations for a Computer

You can view the completed, pending, and failed Mac App Store app installations for a computer. You can also cancel pending Mac App Store app installations.

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view app installation information for.
If you performed a simple search for an item other than computers, you must click **Expand**  next to an item to view the

computers related to that item.

5. Click the **History** tab, and then click the **Mac App Store Apps** category.

A list of apps installed on the computer is displayed.

6. To view a list of apps that are pending installation, click **Pending Apps**.

You can cancel a pending installation by clicking **Cancel** for the app.

7. To view a list of apps that failed to install, click **Failed Apps**.

Viewing macOS Intune Integration Logs for a Computer

When the macOS Intune Integration is enabled and a computer is registered with Azure AD, you can view inventory sent to Microsoft Intune for each username associated with the computer.

1. Log in to Jamf Pro.
2. Click **Computers** at the top of the page.
3. Perform a simple or advanced computer search.
For more information, see [Simple Computer Searches](#) or [Advanced Computer Searches](#).
4. Click the computer you want to view macOS Intune Integration logs for.
5. Click the **History** tab, and then click the **macOS Intune Integration Logs** category.
A list of usernames associated with the computer is displayed.
6. To view inventory data for a username, click the **View Data Sent** button.

Note: You can also manually trigger an update of inventory to be sent to Microsoft Intune. This allows Jamf Pro to send computer inventory

attributes to Microsoft Intune outside of the standard communication schedule.

Related Information

For related information, see the following section in this guide:

[Flushing Logs](#)

Find out how to schedule automatic log flushing or manually flush logs.



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