# THE SHOW:

"THE TRANSFORMATION OFFICE"

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# TL;DR

Transformation encompasses the adaptation of an organisation's value proposition and business & operational model to the fundamental changes brought by global trends both economical and societal, digital technologies and increasingly demanding stakeholders needs and expectations.

# CORE VERTICAL TRANSFORMATIONS

- Turnaround
- Mandate
- Business Model

# TRANSVERSAL TRANSFORMATIONS

- Digital
- Operational
- IT and Technology
- Support functions

#### THE NEED FOR A TRANSFORMATION OFFICE

- Transformation initiatives bring an additional layer of complexity that other projects do not
- Often have a deep disruptive impact on the organisation
- Transformation efforts can fail if they are not properly and exclusively managed as a unique set of initiatives

#### TRANSFORMATION OFFICE PROCESSES

- Global Steering:
  - Architect of Transformation
  - Coordination and custodian of the transformation plan
  - Risks management during the transformation
- Transformation Management:
  - Assess Trends and Technology than boost the transformation
  - Identity process that need to be changed
  - Redesign processes that support transformation
- Change and Stakeholder Management:
  - Communication planning
  - Capabilities building
  - Stakeholder engagement
  - Change management

#### **IMPLEMENTING**

- Design Phase
- Establishment Phase
- Operation Phase

# PROJECT, STRATEGY AND TRANSFORMATION FOCUS

	Project Managementt	Strategy Delivery	Transformation
Focus	Project Eficiency	Delivering value	Steering disruptive change
Timespan	Short-term	Long-term	Mid-term
Main Skill	Project management	Strategy execution and Performance management	Technology understanding and innovatation

#### ROLE OF CHIEF TRANSFORMATION OFFICER

- Transformation Architect
- Digital Savvy Expert
- Stakeholders manager
- Positive Disrupter

# THANK YOU! FEEDBACK? QUESTIONS?



"I particularly found valuable..."

"I'd like to hear more about..."

"I suggest to also consider..."