

**Maxwell P. Riley**  
**13 Pentire Circle., Iowa City, IA. 52245**  
**309-634-8961**  
**maxriley38@gmail.com**  
**LinkedIn: <https://www.linkedin.com/in/maxwell-riley-4b6ab9124>**

## EDUCATION

University of Iowa, Iowa City, IA,. Computer Science BA, Cumulative GPA: 3.74/4.0

## OBJECTIVE

Seeking a position where I can utilize my strong computer science skills to further enhance the goals and needs of a company or enterprise

## QUALIFICATIONS

- Extremely hard working, technically advanced, outstanding customer service
- Capable leader who supports and cooperates with fellow employees
- Self-starter motivated to work, grow skills, and continuously learn
- Excellent time management skills - worked 20+ hours per week while earning degree

## EMPLOYMENT HISTORY

**University of Iowa Research Position** August 2016 – Current

*Research for Professor Baek*

- Selected to help create and develop Unity5 game to collect data on human models using C# and Microsoft Visual Studios

**Help Desk Student Consultant** August 2014- Current

*Information Technology Services at the University of Iowa*

- Provide frontline technical support and outstanding customer service via walk-in and phone to students, faculty, and staff at the University of Iowa
- Promoted to a new position in the Student Software Group helping reformat computers, troubleshoot problems, install device drivers, and install and update operating systems
- Promoted to new Team Lead position, providing support for tier one consultants and e-mail support to customers

**RSM US LLP** May 2016 – August 2016

*Intern for Infrastructure and Application Development Team*

- Shadowed the Infrastructure team and consulted clients with software/hardware problems including VMWare, Cisco Networking, and Cisco Servers
- Shadowed App Development team and helped write ASP.NET and C# applications in Microsoft Visual Studio

**GameStop** November 2012 – September 2013

*Game Advisor*

- First employee under age 18 ever hired at the location. Provided great customer service and provided information on the electronic gaming industry, including popular titles and consoles.

**River Beach Pub and Eatery** June 2011 – November 2012

*Dishwasher and Busser*

- Cleaned dishes and tables and provided support to waitresses and bartenders throughout the restaurant

## COMPUTER SKILLS

- Programming languages known: C#, Java, Python, JavaScript, HTML, CSS, C++
- Familiarity with Windows 7, 8, 8.1, 10 and Mac OS 10.6 – 10.12
- Software Expertise in: Office Suite, Service Manager, LogMeIn Rescue, Adobe Suite, various web browsers, and anti-virus programs