

## **Maximillian E Cartwright**

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**Objective** Obtain a challenging position as a web developer where I can apply creative problem solving skills.

**Experience** **Agent Care Escalation Specialist**

ZillowGroup, Seattle, WA

*06/2016 – Present*

I act as a liaison for the development teams and an advocate for the support and sales teams. Some of the key responsibilities are triaging technical bug escalations, collecting/sharing feedback, and collaborating with training teams to provide resources and tools to the technical support team.

**Premier Agent Concierge**

ZillowGroup, Seattle, WA

*01/2016 – 06/2016*

I was responsible for nurturing connections made between consumers inquiring about homes online and premier agents. I took pride in consistently maintaining a high position on the team's leaderboards and providing excellent service.

**Assistant Operations Manager**

24 Hour Fitness, Seattle, WA

*11/2010 – 06/2016*

As an assistant operations manager, I was responsible for physical inventory counts and quarterly audits, mastering product knowledge, and overseeing daily office operations. I utilized problem solving skills and the ability to present ideas to empower individuals.

**Education****Currently enrolled**

UW Coding Boot Camp, Seattle, WA  
11/2019 - Present  
Full Stack

**High School Diploma**

Shadle Park High School, Spokane, WA  
06/2006  
General studies

**References****Randali Desantos-Benromdhane, PGE**

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**James Gabbert Jr., 24 Hour Fitness**

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