

Undergraduate Student Experience Survey

A survey to gather information about the undergraduate student experience in UCC.

Help Us to Help You!

This survey is part of UCC's efforts to ensure it provides you with the best possible student experience. The survey gives you an opportunity to comment on how you find the student experience from different aspects, involving academic to social to services to financial.

The questionnaire was constructed on the basis of information provided by students in focus groups and should take no longer than 15 minutes to complete.

Your responses are confidential and neither your name nor any personal details will be attached to your reply. If you feel uncomfortable filling in any parts of this survey, or if you feel any parts of the survey are irrelevant to you, please feel free to ignore them.

We thank you for taking the time to complete the questionnaire. Following completion you will have an opportunity to enter a draw for a travel voucher worth €500 (donated by the Student's Union and the Student Centre), a Kindle ebook reader (donated by Amazon), two tickets to the Clubs and Societies Ball with hotel accommodation, two tickets to the afters of the Clubs and Societies Ball, an Apple iPod (donated by Apple) or one of 3 vouchers from John Smith Bookshop worth €50 each. Details of this draw are at the end of the questionnaire.

President, Students Union
Vice-President for Teaching and Learning
Head of Student Experience

There are 44 questions in this survey

Biographical Details

A series of questions in relation to your biographical details. Please respond to each item as appropriate.

1 What gender are you?

Please choose **only one** of the following:

- ☐ Female
- ☐ Male

2 What is your nationality?

Please choose **only one** of the following:

- ☐ Irish
- ☐ Other-EU
- ☐ Non-EU

3 Is English your first language?

Only answer this question if the following conditions are met:

° ((Q002.NAOK == "2" or Q002.NAOK == "3"))

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

4 Which of the following statements describes you best?

Please choose **only one** of the following:

- ☐ I am a Visiting Student (Junior Year Abroad (JYA))
- ☐ I am a Visiting Student (Erasmus)
- ☐ I am a student in the College of Arts, Celtic Studies & Social Sciences
- ☐ I am a student in the College of Business & Law
- ☐ I am a student in the College of Medicine & Health
- ☐ I am a student in the College of Science, Engineering & Food Science
- ☐ I am a student in the Centre for Adult and Continuing Education

5 What are you studying for?

Only answer this question if the following conditions are met:

° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))

Please choose **only one** of the following:

- ☐ A Bachelors Degree
- ☐ A Diploma
- ☐ A Certificate

6 Which of the following statements best describes your status as a student?

Only answer this question if the following conditions are met:

° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))

Please choose **only one** of the following:

- ☐ I am a Full-time student
- ☐ I am a Part-time student
- ☐ I am a Distance Learning student

7 In your present programme of study, which of the following statements best describes your year of study?

Only answer this question if the following conditions are met:

° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))

Please choose **only one** of the following:

- ☐ I am in first year
- ☐ I am in second year
- ☐ I am in third year
- ☐ I am in fourth year
- ☐ I am in fifth year

8 Through what process did you enter UCC?

Only answer this question if the following conditions are met:

° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6"))

Please choose **only one** of the following:

- ☐ CAO School Leaving qualifications
- ☐ CAO School Leaving qualifications and HPAT (Medicine)
- ☐ CAO HEAR offer (socio-economic disadvantage route)
- ☐ CAO DARE offer (student with a disability)
- ☐ CAO FETAC route
- ☐ CAO Mature years
- ☐ CAO Degree and GAMSAT (Graduate Entry to Medicine)
- ☐ UCC Diploma in Dental Hygiene
- ☐ UCC Non-EU Degree

9 To what extent are you satisfied with your overall experience of UCC?

Please choose **only one** of the following:

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

Academic

A series of questions about your academic life in UCC.

10 Below are a series of questions addressing your experience of academic life in UCC.

Please choose the appropriate response for each item:

[illegible]

11 Please rate your confidence that you are able to:

Please choose the appropriate response for each item:

	Not at all Confident				Very Confident
Study effectively on your own in independent/private study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Produce your best work under examination conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Respond to questions asked by a lecturer in front of a full lecture theatre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Manage your workload to meet programme deadlines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Give a presentation to a small group of fellow students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attend most scheduled classroom/laboratory sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attain good grades in your work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engage in profitable academic debate with your peers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask lecturers questions about the material they are teaching, in a one-to-one setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask lecturers questions about the material they are teaching, during a lecture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Understand the material outlined and discussed with you by lecturers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Follow the themes and debates in lectures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prepare thoroughly for tutorials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Read the recommended background material	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Produce your own coursework at the required standard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Write in an appropriate academic style	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask for help if you don't understand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Be on time for lectures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Make the most of the opportunity of studying for a qualification at university	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pass assessments at the first attempt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plan appropriate revision schedules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Remain adequately motivated throughout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Produce your best work in coursework assignments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attend tutorials/practicals/field work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12 How would you describe your level of commitment to your studies?

Please choose **only one** of the following:

- ☐ Very Low
- ☐ Low
- ☐ Average
- ☐ High
- ☐ Very High

13 What proportion of your scheduled classes have you attended?

Please choose **only one** of the following:

- ☐ 0 - 20%
- ☐ 21 - 40%
- ☐ 41 - 60%
- ☐ 61 - 80%
- ☐ 81 - 100%

14 Below are a series of statements concerning your experience of lecturers in UCC. Using the rating scale provided, please indicate your overall level of agreement with each statement.

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Uncertain	Agree	Strongly Agree
My lecturers normally give me helpful feedback on my progress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My lecturers in this programme motivate me to do my best work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My lecturers make a real effort to understand any difficulties I have	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My lecturers are extremely good at explaining things	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My lecturers work hard to make their subjects interesting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My lecturers put a lot of time into comments (orally and/or in writing) on my work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15 The following questions address your experience of your programme of study and the academic environment of UCC.
Using the rating scale provided, please indicate your overall level of agreement with each statement.

Please choose the appropriate response for each item:

	Strongly Disagree	Disagree	Uncertain	Agree	Strongly Agree
There is a lot of unwanted academic pressure on me as a student	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My academic workload is too heavy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am generally given enough time to understand things I have learned	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The volume of work necessary for my programme of study means that it cannot all be thoroughly comprehended	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My programme of study is intellectually stimulating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find my programme of study motivating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My programme of study has stimulated my enthusiasm for further learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My programme of study has stimulated my interest in the field	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel that I benefit from being in contact with active researchers/scholars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The academic expectations of me on my programme of study are too high	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intellectual standards at UCC are set too high	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel part of a community of scholars who are committed to learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being selected to study at UCC is a source of motivation to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intellectual standards at UCC are set too low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16 Below are a series of questions addressing other aspects of your experience of academic life in UCC.

Using the rating scale provided, please indicate your overall level of agreement with each statement.

Please choose the appropriate response for each item:

	Very Much So	Moderately	Somewhat	Slightly	Not At All	Not Applicable
To what extent do you feel lecturers are available to students?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To what extent do you feel the schedule of deadlines for assignments are well balanced?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17 Below are a series of questions addressing other aspects of your experience of academic life in UCC.

Using the rating scale provided, please indicate your overall level of agreement with each statement.

Please choose the appropriate response for each item:

	Always	Usually	Sometimes	Rarely	Never
Are you provided with sufficient time to travel from lecture theatre to lecture theatre between classes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are there long gaps between items on your lecture timetable?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18 Do you find these gaps disruptive?

Only answer this question if the following conditions are met:

° ((Q054-056_2.NAOK == "1" or Q054-056_2.NAOK == "2" or Q054-056_2.NAOK == "3" or Q054-056_2.NAOK == "4"))

Please choose **only one** of the following:

- ☐ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

Using the rating scale provided, please indicate your overall level of agreement with each statement.

[illegible]

Please choose the appropriate response for each item:

[illegible]

Social

Questions regarding your social life in UCC.

21 Rate the extent to which you are satisfied with the social aspects of your life in UCC.

Please choose **only one** of the following:

- ☐ Very Dissatisfied
- ☐ Dissatisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Satisfied
- ☐ Very Satisfied

22 How socially integrated do you feel in UCC?

Please choose **only one** of the following:

- ☐ Very Socially Integrated
- ☐ Socially Integrated
- ☐ Neither Isolated nor Socially Integrated
- ☐ Isolated
- ☐ Very Isolated

23 Do you take part in Club activities in UCC?

Please choose **only one** of the following:

- ☐ No
- ☐ Rarely
- ☐ Often
- ☐ Very Often

24 Your involvement with Clubs in UCC.

Please choose the appropriate response for each item:

	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	No Experience
If you take part in UCC Student Clubs, how satisfied are you with your experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25 Do you take part in Societies activities in UCC?

Please choose **only one** of the following:

- ☐ No
- ☐ Rarely
- ☐ Often
- ☐ Very Often

26 Your involvement with Societies in UCC.

Please choose the appropriate response for each item:

	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	No Experience
If you take part in UCC Student Societies, how satisfied are you with your experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27 Do you take part in Club activities outside of UCC?

Please choose **only one** of the following:

- ☐ No
- ☐ Rarely
- ☐ Often
- ☐ Very Often

28 Do you take part in Community-based Organisations outside of UCC?

Please choose **only one** of the following:

- ☐ No
- ☐ Rarely
- ☐ Often
- ☐ Very Often

Financial

Questions about your experience of the financial side of life in UCC.

29 Are you in receipt of a student grant?

Please choose **only one** of the following:

- ☐ Yes
- ☐ No
- ☐ Awaiting Response

30 I have enough money to meet my needs.

Please choose **only one** of the following:

- ☐ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

31 How much debt do you have as a result of attending higher education?

Please choose **only one** of the following:

- ☐ none
- ☐ €1 to €1000
- ☐ €1001 to €2000
- ☐ €2001 to €3000
- ☐ €3001 to €5000
- ☐ over €5000

32 I worry about my level of debt.

Please choose **only one** of the following:

- ☐ Very Much So
- ☐ Moderately
- ☐ Somewhat
- ☐ Slightly
- ☐ Not At All

Please choose the appropriate response for each item:

[illegible]

Please choose the appropriate response for each item:

[illegible]

Services

Questions regarding the Student Services in UCC.

35 Below is a list of student services available in UCC relating to Student Life. Please indicate whether you have used these in the present academic year. If you have used them, please rate the quality of the service.

Please choose the appropriate response for each item:

[illegible]

36 Below is a list of student services available in UCC relevant to Student Health & Wellbeing.

Please indicate whether you have used these in the present academic year. If you have used them, please rate the quality of the service.

Please choose the appropriate response for each item:

[illegible]

37 Below is a list of student services available in UCC relevant to Campus Services. Please indicate whether you have used these in the present academic year. If you have used them, please rate the quality of the service.

Please choose the appropriate response for each item:

[illegible]

38 Below is a list of student services available in UCC relevant to Student Administration & Support. Please indicate whether you have used these in the present academic year. If you have used them, please rate the quality of the service.

Please choose the appropriate response for each item:

[illegible]

39 Below is a list of student services available in UCC relevant to Academic Support Services.

**Please indicate whether you have used these in the present academic year.
If you have used them, please rate the quality of the service.**

Please choose the appropriate response for each item:

	Have you used this service this Academic Year?		If Yes, the Quality of Service was:				
	Yes	No	Very Poor	Poor	Average	Good	Excellent
Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IT Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

40 Which of the following skills training opportunities would you avail of in UCC?

Please choose **all** that apply:

- ☐ Writing Skills
- ☐ Study Skills
- ☐ IT Skills
- ☐ Interpersonal Skills
- ☐ Teamwork Skills
- ☐ Time Management Skills
- ☐ Communications Skills
- ☐ Presentation Skills
- ☐ English Language Skills

Final Comments

41 Do you feel proud to be a member of UCC?

Please choose **only one** of the following:

- ☐ Yes
- ☐ No

42 What is the best thing about UCC?

Please write your answer here:

43 What is the worst thing about UCC?

Please write your answer here:

44 Please specify what you hope to do after graduation.

Please write your answer here:

Thank you for taking the time to complete this survey.

01.01.1970 – 00:00

Submit your survey.

Thank you for completing this survey.