# **Undergraduate Student Experience Survey**

A survey to gather information about the undergraduate student experience in UCC.

#### Help Us to Help You!

This survey is part of UCC's efforts to ensure it provides you with the best possible student experience. The survey gives you an opportunity to comment on how you find the student experience from different aspects, involving academic to social to services to financial.

The questionnaire was constructed on the basis of information provided by students in focus groups and should take no longer than 15 minutes to complete.

Your responses are confidential and neither your name nor any personal details will be attached to your reply. If you feel uncomfortable filling in any parts of this survey, or if you feel any parts of the survey are irrelevant to you, please feel free to ignore them.

We thank you for taking the time to complete the questionnaire. Following completion you will have an opportunity to enter a draw for a travel voucher worth €500 (donated by the Student's Union and the Student Centre), a Kindle ebook reader (donated by Amazon), two tickets to the Clubs and Societies Ball with hotel accomodation, two tickets to the afters of the Clubs and Societies Ball, an Apple iPod (donated by Apple) or one of 3 vouchers from John Smith Bookshop worth €50 each. Details of this draw are at the end of the questionnaire.

President, Students Union Vice-President for Teaching and Learning Head of Student Experience

There are 44 questions in this survey

#### **Biographical Details**

A series of questions in relation to your biographical details. Please respond to each item as appropriate.

<u> </u>		<u> </u>	
1 What gender are y	ou?		
Please choose only one of the	following:		
O Female			
O Male			
2 What is your nation	nality?		
Please choose only one of the	following:		
Olrish			
Other-EU			
O Non-EU			

3 Is English your first language?
Only answer this question if the following conditions are met: ° ((Q002.NAOK == "2" or Q002.NAOK == "3"))
Please choose <b>only one</b> of the following:
O Yes
O No
4 Which of the following statements describes you best?
Please choose <b>only one</b> of the following:
O I am a Visiting Student (Junior Year Abroad (JYA))
O I am a Visiting Student (Erasmus)
O I am a student in the College of Arts, Celtic Studies & Social Sciences
O I am a student in the College of Business & Law
O I am a student in the College of Medicine & Health
O I am a student in the College of Science, Engineering & Food Science
I am a student in the Centre for Adult and Continuing Education
5 What are you studying for?
Only answer this question if the following conditions are met:  ° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))
Please choose <b>only one</b> of the following:
Please choose <b>only one</b> of the following:
Please choose <b>only one</b> of the following:  A Bachelors Degree
Please choose <b>only one</b> of the following:  A Bachelors Degree  A Diploma
Please choose <b>only one</b> of the following:  A Bachelors Degree  A Diploma  A Certificate
Please choose only one of the following:  A Bachelors Degree A Diploma A Certificate  6 Which of the following statements best describes your status as a student?
Please choose <b>only one</b> of the following:  A Bachelors Degree  A Diploma  A Certificate
Please choose only one of the following:  A Bachelors Degree A Diploma A Certificate  6 Which of the following statements best describes your status as a student?  Only answer this question if the following conditions are met:
Please choose only one of the following:  A Bachelors Degree A Diploma A Certificate  6 Which of the following statements best describes your status as a student?  Only answer this question if the following conditions are met:  ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))
Please choose only one of the following:  A Bachelors Degree A Diploma A Certificate  6 Which of the following statements best describes your status as a student?  Only answer this question if the following conditions are met:  ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))  Please choose only one of the following:
Please choose only one of the following:  A Bachelors Degree A Diploma A Certificate  6 Which of the following statements best describes your status as a student?  Only answer this question if the following conditions are met:  ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))  Please choose only one of the following:  I am a Full-time student

7 In your present programme of study, which of the following statements best describes your year of study?
Only answer this question if the following conditions are met:  ° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6" or Q003.NAOK == "7"))
Please choose only one of the following:
O I am in first year
O I am in second year
O I am in third year
O I am in fourth year
O I am in fifth year
8 Through what process did you enter UCC?
Only answer this question if the following conditions are met: ° ((Q003.NAOK == "3" or Q003.NAOK == "4" or Q003.NAOK == "5" or Q003.NAOK == "6"))
Please choose only one of the following:
O CAO School Leaving qualifications
CAO School Leaving qualifications and HPAT (Medicine)
CAO HEAR offer (socio-economic disadvantage route)
CAO DARE offer (student with a disability)
O CAO FETAC route
O CAO Mature years
CAO Degree and GAMSAT (Graduate Entry to Medicine)
UCC Diploma in Dental Hygiene
O UCC Non-EU Degree
9 To what extent are you satisfied with your overall experience of UCC?
Please choose <b>only one</b> of the following:
O Very Dissatisfied
O Dissatisfied
Neither Satisfied nor Dissatisfied
O Satisfied
O Very Satisfied

## **Academic**

A series of questions about your academic life in UCC.

10 Below are a series of questions addressing your experience of academic life in UCC.						
Please choose the appr	opriate response	for each item:				
	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	Not Applicable
How satisfied are you with your academic experience in UCC?	0	0	0	0	0	0
If lectures are part of your programme, how satisfied are you with them?	0	0	0	0	0	0
If research supervision is part of your programme, how satisfied are you with it?	0	0	0	0	0	0
If tutorials are part of your programme, how satisfied are you with them?	0	0	0	0	0	0
If small group teaching is part of your programme, how satisfied are you with it?	0	0	0	0	0	0
If clinical/professional placement is part of your programme, how satisfied are you with it?	0	0	0	0	0	0
How satisfied are you with the promptness of feedback on assignments?	0	0	0	0	0	0
How satisfied are you with how this feedback helps in subsequent tasks?	0	0	0	0	0	0

11 Please rate your confidence that you are a	ble to:		
Please choose the appropriate response for each item:			
	Not at all Confident		Very Confident
Study effectively on your own in independent/private study Produce your best work under examination conditions Respond to guestions asked by a lecturer in front of a full	0	0 0 0	0
lecture theatre	0	0 0 0	0
Manage your workload to meet programme deadlines	0	0 0 0	0
Give a presentation to a small group of fellow students  Attend most scheduled classroom/laboratory sessions	0	0 0 0	0
Attain good grades in your work	ŏ	0 0 0	ŏ
Engage in profitable academic debate with your peers	ŏ	ŏŏŏŏ	000
Ask lecturers questions about the material they are teaching, in a one-to-one setting	0	0 0 0	0
Ask lecturers questions about the material they are teaching, during a lecture	0	000	0
Understand the material outlined and discussed with you by lecturers	0	000	0
Follow the themes and debates in lectures	Q	0 0 0	O
Prepare thoroughly for tutorials	Ö	0 0 0	0000
Read the recommended background material	0	0 0 0	0
Produce your own coursework at the required standard	0	0 0 0	0
Write in an appropriate academic style  Ask for help if you don't understand	0	0 0 0	0
Be on time for lectures	ŏ	0 0 0	ŏ
Make the most of the opportunity of studying for a qualification at university	0	0 0 0	0
Pass assessments at the first attempt	0	0 0 0	0
Plan appropriate revision schedules	Ō	0 0 0	0
Remain adequately motivated throughout	0	0 0 0	0
Produce your best work in coursework assignments	0	0 0 0	0
Attend tutorials/practicals/field work	0	0 0 0	0
12 How would you describe your level of com	mitment to y	our studies?	
Please choose <b>only one</b> of the following:			
O Very Low			
O Low			
O Average			
O High			
O Very High			

13 What proportion	13 What proportion of your scheduled classes have you attended?							
Please choose only one of	Please choose <b>only one</b> of the following:							
Please choose only one of the following:  0 - 20% 21 - 40% 41 - 60% 61 - 80% 81 - 100%  14 Below are a series of statements concerning your experience of lecturers in UCC.								
Using the rating so each statement.	ale provided	, please indic	ate your overa	all level of ag	reement with			
Please choose the appropri	ate response for e	ach item:						
	Strongly Disagree	Disagree	Uncertain	Agree	Strongly Agree			
My lecturers normally give me helpful feedback on my progress	0	0	0	0	0			
My lecturers in this programme motivate me to do my best work	0	0	0	0	0			
My lecturers make a real effort to understand any difficulties I have	0	0	0	0	0			
My lecturers are extremely good at explaining things	0	0	0	0	0			
My lecturers work hard to make their subjects interesting	0	0	0	0	0			
My lecturers put a lot of time into comments (orally and/or in writing) on my work	0	0	0	0	0			

15 The following questions address your experience of your programme of study and the academic environment of UCC.
Using the rating scale provided, please indicate your overall level of agreement with each statement.

Please choose the appropriate response for each item:

Ticase choose the appropri	Strongly Disagree	Disagree	Uncertain	Agree	Strongly Agree
There is a lot of unwanted academic pressure on me as a student	0	0	0	0	0
My academic workload is too heavy	0	0	0	0	0
I am generally given enough time to understand things I have learned	0	0	0	0	0
The volume of work necessary for my programme of study means that it cannot all be thoroughly comprehended	0	0	0	0	0
My programme of study is intellectually stimulating	0	0	0	0	0
I find my programme of study motivating	0	0	0	0	0
My programme of study has stimulated my enthusiasm for further learning	0	0	0	0	0
My programme of study has stimulated my interest in the field	0	0	0	0	0
I feel that I benefit from being in contact with active researchers/scholars	0	0	0	0	0
The academic expectations of me on my programme of study are too high	0	0	0	0	0
Intellectual standards at UCC are set too high	0	0	0	0	0
I feel part of a community of scholars who are committed to learning	0	0	0	0	0
Being selected to study at UCC is a source of motivation to me	0	0	0	0	0
Intellectual standards at UCC are set too low	0	0	0	0	0

16 Below are a series of questions addressing other aspects of your experience of						
academic life in UCC. Using the rating scale provided, please indicate your overall level of agreement with						
each statement.						
Please choose the appropri	•	or each item:				
	Very Much So	Moderately	Somewhat	Slightly	Not At All	Not Applicable
To what extent do you feel lecturers are available to students? To what extent do you	0	0	0	0	0	0
feel the schedule of deadlines for assignments are well balanced?	0	0	0	0	0	0
17 Below are a series of questions addressing other aspects of your experience of academic life in UCC. Using the rating scale provided, please indicate your overall level of agreement with each statement.						
Please choose the appropri	riate response f	or each item:				
	Always	Usually	Someti	mes	Rarely	Never
Are you provided with sufficient time to travel from lecture theatre to lecture theatre between classes?	0	0	0		0	0
Are there long gaps between items on your lecture timetable?	0	0	0		0	0
18 Do you find the Only answer this questio ° ((Q054-056_2.NAOK == Please choose only one of Always Usually Sometimes Rarely Never	n if the followi "1" or Q054-05	ng conditions are		I <b>AOK ==</b> "3" or	<sup>-</sup> Q054-056_2.NA	AOK == "4"))

Using the rating scale provided, please indicate your overall level of agreement with each statement.							
Please choose the appro	opriate response	e for each iten	n:				
	Very Much So	Moderat	tely Some	what S	lightly	Not At All	Not Applicable
If you have had work placement, to what extent do you feel it was valuable?	0	0	C		0	0	0
Do you feel work placement ought to be included in your course of study?	e 0	0	C	)	0	0	0
20 Below are five statements with which you may agree or disagree. Using the rating scale indicate your agreement with each item.							
Please choose the appro	opriate response	e for each iten	n:				
	Strongly Disagree	Disagree	Slightly Disagree	Neither Agree nor Disagree	Slightly Agree	Agree	Strongly Agree
In most ways my life in university is close to my ideal.	0	0	0	0	0	0	0
The conditions of my life in university are excellent.	0	0	0	0	0	0	0
I am satisfied with my life in university.	0	0	0	0	0	0	0
So far I have gotten the important things I want in my life in university.	0	0	0	0	0	0	0
If I had my time in university again, I would change almost nothing.	0	0	0	0	0	0	0

19 Below are a series of questions addressing other aspects of your experience of

academic life in UCC.

## **Social**

Questions regarding your social life in UCC.

21 Rate the extent to which you are satisfied with the social aspects of your life in UCC.
Please choose only one of the following:
O Very Dissatisfied
O Dissatisfied
Neither Satisfied nor Dissatisfied
O Satisfied
O Very Satisfied
22 How socially integrated do you feel in UCC?
Please choose <b>only one</b> of the following:
O Very Socially Integrated
O Socially Integrated
Neither Isolated nor Socially Integrated
O Isolated
O Very Isolated
23 Do you take part in Club activities in UCC?
Please choose only one of the following:
O No
O Rarely
O Often
O Very Often

24 Your involve	ement with	Clubs in UCC	4			
Please choose the ap	propriate response	e for each item:				
	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	No Experience
If you take part in UCC Student Clubs, how satisfied are you with your experience?	0	O	0	0	0	0
25 Do you take	part in Soci	ieties activit	ies in UCC?			
Please choose only o	ne of the following	g:				
O No						
O Rarely						
Often						
O Very Often						
26 Your involve			UCC.			
Please choose the ap	propriate respons	e for each item:	N. 20			
			Neither Satisfied			
	Very Dissatisfied	Dissatisfied	nor Dissatisfied	Satisfied	Very Satisfied	No Experience
If you take part in UCC Student		_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Societies, how satisfied are you with your experience?	0	0	0	0	0	0
27 Do you take	part in Club	o activities o	utside of UC	C?		
27 Do you take			utside of UC	C?		
Please choose only o			utside of UC	C?		
Please choose <b>only o</b>			utside of UC	C?		
Please choose <b>only o</b> No Rarely			utside of UC	C?		
Please choose <b>only o</b>			utside of UC	C?		

28 Do you take part in Community-based Organisations outside of UCC?
Please choose only one of the following:
O No
O Rarely
O Often
O Very Often

# **Financial**

Questions about your experience of the financial side of life in UCC.

29 Are you in receipt of a student grant?
Please choose <b>only one</b> of the following:
O Yes
O No
O Awaiting Response
30 I have enough money to meet my needs.
Please choose <b>only one</b> of the following:
O Always
O Usually
O Sometimes
O Rarely
O Never
31 How much debt do you have as a result of attending higher education?
Please choose only one of the following:
Onone
○ €1 to €1000
○ €1001 to €2000
○ €2001 to €3000
○ €3001 to €5000
O over €5000
32 I worry about my level of debt.
Please choose <b>only one</b> of the following:
O Very Much So
O Moderately
O Somewhat
O Slightly
O Not At All
NOCACA III

33 Please describe	how othe	r commitm	ents impact o	on your stu	ıdies.	
Please choose the appropri	ate response fo	or each item:				
	Always	Usually	Sometimes	Rarely	Never	Not Applicable
How often do you miss lectures or other scheduled study obligations because of work commitments?	0	0	0	0	0	0
How often do you miss lectures or other scheduled study obligations because of caring for dependents?	0	0	0	0	0	0

Please cho	ose the app	oropriate res	ponse for e	ach item:						
			Mon-Fri					Sat-Sun		
	No Hours	Less than 5 Hours	5 to 10 Hours	10 to 15 Hours	Over 15 Hours	No Hours	Less than 5 Hours	5 to 10 Hours	10 to 15 Hours	Over 15 Hour
On average, which of the following best describe the number of hours of paid work you do per week during term time?	0	0	0	0	0	0	0	0	0	0

#### **Services**

Questions regarding the Student Services in UCC.

If you have used t	hem, please	e rate the qu	ality of	tne serv	rice.		
Please choose the appropri	riate response for	each item:					
	Have you use this Acade		Von	If Yes, th	ne Quality of	Service wa	s:
	Yes	No	Very Poor	Poor	Average	Good	Excellent
Accommodation Office	0	0	0	0	0	0	0
Students' Union	0	0	0	0	0	0	0
Student Centre (Áras na Mac Léinn)	0	0	0	0	0	0	0
Mardyke Arena	0	0	0	0	0	0	0
Outdoor Sports Facilities	0	0	0	0	0	0	0
Granary Theatre	0	0	0	0	0	0	0
						_	
John Smith's Bookshop  36 Below is a list of	of student s	ervices avai	lable in	UCC rele	evant to S	tudent l	Health &
Bookshop  36 Below is a list of the second s	of student s nether you held them, please riate response for Have you	ervices avail have used the e rate the qu each item:	lable in l	UCC relo	evant to S	tudent l	Health &
	of student s nether you helper them, please for the Have you service this	ervices avail nave used the e rate the qu each item:	lable in lese in the labeled in the lese i	UCC relo	evant to S	tudent l	Health &
Bookshop  36 Below is a list of the second s	of student s nether you helper them, please for the Have you service this	ervices avail have used the e rate the qu each item: used this s Academic	lable in l	UCC relo	evant to S ent acader vice.	tudent l	Health &
Bookshop  36 Below is a list of Wellbeing. Please indicate what If you have used to the appropriate of the please choose the appropriate of the please of the please choose the appropriate of the please choose the appropriate of the please of	of student s nether you he hem, please for Have you service this Yes	ervices avail nave used the e rate the qui each item: used this s Academic ear?	lable in the label of the label	UCC relo	evant to S ent acader vice.  he Quality of	tudent I mic year	Health &
36 Below is a list of Wellbeing. Please indicate what If you have used to the appropriate of the section of the	of student s nether you he hem, please for Have you service this Yes	ervices available rate the quieach item: used this s Academic ear?	ese in the lality of the lalit	UCC rele ne prese the serv	evant to S ent acader rice.  he Quality of Average	tudent I mic year Service wa	Health &
36 Below is a list of Wellbeing. Please indicate what If you have used to the appropriate of the please choose the appropriate of the please of	of student s nether you he hem, please for Have you service this Yes	ervices available rate the quieach item: used this s Academic ear?	Very	UCC release the serve of the se	evant to Sent acader vice.	tudent I mic year Service wa	Health &

Please choose the ap	opropriate response	for each item:					
	Have you used th Academic		Varia	If Yes, th	ne Quality of S	Service was	s:
0.1.	Yes	No	Very Poor	Poor	Average	Good	Excellent
Catering	O	0	0	O	O	0	O
Campus Security	0	0	0	0	0	0	0
Park and Ride facilities	0	0	0	0	0	0	0
Crèche	0	0	0	0	0	0	0
38 Below is a Administration Please indicate If you have us	n & Support. e whether you ed them, plea	have used t se rate the q	hese in tl	he preso	ent acader		r.
		ou used this this Academic					
		Year?	V/	If Yes, t	he Quality of	Service wa	as:
	Yes	No	Very Poor	Poor	Average	Good	Excellent
Careers Service	Yes	No O	•	Poor	Average	Good	Excellent
Careers Service Disability Support Service	_		Poor	_	Average O	_	_
Disability Support	0		Poor	_	Average O O	_	_
Disability Support Service	ifice O		Poor	0	Average O O O O	0	0
Disability Support Service Mature Student Off UCC Plus+ Progra Office Admissions Office	fice O		Poor	0	Average O O O O	0	0
Disability Support Service Mature Student Off UCC Plus+ Progra Office	fice O		Poor	0	Average O O O O O O O	0	0
Disability Support Service Mature Student Off UCC Plus+ Progra Office Admissions Office Student Records &	fice Omme O		Poor	0	Average O O O O O O O	0	0
Disability Support Service  Mature Student Off UCC Plus+ Progra Office  Admissions Office Student Records & Examinations Office International Educa	fice Omme Ome		Poor	0	Average O O O O O O O O O O O O O O O O O O O	0	0
Disability Support Service  Mature Student Off UCC Plus+ Progra Office  Admissions Office Student Records & Examinations Offic International Educa Office School/Departmen	fice Omme Octoor		Poor	0	Average O O O O O O O O O O O	0	0
Disability Support Service  Mature Student Off UCC Plus+ Progra Office Admissions Office Student Records & Examinations Office International Educa Office School/Departmen Office Student Advisor an	fice Omme Octoor		Poor	0	Average O O O O O O O O O O O O O O O O O O O	0	0
Disability Support Service  Mature Student Off UCC Plus+ Progra Office  Admissions Office Student Records & Examinations Office International Educa Office School/Departmen Office Student Advisor an Ombudsman Student Budgeting	fice Omme Ome Omme Ome Ome Ome Ome Ome Ome		Poor	0	Average O O O O O O O O O O O O O O O O O O O	0	0

37 Below is a list of student services available in UCC relevant to Campus Services. Please indicate whether you have used these in the present academic year.

If you have used them, please rate the quality of the service.

Please choose	the appropriate resp	onse for each item:					
	Have you used t Academi		Van	If Yes, the	e Quality of S	ervice was	:
	Yes	No	Very Poor	Poor	Average	Good	Excellent
Library	0	0	0	0	0	0	0
IT Services	0	0	0	0	0	0	0
Please choose	all that apply:	ng skills trainin	g opportur	nities wo	ould you a	vail of i	n UCC?
Please choose  Writing Sl	<b>all</b> that apply:	ng skills trainin	g opportur	iities wo	ould you a	vail of i	n UCC?
Please choose  Writing S	<b>all</b> that apply:	ng skills trainin	g opportur	ities wo	ould you a	vail of i	n UCC?
Please choose  Writing Sl Study Ski	<b>all</b> that apply:	ng skills trainin	g opportur	ities wo	ould you a	vail of i	n UCC?
Please choose  Writing Sl Study Ski	all that apply: kills lls onal Skills	ng skills trainin	g opportur	ities wo	ould you a	vail of i	n UCC?
Please choose  Writing Sl Study Ski IT Skills Interperso Teamwor	all that apply: kills lls onal Skills	ng skills trainin	g opportur	ities wo	ould you a	vail of i	n UCC?
Please choose  Writing Si Study Ski IT Skills Interperso Teamwor Time Mar	all that apply: kills lls onal Skills k Skills	ng skills trainin	g opportur	ities wo	ould you a	vail of i	n UCC?
Please choose  Writing Si Study Ski IT Skills Interperso Teamwor Time Mar	all that apply: kills lls onal Skills k Skills nagement Skills ications Skills	ng skills trainin	g opportur	ities wo	ould you a	vail of i	n UCC?

## **Final Comments**

41 Do you feel proud to be a member of UCC?
Please choose <b>only one</b> of the following:
O Yes
O No
42 What is the best thing about UCC?
Please write your answer here:
43 What is the worst thing about UCC?
Please write your answer here:

44 Please specify what you hope to do after graduation.	
Please write your answer here:	

Thank you for taking the time to complete this survey.

01.01.1970 - 00:00

Submit your survey.
Thank you for completing this survey.