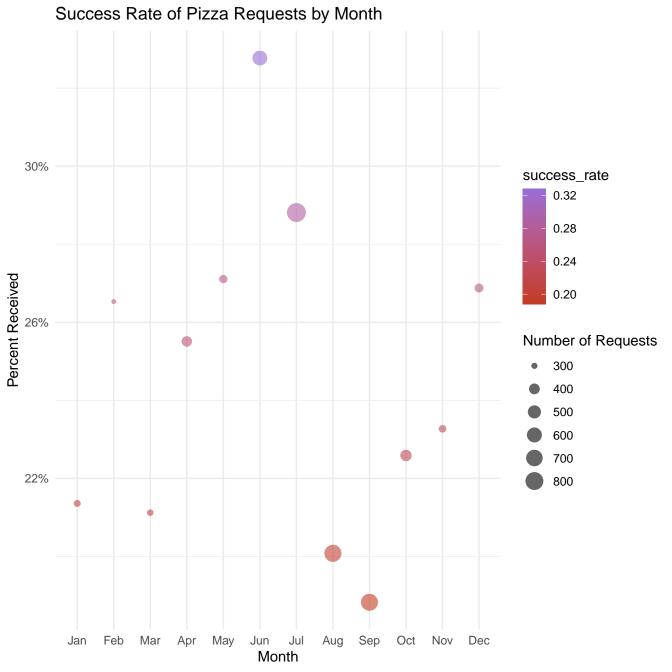
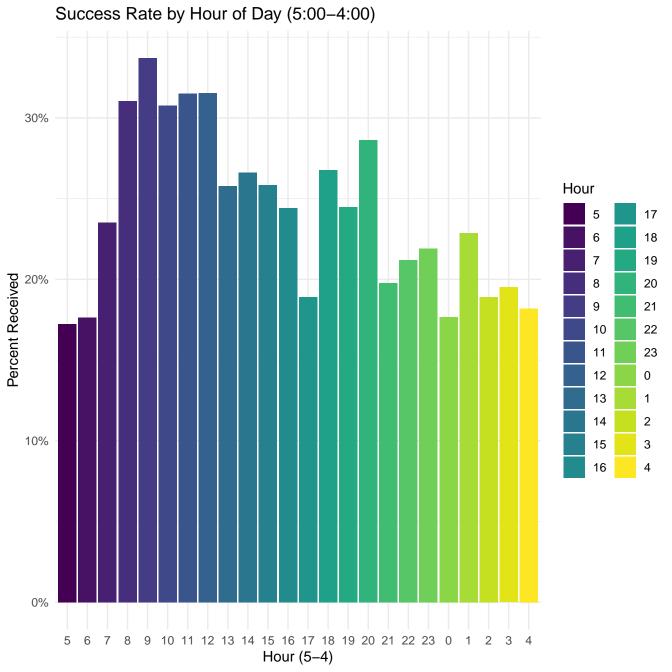
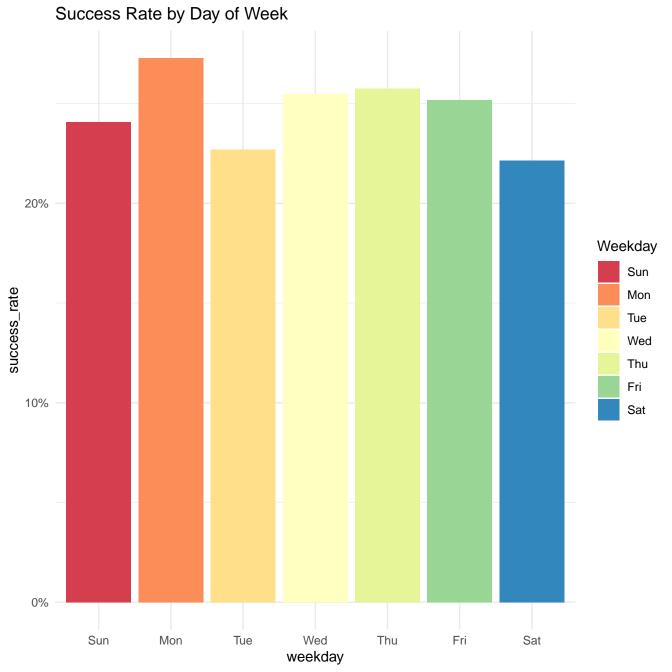
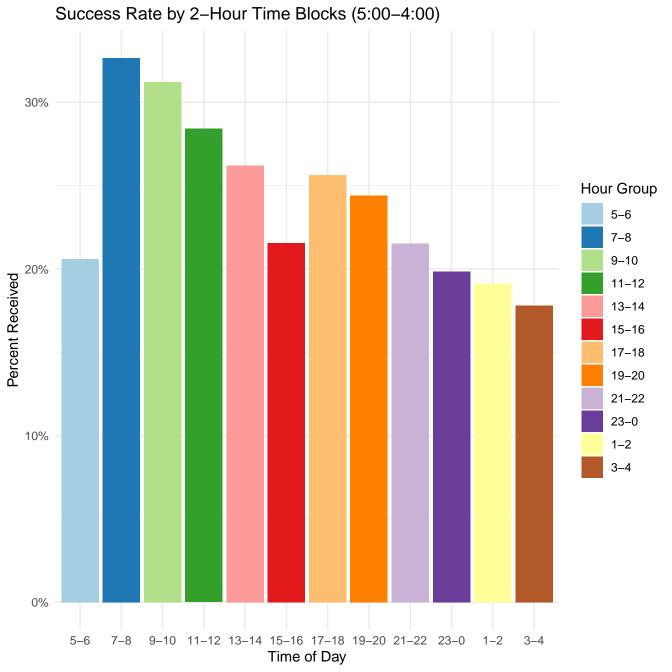
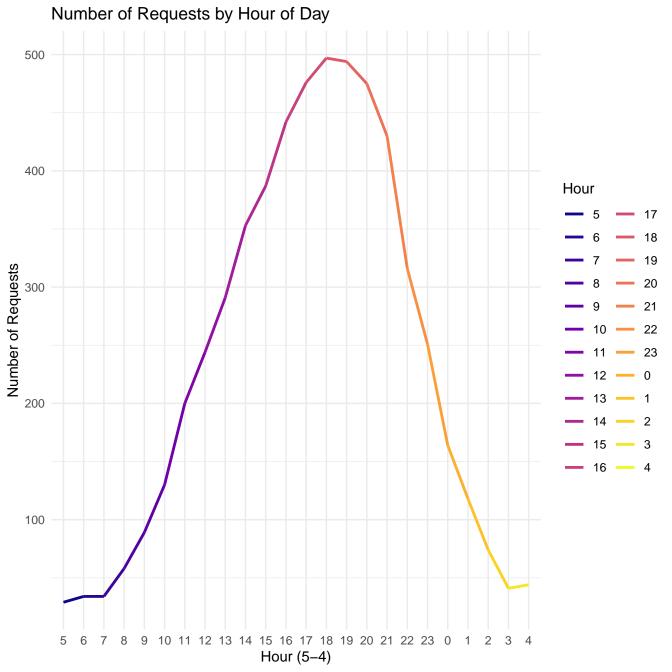
Monthly Success Rate of Pizza Requests 100% success_rate 1.00 75% 0.75 0.50 Percent Received 0.25 0.00 50% Number of Requests 10 20 30 40 25% 50 0% JaFerdaninahdridacijelomininahinahilaqinahirahinahilahinahilahinahilahinahilahinahilahinahilahinahilahilahilahinahilah Month

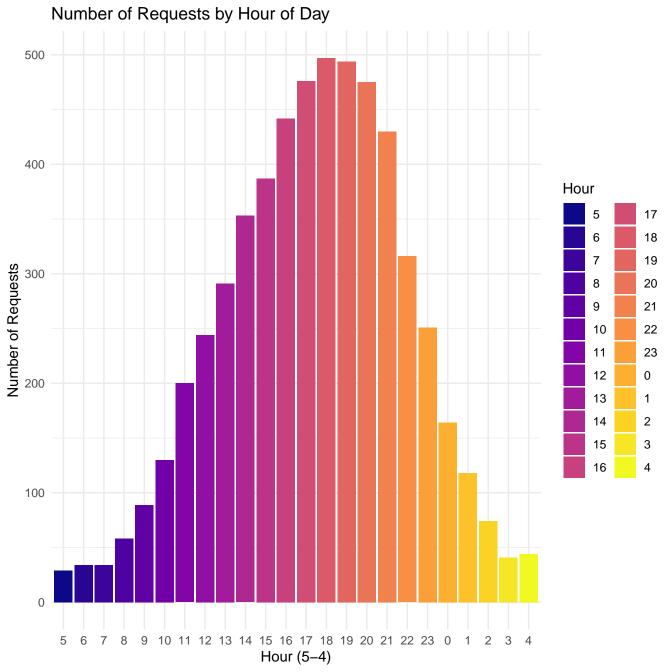






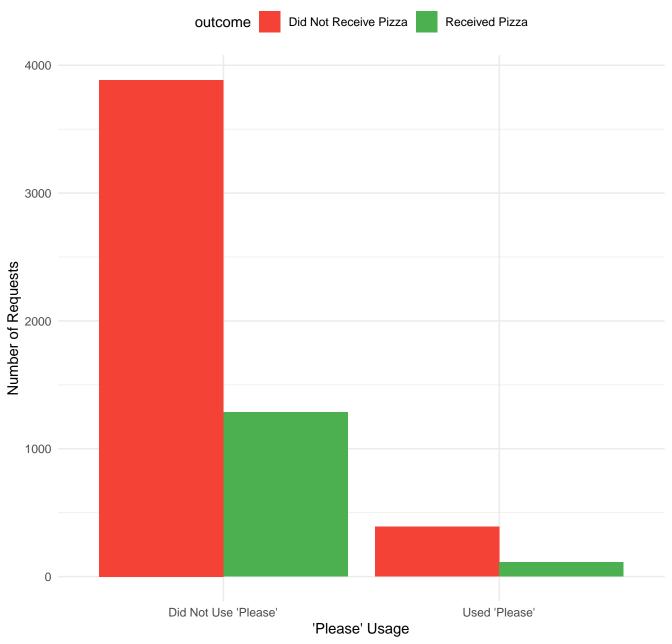






Success Rate and Number of Requests by Hour (5:00-4:00) 500 100% 400 75% Number of Requests Percent Received 50% 25% 100 0% 0 12 13 14 15 16 17 18 19 20 21 22 23 5 Hour of Day

Pizza Request Outcomes by 'Please' Usage



Pizza Request Outcomes by 'Please' Usage Did Not Receive Pizza Received Pizza outcome Received Pizza Proportion of Requests Did Not Receive Pizza Did Not Use 'Please' Used 'Please'

'Please' Usage