**eCoaching Log System**

**eCoaching ETS Load**

**SSIS Detail Design Document**

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|  |  |  |
| --- | --- | --- |
| Last Revision | Last Review | Description |
| 4/19/2021 |  | TFS 20677 - AD island to AD AWS environment changes. |

Prepared by: eCoaching Engineering Team Date: 11/17/2014

Department, Location: Health Solutions Division

Approved by: Date:

**Change History Log**

| **Date** | **Change Description** | **Author** |
| --- | --- | --- |
| 11/19/2014 | Initial revision. Load process setup per SCR 13659. | Susmitha Palacherla |
| 12/15/2014 | Updated per SCR 14010 to increase column size of time\_code attribute in ETS Tables to 30. | Susmitha Palacherla |
| 01/12/2015 | Incorporate load process for Outstanding Action (Compliance) reports per SCR 14031. | Susmitha Palacherla |
| 05/01/2015 | SMTP server name change. SCR 14803. | Susmitha Palacherla |
| 7/24/2017 | Incorporate 2 new feeds. HNC and ICC | Susmitha Palacherla |
| 8/14/2017 | TFS 7105 – Upgrade to SQL Server 2012 | Susmitha Palacherla |
| 12/28/2017 | TFS 7854 – Encryption related changes for feed files and staging tables | Susmitha Palacherla |
| 07/10/2019 | TFS 14706 - Switch smtpout.gdit.com to ironport.maximus.com | Susmitha Palacherla |
| 7/29/2020 | TFS 17716 - Removed company specific references | Susmitha Palacherla |
| 4/19/2021 | TFS 20677 - AD island to AD AWS environment changes | Susmitha Palacherla |
| 6/24/2021 | TFS 21796 - change email server from ironport to maxcorp | Susmitha Palacherla |

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# Overview

## Project Description

ETS (Electronic Time Keeping System) is the GDIT time tracking application. Employees and Approvers need to follow a strict set of guide lines while filling out and or approving timecards. Any non-compliance of these rules will result in an infraction. Operations will generate reports for these infractions committed by CCO CSRs, supervisors, and approvers.

These reports will be loaded into the eCoaching application so users can be coached and the Coaching documented in eCL.

Below is a list of reports that will be loaded into eCL. Each Report is identified by a 2-4 letter code.

* EA Excused Absence
* EOT Exempt Over Time
* FWH Future Worked Hours
* FWHA Future Worked Hours (Approver)
* HOL Incorrect Holiday
* HOLA Incorrect Holiday (Approver)
* ITD Invalid Timecodes Direct
* ITDA Invalid Timecodes Direct (Approver)
* ITI Invalid Timecodes Indirect
* ITIA Invalid Timecodes Indirect (Approver)
* UTL Utilization
* UTLA Utilization (Approver)
* OAE Outstanding Action (Employee)
* OAS Outstanding Action (Supervisor)
* HNC High Number of Changes
* ICC Incorrect Change Categories

## Document Scope

This document describes the load of the above ETS reports provided by Operations into the eCoaching database. Once the reports are loaded into the database the logs are tracked using the non CSE Non Quality coaching workflow similar to the submissions from the web interface.

## Source Files

The table below shows all of the ETS report types that can arrive as feeds. Currently active feeds are marked by an ‘X’ in the table below.

Encrypted files are staged at [\\UVAAPADSQL50CCO\data\Coaching\ETS\Encrypt\_Out](file:///\\\\f3420-ecldbp01\\data\\Coaching\\ETS\\Encrypt_Out%20) with naming convention eCL\_ETS\_Feed\_XX(XX)(A)yyyymmdd.csv.zip.encrypt until scheduled load time.

Files are decrypted during the load process to naming convention eCL\_ETS\_Feed\_XX(XX)(A)yyyymmdd.csv and placed in directory [\\UVAAPADSQL50CCO\data\Coaching\ETS\Decrypt\_Out](file:///\\\\f3420-ecldbp01\\data\\Coaching\\ETS\\Decrypt_Out%20) from where they get loaded.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **#** | **Metric/Report** | **Active Feed** | **Code** | **eCL Workflow** | **Entry** | **Coaching Reason** |
| 1 | Excused Absence | X | EA | Indirect non CSE | Sup | ETS |
| 2 | Exempt Over Time | X | EOT | Indirect non CSE | Sup | ETS |
| 3 | Future Worked Hours | X | FWH | Indirect non CSE | Sup | ETS |
| 4 | Future Worked Hours (Approver) | X | FWHA | Indirect non CSE | Sup | ETS |
| 5 | Incorrect Holiday | X | HOL | Indirect non CSE | Sup | ETS |
| 6 | Incorrect Holiday (Approver) | X | HOLA | Indirect non CSE | Sup | ETS |
| 7 | Invalid Timecodes Direct | X | ITD | Indirect non CSE | Sup | ETS |
| 8 | Invalid Timecodes Direct (Approver) | X | ITDA | Indirect non CSE | Sup | ETS |
| 9 | Invalid Timecodes Indirect | X | ITI | Indirect non CSE | Sup | ETS |
| 10 | Invalid Timecodes Indirect (Approver) | X | ITIA | Indirect non CSE | Sup | ETS |
| 11 | Utilization |  | UTL | Indirect non CSE | Sup | ETS |
| 12 | Utilization (Approver) |  | UTLA | Indirect non CSE | Sup | ETS |
| 13. | Outstanding Action (Employee) | X | OAE | Indirect non CSE  OMR workflow | Sup | ETS |
| 14. | Outstanding Action (Supervisor) | X | OAS | Indirect non CSE  OMR workflow | Sup | ETS |
| 15. | High number of Changes | x | HNC | Indirect non CSE | Sup | ETS |
| 16. | Incorrect Change Categories | x | ICC | Indirect non CSE | Sup | ETS |

## Module List

* SQL agent job
* SSIS Package
* Tables
* Procedures

## Software and Hardware Interfaces

### Software

* SQL Server 2019 Suite (SSIS and SSRS)

### Hardware

* UVAADADSQL50CCO– Dev DB Server
* UVAADADSQL52CCO – Test DB Server
* UVAAPADSQL50CCO – Prod Server
* [\\UVAADADSQL50CCO\ETS\](\\\\UVAADADSQL50CCO\\ETS\\) - Dev File staging share
* [\\UVAADADSQL52CCO\ETS\](\\\\UVAADADSQL52CCO\\ETS\\) - Test File staging share
* [\\UVAAPADSQL50CCO\ETS\](\\\\UVAAPADSQL50CCO\\ETS\\) - Prod File staging share

## Users

* The first set of users for the ETS records loaded into the eCL database are the second level users (immediate supervisors) as all records have default state of ‘Pending Supervisor Review’ at the time of the load.
* After a Supervisor reviews the log and enters Coaching Notes the log goes to ‘Pending Employee Review’ for Employee acknowledgement. After Employee review eCLs enter Completed state.
* Second and Third level users will be able to access the logs from the historical Dashboards.

# Details



## Source Files

eCL\_ETS\_Feed\_XX(XX)(A)yyyymmdd.csv where XX(XX) stands for the 2-4 letter acronym used by the report for the Report Type for non-Compliance Reports

eCL\_Compliance\_ETS\_Feed\_XX(XX)(A)yyyymmdd.csv where XX(XX) stands for the 2-4 letter acronym used by the report for the Report Type for Compliance Reports (OAE and OAS)

* Description: Files containing ETS system infractions by time card owners and approvers.
* Source system: ETS
* Staging location: [\\UVAAPADSQL50CCO\data\](file:///\\\\F3420-ECLDBP01\\data\\)[Coaching\ETS\](file:///\\\\vrivscors01\\BCC%20Scorecards\\Coaching\\ETS\\)
* File name(s) eCL\_ETSs\_Feed\_XXXyyyymmdd.csv/ eCL\_Compliance\_ETSs\_Feed\_XXXyyyymmdd.csv
* Frequency: Most reports are weekly arriving on Monday. A couple of reports are twice weekly with an additional run on Wednesdays.
* File arrival time: NA
* Destination Table: Coaching\_Log and Coaching\_Log\_Reason

## Module Details

### SQL agent job

* Production Instance : UVAAPADSQL50CCO
* Production Job: CoachingETSLoad
* Production Package: [\\UVAAPADSQL50CCO\ssis\Coaching\Packages\ETS\_Coaching.dtsx](file:///\\\\VDENSSDBP07\\scorecard-ssis\\Coaching\\ETS_Coaching.dtsx)
* Production Config File: Prod\_ETS\_Coaching.dtsConfig
* Owner: ecljobowner
* Run As: ECLProxy (ECL Credential using application service account AD\SVC-F3420-APPECLP01
* Schedule: 6 PM EST Mondays and Wednesdays
* Destination File Location: N/A

### SSIS Package

* + - 1. **Variables**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Scope** | **DataType** | **Value** | **Evaluate As expression** |
| CC | ETS\_Coaching | String | @[User::CC] | True |
| DecryptedOutPath | ETS\_Coaching | String | \\UVAAPADSQL50CCO\data\coaching\ETS\Decrypt\_out\ | False |
| DecryptInPath | ETS\_Coaching | String | \\UVAAPADSQL50CCO\data\coaching\ETS\Decrypt\_in\ | False |
| EncryptedBackupPath | ETS\_Coaching | String | \\UVAAPADSQL50CCO\data\coaching\ETS\Backups\ | False |
| EncryptedOutPath | ETS\_Coaching | String | \\UVAAPADSQL50CCO\data\coaching\ETS\Encrypt\_out\ | False |
| EncryptInPath | ETS\_Coaching | String | \\UVAAPADSQL50CCO\data\coaching\ETS\Encrypt\_in\ | False |
| FailMessage | ETS\_Coaching | String | "ETS Coaching file \"" + @[User::VarFileName] + "\" failed in " + @[User::VarDBName] | True |
| StagedCount | ETS\_Coaching | Int32 | 0 | False |
| RejectedCount | ETS\_Coaching | Int32 | 0 | False |
| LoadedCount | ETS\_Coaching | Int32 | 0 | False |
| From | ETS\_Coaching | String | @[User::From] | True |
| To | ETS\_Coaching | String | @[User::To] | True |
| Subject | ETS\_Coaching | String | ETS Load failed in Prod | True |
| varDBName | ETS\_Coaching | String | Prod | False |
| varFileName | ETS\_Coaching | String |  | False |
| varEncryptedFileName | ETS\_Coaching | String |  | False |
| varFailedFile | ETS\_Coaching | String |  | False |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

* + - 1. **Connection Manager Entries**
         1. Destinationdb
* Dev – UVAADADSQL50CCODB – eCoachingdev
* Test - F3420-ECLDBT01 DB – eCoachingtest
* Prod - UVAAPADSQL50CCO – eCoaching
  + - * 1. ETS\_File
* \\vrivscors01\bcc scorecards\Coaching\ETS\eCL\_ETS\_feed\_XXXAyyyymmdd.csv

Where XXX is not HNC or ICC.

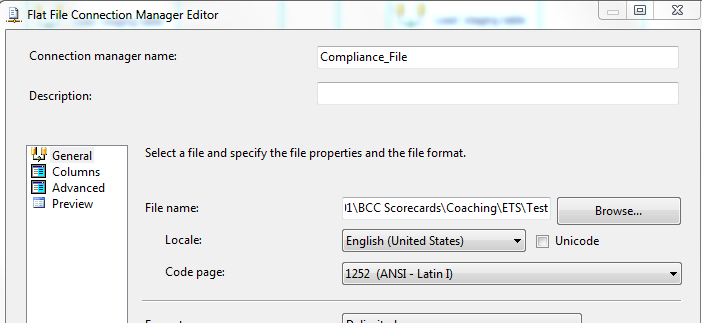


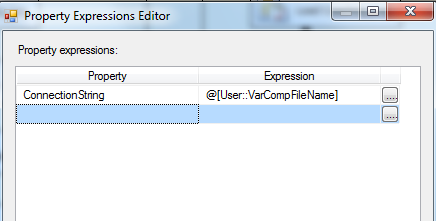


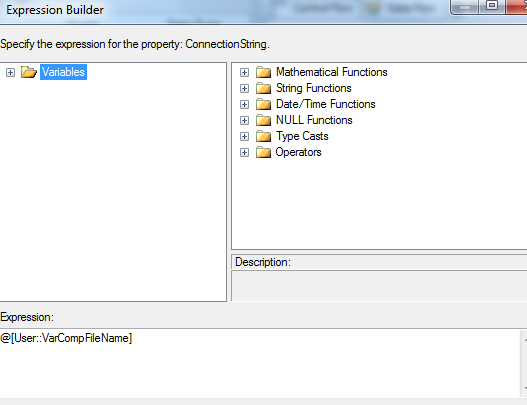
* + - * 1. ETS\_File2
* \\vrivscors01\bcc scorecards\Coaching\ETS\eCL\_ETS\_feed\_XXXyyyymmdd.csv

Where XXX is either HNC or ICC.

* + - * 1. Compliance\_File
* \\vrivscors01\bcc scorecards\Coaching\ETS\eCL\_Compliance\_ETS\_feed\_XXXXAyyyymmdd.csv







* + - * 1. Encrypted\_File

Expression: @[User::EncryptedOutPath]+ @[User::VarEncryptedFileName]

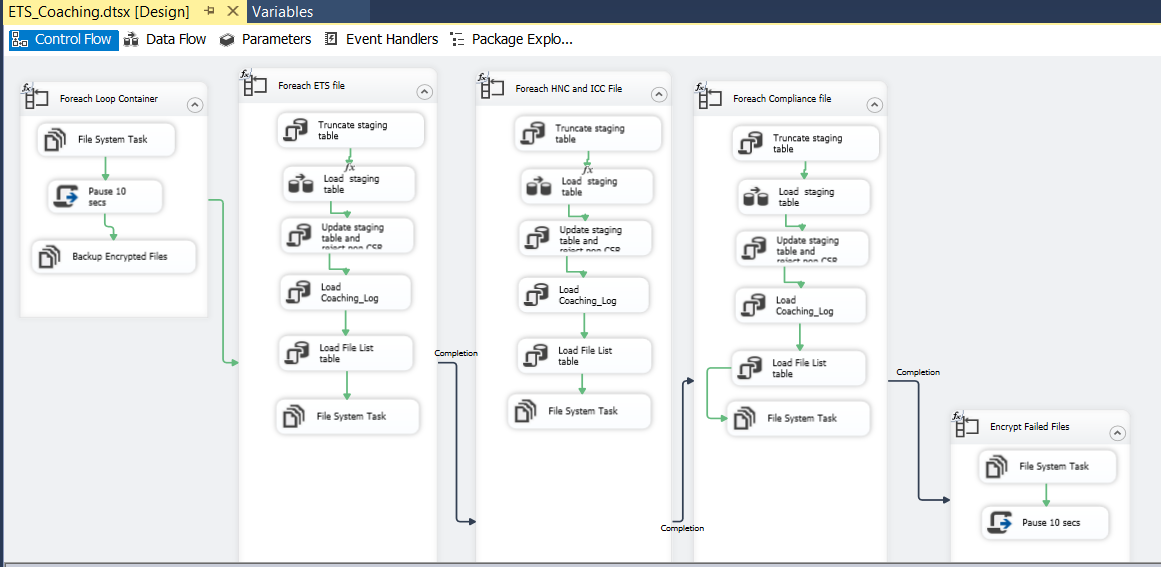
* + - * 1. Failed\_File

Expression: @[User::DecryptedOutPath]+ @[User::VarFailedName]

* + - * 1. SMTP Connection Manager

smtpint.maxcorp.maximus

* + - 1. **Package Content**



**Workflow**

* + - * 1. **Foreach Loop Container ( Decrypt and stage files)**

**Summary of Steps**

1. File system task – Decrypt files
2. Script task - Pause 10 seconds
3. File system task – Backup encrypted files

**Details**

Container: For each File Loop

Folder: \\UVAAPADSQL50CCO\data\coaching\ETS\Encrypt\_out\

Files: eCL\*ETS\_\*.encrypt

Retrieve file name: Name and Extension

1. File system task – Decrypt files



1. Script task- Pause 10 secs



public void Main()

{

// TODO: Add your code here

// Sleep for 10 seconds (\*1000)

System.Threading.Thread.Sleep(10000);

Dts.TaskResult = (int)ScriptResults.Success;

}

1. File System task – Backup Encrypted files



* + - * 1. **For each ETS file in Staging directory (Non HNC and ICC)**

**Summary of Steps**

1. SQL task – Truncate ETS Staging table
2. DFT – Stage ETS Staging table
3. SQL task Update ETS Staging table
4. SQL task – Load Coaching Log
5. SQL task – Load File list table
6. File system task – Backup files to Backups directory

**Details**

Container: For each ETS File Loop (Not HNC or ICC)

Precedence Constraint - Success

Folder: \\vrivscors01\BCC Scorecards\Coaching\ETS

Files: eCL\_ETS\_Feed\*.csv

Retrieve file name: Name and Extension

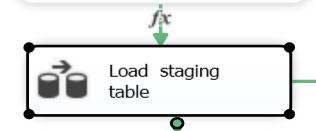
1. SQL task – Truncate ETS Staging table

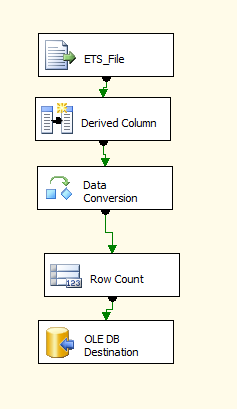


Executes Truncate Table [EC].[ETS\_Coaching\_Stage]

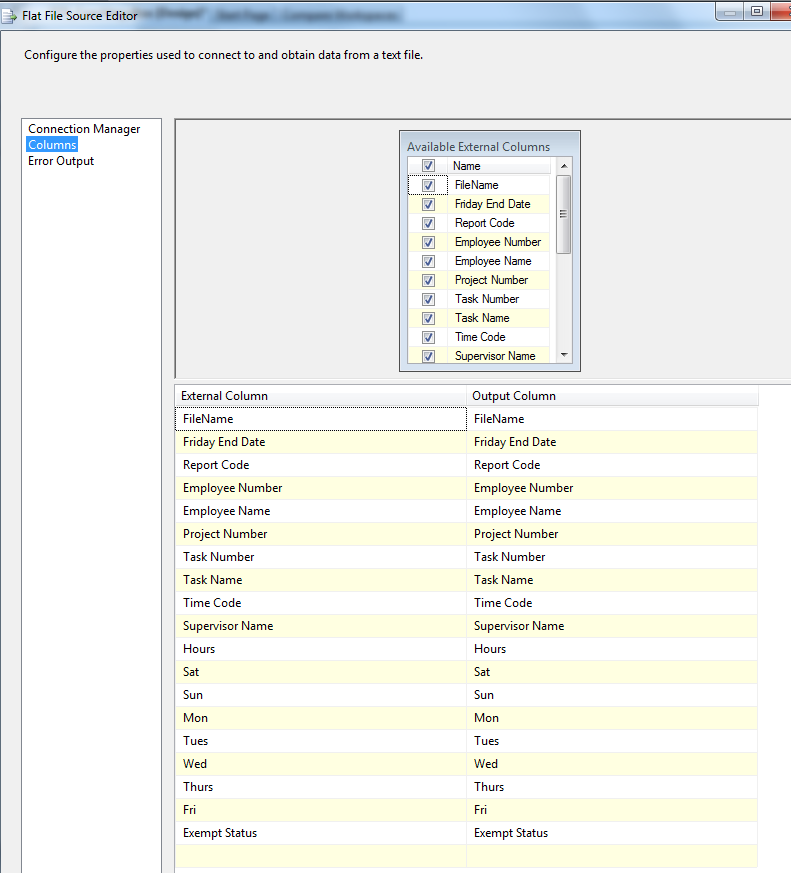
|  |  |
| --- | --- |
| Evaluation Operation | Expression and Constraint |
| Value | Success |
| Expression | (FINDSTRING(@[User::VarFileName],"HNC",1 ) == 0 )&&(FINDSTRING(@[User::VarFileName],"ICC",1 ) == 0 ) |
| Multiple Constraints | Logical AND |

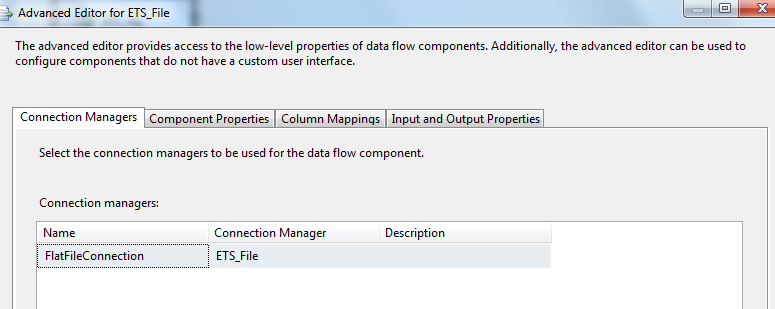
1. DFT: Load ETS staging table

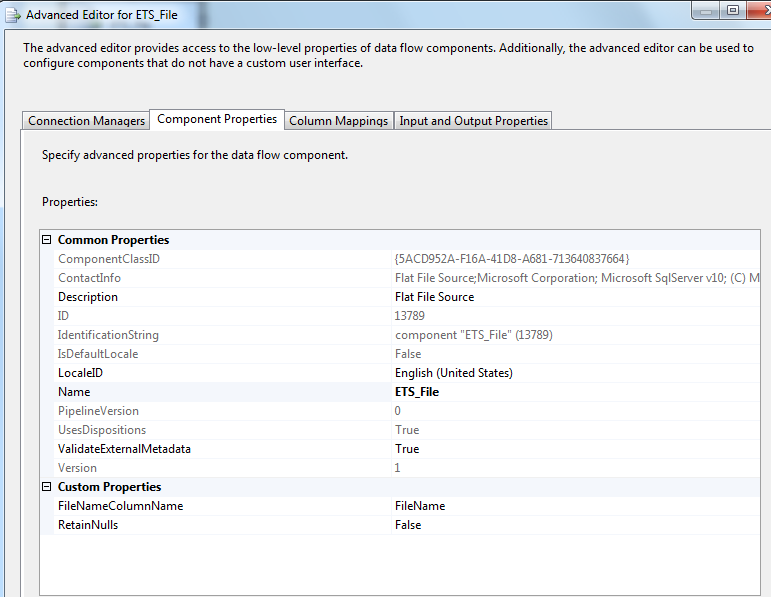




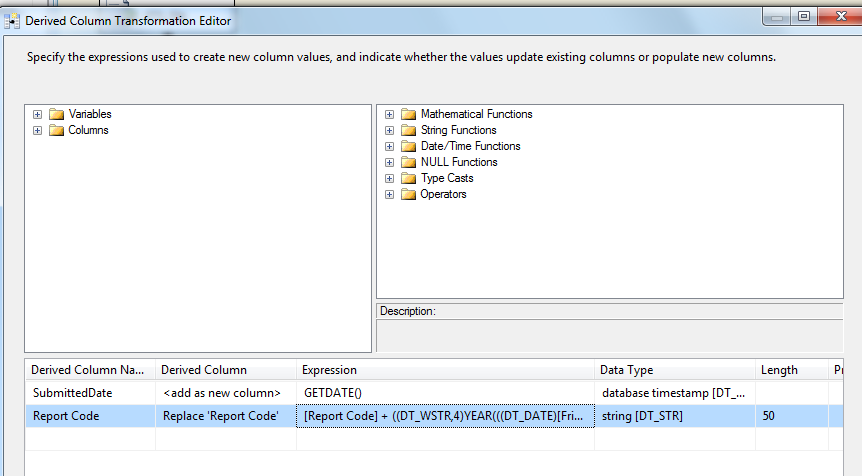
Flat File source





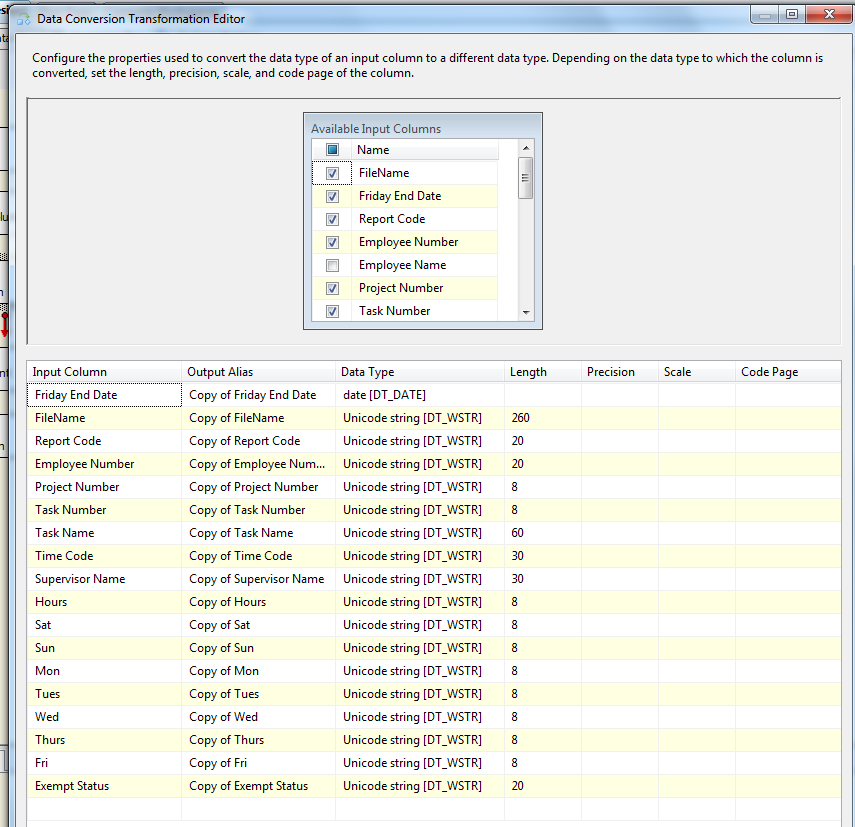


1. Derived Column

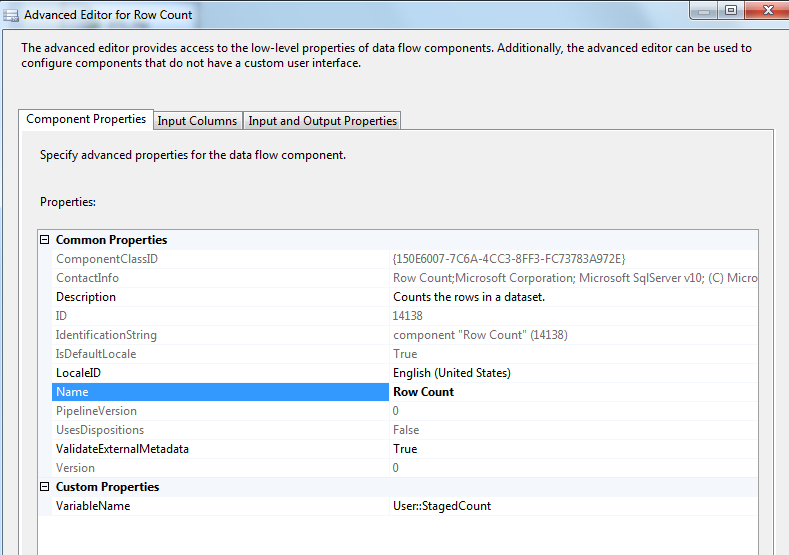


|  |  |
| --- | --- |
| Column | Expression |
| Report Code | [Report Code] + ((DT\_WSTR,4)YEAR(((DT\_DATE)[Friday End Date]))) + RIGHT("0" + ((DT\_WSTR,2)MONTH(((DT\_DATE)[Friday End Date]))),2) + RIGHT("0" + ((DT\_WSTR,2)DAY(((DT\_DATE)[Friday End Date]))),2) |
| SubmittedDate | GetDate() |

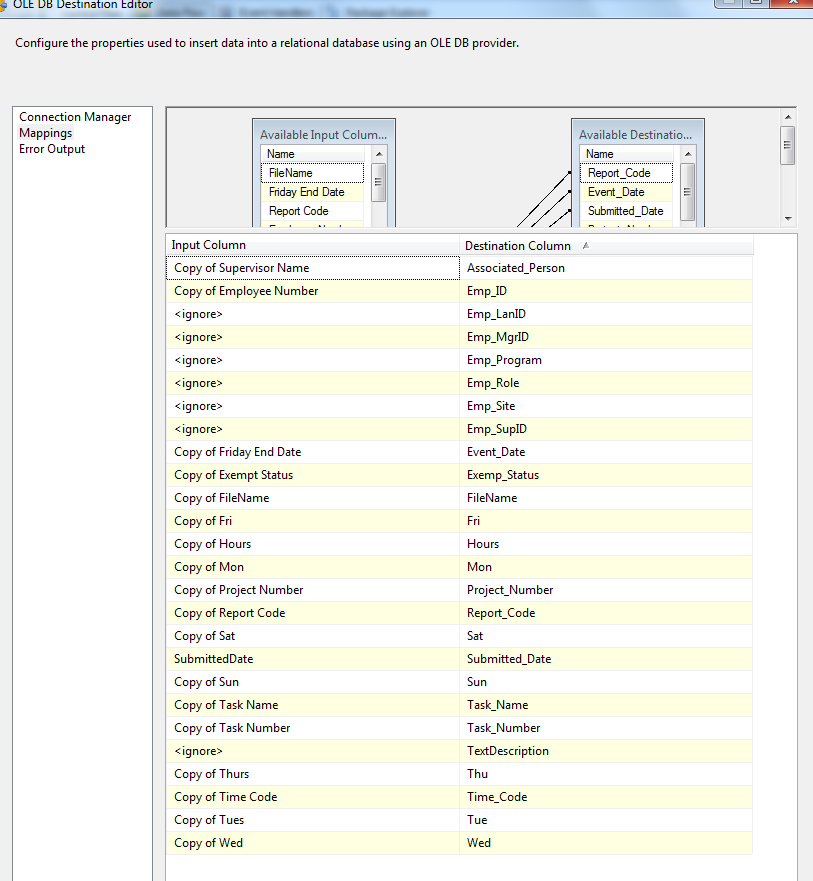
1. Data Conversion



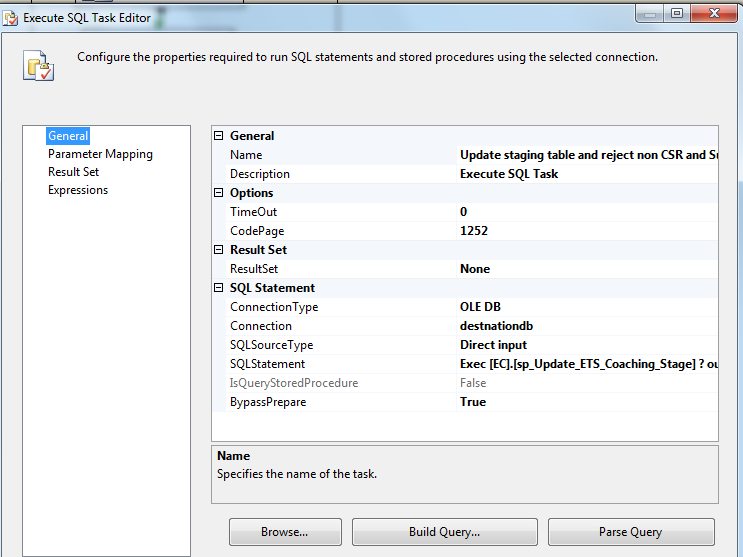
1. Row count



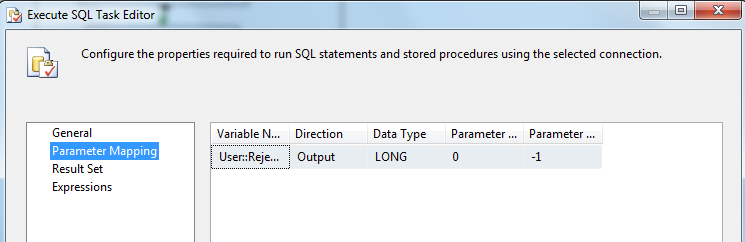
1. OLEDB Destination



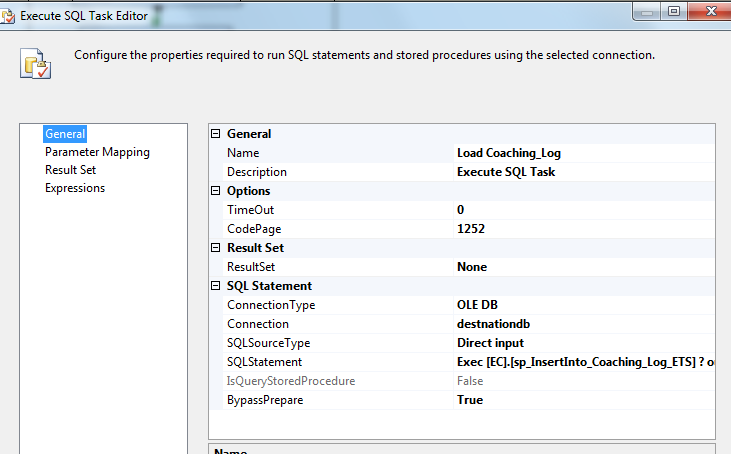
1. SQL task: Update ETS Staging table



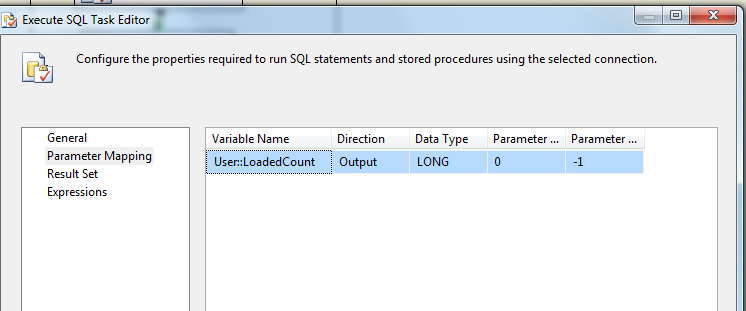
Exec [EC].[sp\_Update\_ETS\_Coaching\_Stage] ? output



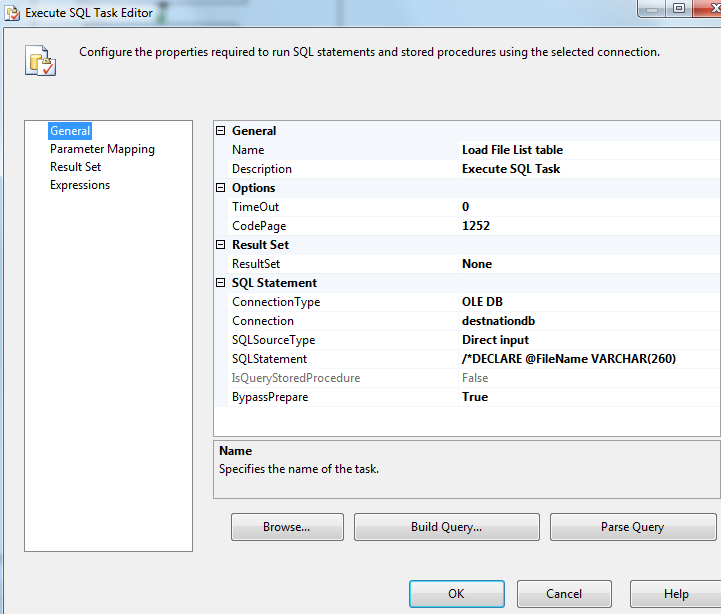
1. SQL task: Load Coaching\_Log Table



Exec [EC].[sp\_InsertInto\_Coaching\_Log\_ETS] ? output



1. SQL Task: Load File List Table



INSERT INTO [EC].[ETS\_FileList]

([File\_Name]

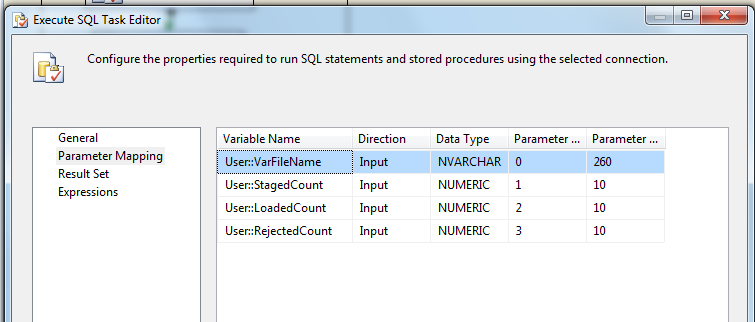
,[File\_LoadDate]

,[Count\_Staged]

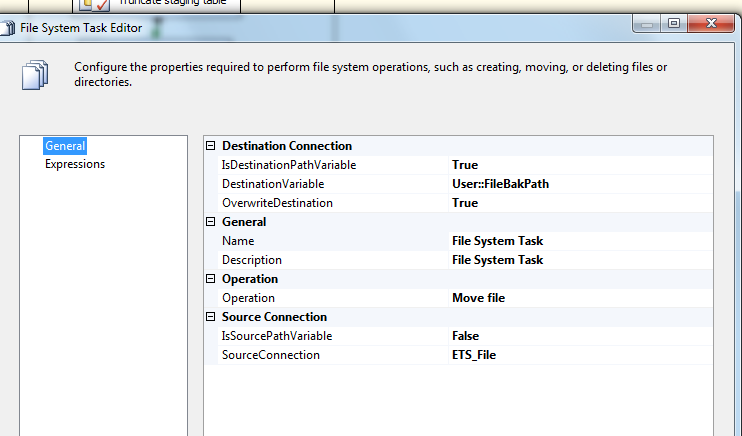
,[Count\_Loaded]

,[Count\_Rejected])

VALUES (?,GetDate(), ?, ?,?)



1. File System Task: Backup Loaded Files



* + - * 1. **For each ETS file in Staging directory (HNC or ICC)**

**Summary of Steps**

1. SQL task – Truncate ETS Staging table
2. DFT – Stage ETS Staging table
3. SQL task Update ETS Staging table
4. SQL task – Load Coaching Log
5. SQL task – Load File list table
6. File system task – Backup files to Backups directory

**Details**

Container: Foreach ETS File Loop (HNC or ICC)

Precedence Constraint - Completion

Folder: \\vrivscors01\BCC Scorecards\Coaching\ETS

Files: eCL\_ETS\_Feed\*.csv

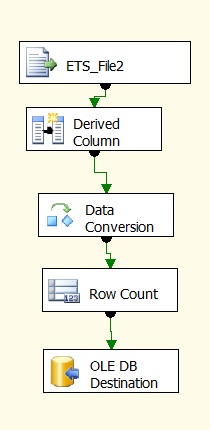
Retrieve file name: Name and Extension

\*Steps I and III. Through VI same as rest of ETS Files in container 1

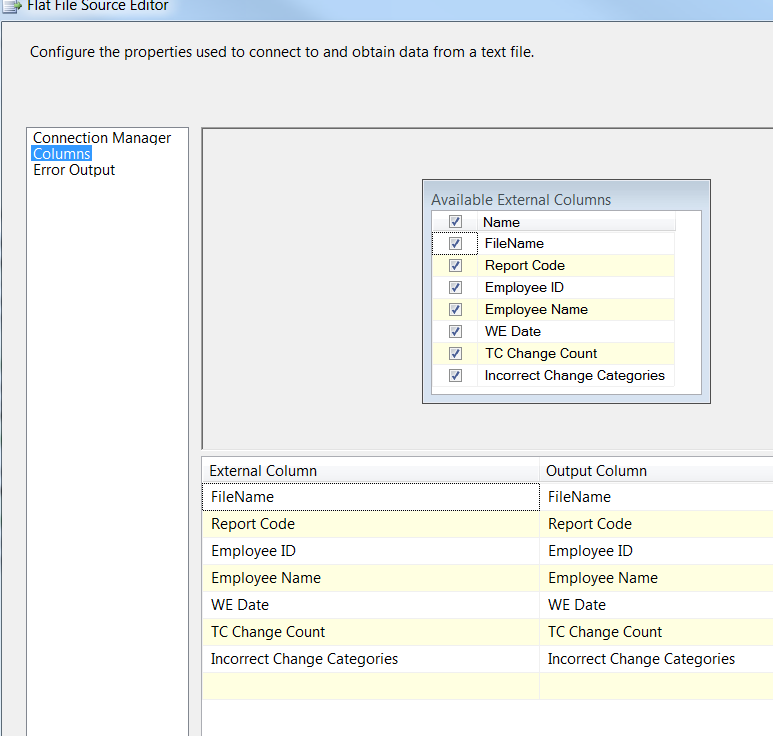
|  |  |
| --- | --- |
| Evaluation Operation | Expression and Constraint |
| Value | Success |
| Expression | (FINDSTRING(@[User::VarFileName],"HNC",1 ) > 0 ) ||(FINDSTRING(@[User::VarFileName],"ICC",1 ) > 0 ) |
| Multiple Constraints | Logical AND |

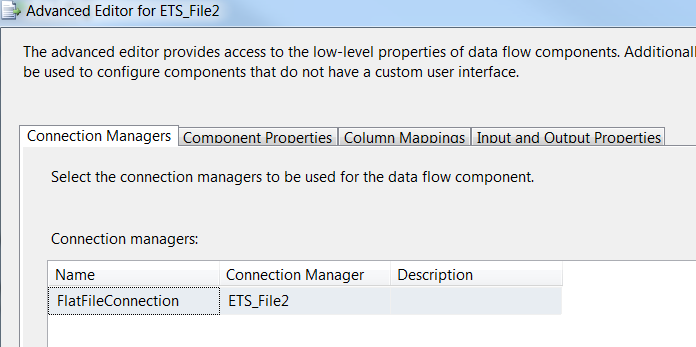
1. DFT: Load ETS staging table

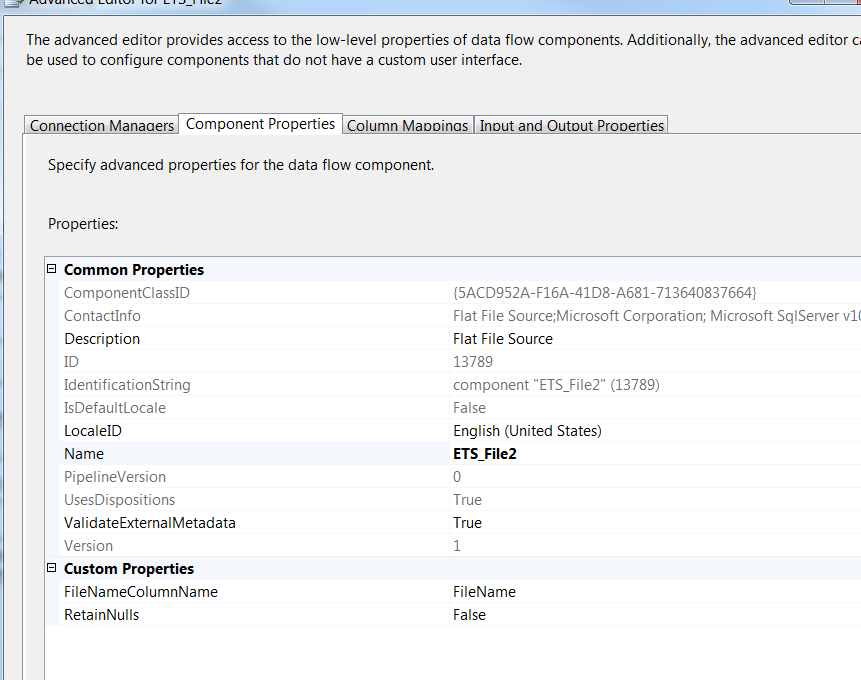




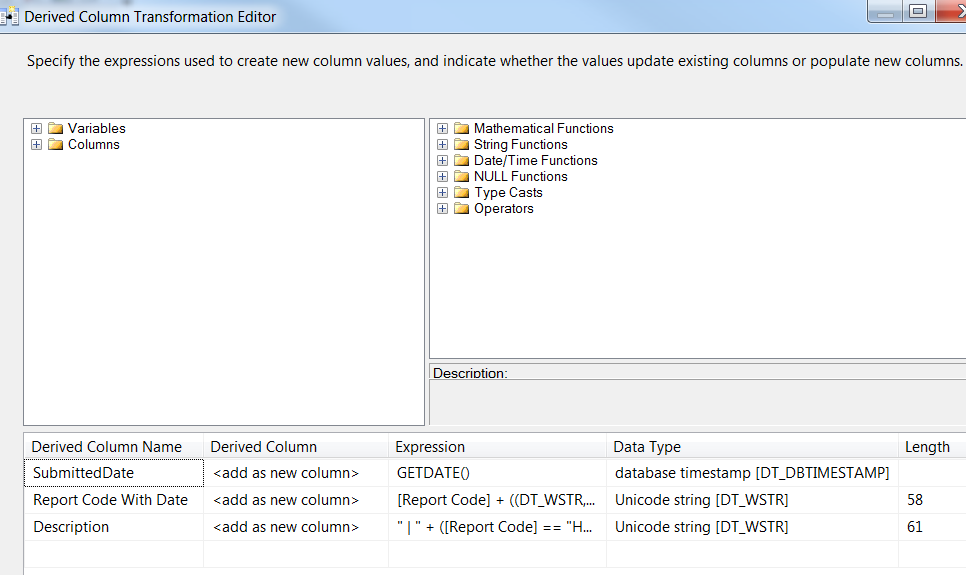
Flat File source





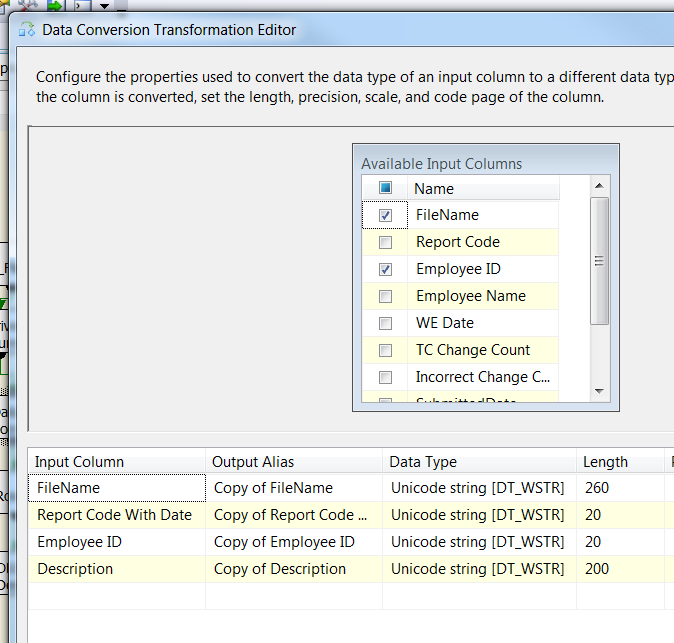


1. Derived Column

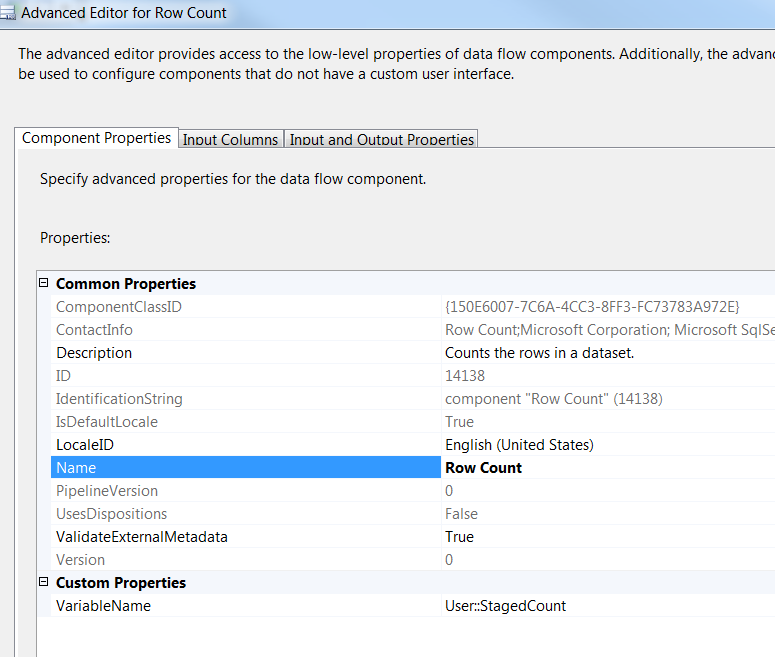


|  |  |
| --- | --- |
| Column | Expression |
| Report Code with Date | [Report Code] + ((DT\_WSTR,4)YEAR(((DT\_DATE)[WE Date]))) + RIGHT("0" + ((DT\_WSTR,2)MONTH(((DT\_DATE)[WE Date]))),2) + RIGHT("0" + ((DT\_WSTR,2)DAY(((DT\_DATE)[WE Date]))),2) |
| Description | " | " + ([Report Code] == "HNC" ? [TC Change Count] : [Report Code] == "ICC" ? [Incorrect Change Categories] : " ") + " Changes" |

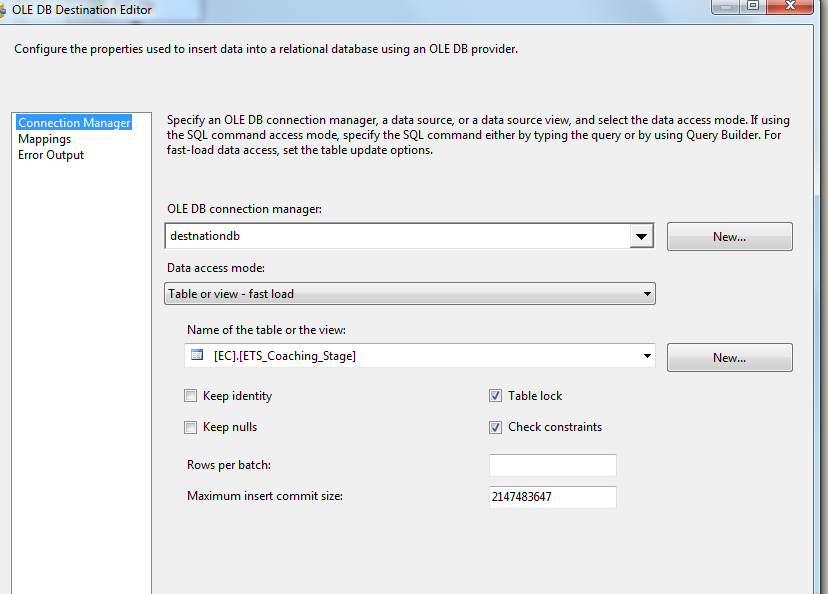
1. Data Conversion

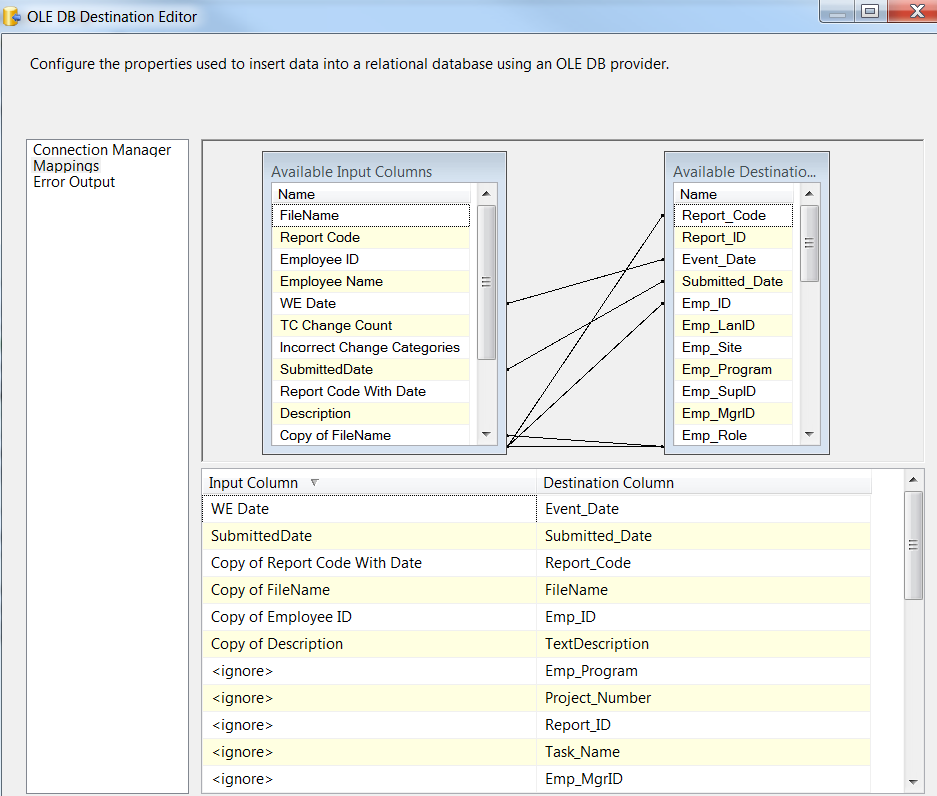


1. Row count



1. OLEDB Destination





* + - * 1. **For each Compliance file in Staging directory**

Container: Foreach Compliance File Loop (OAS and OAE)

Precedence Constraint - Completion

Folder: \\vrivscors01\BCC Scorecards\Coaching\ETS

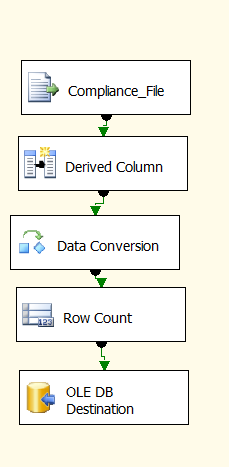
Files: eCL\_Compliance\_ETS\_Feed\*.csv

Retrieve file name: Name and Extension

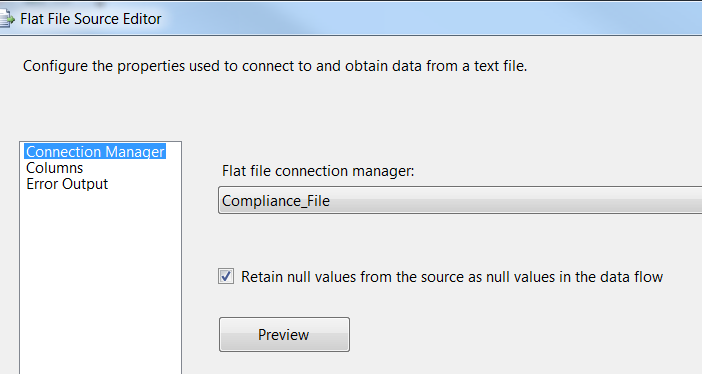
\*Steps I and III Through VI same as rest of ETS Files in container 1

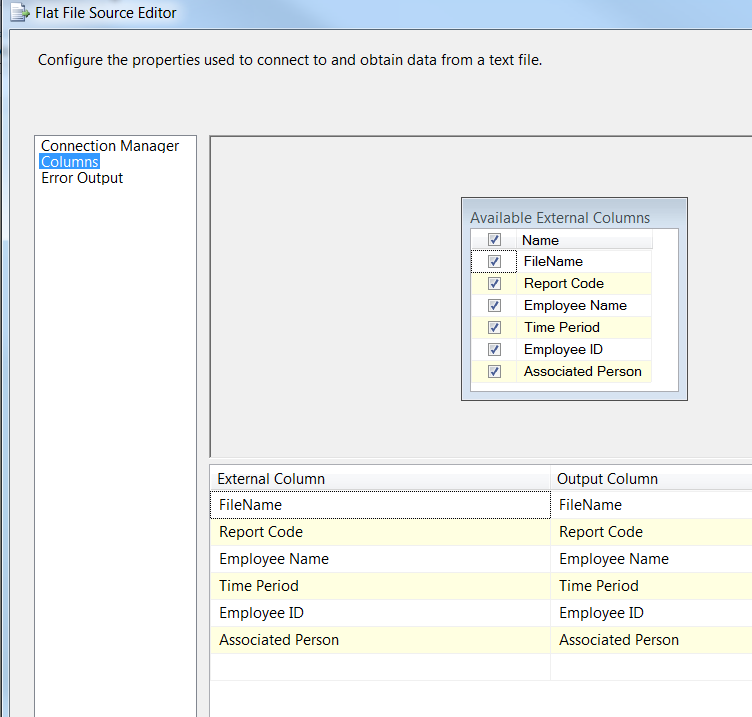
1. DFT: Load ETS staging table



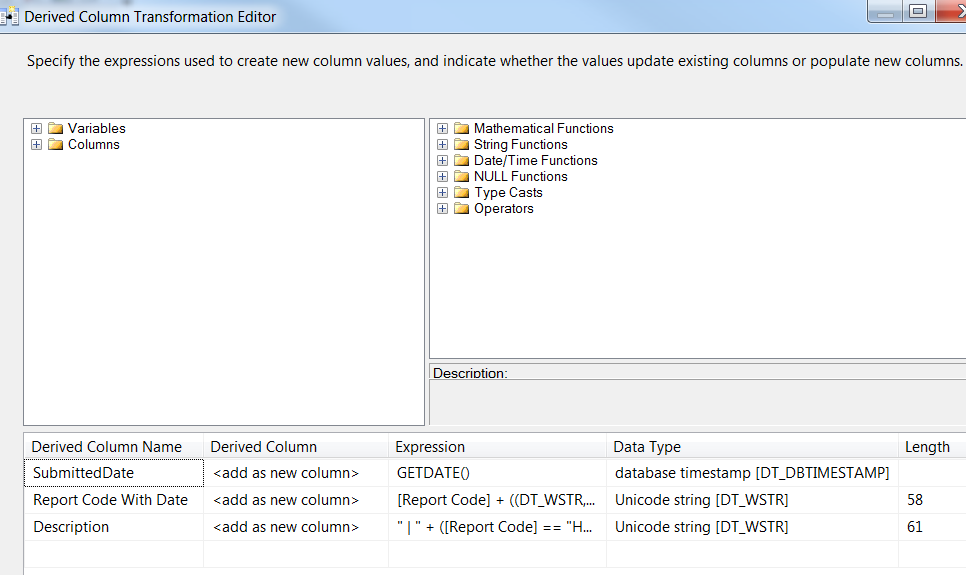


Flat File source



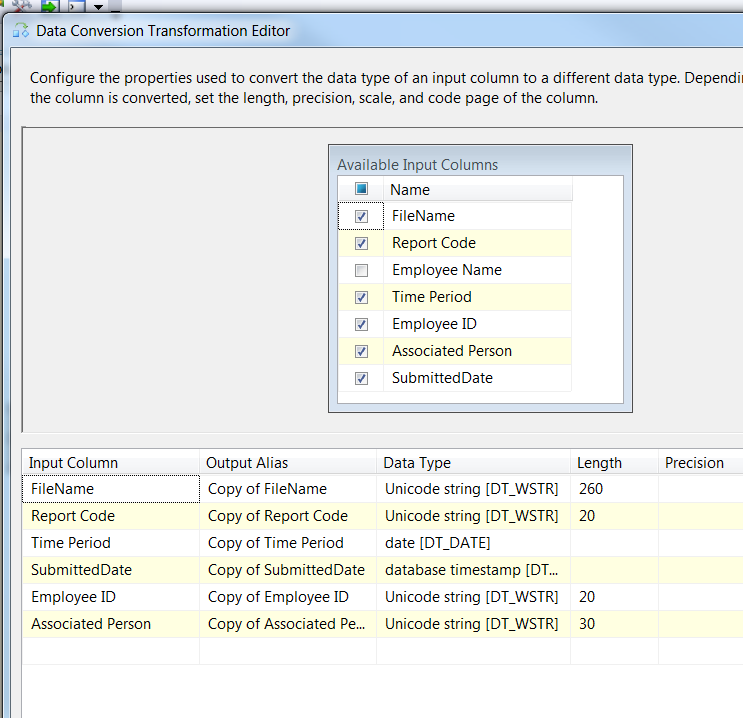


1. Derived Column

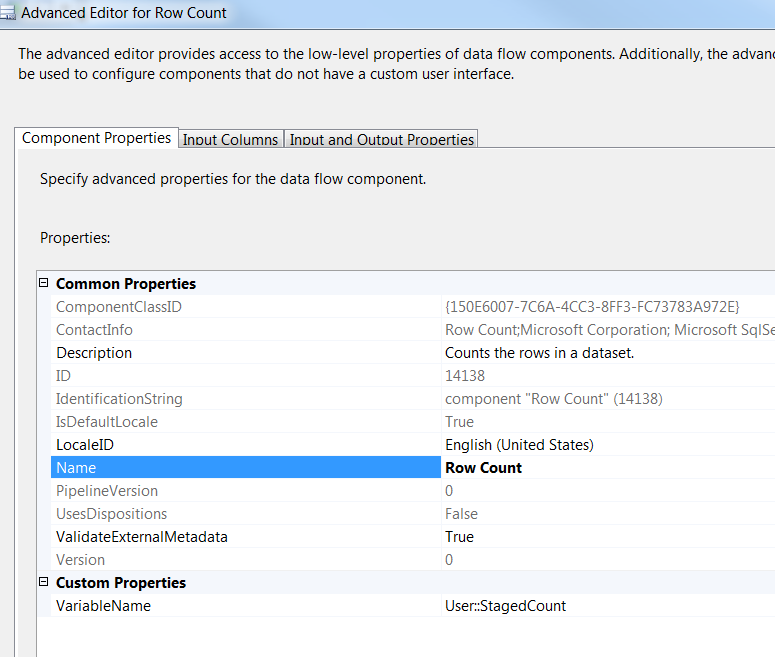


|  |  |
| --- | --- |
| Column | Expression |
| Report Code with Date | [Report Code] + ((DT\_WSTR,4)YEAR(((DT\_DATE)[Time Period]))) + RIGHT("0" + ((DT\_WSTR,2)MONTH(((DT\_DATE)[Time Period]))),2) + RIGHT("0" + ((DT\_WSTR,2)DAY(((DT\_DATE)[Time Period]))),2) |

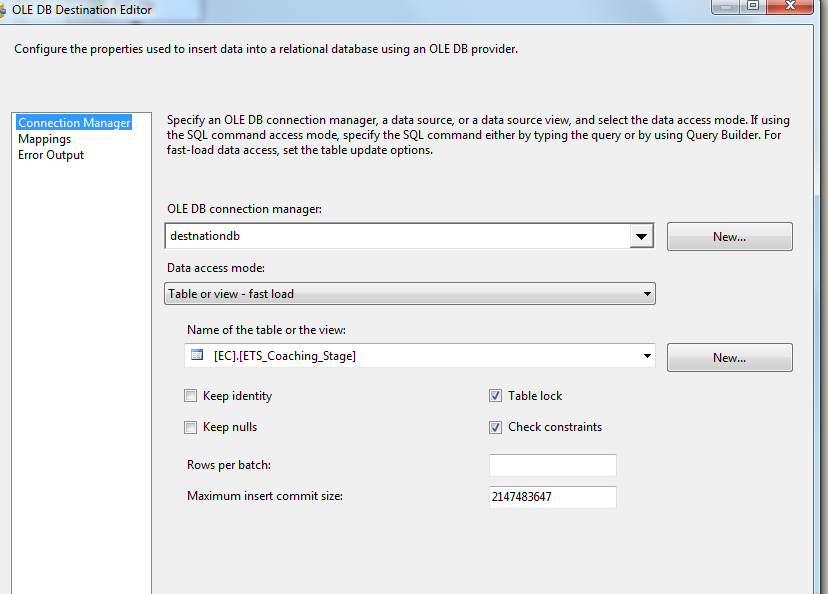
1. Data Conversion

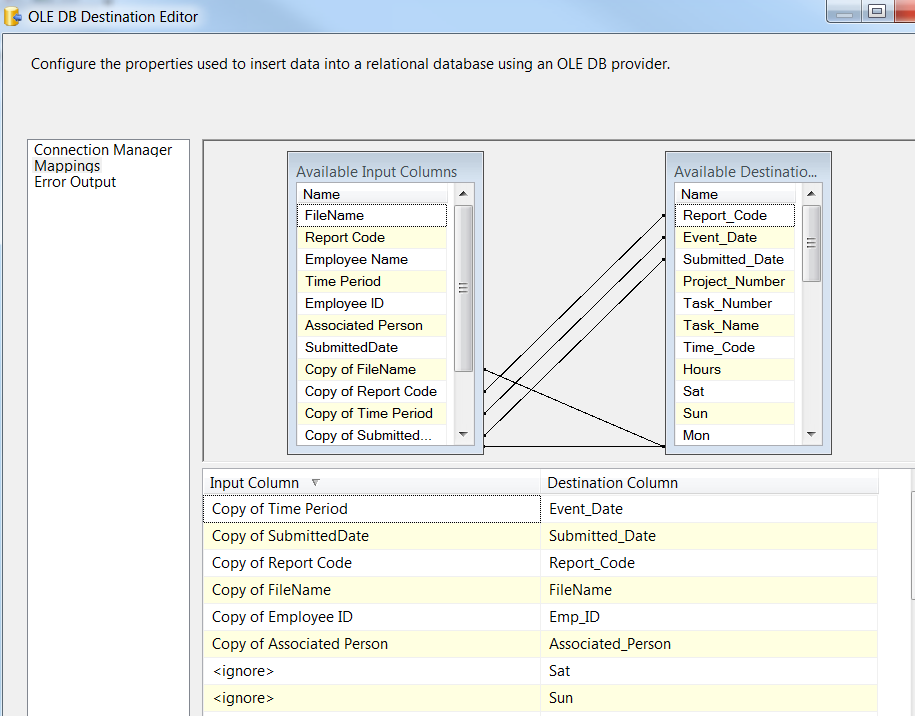


1. Row count



1. OLEDB Destination





* + - * 1. **Foreach Loop Container ( Encrypt failed files)**

**Summary of Steps**

1. File system task – Encrypt failed files
2. Script task - Pause 10 seconds

**Details**

Container: For each File Loop

Precedence Constraint - Completion

Folder: \\UVAAPADSQL50CCO\data\coaching\ETS\Decrypt\_out\

Files: eCL\*.csv

Retrieve file name: Name and Extension

1. File system task – Encrypt files



1. Script task- Pause 10 secs



public void Main()

{

// TODO: Add your code here

// Sleep for 10 seconds (\*1000)

System.Threading.Thread.Sleep(10000);

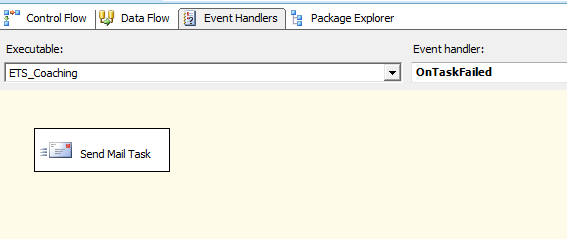
Dts.TaskResult = (int)ScriptResults.Success;

}

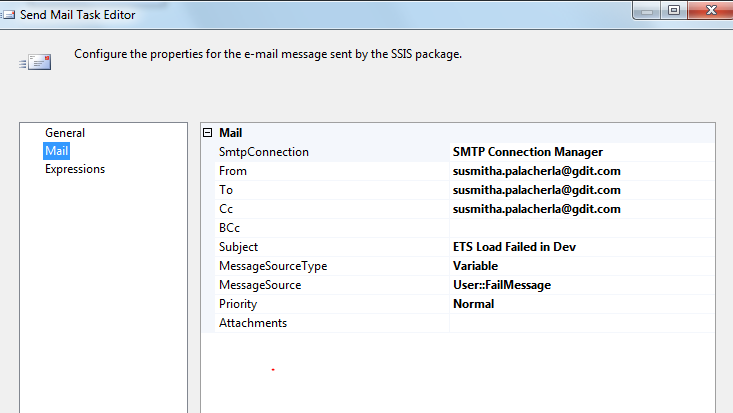
* + - 1. **Event Handlers**

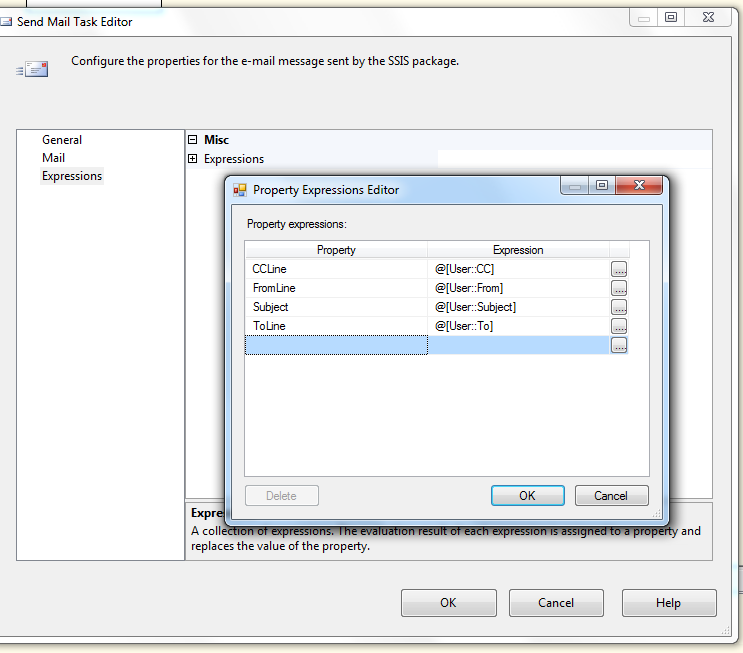
Executable: ETS\_coaching

EventHandler: OntaskFailed









### Tables

|  | **Table Name** | **Table Description** |
| --- | --- | --- |
| 1. | ETS\_Coaching\_Stage | Table used for staging the ETS records during the insert into Coaching\_Log table. |
| 2. | ETS\_Coaching\_Fact | Table used for storing ETS source records loaded into the Coaching Log table. |
| 3. | ETS\_Coaching\_Rejected | Table used for storing the rejected ETS records during the insert into Coaching\_Log table. Logs are rejected when a record does not belong to a CSR or Supervisor job code. |
| 4. | ETS\_Description | Table used to store the 2-4 letter Report Code, Description and the hardcoded Description for the Report. |
| 5. | ETS\_FileList | Table used for storing the ETS file names and Load dates. |

Table structure and details in document: eCoaching\_Database\_DD.docx

Table creates in document: CCO\_eCoaching\_ETS\_Load\_Tables\_Create.sql

### Procedures

|  | **Procedure Name** | **Usage** |
| --- | --- | --- |
| 1. | sp\_Update\_ETS\_Coaching\_Stage | Feed Load: ETS |
| 2. | sp\_InsertInto\_Coaching\_Log\_ETS | Feed Load: ETS |
| 3. | sp\_Update\_ETS\_Fact | Feed Load: ETS |
| 4. | Sp\_Insert\_Into\_ETS\_Rejected | Feed Load: ETS |

### Functions

|  | **Function Name** | **Usage** |
| --- | --- | --- |
| 1. | fn\_intSubCoachReasonIDFromETSRptCode | Feed Load: ETS  Given the 3 or 4 letter ETS Report Code returns the Sub coaching reason for the ETS log. |