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Detail Design: CCO eCoaching Log - Survey

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Department: HCSD

Change History Log

| Date | Change Description | Author |
| --- | --- | --- |
| 05/21/2018 | Initial Revision – TFS 10972 | Lili Huang |
|  |  |  |

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1. **Description**

The eCL Coaching Survey provides a way to collect CSRs feedback about their coaching experience. Every month, any CSR who has acknowledged and completed at least one eCoaching log and has not been chosen to do the survey for that month may receive a survey notification email, which has a link that takes the CSR to the Survey page.

The survey has five required questions, one required hot topic question if enabled, and one optional question for any additional comment.

1. **Business Logic – SurveyController.cs**

Upon user clicks the link in the survey notification email, it checks if the user’s employee ID matches the survey’ employee ID. Display unauthorized message if not matched; Check if the survey has been either inactivated or completed otherwise. If the survey is open, display survey page; Display appropriate message instead of survey page otherwise.

* Get the survey by calling stored procedures sp\_select\_surveydetails\_by\_surveyid, sp\_select\_questions\_for\_survey, and sp\_select\_responses\_by\_question;
* Check if the user’s employee ID matches the survey’s employee ID.
* If not matched, redirect user to the unauthorized page;
* If matched,
  + Redirect user to result page with inactivated message displayed if inactivated;
  + Redirect user to result page with completed message displayed if completed;
  + Otherwise, display the survey page.

* Upon user clicks Submit button, check if all questions are answered. If not, keep user on the survey page with validation error message displayed. Otherwise, save the survey to database by calling stored procedure sp\_update\_survey\_response
  + Redirect user to result page with success message displayed if the survey has been successfully saved;
  + Redirect user to result page with fail message displayed if the survey was not saved.

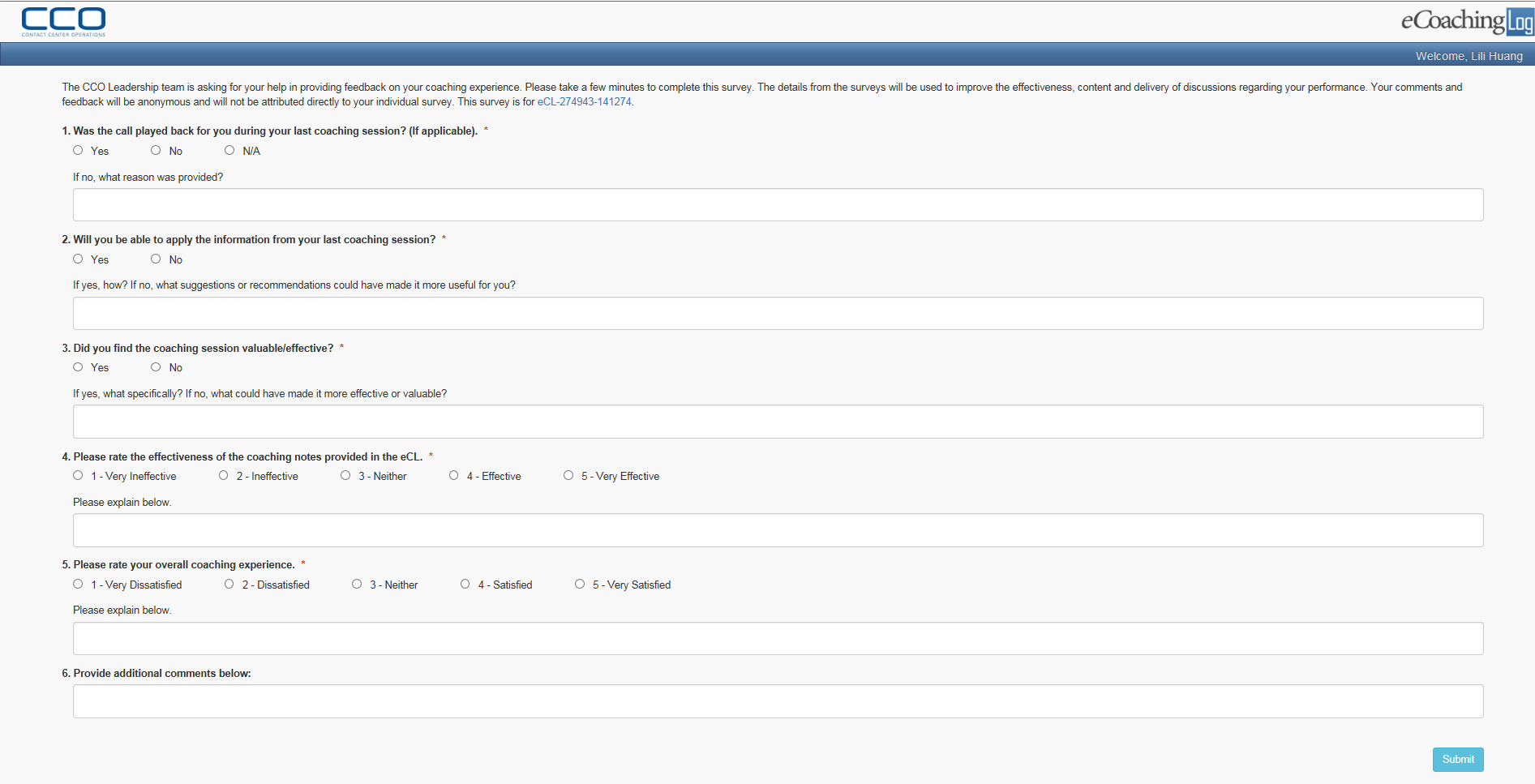
1. **Page details - Views\Survey\Index.cshtml**
   1. Razor pages comprising Web Page

None

* 1. Layout Page

Views\Shared\\_Layoutcshtml

* 1. Screenshot



* 1. Web Page Invoked Events

| Action | Processing & Result |
| --- | --- |
| Click Submit button | Controller: Survey  Action: Save |

1. **Stored Procedures**
   1. sp\_select\_surveydetails\_by\_surveyid
   2. sp\_select\_questions\_for\_survey
   3. sp\_select\_responses\_by\_question
   4. sp\_update\_survey\_response

Refer CCO\_eCoaching\_Log\_Database\_DD.docx for details.