***Contact Center Operations***

eCoaching Log Send Email

(Backend Application)

Implementation Run Book

|  |  |
| --- | --- |
| TFS | 25997 – Move email notification from UI to backend; |

##### Revision History

|  |  |  |
| --- | --- | --- |
| Date | Change Description | Author |
| 06/21/2022 | TFS 24732 – CSR Team Submission. | Lili Huang |
| 01/09/2023 | 25997 – Move email notification from UI to backend; | Lili Huang |

**Affected Server:** UVAAPADWEB50CCO*(production web server)*

**Implementation Steps:**

|  |  |
| --- | --- |
| **Step1:** | 1. Get the following from TFS – $/eCoaching\_V2/UI Code/SendEmail.exe **Changeset 52392**. |
| **Step2:** | 1. RDP to production web server with your SA account. 2. Backup folder D:\Apps\eCL\_SendEmail. 3. Copy the file from Step 1 to D:\Apps\eCL\_SendEmail. |