

| CC_D_AGENT | | |
|---|-----------------|--|
| P * D_AGENT_ID | NUMBER (19) | |
| U * LOGIN_ID | NVARCHAR2 (100) | |
| * FIRST_NAME | VARCHAR2 (50) | |
| * MIDDLE_INITIAL | VARCHAR2 (20) | |
| * LAST_NAME | VARCHAR2 (50) | |
| * JOB_TITLE | VARCHAR2 (50) | |
| * LANGUAGE | VARCHAR2 (50) | |
| * SITE_NAME | VARCHAR2 (50) | |
| * HOURLY_RATE | NUMBER (5,2) | |
| * RATE_CURRENCY | VARCHAR2 (3) | |
| * VERSION | NUMBER (10) | |
| U * RECORD_EFF_DT | DATE | |
| * RECORD_END_DT | DATE | |
| CC_D_AGENT_PK (D_AGENT_ID) CC_D_AGENT_UN (LOGIN_ID, RECORD_EFF_DT) | | |
| CC_D_AGENT_IDX (D_AGENT_ID) | | |

| CC_F_ACTUALS_QUEUE_INTERVAL | | |
|---|---------------|--|
| P * F_CALL_CENTER_ACTLS_INTRVL_ID | NUMBER (19) | |
| UF* D_DATE_ID | NUMBER (19) | |
| UF* D_PROJECT_ID | NUMBER (19) | |
| UF* D_PROGRAM_ID | NUMBER (19) | |
| UF* D_GEOGRAPHY_MASTER_ID | NUMBER (19) | |
| UF* D_UNIT_OF_WORK_ID | NUMBER (19) | |
| UF* D_CONTACT_QUEUE_ID | NUMBER (19) | |
| UF* D_INTERVAL_ID | NUMBER (19) | |
| UF* D_AGENT_ID | NUMBER (19) | |
| * CONTACTS_RECEIVED_FROM_IVR | NUMBER (7) | |
| * CONTACTS_OFFERED | NUMBER (7) | |
| * CONTACTS_HANDLED | NUMBER (7) | |
| * CONTACTS_ABANDONED | NUMBER (7) | |
| * MIN_HANDLE_TIME | NUMBER (7,2) | |
| * MAX_HANDLE_TIME | NUMBER (7,2) | |
| * MEAN_HANDLE_TIME | NUMBER (7,2) | |
| * MEDIAN_HANDLE_TIME | NUMBER (7,2) | |
| * STDDEV_HANDLE_TIME | NUMBER (7,2) | |
| * MIN_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MAX_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MEAN_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MEDIAN_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * STDDEV_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MIN_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * MAX_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * MEAN_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * MEDIAN_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * STDDEV_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * SPEED_OF_ANSWER_PERIOD_1 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_2 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_3 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_4 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_5 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_6 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_7 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_8 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_9 | NUMBER (7) | |
| * SPEED_OF_ANSWER_PERIOD_10 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_1 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_2 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_3 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_4 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_5 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_6 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_7 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_8 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_9 | NUMBER (7) | |
| * CALLS_ABANDONED_PERIOD_10 | NUMBER (7) | |
| * LABOR_MINUTES_TOTAL | NUMBER (10,2) | |
| * LABOR_MINUTES_AVAILABLE | NUMBER (9,2) | |
| * LABOR_MINUTES_WAITING | NUMBER (10,2) | |
| * HEADCOUNT_TOTAL | NUMBER (7,2) | |
| * HEADCOUNT_AVAILABLE | NUMBER (7,2) | |
| * HEADCOUNT_UNAVAILABLE | NUMBER (7,2) | |
| * CONTACT_INVENTORY | NUMBER (7) | |
| * CONTACT_INVENTORY_JEOPARDY | NUMBER (7) | |
| * MIN_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MAX_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MEAN_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MEDIAN_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * STDDEV_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * CONTACTS_TRANSFERRED | NUMBER (7) | |
| * OUTFLOW_CONTACTS | NUMBER (7) | |
| * ANSWER_WAIT_TIME_TOTAL | NUMBER (12,2) | |
| * ABANDON_TIME_TOTAL | NUMBER (12,2) | |
| * TALK_TIME_TOTAL | NUMBER (12,2) | |
| * AFTER_CALL_WORK_TIME_TOTAL | NUMBER (12,2) | |
| * SERVICE_LEVEL_ANSWERED_PERCENT | NUMBER (5,2) | |
| * SERVICE_LEVEL_ANSWERED_COUNT | NUMBER (7) | |
| * SERVICE_LEVEL_ABANDONED | NUMBER (5,2) | |
| * CALLS_ON_HOLD | NUMBER (7) | |
| * HOLD_TIME_TOTAL | NUMBER (12,2) | |
| * SHORT_ABANDONS | NUMBER (7) | |
| * CONTACTS_BLOCKED | NUMBER (7) | |
| * ICR_DEFAULT_ROUTED | NUMBER (7) | |
| * NETWORK_DEFAULT_ROUTED | NUMBER (7) | |
| * RETURN_BUSY | NUMBER (7) | |
| * CALLS_RONA | NUMBER (7) | |
| * RETURN_RELEASE | NUMBER (7) | |
| * CALLS_ROUTED_NON_AGENT | NUMBER (7) | |
| * ERROR_COUNT | NUMBER (7) | |
| * AGENT_ERROR_COUNT | NUMBER (7) | |
| * CREATE_DATE | DATE | |
| * LAST_UPDATE_DATE | DATE | |
| CC_F_ACTUALS_QUEUE_INTERVAL_PK (F_CALL_CENTER_ACTLS_INTRVL_ID) CC_F_ACTUALS_QUEUE_INTERVAL_UN (D_DATE_ID, D_PROJECT_ID, D_PROGRAM_ID, D_GEOGRAPHY_MASTER_ID, D_UNIT_OF_WORK_ID, D_CONTACT_QUEUE_ID, D_INTERVAL_ID, D_AGENT_ID) | | |

| CC_D_CONTACT_QUEUE | | |
|---|---------------|--|
| P * D_CONTACT_QUEUE_ID | NUMBER (19) | |
| U * QUEUE_NUMBER | NUMBER (19) | |
| * QUEUE_NAME | VARCHAR2 (50) | |
| * SOURCE_QUEUE | NUMBER (19) | |
| * QUEUE_TYPE | VARCHAR2 (50) | |
| * SERVICE_PERCENT | NUMBER (3) | |
| * SERVICE_SECONDS | NUMBER (5) | |
| * QUEUE_GROUP | NUMBER (4) | |
| * INTERVAL_MINUTES | NUMBER (2) | |
| * SPEED_ANSWER_PERIOD_1_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_2_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_3_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_4_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_5_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_6_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_7_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_8_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_9_BOUND | NUMBER (5) | |
| * SPEED_ANSWER_PERIOD_10_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_1_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_2_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_3_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_4_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_5_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_6_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_7_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_8_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_9_BOUND | NUMBER (5) | |
| * CALLS_ABANDONED_PERIOD_10_BOUND | NUMBER (5) | |
| * VERSION | NUMBER (10) | |
| U * RECORD_EFF_DT | DATE | |
| * RECORD_END_DT | DATE | |
| CC_D_CONTACT_QUEUE_PK (D_CONTACT_QUEUE_ID) CC_D_CONTACT_QUEUE_UN (QUEUE_NUMBER, RECORD_EFF_DT) | | |

| CC_F_ACTUALS_IVR_INTERVAL | | |
|--|--------------|--|
| P * F_ACTUALS_IVR_INTERVAL_ID | NUMBER (19) | |
| UF* D_PROJECT_ID | NUMBER (19) | |
| UF* D_PROGRAM_ID | NUMBER (19) | |
| UF* D_GEOGRAPHY_MASTER_ID | NUMBER (19) | |
| UF* D_UNIT_OF_WORK_ID | NUMBER (19) | |
| UF* D_INTERVAL_ID | NUMBER (19) | |
| UF* D_DATE_ID | NUMBER (19) | |
| * CONTACTS_CREATED | NUMBER (7) | |
| * CONTACTS_OFFERED_TO_ACD | NUMBER (7) | |
| * CONTACTS_CONTAINED_IN_IVR | NUMBER (7) | |
| * MIN_TIME_IN_THE_IVR | NUMBER (7,2) | |
| * MAX_TIME_IN_THE_IVR | NUMBER (7,2) | |
| * MEAN_TIME_IN_THE_IVR | NUMBER (7,2) | |
| * MEDIAN_TIME_IN_THE_IVR | NUMBER (7,2) | |
| * STDDEV_TIME_IN_THE_IVR | NUMBER (7,2) | |
| * CREATE_DATE | DATE | |
| * LAST_UPDATE_DATE | DATE | |
| CC_F_ACTUALS_IVR_INTERVAL_PK (F_ACTUALS_IVR_INTERVAL_ID) CC_F_ACTUALS_IVR_INTERVAL_UN (D_DATE_ID, D_PROJECT_ID, D_PROGRAM_ID, D_GEOGRAPHY_MASTER_ID, D_UNIT_OF_WORK_ID, D_INTERVAL_ID) | | |
| F_ACTLS_IVR_INT_D_PRJ_ID_IDX (D_PROJECT_ID) F_ACTLS_IVR_INT_D_PRG_ID_IDX (D_PROGRAM_ID) F_ACTLS_IVR_INT_D_GEO_ID_IDX (D_GEOGRAPHY_MASTER_ID) F_ACTLS_IVR_INT_D_UOW_ID_IDX (D_UNIT_OF_WORK_ID) F_ACTLS_IVR_INT_D_INT_ID_IDX (D_INTERVAL_ID) F_ACTLS_IVR_INT_D_DATE_IDX (D_DATE_ID) | | |

| CC_D_INTERVAL | | |
|---|--------------|--|
| P * D_INTERVAL_ID | NUMBER (19) | |
| U * INTERVAL_START_DATE | DATE | |
| U * INTERVAL_END_DATE | DATE | |
| * AM_PM | VARCHAR2 (2) | |
| * INTERVAL_START_HOUR | NUMBER (2) | |
| * INTERVAL_START_MINUTE | NUMBER (2) | |
| * INTERVAL_END_HOUR | NUMBER (2) | |
| * INTERVAL_END_MINUTE | NUMBER (2) | |
| * INTERVAL_SECONDS | NUMBER (4) | |
| * INTERVAL_START_TIME_OF_DAY12 | VARCHAR2 (5) | |
| * INTERVAL_START_TIME_OF_DAY24 | VARCHAR2 (5) | |
| * INTERVAL_END_TIME_OF_DAY12 | VARCHAR2 (5) | |
| * INTERVAL_END_TIME_OF_DAY24 | VARCHAR2 (5) | |
| * RECORD_EFF_DT | DATE | |
| * RECORD_END_DT | DATE | |
| * VERSION | NUMBER (10) | |
| CC_D_INTERVAL_PK (D_INTERVAL_ID) CC_D_INTERVAL_UN (INTERVAL_START_DATE, INTERVAL_END_DATE) | | |
| CC_D_INTERVAL_IDXv2 (INTERVAL_START_DATE) CC_D_INTERVAL_IDXv3 (INTERVAL_END_DATE) | | |

| CC_D_DATES | | |
|--|--------------|--|
| P * D_DATE_ID | NUMBER (19) | |
| * D_DATE | DATE | |
| U * D_MONTH | VARCHAR2 (3) | |
| * D_MONTH_NAME | VARCHAR2 (9) | |
| * D_DAY | VARCHAR2 (3) | |
| * D_DAY_NAME | VARCHAR2 (9) | |
| * D_DAY_OF_WEEK | VARCHAR2 (1) | |
| U * D_DAY_OF_MONTH | VARCHAR2 (2) | |
| U * D_DAY_OF_YEAR | VARCHAR2 (3) | |
| U * D_YEAR | VARCHAR2 (4) | |
| * D_MONTH_NUM | VARCHAR2 (2) | |
| * D_WEEK_OF_YEAR | VARCHAR2 (2) | |
| * D_WEEK_OF_MONTH | VARCHAR2 (1) | |
| * WEEKEND_FLAG | CHAR (1) | |
| CC_D_DATES_PK (D_DATE_ID) CC_D_DATES_UN (D_YEAR, D_DAY_OF_YEAR) CC_D_DATES_UNv2 (D_MONTH, D_DAY_OF_MONTH, D_YEAR) | | |
| CC_D_DATES_MONTH_NAME_IDX (D_MONTH_NAME) CC_D_DATES_D_WEEK_OF_MONTH_IDX (D_WEEK_OF_MONTH) CC_D_DATES_D_DATE_UIX (D_DATE) | | |

| CC_D_UNIT_OF_WORK | | |
|--|---------------|--|
| P * UOW_ID | NUMBER (19) | |
| U * UNIT_OF_WORK_NAME | VARCHAR2 (50) | |
| U * PRODUCTION_PLAN_ID | NUMBER (19) | |
| * HOURLY_FLAG | VARCHAR2 (1) | |
| * HANDLE_TIME_UNIT | VARCHAR2 (7) | |
| CC_D_UNIT_OF_WORK_PK (UOW_ID) CC_D_UNIT_OF_WORK_UK1 (UNIT_OF_WORK_NAME, PRODUCTION_PLAN_ID) | | |

| CC_D_GEOGRAPHY_MASTER | | |
|--|----------------|--|
| P * GEOGRAPHY_MASTER_ID | NUMBER (19) | |
| U * GEOGRAPHY_NAME | VARCHAR2 (250) | |
| UF* COUNTRY_ID | NUMBER | |
| UF* STATE_ID | NUMBER | |
| UF* PROVINCE_ID | NUMBER | |
| UF* DISTRICT_ID | NUMBER | |
| UF* REGION_ID | NUMBER | |
| CC_D_GEOGRAPHY_MASTER_PK (GEOGRAPHY_MASTER_ID) CC_D_GEOGRAPHY_LKUP_NAME_UN (GEOGRAPHY_NAME) CC_D_GEOGRAPHY_MASTER_UN (COUNTRY_ID, STATE_ID, PROVINCE_ID, DISTRICT_ID, REGION_ID) | | |

| CC_D_PROJECT | | |
|---|---------------|--|
| P * PROJECT_ID | NUMBER (19) | |
| U * PROJECT_NAME | VARCHAR2 (50) | |
| * SEGMENT_ID | NUMBER (19) | |
| CC_D_PROJECT_PK (PROJECT_ID) CC_D_PROJECT_UNK (PROJECT_NAME) | | |

| CC_D_PROGRAM | | |
|---|---------------|--|
| P * PROGRAM_ID | NUMBER (19) | |
| U * PROGRAM_NAME | VARCHAR2 (50) | |
| CC_D_PROGRAM_PK (PROGRAM_ID) CC_D_PROGRAM_UNK (PROGRAM_NAME) | | |

| CC_D_PROD_PLANNING_TARGET | | |
|--|--------------|--|
| P * D_PROD_PLANNING_TARGET_ID | NUMBER (19) | |
| UF* D_PROJECT_ID | NUMBER (19) | |
| UF* D_TARGET_ID | NUMBER (19) | |
| * TARGET_VALUE | NUMBER (7,2) | |
| U * RECORD_EFF_DT | DATE | |
| * RECORD_END_DT | DATE | |
| * VERSION | NUMBER (10) | |
| CC_D_PROD_PLANNING_TARGET_PK (D_PROD_PLANNING_TARGET_ID) CC_D_PROD_PLANNING_TARGET_UN (D_PROJECT_ID, D_TARGET_ID) | | |

| CC_F_FORECAST_INTERVAL | | |
|---|---------------|--|
| P * F_FORECAST_INTERVAL_ID | NUMBER (19) | |
| UF* D_PRODUCTION_PLAN_HORIZON_ID | NUMBER | |
| UF* D_UNIT_OF_WORK_ID | NUMBER (19) | |
| UF* D_DATE_ID | NUMBER (19) | |
| UF* D_INTERVAL_ID | NUMBER (19) | |
| U * FORECAST_VERSION | NUMBER (5) | |
| * CONTACTS_CREATED | NUMBER (7) | |
| * CONTACTS_OFFERED | NUMBER (7) | |
| * CONTACTS_HANDLED | NUMBER (7) | |
| * MIN_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MAX_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MEAN_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MEDIAN_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * STDDEV_SPEED_TO_HANDLE | NUMBER (7,2) | |
| * MIN_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * MAX_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * MEAN_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * MEDIAN_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * STDDEV_SPEED_OF_ANSWER | NUMBER (7,2) | |
| * CONTACTS_ABANDONED | NUMBER (7) | |
| * CONTACT_INVENTORY | NUMBER (7) | |
| * MIN_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MAX_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MEAN_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MEDIAN_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * STDDEV_CONTACT_INVENTORY_AGE | NUMBER (5,2) | |
| * MIN_HANDLE_TIME | NUMBER (7,2) | |
| * MAX_HANDLE_TIME | NUMBER (7,2) | |
| * MEAN_HANDLE_TIME | NUMBER (7,2) | |
| * MEDIAN_HANDLE_TIME | NUMBER (7,2) | |
| * CONTACT_INVENTORY_JEOPARDY | NUMBER (7) | |
| * STDDEV_HANDLE_TIME | NUMBER (7,2) | |
| * LABOR_MINUTES_TOTAL | NUMBER (10,2) | |
| * LABOR_MINUTES_AVAILABLE | NUMBER (9,2) | |
| * LABOR_MINUTES_WAITING | NUMBER (10,2) | |
| * HEADCOUNT_TOTAL | NUMBER (7,2) | |
| * HEADCOUNT_AVAILABLE | NUMBER (7,2) | |
| * HEADCOUNT_UNAVAILABLE | NUMBER (7,2) | |
| * SRVC_LEVEL_ANSWERED_PERCENT | NUMBER (5,2) | |
| * SRVC_LEVEL_ANSWERED_PERCENT_2 | NUMBER (5,2) | |
| * CREATE_DATE | DATE | |
| * LAST_UPDATE_DATE | DATE | |
| CC_F_FORECAST_INTERVAL_PK (F_FORECAST_INTERVAL_ID) CC_F_FCST_INTERVAL_UN (D_PRODUCTION_PLAN_HORIZON_ID, D_UNIT_OF_WORK_ID, D_DATE_ID, D_INTERVAL_ID) | | |
| CC_F_FORECAST_INTERVAL_IDXv2 (D_UNIT_OF_WORK_ID) CC_F_FORECAST_INTERVAL_IDXv3 (D_INTERVAL_ID) CC_F_FORECAST_INTERVAL_IDXv4 (D_DATE_ID) CC_F_FORECAST_INTERVAL_IDXv5 (D_PRODUCTION_PLAN_HORIZON_ID) | | |

| CC_D_PRODUCTION_PLAN_HORIZON | | |
|---|-------------|--|
| P * PRODUCTION_PLAN_HRZN_ID | NUMBER | |
| UF* PRODUCTION_PLAN_ID | NUMBER (19) | |
| U * HORIZON_START_DATE | DATE | |
| U * HORIZON_START_HOUR | NUMBER (2) | |
| U * HORIZON_END_DATE | DATE | |
| U * HORIZON_END_HOUR | NUMBER (2) | |
| U * INITIAL_VERSION | NUMBER (4) | |
| * FINAL_VERSION | NUMBER (4) | |
| * FORECAST_LAST_MODIFIED_DATE | DATE | |
| * CREATE_DATE | DATE | |
| * LAST_UPDATE_DATE | DATE | |
| CC_D_PRODUCTION_PLAN_HRZN_PK (PRODUCTION_PLAN_HRZN_ID) CC_D_PRODUCTION_PLAN_HRZN_UN (PRODUCTION_PLAN_ID, HORIZON_START_DATE, HORIZON_END_DATE) | | |
| CC_D_PP_HRZN_D_PP_ID_IDX (PRODUCTION_PLAN_ID) | | |

| CC_D_FORECAST_NOTES | | |
|--|-----------------|--|
| P * D_FORECAST_NOTES_ID | NUMBER (19) | |
| F * PRODUCTION_PLAN_HORIZON_ID | NUMBER | |
| * NOTE_TYPE | VARCHAR2 (35) | |
| * NOTE_TEXT | VARCHAR2 (4000) | |
| * CREATE_DATE | DATE | |
| * CREATE_BY | VARCHAR2 (100) | |
| * LAST_UPDATE_DATE | DATE | |
| * LAST_UPDATE_BY | VARCHAR2 (100) | |
| CC_D_FORECAST_NOTES_PK (D_FORECAST_NOTES_ID) | | |

| CC_D_COUNTRY | | |
|---|---------------|--|
| P * COUNTRY_ID | NUMBER | |
| U * COUNTRY_NAME | VARCHAR2 (50) | |
| CC_D_COUNTRY_PK (COUNTRY_ID) CC_D_COUNTRY_NAME_UN (COUNTRY_NAME) | | |

| CC_D_REGION | | |
|---|---------------|--|
| P * REGION_ID | NUMBER | |
| U * REGION_NAME | VARCHAR2 (50) | |
| CC_D_REGION_PK (REGION_ID) CC_D_REGION_UNK (REGION_NAME) | | |

| CC_D_PROVINCE | | |
|---|---------------|--|
| P * PROVINCE_ID | NUMBER | |
| U * PROVINCE_NAME | VARCHAR2 (50) | |
| CC_D_PROVINCE_PK (PROVINCE_ID) CC_D_PROVINCE_NAME_UN (PROVINCE_NAME) | | |

| CC_D_STATE | | |
|--|---------------|--|
| P * STATE_ID | NUMBER | |
| U * STATE_NAME | VARCHAR2 (50) | |
| CC_D_STATE_PK (STATE_ID) CC_D_STATE_UN (STATE_NAME) | | |

| CC_D_DISTRICT | | |
|---|---------------|--|
| P * DISTRICT_ID | NUMBER | |
| U * DISTRICT_NAME | VARCHAR2 (50) | |
| CC_D_DISTRICT_PK (DISTRICT_ID) CC_D_DISTRICT_NAME_UN (DISTRICT_NAME) | | |

| CC_D_SITE | | |
|--|----------------|--|
| P * D_SITE_ID | NUMBER (19) | |
| U * SITE_NAME | VARCHAR2 (50) | |
| * SITE_DESCRIPTION | VARCHAR2 (255) | |
| * VERSION | NUMBER (10) | |
| * RECORD_EFF_DT | DATE | |
| * RECORD_END_DT | DATE | |
| CC_D_SITE_PK (D_SITE_ID) CC_D_SITE_UN (SITE_NAME) | | |
| CC_D_SITE_IDX (D_SITE_ID) | | |

| CC_D_TARGET | | |
|------------------------------|-----------------|--|
| P * D_TARGET_ID | NUMBER (19) | |
| * TARGET_NAME | VARCHAR2 (50) | |
| * TARGET_DESCRIPTION | VARCHAR2 (1000) | |
| CC_D_TARGET_PK (D_TARGET_ID) | | |

| CC_F_IVR_SELF_SERVICE_USAGE | |
|--------------------------------|---------------|
| P * IVR_SELF_SERVICE_USAGE_ID | NUMBER (19) |
| UF* D_PROJECT_ID | NUMBER (19) |
| UF* D_PROGRAM_ID | NUMBER (19) |
| UF* D_GEOGRAPHY_MASTER_ID | NUMBER (19) |
| UF* D_UNIT_OF_WORK_ID | NUMBER (19) |
| UF* D_INTERVAL_ID | NUMBER (19) |
| UF* D_DATE_ID | NUMBER (19) |
| UF* D_IVR_SELF_SERVICE_PATH_ID | NUMBER (19) |
| * CONTACTS_ENTERING | NUMBER (10) |
| * CONTACTS_TRANSFERRED | NUMBER (10) |
| * CONTACTS_COMPLETED | NUMBER (10) |
| * MINUTES_IN_IVR_TRANSFERRED | NUMBER (12,2) |
| * MINUTES_IN_IVR_COMPLETED | NUMBER (12,2) |
| * CREATE_DATE | DATE |
| * LAST_UPDATE_DATE | DATE |