Max Sigmon

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Objective:

Accomplished Logistics Manager and Team Lead looking to transition into the tech industry to utilize a passion for coding, problem solving and customer service and support abilities.

Education:

- **Eleven Fifty Academy, Software Development Immersive Learning Program, Indianapolis, IN, January 2021**
    - 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
    - Awarded the Eleven Fifty Academy Core Value Award for Leadership
- **University of South Carolina-Beaufort, Bachelor of Arts in Psychology, Bluffton, SC, December 2011**

Competencies & Functional Skills:

Problem solving, troubleshooting, creativity, written and verbal communication, customer service, critical observation and thinking, organization, Agile methodology, portfolio development

Technical Skills:

Languages: C#, LINQ, ASP.NET, MVC, API development, HTTP methods, pair programming
CI/CD: Agile, Scrum, Git
Testing Tools: Unit Testing
Databases: SQL Server, relational databases
Web Technologies: HTML, CSS, APIs, responsive web design

Technical Projects:

- **Stock Portfolio Application https://github.com/maxjsigmon/SNZY**
    - Utilized C#, console UI, and APIs in Visual Studio to build an n-tier application to view real-time stock/ETF data
- **Newborn Health Tracking Application (In Development)**
    - Utilizing ASP.NET MVC to design and build an n-tier web application to track important data for newborn babies

Professional Experience:

Logistics Manager, The Hope Source, Inc., Indianapolis, IN, July 2018 – October 2020

- Managed and adapted daily schedule for over 90 staff members to accommodate for call-ins and ensured client and staffing needs were met by daily arrival time of clients.
- Facilitated logistical adaptation of staffing assignments during a 65% increase in client attendance by creating clear and organized schedules that maximized billing potential.
- Verified and submitted weekly billing data from 115 individual clients to insurance companies for reimbursement.
- Managed and tracked employee absence and leave to ensure that all operations were able to continue to meet the needs of the clients.

Team Lead, The Hope Source, Inc., Indianapolis, IN, June 2014 – July 2018

- Managed a team of 15 behavioral therapists to meet data-driven client intervention goals.
- Collected monthly data for clinical staff to interpret and monitor client progress and used that data to provide feedback to the behavioral therapists to improve job performance.
- Obtained certification in crisis intervention to be able to safely and effectively assist in de-escalation of client behaviors.
- Organized events, such as team scavenger hunts, that created and improved camaraderie among team members and facilitated self-care techniques to avoid burnout.

Behavioral Therapist, The Hope Source, Inc., Indianapolis, IN, January 2012 – June 2014

- Provided data-driven Applied Behavior Analysis intervention to children with Autism Spectrum Disorder.
- Collaborated with senior staff and families on therapy curriculum to ensure child-centered approach.
- Created learning environments that fostered safety and proactive approaches to decrease maladaptive behaviors.